

### COUNTY OF LOS ANGELES

### DEPARTMENT OF PUBLIC WORKS

"To Enrich Lives Through Effective and Caring Service"

900 SOUTH FREMONT AVENUE ALHAMBRA, CALIFORNIA 91803-1331 Telephone: (626) 458-5100 www.ladpw.org

ADDRESS ALL CORRESPONDENCE TO: P.O. BOX 1460 ALHAMBRA, CALIFORNIA 91802-1460

IN REPLY PLEASE
REFER TO FILE: AS-0

January 9, 2007

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, CA 90012

**Dear Supervisors:** 

LANDSCAPE AND GROUNDS MAINTENANCE SERVICES FOR PUBLIC WORKS HEADQUARTERS COMPLEX SUPERVISORIAL DISTRICT 5 3 VOTES

#### IT IS RECOMMENDED THAT YOUR BOARD:

- 1. Find that the contract work is exempt from the provisions of the California Environmental Quality Act (CEQA).
- 2. Find that this service can be more economically performed by an independent contractor than by County employees.
- 3. Award the contract for Landscape and Grounds Maintenance Services for Public Works Headquarters Complex for an annual sum of \$102,000 to TruGreen LandCare, LLC, located in Gardena, California, and direct the Chairman to execute the contract. This contract will be for a period of one year commencing on February 1, 2007, with two 1-year renewal options, not to exceed a total contract period of three years. Funds are available in Public Works' 2006-07 Internal Service Fund.
- 4. Delegate authority to the Director of Public Works to annually expend up to 15 percent of the annual contract sum for unforeseen, additional work within the scope of the contract, if required.

5. Authorize the Director to renew this contract for each additional renewal option, if, in the opinion of the Director, renewal is warranted; to approve contractor's entity change; to enter into amendments to the contracts; and to terminate it, if, in the opinion of the Director, it is in the best interest of the County to do so.

### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

This contract is for landscape and grounds maintenance services to maintain the Public Works Headquarters Complex. The work to be performed will consist of, but is not limited to, maintenance of turf, ground cover, shrubs and trees; renovation of turf and ground cover; pruning of trees and shrubs; providing weed, vegetation disease, and pest control operation; operation and repair of the irrigation systems; maintenance of equipment; and other work related to the proper care of the service area. Public Works has contracted for this service since 1988. The purpose of this action is to continue contracting for this service.

### **Implementation of Strategic Plan Goals**

The award of this contract is consistent with the County Strategic Plan Goals of Service Excellence, Organizational Effectiveness, and Fiscal Responsibility as the contractor has the specialized expertise to provide this service accurately, efficiently, timely, and in a responsive and cost-effective manner.

#### FISCAL IMPACT/FINANCING

There will be no impact on net County cost. The contract is for an annual amount not to exceed \$102,000. In addition, the Director may increase the annual contract amount by up to 15 percent for unforeseen, additional work within the scope of work of the contract. This amount is based on the annual price quoted by the contractor. This contract will commence on February 1, 2007, for a period of one year, not to exceed three years. Financing for this service is included in Public Works' 2006-07 Internal Service Fund.

Using methodology approved by the Auditor-Controller, Public Works has calculated the cost-effectiveness of contracting for this service. Based on the cost calculations, Public Works has determined that this service can be more economically performed by an independent contractor than by County employees. This Proposition A contract does not allow for a cost-of-living adjustment for the optional years.

### **FACTS AND PROVISIONS/LEGAL REQUIREMENTS**

The enclosed contracts have been executed by the contractor and approved as to form by County Counsel.

This work is being contracted in accordance with procedures authorized under County Charter Section 44.7, Part 3, Chapter 2.121 (Contracting with Private Business) of the Los Angeles County Code. The mandatory requirements for contracting set forth in County Code Section 2.121.380 have been met.

Since this is a Proposition A contract, Public Works has determined that the contractor complies with the requirements of the Living Wage Program (Los Angeles County Code Chapter 2.201) and agrees to pay its full-time employees providing County services a living wage.

Public Works has accessed available resources to review and assess the proposed contractor's past performance, history of Labor Law violations, and prior performance on County contracts.

### **ENVIRONMENTAL DOCUMENTATION**

This service is categorically exempt from CEQA as set forth in Sections 15301 (h) of the State CEQA guidelines.

#### **CONTRACTING PROCESS**

On January 26, 2006, Public Works issued a Request for Statements of Qualifications (RFSQ) soliciting 468 independent contractors and community business enterprises to accomplish this work. A notice of RFSQ was also placed on the County's bid website (Enclosure A) and an advertisement was placed in the *Los Angeles Times*.

Pursuant to the applicable memorandum of understanding, the RFSQ for this contracted service was submitted on January 25, 2006, to the Local 660 Union for review before being released to the public. The Union declined to meet with Public Works.

On February 8, 2006, ten Statements of Qualifications were received. The Statements were first reviewed to ensure they met the mandatory requirements outlined in the RFSQ. Eight of the ten Statements met these mandatory requirements. These eight Statements were then evaluated by an evaluation committee consisting of Public Works staff.

The committee's evaluation was based on criteria described in the RFSQ, including experience, work plan, quality assurance plan, proposer's approach to labor-payroll record keeping and regulatory compliance, financial resources, and references. Based on this evaluation, Public Works selected three responsive and responsible vendors.

On November 8, 2006, Public Works issued an Invitation for Bids (IFB) soliciting the three responsive and responsible vendors established from the RFSQ to accomplish this work. The three qualified vendors were asked to bid on the grounds and landscape maintenance services described herein.

Pursuant to the applicable memorandum of understanding, the IFB for this contracted service was submitted on November 13, 2006, to the Local 660 Union for review. The Union declined to meet with Public Works.

On November 22, 2006, one bid was received. TruGreen LandCare, LLC, was the low bidder. The annual bid amount from TruGreen Landcare, LLC, is \$102,000. It is recommended that this contract be awarded to the responsive, responsible, and low bidder, TruGreen LandCare, LLC, located in Gardena, California. Public Works believes the contractor's price to be reasonable for the work requested.

Enclosure B reflects the proposers' minority participation. The contractor was selected upon final analysis and consideration without regard to race, creed, gender, or color.

This contract contains terms and conditions supporting Board-sponsored policies, such as contractor responsibility and debarment (revised), jury service requirements, the Safely Surrendered Baby Law, and charitable activities compliance.

Proof of the required Comprehensive General and Automobile Liability insurance policies, naming the County as additional insured, and evidence of Workers' Compensation insurance will be obtained from the contractor before any work is assigned.

As requested by your Board, the contractor has submitted a safety record that reflects its past activities have been conducted according to reasonable standards of safety.

In accordance with the Chief Administrative Officer's June 15, 2001, instructions, this is Public Works' assurance that this contractor will not be requested to perform services that will exceed the contract's approved amount, scope of work, terms and conditions, and/or duration.

### **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

The award of this contract will not result in the displacement of any County employees.

### CONCLUSION

Enclosed are three copies of the contract. Upon approval, please return the Contractor Execute and Department Conform copies to this office. The original Board Execute copy should be retained for your files.

One adopted copy of this letter is requested.

Respectfully submitted,

DONALD L. WOLFE
Director of Public Works

MS

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Enc. 5

cc: Chief Administrative Office

County Counsel

#### Award information has not been added at this time.

#### **Bid Information**

Bid Number: PW-ASD 604

BID TITLE: NOTICE OF REQUEST FOR STATEMENTS OF QUALIFICATIONS.

Bid Type: Service Department: Public Works

Commodity: LAWN MOWERS - HAND, REEL TYPE (MANUAL) LAWN MAINTENANCE (SEE CLASS 020 FOR

HIGHWAY TYPE)

Open Date: 1/26/2006

Closing Date: 2/8/2006 2:00 PM

Notice of Intent to Award: View Detail

Bid Amount: N/A

Bid Download: Not Available

Bid Description: PLEASE TAKE NOTICE that Public Works is requesting statement of qualifications for landscape maintenance services throughout the County. The resultant contracts are expected to range between \$10,000 and \$150,000 per year. Vendors must meet all minimum requirements set forth in the Request for Statements of Qualifications (RFSQ) document, including, but not limited to, at least five years' experience performing landscape maintenance services for business, commercial, and/or government customers. If not enclosed with this letter, the RFSQ with contract specifications, forms, and instructions for preparing and submitting your Statement of Qualifications may be requested from Mr. Roderick Tirona at (626) 458 4077, Monday through Thursday, 7 a.m. to 5 p.m.

A Vendors' Conference will be held on Wednesday, February 8, 2006, at 2:00 p.m. at Public Works Headquarters, 900 South Fremont Avenue, Alhambra, California 91803, in Conference Room A. ATTENDANCE BY THE VENDOR OR AN AUTHORIZED REPRESENTATIVE IS MANDATORY, Public Works will reject Statements of Qualifications from those whose attendance cannot be verified. Attendees should be prepared to ask questions at that time about the specifications, proposal requirements, and contract terms. After the Conference, it may be impossible to respond to further requests for information. The deadline to submit proposals is Wednesday, February 22, 2006, at 5:30 p.m. Please direct your

questions to Mr. Tirona at the number above.

Contact Name: Roderick Tirona Contact Phone#: (626) 458-4077 Contact Email: rtirona@ladow.org Last Changed On: 1/26/2006 5:11:55 PM

**Back to Last Window** 

Back to Award Main

**ENCLOSURE B** FORM PW-9 All Vendors responding to the Request for Proposals must complete and return this form for proper consideration of the proposal. FIRM NAME: TruGreen LandCare, A General Partnership My County (WebVen) Vendor Number: 52607901 LOCAL SMALL BUSINESS ENTERPRISE PREFERENCE PROGRAM: I AM NOT A Local SBE certified by the County of Los Angeles Office of Affirmative Action Compliance as of the date of this proposal/bid's submission. □ IAM As an eligible Local SBE, I request this proposal/bid be considered for the Local SBE Preference. FIRM/ORGANIZATION INFORMATION: The information requested below is for statistical purposes only. On final analysis and consideration of award, contractor/vendor will be selected without regard to race/ethnicity, color, religion, sex, national origin, age, sexual orientation or disability. General Parmership **Business Structure:** Sole Corporation Nonprofit Franchise Other (Please Specify): 197 Total Number of Employees (including owners): Race/Ethnic Composition of Firm. Please distribute the above total number of individuals into the following categories: Black/African American Hispanic/Latino 1 181 3 Asian or Pacific Islander American Indian Filipino White NO NATURAL PERSON OWNS 5% OR MORE Please indicate by percentage (%) how ownership of the firm is distributed. III. PERCENTAGE OF OWNERSHIP IN FIRM: Asian of Padric American Indian BlackAffican Histogric/Latine Filitino American la la noier % % Men % % % % Women % % IV. CERTIFICATION AS MINORITY, WOMEN, DISADVANTAGED, AND DISABLED VETERAN BUSINESS ENTERPRISES: If your firm is currently certified as a minority, women, disadvantaged or disabled veteran owned business enterprise by a public agency, complete the following and attach a copy of your proof of certification. (Use back of form, if necessary.) DECLARATION: I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE ABOVE INFORMATION IS TRUE AND CORRECT.

Branch Manager

02/22/06

LOCAL SBE-FIRM-ORGANIZATION FORM.DOC OAAC Rev. 09/2002 PW Rev. 11/2002

Authorized Signature:

### AGREEMENT FOR

### LANDSCAPE AND GROUNDS MAINTENANCE SERVICES FOR

### PUBLIC WORKS HEADQUARTERS COMPLEX

THIS AGREEMENT, made and entered into this \_\_\_\_ day of \_\_\_\_\_, 2007, by and between the COUNTY OF LOS ANGELES, a subdivision of the State of California, a body corporate and politic (hereinafter referred to as COUNTY) and TRUGREEN LANDCARE, LLC, a general partnership, (hereinafter referred to as CONTRACTOR).

### **WITNESSETH**

WHEREAS, COUNTY Department of Public Works (Public Works) has solicited Statements of Qualifications to identify one or more contractors qualified to provide landscape maintenance services under this AGREEMENT; and

WHEREAS, having reviewed and evaluated the Statements submitted, Public Works has developed a list of responsible landscape maintenance contractors; and

WHEREAS, Public Works having found the CONTRACTOR to be a qualified, responsible landscape maintenance provider pursuant to the Request for Statement of Qualifications issued on January 26, 2006; and

WHEREAS, the CONTRACTOR having submitted the lowest bid for the described work in accordance with the Invitation for Bids (IFB) issued on November 8, 2006.

NOW, THEREFORE, the CONTRACTOR, for the consideration hereinafter set forth and the acceptance by the COUNTY and the CONTRACTOR'S bid filed with COUNTY on November 22, 2006, hereby agrees to provide landscape maintenance services as described in the attached specifications, including, but not limited to, Exhibit A, Scope of Work.

FIRST: This AGREEMENT, together with Exhibit A, Scope of Work; Exhibit B, Service Contract General Requirements; Exhibit C, Internal Revenue Service Notice 1015; Exhibit D, Safely Surrendered Baby Law Posters; Exhibit E (Form PW-2, Schedule of Prices); Exhibit F (Form LW-8, Cost Methodology); Exhibit G (Special Provisions); Exhibit H (Transmittal Form to Request an IFB Solicitation Requirements Review); the CONTRACTOR'S Statement of Qualification, all attached hereto; the Request for Statement of Qualifications; Notice to Bidders; and any addenda to the Notice of Bidders, all of which are incorporated herein by reference, and are agreed by the COUNTY and the CONTRACTOR to constitute an integral part of the Contract documents.

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SECOND: The COUNTY agrees, in consideration of satisfactory performance of the foregoing services in strict accordance with the Contract specifications to the satisfaction of the Director of Public Works, to pay the CONTRACTOR pursuant to the Schedule of Prices set forth in the Proposal and attached hereto as Exhibit E, Form PW-2, an amount not to exceed \$102,000 per year (Maximum Contract Sum), or such greater amount as the Board of Supervisors may approve.

THIRD: This Contract's initial term shall be for a period of one year commencing on February 1, 2007. At the discretion of the COUNTY, this Contract may be extended in increments of one year, not to exceed a total contract period of three years. The COUNTY, acting through the Director, may give a written notice of intent to extend this Contract at least 30 days prior to the end of each term.

<u>FOURTH</u>: The CONTRACTOR shall bill monthly in arrears, for the work performed during the preceding month. Work performed shall be billed at the hourly rates and/or unit prices quoted in Exhibit E, Form PW-2, Schedule of Prices.

<u>FIFTH</u>: Public Works will make payment to the CONTRACTOR within 30 days of receipt and approval of a properly completed invoice. Each invoice shall be in triplicate (original and two copies) and shall itemize the work completed. The invoices shall be submitted to:

County of Los Angeles Department of Public Works Attention Fiscal Division, Accounts Payable P.O. Box 7508 Alhambra, CA 91802-7508

<u>SIXTH</u>: In no event shall the aggregate total amount of compensation paid to the CONTRACTOR exceed the amount of compensation authorized by the Board. Such aggregate total amount is the Maximum Contract Sum.

SEVENTH: The CONTRACTOR understands and agrees that only the designated Public Works Contract Manager is authorized to request or order work under this Contract. The CONTRACTOR acknowledges that the designated Contract Manager is not authorized to request or order any work that would result in the CONTRACTOR earning an aggregate compensation in excess of this Contract's Maximum Contract Sum.

EIGHTH: The CONTRACTOR shall not perform or accept work requests from the Contract Manager or any other person that will cause the Maximum Contract Sum of this Contract to be exceeded. CONTRACTOR shall monitor the balance of this Contract's Maximum Contract Sum. When the total of the CONTRACTOR'S paid invoices, invoices pending payment, invoices yet to be submitted, and ordered services reaches 75 percent of the Maximum Contract Sum, the CONTRACTOR shall immediately notify the Contract Manager in writing. The CONTRACTOR shall send written notification to the Contract Manager when this Contract is within six months from expiration of the term as provided for hereinabove.

II

NINTH: No cost-of-living adjustments shall be granted for the optional renewal periods.

TENTH: In the event that terms and conditions, which may be listed in the CONTRACTOR'S Proposal, conflict with the COUNTY'S specifications, requirements, and terms and conditions as reflected in this AGREEMENT, including, but not limited to, Exhibits A through H, inclusive, the COUNTY'S provisions shall control and be binding.

<u>ELEVENTH</u>: The CONTRACTOR agrees in strict accordance with the Contract specifications and conditions to meet the COUNTY'S requirements.

TWELFTH: This Contract constitutes the entire AGREEMENT between the COUNTY and the CONTRACTOR with respect to the subject matter of this Contract and supersedes all prior and contemporaneous agreements and understandings.

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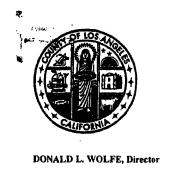
// // // IN WITNESS WHEREOF, the COUNTY has, by order of its Board of Supervisors, caused these presents to be subscribed by the Chairman of said Board and the seal of said Board to be affixed and attested by the Clerk thereof, and the CONTRACTOR has subscribed its name by and through its duly authorized officers, as of the day, month, and year first written above.

COUNTY OF LOS ANGELES Chairman, Board of Supervisors ATTEST: SACHI A. HAMAI Executive Officer of the Board of Supervisors of the County of Los Angeles APPROVED AS TO FORM: RAYMOND G. FORTNER, JR. **County Counsel** TRUGREEN LANDCARE, LLC

### ALL-PURPOSE ACKNOWLEDGMENT

state of California  County of LOS Angeles  On Dec. 19, 2006 before me Angelica Castaneda, Notary Public	CAPACITY CLAIMED BY SIGNER(S)  INDIVIDUAL(S)  CORPORATE OFFICER(S)
personally appeared  ONC Provide to me on the basis of satisfactory evidence to be the person(e) whose name(e) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(e) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument  ANGELICA CASTANEDA  Commission # 1396507  Notary Public - California  Los Angeles County  My Comm. Expires Jan 28, 2007	PARTNER(S)  ATTORNEY-IN-FACT TRUSTEE(S) GARDIAN/CONSERVATOR OTHER:  SIGNER IS REPRESENTING: NAME OF PERSON(S) OR ENTITY(IES)
ATTENTION NOTARY: Although the information requested below is OPTIONAL, it could prevent fraudulent attachment of this certificate to unauthorized document.  THIS CERTIFICATE  Title or Type of Document Agreement for Landscape and Ground Maintenance  Services for Public Works Headquarters Complex  TO THE DOCUMENT  Date of Document  DESCRIBED AT RIGHT:  Signer(s) Other Than Named Above	

14-0072 DPW Rev. 6/02



### COUNTY OF LOS ANGELES

#### DEPARTMENT OF PUBLIC WORKS

"To Enrich Lives Through Effective and Caring Service"

900 SOUTH FREMONT AVENUE ALHAMBRA, CALIFORNIA 91803-1331 Telephone: (626) 458-5100 www.ladpw.org

ADDRESS ALL CORRESPONDENCE TO: P.O. BOX 1460 ALHAMBRA, CALIFORNIA 91802-1460

IN REPLY PLEASE
REFER TO FILE: AS-0

January 26, 2006

# NOTICE OF REQUEST FOR STATEMENTS OF QUALIFICATIONS FOR LANDSCAPE MAINTENANCE SERVICES

PLEASE TAKE NOTICE that Public Works is requesting statement of qualifications for landscape maintenance services throughout the County. The resultant contracts are expected to range between \$10,000 and \$150,000 per year. Vendors must meet all minimum requirements set forth in the Request for Statements of Qualifications (RFSQ) document, including, but not limited to, at least five years' experience performing landscape maintenance services for business, commercial, and/or government customers. If not enclosed with this letter, the RFSQ with contract specifications, forms, and instructions for preparing and submitting your Statement of Qualifications may be requested from Mr. Roderick Tirona at (626) 458-4077, Monday through Thursday, 7 a.m. to 5 p.m.

A Vendors' Conference will be held on <u>Wednesday</u>, <u>February 8</u>, <u>2006</u>, <u>at 2:00 p.m.</u> at Public Works Headquarters, 900 South Fremont Avenue, Alhambra, California 91803, in Conference Room A. <u>ATTENDANCE BY THE VENDOR OR AN AUTHORIZED REPRESENTATIVE IS MANDATORY</u>. Public Works will reject Statements of Qualifications from those whose attendance cannot be verified. Attendees should be prepared to ask questions at that time about the specifications, proposal requirements, and contract terms. After the Conference, it may be impossible to respond to further requests for information. The deadline to submit proposals is <u>Wednesday</u>, <u>February 22</u>, <u>2006</u>, <u>at 5:30 p.m.</u> Please direct your questions to Mr. Tirona at the number above.

The conference facility complies with the Americans with Disabilities Act (ADA). With four business days' notice, Public Works will make all reasonable efforts to provide information in alternate formats and other accommodations for people with disabilities. For the ADA Coordinator, please call (626) 458-4081 or TDD at (626) 282-7829, Monday through Thursday, 7 a.m. to 5:30 p.m.

Very truly yours,

DONALD L. WOLFE

Director of Public Works

CHARLES W. ADAMS

**Deputy Director** 

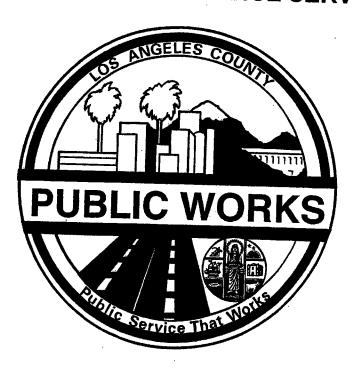
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Enc.

# **COUNTY OF LOS ANGELES DEPARTMENT OF PUBLIC WORKS** REQUEST FOR STATEMENTS OF QUALIFICATIONS **FOR**

# LANDSCAPE MAINTENANCE SERVICES



Donald L. Wolfe/ Director of Public Works

# REQUEST FOR STATEMENTS OF QUALIFICATIONS

#### **FOR**

# LANDSCAPE MAINTENANCE SERVICES

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0	(Criticed for this RFSQ process)

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#### PARTI

# REQUEST FOR STATEMENT OF QUALIFICATIONS

#### SECTION 1

### INTRODUCTION

# A. Background, Objective, and Scope

The County of Los Angeles Department of Public Works (Public Works) maintains various jobsites throughout the County where landscape maintenance services are required. Solicitations for landscape maintenance services are issued at various times to ensure that qualified landscape maintenance contractors are engaged for each location. Solicitations may weigh experience and other qualifications along with price to identify the vendor that offers the most advantageous combination of responsiveness to the solicitation, responsibility, and price. Through this Request for Statement of Qualifications (RFSQ), Public Works will identify a pool or list of responsive, responsible, and well-qualified landscape maintenance service vendors to whom Public Works will announce future solicitations for landscape maintenance services as the need arises over the following three years.

When the need arises for landscape maintenance services at a particular location or group of locations, each qualified vendor will be asked to submit a bid to meet that need. Such requests for bids will deem each listed contractor equally qualified. Award of the contract will be to the lowest bidder, subject to the County's Local Small Business Enterprise Preference Program, if applicable. Public Works reserves the right to impose additional requirements, qualifications, bonding, and/or insurance requirements in special situations.

Public Works reserves the right at any time without notice and at its sole discretion to add qualified vendors to the list, to delete vendors for cause from the list, to require previously qualified vendors to resubmit and verify their qualifications, to increase or reduce the qualifications necessary to remain on the list, and to discontinue the list and adopt another method of obtaining landscape maintenance services.

## B. <u>Vendors' Conference</u>

Each Vendor or an authorized representative must attend a Vendors' Conference to be held at the place, date, and time announced in the Notice of Request for Statement of Qualifications. <u>ALL INTERESTED VENDORS OR THEIR AUTHORIZED REPRESENTATIVE MUST ATTEND THIS CONFERENCE.</u> Statements of Qualifications received from Vendors not signed in as attending this Conference will be rejected as nonresponsive. Vendors are

encouraged to be prepared to ask questions concerning the RFSQ requirements, specifications, terms, and conditions. Questions may address concerns that the application of minimum requirements, evaluation criteria, and/or business requirements would unfairly disadvantage Vendors, or due to unclear instructions, may result in Public Works not receiving the best possible responses from Vendors. Upon conclusion of the Vendors' Conference, Public Works will only provide further clarifications, and/or answers concerning this solicitation through an addendum(s) to all who attended the Conference, time permitting. If it is discovered that a Vendor contacted and received material information from any County personnel, other than the contract analyst named in the Notice of Request for Statements of Qualifications, regarding this solicitation, the County, in its sole determination, may disqualify their proposal from further consideration.

# C. Requirements for Statements of Qualifications and Contract Specifications

- 1. Requirements for Statements of Qualifications are explained in Part I of this RFSQ.
- 2. The Contract specifications are fully described in Part II, Sample Agreement; in Exhibit A, Scope of Work; and Exhibit B, Service Contract General Requirements. Vendors are also requested to review Attachment 1, Policy on Doing Business with Small Business; and Attachment 2, Debarred Venders Report.
- 3. Dates and times of the Vendors' Conference and for the submission of Statement of Qualifications are set forth in the Notice of Request for Statement of Qualifications.

### D. <u>Interpretation of Statement of Qualifications</u>

The definitions and other rules of interpretation set forth in Part II, Sample Agreement, and Exhibit B, Section 1, Interpretation of Contract, also apply to interpretation of this RFSQ.

### E. <u>Vendor Registration</u>

Vendors must register on-line with the County's web-based vendor registration system to facilitate the contract award process. Registration is accessible through the "Doing Business with Us" link on the County's Internet Home Page at <a href="https://www.lacounty.info">www.lacounty.info</a>.

# F. <u>Local Small Business Enterprise Preference Program</u>

1. In evaluating bids for a particular location or group of locations, the County will give preference to businesses that are certified by the County as a Local

Small Business Enterprise (Local SBE), consistent with Chapter 2.204 of the Los Angeles County Code. Vendors who wish to be considered for this preference should do so by using the Request for Local SBE Preference Program Consideration and CBE Firm/Organization Information Form (Form PW-9). A Certified Local SBE is a business: 1) certified by the State of California as a small business enterprise; 2) having its principal office currently located in Los Angeles County for a period of at least the past 12 months; and 3) certified by Office of Affirmative Action Compliance (OAAC) as meeting the requirements with OAAC set forth in 1 and 2 above. Certified Local SBEs must request the SBE Preference in their solicitation responses and may not request the preference unless the certification process has been completed and certification affirmed. The County must verify Local SBE certification prior to applying the preference. Sanctions and financial penalties may apply to a business that knowingly, and with intent to defraud, seeks to obtain or maintain certification as a certified Local SBE.

2. Information about the State's small business enterprise certification regulations is in the California Code of Regulations, Title 2, Subchapter 8, Section 1896 et seq., and is also available on the California Department of General Services Office of Small Business Certification and Resources Website at <a href="http://www.pd.dgs.ca.gov/smbus/default">http://www.pd.dgs.ca.gov/smbus/default</a>.

### G. <u>Living Wage Program</u>

Vendors are advised that the Board has enacted the Living Wage 1. Program (Form LW-1) for contracts awarded under the authority of County Code Chapter 2.121.250 through 420 ("Proposition A"). In doing so, the Board made a finding that the Living Wage Program was not only to provide living wage and health benefits to employees working on these County contracts, but it is also intended to relieve the County of the burden for providing social and health services to persons who receive less than a living wage. Any contract resulting from this solicitation will be awarded under the Proposition A authority. The Living Wage Program requires contractors to pay their full-time employees providing these requested services a living wage. The County has established the living wage as \$9.46 per hour without health benefits and \$8.32 per hour with health benefits. For contractors/subcontractors to qualify for the lower wage rate, the contractor/subcontractor shall pay at least \$1.14 per hour toward the provision of a bonafide health care, vision, and/or dental benefit plan for each employee and any dependents during the term of this contract. Contractors/Subcontractors will not be allowed to pay less than \$1.14 per hour toward an employee health benefit and pay the difference to the employee. Each Vendor shall complete the Contractor Living Wage Declaration (Form LW-3) and submit it with the Statement of Qualifications or, if appropriate, may submit the Application for Exemption (Form LW-2)

at least seven days prior to the Statement of Qualifications submission deadline. The requirements and terms of the Living Wage Program are nonnegotiable. Statement of Qualifications that fail to comply with the requirements of the Living Wage Program will be considered nonresponsive.

- 2. Vendor is further notified that throughout the term of the contract(s) resulting from this solicitation, the Vendor and its subcontractor(s) will be required to submit periodic monitoring reports for each employee providing services under the contract(s), certifying under penalty of perjury, the hours worked, wages paid, and amounts paid towards each employee's health benefits.
- 3. At any time during the term of the contract(s) resulting from this solicitation, the County may conduct an audit of the successful Vendors' records as well as field visits with the Vendors' employees to ascertain compliance with the Living Wage Program.
- 4. Also, the successful Vendors will be required to place specified living wage posters at their place of business and locations where the Vendors' employees are working. The successful Vendors will also be required to distribute County-provided notices to each of its employees providing services to the County at least once per year.
- 5. Violations of the provisions of the Living Wage Program will subject the successful Vendors to withholding of monies owed it under the contract(s), liquidated damages, possible termination and/or debarment from future County contracts for up to three years.
- 6. Any Vendor who submits false information may be barred from participating in this solicitation and future County solicitations/contracts for up to three years.

### H. GAIN/GROW Program

As a threshold requirement for consideration for contract award, Vendor shall demonstrate a proven record of hiring participants in the County's Department of Public Social Services' Greater Avenue for Independence (GAIN) or General Relief Opportunity for Work (GROW) programs or shall attest to a willingness to consider GAIN/GROW participants for any future employment opening if they meet the minimum qualifications for that opening. Additionally, Vendor shall attest to a willingness to provide employed GAIN/GROW participants access to Vendor's employee mentoring program, if available, to assist these individuals in obtaining permanent employment and/or promotional opportunities. Vendors who are unable to meet this requirement shall not be considered for contract award. Vendors shall certify compliance on Form PW-10, GAIN/GROW Employment Commitment.

# I. Child Support Compliance Program

Vendors shall fully comply with all applicable State and Federal reporting requirements relating to employment reporting for its employees and comply with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment and continue to maintain compliance during the term of any contract that may be awarded pursuant to this solicitation. Failure to comply may be cause for termination of a contract or initiation of debarment proceedings against the noncompliant contractor (Los Angeles County Code Chapter 2.202).

### J. <u>Jury Service Program</u>

- 1. The resultant contract(s) from this RFSQ will be subject to the requirements of the County's Contractor Employee Jury Service Ordinance (Jury Service Program, Los Angeles County Code, Chapter 2.203). Vendors should carefully read the pertinent jury service provisions in the Sample Agreement (Part II, Exhibit B, Service Contract General Requirements, Section 6). The Jury Service Program applies to both contractors and their subcontractors. Vendors who fail to comply with the requirements of the Jury Service Program will be considered nonresponsive and excluded from further consideration.
- The Jury Service Program requires contractors and their subcontractors to 2. have and adhere to a written policy that provides that its employees shall receive from the contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with the contractor or that the contractor deduct from the employee's regular pay the fees received for jury service. For purposes of the Jury Service Program, "employee" means any California resident who is a full-time employee of a contractor, and "full-time" means 40 hours or more worked per week or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County; or 2) the Vendor has a long-standing practice that defines the lesser number of hours as full-time. Therefore, the Jury Service Program applies to all of a contractor's full-time California employees, even those not working specifically on the County project. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program.
- 3. There are two ways in which a contractor might not be subject to the Jury Service Program. The first is if the contractor does not fall within the Jury Service Program's definition of "contractor." The Jury Service Program defines "contractor" to mean a person, partnership, corporation, or other entity which has a contract with the County or a subcontract with a County contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or

subcontracts. The second is if the contractor meets one of the two exceptions to the Jury Service Program. The first exception concerns small businesses and applies to contractors that have: 1) ten or fewer employees; and 2) annual gross revenues in the preceding 12 months which, if added to the annual amount of the contract, is less than \$500,000; and 3) is not an "affiliate or subsidiary of a business dominant in its field of operation." The second exception applies to contractors that possess a collective bargaining agreement that expressly supersedes the provisions of the Jury Service Program. The contractor is subject to any provision of the Jury Service Program not expressly superseded by the collective bargaining agreement.

4. If a contractor does not fall within the Jury Service Program's definition of "contractor" or if it meets any of the exceptions to the Jury Service Program, then the contractor must so indicate in the Contractor Employee Jury Service Program Application for Exception and Certification Form (Form PW-3) and include with its submission all necessary documentation to support the claim, such as tax returns or a collective bargaining agreement, if applicable. Upon reviewing the Vendor's application, the County will determine, in its sole discretion, whether the Vendor falls within the definition of "contractor" or meets any of the exceptions to the Jury Service Program. The County's decision will be final.

# K. <u>Vendor's Charitable Contributions Compliance</u>

California's "Supervision of Trustees and Fundraisers for Charitable Purposes Act" regulates receiving and raising charitable contributions. Among other requirements, those subject to the Charitable Purposes Act must register. The 2004 Nonprofit Integrity Act (SB 1262, Chapter 919) increases Charitable Purposes Act requirements. New rules cover California public benefit corporations, unincorporated associations, and trustee entities and may include similar foreign corporations doing business or holding property in California. Key Nonprofit Integrity Act requirements affect executive compensation, fund-raising practices, and documentation. Charities with over \$2 million of revenues (excluding funds that must be accounted for to a governmental entity) have new audit requirements.

All prospective contractors must determine if they receive or raise charitable contributions which subject them to the Charitable Purposes Act and complete the certification form attached as Form PW-12. A completed Form PW-12 is a required part of any agreement with the County.

In Form PW-12, prospective contractors certify either that:

1. They have determined that they do not now receive or raise charitable contributions regulated under the California Charitable Purposes Act

(including the Nonprofit Integrity Act) but will comply if they become subject to coverage of those laws during the term of a County contract; or

2. They are currently complying with their obligations under the Charitable Purposes Act, attaching a copy of their most recent filing with the Registry of Charitable Trusts.

Prospective County contractors that do not complete Form PW-12 as part of the solicitation process may, in the County's sole discretion, be disqualified for contract award. A County contractor that fails to comply with its obligations under the Charitable Purposes Act is subject to either contract termination or debarment proceedings or both (County Code Chapter 2.202).

L. <u>Notification to County of Pending Acquisitions/Mergers by Proposing/Bidding</u>
<u>Company</u>

The Vendor shall notify the County of any pending acquisitions/mergers of their company. This information shall be provided by the Proposer on Form PW-1, Verification of Proposal. Failure of the Vendor to provide this information may eliminate its proposal/bid form any further consideration.

### **SECTION 2**

### STATEMENT OF QUALIFICATIONS PREPARATION AND SUBMISSION

### A. <u>Statement of Qualifications Format and Content Requirements</u>

Statements of Qualifications shall be presented in the sequence, with the content, and in the format stated below. Failure to provide the required information or to strictly comply with these guidelines may be a basis for rejection of the Statement of Qualifications:

- 1. Title page that shows the Vendor's name, project title, local address, telephone number, and date of submittal.
- 2. Comprehensive Table of Contents for material included in the Statement of Qualifications.
- 3. Letter of Transmittal signed by a person legally authorized to enter into contracts for the Vendor. The letter must include a brief statement of the Vendor's understanding of the work to be accomplished and a list of names of individuals authorized to make representations for the Vendor, their titles, addresses, and telephone numbers.
- 4. A comprehensive description of the Vendor's capabilities, in sufficient detail and scope to provide for a meaningful evaluation, comparison, and assessment. The narrative should discuss each of the following subject areas, with emphasis on how the Vendor measures up to the minimum requirements and the evaluation criteria (Part I, Sections 4.B, Initial Review and 4.C, Evaluation Criteria):
  - Background;
  - Organization (provide a chart or outline of the firm's organizational structure); and
  - Specific information regarding length and quality of experience providing services of the type described in these specifications (minimum experience requirements Part I, Section 4.C.2, Experience). Submit resumes of the firm, principals, managing employees, on-site supervisors, other key staff, and subcontractors.
- 5. Work Plan which describes the Vendor's procedures, techniques, and methods that would be employed in meeting the objectives outlined in Exhibit A, Statement of Work. These may include personnel management, training, subcontracting, recruitment and replacement, supervision, supplies, badges, equipment, uniforms, identification, safety, communications, and quality control.

6. Vendor shall describe its Quality Assurance Program (Program) that will ensures that landscape services are performed in accordance with commonly accepted commercial practices, the National Arborist Association, American Society of Landscape Architects, and the County's contract requirements and recommendations. The Program must ensure that the delivery of all services outlined in Exhibit A, Statement of Work is completed in a timely manner, how services will be free of defects, and how those results will be achieved. The Program must comprehensively address the Vendor's organizational process for consistently delivering those requirements. The Program will also be required to adopt and adhere to any special provisions that may be included within an Invitation to Bid that has specification in addition to the Statement of Work contained within this document.

At a minimum, the Program outlined in your proposal shall address in detail:

- a. Policies and Procedures Quality control procedures for the Vendor, subcontractors, and suppliers must be outlined and must include a qualified inspector(s) to be provided by Vendor to monitor compliance of the Program and deal with customer complaints and inquiries. If a subcontractor is to perform work, the Program must detail how that subcontractor will interface with the Vendor and how the Vendor will ensure that the subcontractor complies with the Program.
- b. Inspection Fundamentals The Vendor shall provide samples of forms that outline required operations and quality levels. The proposal must indicate the Vendor's inspection schedules, a methodology to correct deficiencies, level of supervision, and how the inspections are to be performed. The proposal shall document the name, authority, relevant experience, and qualifications of person with overall responsibility for the inspection system.
- c. Quality Control Documentation, Review, and Reporting The Program shall describe and list the records to be maintained. The Program will detail how the Vendor will maintain inspection records and make them available to the County.
- 7. If subcontractors are to be used, submit a description of their proposed assignments, qualifications, experience, staffing, and schedules. Subcontractors, if any, shall be subject to all requirements set forth in this RFSQ that are applicable to contractors in general.
- 8. Provide copies of the company's financial statements prepared by a certified public accountant for the last three full fiscal years. Statements should include the company's assets, liabilities, and net worth. At a minimum, statements must include a balance sheet (statement of financial position), income statement, statement of operations, and retained earnings

statement. If audited statements are available, these should be submitted. Income tax returns and personal financial records are unacceptable. Financial records will not be held confidential unless they are properly designated as trade secrets in accordance with Part I, Section 3.K, Disclosure of Contents of Statement of Qualifications.

- 9. Submit copies of the Vendor's, employees', and/or subcontractors' valid Pest Control Advisor and Pest Control Operator licenses and arborist certification required to perform the work.
- 10. Submit proof of current, valid insurance coverage that meets the requirements outlined in Part II, Exhibit B, Section 4, Indemnification and Insurance Requirements or a statement acknowledging that the required insurance coverage will be provided prior to commencing work under the proposed contract(s).
- 11. The Vendor is required to comply with State and Federal labor regulations and record keeping requirements. The objective of this subsection A.10 is to determine the appropriateness, scope, and suitability of the procedures the Vendor uses and the internal controls in place to ensure the Vendor complies with State and Federal labor regulations and record keeping requirements. In order to appropriately evaluate this area, it is critical that the Vendor submit a detailed description of the processes, and the steps associated with those processes, that the Vendor has in place.

It behooves the Vendor to provide additional details to ensure a clear picture of the Vendor's processes and controls. Vendors must answer all questions thoroughly and in the same sequence as provided below. If a question is not applicable, indicate with "N/A" and explain why such question is not applicable.

Vendor must describe its employee labor-payroll record keeping system and the controls in place that ensure ongoing regulatory compliance. Include, at a minimum, a detailed discussion of the following:

- a. Discuss how employee hours actually worked are tracked. The detailed explanation must include, but not be limited to:
  - i. Where do Vendor's employees report to work at the beginning of their shift? At the work location or a central site with travel to the worksite? If the latter is Vendor's practice/process, when does Vendor consider the employees' shift to have started? At a central site or upon arrival at the work location?
  - ii. How does Vendor know employees actually reported to work and at what time? For example, sign-in sheets, computerized check in, call-in system, or some other method.

- iii. What records are created to document the beginning and ending times of employee's actual work shifts? What records are maintained by Vendor of actual time worked? Are the records maintained daily or on another frequency? Who creates these records (e.g., employee, a supervisor, or office staff)? Who checks the records and what are they checking for? What happens to these records? Are they used as a source document to create Vendor's payroll? Provide a copy of these records.
- iv. If the records created in response to subsection A.10.3.iii. above are not used to create Vendor's payroll, what is the source document that is used? Who prepares and who checks the source document? Does the employee sign it? Who approves the source document and what do they compare it with prior to approving the source document?
- V. How does Vendor firm know that employees take mandated breaks and meal breaks (periods)? Does Vendor maintain any written supporting documentation to validate that the breaks actually occurred? If so, who prepares, reviews, and approves such documentation?
- b. Discuss how Vendor's payroll is prepared and how Vendor ensures that employee wages are appropriately paid. The detailed explanation must include, but not be limited to:
  - i. How are Vendor's employees paid (e.g., manually issued check, cash, automated check, or combination of methods)? If by check, do they receive a single check for straight time and overtime or are separate payments made? What information is provided on the check (e.g., deductions for taxes, etc.)? Provide a copy of a check and check stub (cover up or block out bank account information) that shows deduction categories.
  - ii. If Vendor uses a manual payroll system, describe the steps the person preparing the payroll takes to create a check, starting from the source document through the issuance of a check. If the employee has multiple wage rates (i.e., County's Living Wage rate for County work and Vendor's standard rate for other non-County work), how does the person preparing the payroll calculate total wages paid?
  - iii. If Vendor uses an automated payroll system or contracts for such automated payroll services to an outside firm, describe the steps taken to prepare the payroll. If the employee has

multiple wage rates (i.e., County's Living Wage rate for County work and Vendor's standard rate for other non-County work), how does the automated payroll system calculate total wages paid? Is it embedded in the software program or does someone have to override the system to perform the calculation?

- iv. How is travel time during an employee's shift paid? At what rate is such travel time paid if the employee has multiple wage rates? Discuss how Vendor calculates the day's wages for each situation described in the following two examples:

  1) during a single shift, an employee works 3 hours at a work location under a County Living Wage contract, then travels an hour to another work location to work 4 hours, where they are paid at a different rate than the County's Living Wage rate and 2) during a single shift, an employee works 3 hours at a work location under a County Living Wage contract, then travels an hour to another work location to work 4 hours, where they are also paid the County's Living Wage rate.
- v. How does Vendor calculate overtime wages? What if the employee has multiple wage rates?
- 12. Additional information that is not presented elsewhere and is essential to a fair evaluation, must appear in the last section of the Statement of Qualifications and be labeled "Additional Information." If there is no additional information the Vendor wishes to present, this section will consist of the statement: "There is no additional information we wish to present."

#### 13. Forms List

Complete and submit the following forms which are included in this RFSQ package:

PW-1 Verification of Statement of Qualifications;

PW-2 Omitted for this RFSQ process;

PW-3 County of Los Angeles Contractor Employee Jury Service Program Application for Exception and Certification Form;

PW-4 Contractor's Industrial Safety Record;

PW-5 Conflict of Interest Certification;

PW-6 Vendor's Reference List;

PW-7 Vendor's Equal Employment Opportunity Certification;

PW-8	List of Subcontractors;
PW-9	Request for Local Small Business Enterprise (SBE) Preference Program Consideration and CBE Firm/Organization Information Form;
PW-10	GAIN/GROW Employment Commitment;
PW-11	Transmittal Form to Request an RFSQ Solicitation Requirements Review;
PW-12	Charitable Contributions Certifications;
LW-2	Living Wage Ordinance – Application for Exemption (If requesting exemption, submit at least seven days before due date for Statement of Qualifications);
LW-3	Contractor Living Wage Declaration;
LW-4	Living Wage Acknowledgment and Statement of Compliance;
LW-5	Labor/Payroll/Debarment History;
LW-7	Vendor's Medical Plan Coverage; and
LW-8	Omitted for this RFSQ process.

### 13. Subcontractors' Forms List

The County seeks diverse, broad-based participation in its contracting. Subcontractors, if any, shall be subject to all requirements set forth in the RFSQ that are applicable to contractors in general. If subcontractors are to be employed, Vendor must submit a statement of their proposed assignments, qualifications, experience, staffing, and schedules. In addition to this statement, the following forms must be completed and submitted for each subcontractor contemplated:

PW-3	County of Los Angeles Contractor Employee Jury Service Program Application for Exception and Certification Form;
PW-4	Contractor's Industrial Safety Record;
PW-5	Conflict of Interest Certification;
PW-7	Vendor's Equal Employment Opportunity Certification

PW-9 Request for Local Small Business Enterprise (SBE) Preference Program Consideration and CBE Firm/Organization Information Form (Part II of form only); PW-10 GAIN/GROW Employment Commitment Form; PW-12 Charitable Contributions Certifications: Living Wage Ordinance - Application for Exemption (If LW-2 requesting exemption, submit at least seven days before due date for Statement of Qualifications); LW-3 Contractor Living Wage Declaration: LW-4 Living Wage Acknowledgment and Statement of Compliance; and

LW-5 Labor/Payroll/Debarment History.

### B. <u>Statement of Qualifications Submission</u>

- 1. Statement of Qualifications shall be submitted with four complete copies (one original and three copies) of the Statement and any related information. Statement of Qualifications received after the closing date and time specified in the Notice of Request for Statements of Qualifications will be rejected by Public Works as nonresponsive.
- 2. Submit Statements of Qualifications to the County of Los Angeles Department of Public Works Lobby Cashier, located on the Mezzanine floor, 900 South Fremont Avenue, Alhambra, California 91803, in a package which clearly identifies the Vendor and this RFSQ. Statements of Qualifications are submitted only when accepted and time stamped by the Lobby Cashier. All other indications of apparent timely delivery may be disregarded.
- 3. It is the responsibility of the Vendor to instruct delivery services, such as United Parcel Service and Federal Express, to deliver Statements of Qualifications directly to the Lobby Cashier. Statements of Qualifications submitted via fax or e-mail will not be accepted.
- 4. Statements of Qualifications delivered by other means, including United States Postal Service, may be delayed in Public Works' mail system, resulting in untimely delivery to the Cashier and possible failure to meet the submission deadline. Delays and missed deadlines for submission of Statements of Qualifications not delivered in strict compliance with this RFSQ shall be the sole responsibility of the Vendor, not of the County, Public Works, or any Special District.

### **SECTION 3**

# GENERAL CONDITIONS OF REQUEST FOR STATEMENT OF QUALIFICATIONS

# A. Knowledge of Work to be Done

By submitting a Statement of Qualifications, Vendors shall be held to have carefully read the solicitation document and all attachments, satisfied themselves before the delivery of their Statement of Qualifications as to their ability to meet all of the difficulties attending the execution of the proposed work, and agreed that if awarded a contract, no claim will be made against the County based on the solicitation document, including, without limitation, claims based on any ambiguity or misunderstanding.

# B. <u>Withdrawal of Statement of Qualifications</u>

Vendors may withdraw their Statement of Qualifications anytime before the date and hour set for submission set forth in the Notice for Request for Statement of Qualifications upon presentation of a written request to the Director signed by an authorized representative of the Vendor or by the person filing the Statement of Qualifications.

### C. <u>Invalid Statement of Qualifications</u>

It is the sole responsibility of the Vendor to see that its Statement of Qualifications is properly received by Public Works before the submission deadline. Vendors shall bear all risks associated with private delivery services or with delays in the U.S. Mail.

Statement of Qualifications submitted in any manner other than as required pursuant to Part I, Section 2.B.2-4 of this solicitation document and Statement of Qualifications not time stamped by Public Works Cashier before the date and hour set for submission set forth in the Notice for Request for Statement of Qualifications will not be considered and will be returned to the Vendor unopened.

## D. <u>Altering Solicitation Document</u>

The wording of the solicitation document shall not be changed. Any additions, conditions, limitations, or provisions inserted by the Vendor shall render their Statement of Qualifications irregular and may cause its rejection.

# E. <u>Acceptance or Rejection of Statement of Qualifications</u>

The right is reserved to reject any or all Statements of Qualifications not suitable in the judgment of the Board/Director to be in the best interests of the County/Public Works. In the event of any such rejection, the County will not be liable for any costs incurred in connection with the preparation and submittal of a Statement of Qualifications.

Statements of Qualifications signed by an agent other than an officer of a corporation or a member of a general copartnership must be submitted with a power of attorney authorizing such signature; otherwise, the Statement of Qualifications will be rejected as irregular and unauthorized.

### F. Qualification of Vendor

Vendors who cannot give satisfactory assurance as to their ability to carry out the intended contract(s), based both on financial strength and experience as a contractor on work of the nature contemplated in the proposed contract will not be placed on the resultant list. Vendors are encouraged to submit records of work of similar nature, size, or extent to that proposed under these Specifications. A reasonable inquiry to determine the responsibility of a Vendor will be conducted. The unreasonable failure of a Vendor to promptly supply information in connection with such inquiry, including, but not limited to, information regarding past performance, financial stability, and ability to perform on schedule, may be grounds for a determination of nonresponsibility with respect to such Vendor. Unfamiliarity with the type of work required by Public Works may be sufficient cause for rejection of the Statement of Qualifications.

### G. Vendor's Safety Record

A review of the Vendor's safety record will be made before the award. Vendors are required to submit this information, with their Statements of Qualifications, on the Contractor's Industrial Safety Record form provided. Nonsubmission or an adverse finding as to the Vendor's safety record may be sufficient cause for rejection of the Statement of Qualifications.

### H. Qualifications of Subcontractors

Vendors shall list all subcontractors to be used on the List of Subcontractors (Form PW-8). The use of subcontractors shall be subject to Public Works' approval. Subcontractors shall be properly licensed under the laws of the State of California for the type of work which they are to perform. Alternate subcontractors shall not be listed for the same work.

### i. Opening of Statement of Qualifications

Statements of Qualifications will not be publicly opened.

### J. <u>Disqualification of Vendors</u>

More than one Statement of Qualifications from an individual, firm, partnership, corporation, or association under the same or different names will not be considered. Reasonable grounds for believing that any Vendor has interest in more than one Statement of Qualifications for the work contemplated will cause the rejection of all Statements of Qualifications in which such Vendor has interest.

If there is reason for believing that collusion exists among the Vendors, none of the participants in such collusion will be considered in this or future Statements of Qualifications.

# K. <u>Disclosure of Contents of Statement of Qualifications</u>

All Statements of Qualifications in response to the solicitation document will become the exclusive property of the County. At such time as Public Works recommends the award of contract(s) to the Board and that letter appears on the Board's agenda, all Statements of Qualifications will become a matter of public record and will be regarded as public records, except those parts of each Statement of Qualifications which are defined by the Vendor as business or trade secrets, plainly marked as "trade secret," and deemed excluded from disclosure under the California Public Records Act. Designation of all or substantial portions of the Statement of Qualifications as "trade secret" or inappropriate designation of portions of the Statement of Qualifications as "trade secret" may result in the Statement of Qualifications being rejected as nonresponsive. The County will not, in any way, be liable or responsible for the disclosure of any such records, or any parts thereof, if disclosure is required or permitted under the California Public Records Act or otherwise by law.

### L. <u>County Lobbyists</u>

Each County lobbyist, as defined in the Los Angeles County Code Section 2.160.010, retained by Vendor submitting a response to this RFSQ shall be in full compliance with Chapter 2.160 of the Los Angeles County Code. The Vendor's signature on the Statement of Qualifications is its certification that it is in full compliance with Chapter 2.160. Failure on the part of any County lobbyist retained by Vendor to fully comply with the County Lobbyist Ordinance shall be sufficient cause for rejection of the Statement of Qualifications.

### M. Gratuities

It is improper for any County officer, employee, or agent to solicit consideration, in any form, from a Vendor with the implication, suggestion, or statement that the Vendor's provision of the consideration may secure more favorable treatment for the Vendor in being placed on the list and/or the award of a contract or that the Vendor's failure to provide such consideration may negatively affect the County's consideration of the Vendor's submission. A Vendor shall not offer or give, either directly or through an intermediary, consideration, in any form, to a County officer, employee or agent for the purpose of securing favorable treatment with respect to the Vendor being placed on the list and/or awarded a future contract.

A Vendor shall immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (213) 974-0914 or

(800) 544-6861. Failure to report such a solicitation may result in the Vendor's submission being eliminated from consideration. Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment or tangible gifts.

### N. <u>Determination of Vendor Responsibility</u>

- 1. A responsible Vendor is a Vendor who has demonstrated the attribute of trustworthiness as well as quality, fitness, capacity, and experience to satisfactorily perform the proposed contract(s). It is the County's policy to conduct business only with responsible contractors.
- Vendors are hereby notified that, in accordance with Chapter 2.202 of the County Code, the County may determine whether the Vendor is responsible based on a review of the Vendor's performance on any contracts, including, but not limited to, County contracts. Particular attention will be given to violations of labor laws related to employee compensation and benefits, and evidence of false claims made by the Vendor against public entities. Labor law violations which are the fault of subcontractors and of which the Vendor had no knowledge shall not be the basis of a determination that the Vendor is not responsible.
- 3. The County may declare a Vendor to be nonresponsible for purposes of this solicitation if the Board, in its discretion, finds that the Vendor has done any of the following: (1) violated a term of a contract with the County or a nonprofit corporation created by the County; (2) committed an act or omission which negatively reflects on the Vendor's quality, fitness, or capacity to perform a contract with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or omission which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the County or any other public entity.
- 4. If there is evidence that a Vendor may not be responsible, Public Works will notify the Vendor in writing of the evidence relating to the Vendor's responsibility, and its intention to recommend to the Board that the Vendor be found not responsible. Public Works will provide the Vendor and/or the Vendor's representative with an opportunity to present evidence as to why the Vendor should be found to be responsible and to rebut evidence which is the basis for Public Works' recommendation. If the Vendor fails to avail itself of the opportunity to rebut Public Works' evidence, the Vendor may be deemed to have waived all rights of appeal.
- 5. If the Vendor presents evidence in rebuttal to Public Works, Public Works will evaluate the merits of such evidence, and based on that evaluation,

- make a recommendation to the Board. The final decision concerning the responsibility of the Vendor will reside with the Board.
- 6. These terms shall also apply to proposed subcontractors of Vendor on County contracts.

# O. <u>Vendor Debarment</u>

- 1. The Vendor is hereby notified that, in accordance with Chapter 2.202 of the County Code, the County may debar the Vendor from bidding or proposing on, or being awarded, and/or performing work on other County contracts for a specified period of time, and the County may terminate any or all of the Vendor's existing contracts with County, if the Board finds, in its discretion, that the Vendor has done any of the following: (1) violated a term of a contract with the County or a nonprofit corporation created by the County; (2) committed an act or omission which negatively reflects on the Vendor's quality, fitness, or capacity to perform a contract with the County or any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the County or any other public entity.
- If there is evidence that a Vendor may be subject to debarment, Public Works will notify the Vendor in writing of the evidence, which is the basis for the proposed debarment, and will advise the Vendor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- 3. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The Vendor and/or the Vendor's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board will prepare a tentative proposed decision which will contain a recommendation regarding whether the Vendor should be debarred, and if so, the appropriate length of time of the debarment. The Vendor and Public Works shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board.
- 4. After consideration of any objections, or if no objections are received, a record of the hearing, the proposed decision, and any other recommendation of the Contractor Hearing Board shall be presented to the Board. The Board shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 5. These terms shall also apply to proposed subcontractors of Vendor on County contracts.

# P. <u>Safely Surrendered Baby Law</u>

The Vendor shall notify and provide to its employees, and shall require each subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in Part II, Exhibit D of this solicitation document and is also available on the Internet at <a href="https://www.babysafela.org">www.babysafela.org</a> for printing purposes.

#### **SECTION 4**

# EVALUATION OF STATEMENT OF QUALIFICATIONS; AWARD AND EXECUTION OF CONTRACT

# A. <u>Evaluation of Statement of Qualifications</u>

- 1. All responses to this RFSQ become the property of the County. Upon receipt of the Statement of Qualifications as specified and evaluation of Statement of Qualifications in accordance with the evaluation criteria set forth below, Public Works may establish a list of qualified Vendors for this service from one or more of those submitting Statement of Qualifications. The proposed list may be submitted to the Director or Board for consideration and possible approval.
- 2. The County may require whatever evidence it deems necessary relative to the Vendor's financial stability.
- 3. The County reserves the sole right to judge the Vendor's written and oral representations. The County may make on-site inspections of Vendor's current jobs.

# B. <u>Initial Review</u>

Statements of Qualifications will first be reviewed on a Pass/Fail basis. Statements of Qualifications not meeting all of these requirements may be rejected as nonresponsive:

- 1. The Safety Records of Vendor and subcontractor, if any, shall reflect that they have provided services in a safe manner.
- Vendor shows an ability to meet insurance requirements, outlined in Exhibit B, Section 4, Indemnification and Insurance.
- Vendor and subcontractors, if any, have met the GAIN/GROW requirements (Form PW-10).
- 4. Vendor and subcontractors, if any, have submitted the Charitable Contributions Certification (Form PW-12), if required.
- 5. Vendor and subcontractors, if any, have submitted the Jury Service Program Application for Exception and Certification Form (PW-3) stating that they accept and will comply with the program requirements or establishing their entitlement to an exception to the program.
- 6. Vendor and subcontractors, if any, have signed all appropriate forms.

- 7. Vendor submitted copies of the Vendor's, employees', and/or subcontractors' valid Pest Control Advisor and Pest Control Operator licenses and arborist certification.
- 8. Vendor is signed in as attending the Vendors' Conference.
- 9. Statement of Qualifications was time stamped by the Cashier prior to the deadline for submission of the Statement of Qualifications.

## C. <u>Evaluation Criteria</u>

Statements of Qualifications passing the first step will be evaluated based on the following criteria:

# 1. References (30 points)

Public Works will check at least three of the Vendor's references for overall satisfaction with Vendor's services, with priority given to services provided to County departments. One or more unfavorable references may result in rejection of the Statement of Qualifications.

References may be contacted by telephone, fax, mail, express delivery, or e-mail. It is the Vendor's responsibility to ensure that accurate and timely contact information is included in their Statement of Qualifications. Public Works will ordinarily not make repeated attempts to contact references and will ordinarily not contact the Vendor to correct bad phone numbers, etc. It is the Vendor's responsibility to ensure that its references respond promptly to Public Works' requests for information.

# 2. Experience (30 points)

Vendors or their managing employees must have a minimum of five years' experience performing the type of service solicited for business, commercial, and/or government institutions. In addition, the Vendor's on-site supervising employee must have at least two years' supervising experience in providing landscape maintenance services for business, commercial, and/or government customers. Failure to demonstrate the minimum lengths of experience performing the service may result in rejection of the Statement of Qualifications.

The evaluators may award a maximum of 30 points for the quality and quantity of experience of the Vendor and its key personnel and subcontractors in providing the requested services to organizations. Greater weight will be given to services provided to agencies of similar size and nature. The evaluators may consider the Vendor's description of its capabilities, resumes of key personnel (Part I, Section 2.A.4), and any other relevant information. Significant unacceptable weakness in quality or

quantity of experience may result in a low or zero score. A score of zero in this evaluation category is unacceptable and may result in rejection of the Statement of Qualifications.

# 3. Financial Resources for Living Wage Contracts (5 points)

The Statement of Qualifications may be submitted to Public Works financial staff for comments to assist the evaluators. The Vendor's financial statements or annual reports will be evaluated on the extent to which the statements demonstrate that the Vendor has financial and business stability ensuring it can continue to pay the living wage as defined in this Part I, Section 1.F, and can perform the work throughout the term of any subsequent contract(s). Financial statements or annual reports that are incomplete or unaudited (compiled, reviewed, or self-prepared) may be given less weight. A score of zero in this evaluation category may result in rejection of the Statement of Qualifications.

# 4. Work Plan (20 points)

Scoring of the Vendor's detailed Work Plan will be based on the extent to which it demonstrates that the Vendor is likely to fulfill the tasks and requirements as set forth in Exhibit A, Statement of Work, respond to contingencies and emergencies, render timely and responsive service to Public Works, and exceed a workmanlike level of quality in the service and work product produced. The evaluation committee may make this determination from all relevant information presented which may include, but is not limited to, Vendor's written Work Plan, staffing plan, schedules, procedures, techniques, and methods that will be employed in meeting the objectives outlined in Exhibit A, Scope of Work, such as personnel management, training, subcontracting, recruitment and replacement, supervision. supplies. equipment, identification badges, communications, and quality control.

The staffing plan shall, at a minimum, provide for on-site supervision by a supervisor with at least two years' experience providing landscape maintenance services for business, commercial, or governmental customers.

Significant unacceptable weakness in any of the Work Plan subject areas may result in a low or zero score. A score of zero in this evaluation category is unacceptable and may result in rejection of the Statement of Qualifications.

# 5. Quality Assurance Program (10 Points)

Scoring of the Vendor's Quality Assurance Program will be based on the extent to which it demonstrates that the Vendor is likely ensure that the

delivery of all services outlined in Exhibit A, Statement of Work, is completed in a timely manner, free of defects, and how these results will be achieved. The evaluation committee may make this determination from all relevant information presented in the Vendor's written Quality Assurance Program which may include, but is not limited to, policies and procedures, inspection fundamentals as well as a description of quality control documentation, review, and reporting.

The policies and procedures must include a qualified inspector(s) to be provided by Vendor to monitor compliance of the Program and deal with customer complaints and inquiries. If a subcontractor is to perform work under this Section, the Program must detail how that subcontractor will interface with the Vendor and comply with the Program.

Significant unacceptable weakness in any of the Quality Assurance Program subject areas may result in a low or zero score. A score of zero in this evaluation category is unacceptable and may result in rejection of the Statement of Qualifications.

6. Demonstrated Controls over Labor/Payroll Record Keeping (5 points)

Vendor will be evaluated on the firm's labor/payroll record keeping system and regulatory compliance information (Part I, Section 2.10).

The County may conduct site visits to audit a vendor's labor/payroll record keeping system and processes.

Significant unacceptable weakness in the Vendor's Labor/Payroll Recording Keeping may result in a low or zero score. A score of zero in this evaluation category is unacceptable and may result in rejection of the Proposal.

# 7. Optional Interview

The County may, at its option, invite one or more Vendors to make a presentation and/or participate in an interview before a final selection is made. Evaluation criteria for presentations and interviews are the same as those for written Statement of Qualifications. A separate score will not be given for a presentation or interview, but the Vendor's performance may be considered as part of the overall evaluation. The evaluators may, in their sole discretion, limit the offer to give a presentation or interview, if any, to the Vendors who receive the highest scores in a preliminary scoring of Statement of Qualifications in accordance with the evaluation criteria set forth in this Part I, Section 4.C, Evaluation Criteria.

# 8. Deduction for Labor Law/ Payroll Violations

Applying established criteria, the County may deduct from 1 to 20 percent of the maximum number of available evaluation points for labor law/payroll violations with substantially increased deductions for failure to disclose reportable violations, as set forth in Form LW-6, Guidelines for Assessment of Vendor Labor Law/Payroll Violations. "Pending Claim" (i.e., claims that do not have a final disposition) will not result in point deductions; however, such claims may be reported to the Board before a contract is awarded.

#### 9. Additional Criteria

These criteria are not exclusive. The County reserves the right to apply additional evaluation criteria.

# D. <u>Recommendation of Evaluation Committee</u>

- Unless good cause exists to withhold recommendation of one or more vendors for the benefit of the County, the evaluators will recommend each vendor who achieves a qualifying score for placement on the list of qualified contractors. In the absence of any reason for disqualification or rejection, a score of 75 will be deemed qualifying.
- 2. Upon receiving such recommendation, in the Director's sole discretion, the Director may approve or disapprove of any or all of the recommended vendors. Upon placement on the list, the qualified vendors will become eligible to submit bids for landscape maintenance contracts solicited by Public Works.

# E. Award of Contracts

Upon timely submission of a bid when requested by Public Works, the qualified vendor identified by Public Works as the low bidder may be recommended to the Board for the award of a contract for landscape maintenance services at the Public Works facilities identified in the invitation for bids. The selected vendor shall sign and return the contract, together with original copies of the required insurance certification (and original performance bond, if required), within seven days after notification by Public Works of intent to recommend award of the proposed contract to the Board.

# F. Final Contract Award by Board

Notwithstanding a recommendation by Public Works, the Board retains the right to exercise its judgment concerning the selection of a vendor(s) and the terms of any resultant agreement, and to determine which vendor(s) best serves the interests of the County. The Board is the ultimate decision making body and makes the final determinations necessary to arrive at a decision to award, or not award, a contract.

#### **SECTION 5**

#### PROTEST POLICY

#### A. Protest Process

- 1. Any actual or prospective Vendor may file a protest in connection with the solicitation or award of a Board-approved service contract. The Vendor challenging the decision of Public Works bears the burden of proof in its claim that Public Works committed a sufficiently material error in the solicitation process to justify invalidation of a proposed award.
- 2. Throughout the review process, the County has no obligation to delay or otherwise postpone an award of contract based on a Vendor protest. In all cases, the County reserves the right to make an award when it is determined to be in the best interest of the County of Los Angeles to do so.

#### B. <u>Grounds for Review</u>

Unless State or Federal statutes or regulations otherwise provide, the grounds for review of any departmental determination or action should be limited to the following:

- Review of Solicitation Requirements
- Review of a Disqualified Statement of Qualifications
- Review of Public Works' Proposed Contractor Selection

# C. <u>Solicitation Requirements Review</u>

A person or entity may seek a Solicitation Requirements Review by submitting Form PW-11, Transmittal Form to Request an RFSQ Solicitation Requirements Review, along with supporting documentation. A Solicitation Requirements Review shall only be granted under the following circumstances:

- 1. The request for a Solicitation Requirements Review is received by Public Works not more than 10 business days after issuance of the RFSQ.
- 2. The request for a Solicitation Requirements Review includes documentation, which demonstrates the underlying ability of the person or entity to submit a Statement of Qualifications.
- 3. The request for a Solicitation Requirements Review itemizes, in appropriate detail, each matter contested and factual reasons for the requested review.

- 4. The request for a Solicitation Requirements Review asserts either that:
  - Application of the minimum requirements, evaluation criteria and/or business requirements unfairly disadvantage the Vendor; or
  - Due to unclear instructions, the process may result in the County not receiving the best possible responses from the Vendors.
- 5. The Solicitation Requirements Review shall be completed and Public Works' determination shall be provided to the Vendor, in writing, within a reasonable time prior to the Statement of Qualifications due date.

# D. Place to Submit Requests for Review

All Requests for Review should be submitted to:

County of Los Angeles Department of Public Works Administrative Services Division Attention Mr. Rod Tirona 900 South Fremont Avenue Alhambra, CA 91803 Fax (626) 458-4194

# E. <u>Disqualification Review</u>

- A Statement of Qualifications may be disqualified from consideration because Public Works determined it was a nonresponsive Statement of Qualifications at any time during the evaluation process. If Public Works determines that a Statement of Qualifications is disqualified due to nonresponsiveness, Public Works will notify the Vendor in writing.
- 2. Upon receipt of the written determination of nonresponsiveness, the Vendor may submit a written request for a Disqualification Review by the date specified. Requests for a Disqualification Review not timely submitted will be denied.
- 3. A Disqualification Review shall only be granted under the following circumstances:
  - a. The firm/person requesting a Disqualification Review is a Vendor;
  - b. The request for a Disqualification Review is submitted timely; and
  - c. The request for a Disqualification Review asserts that the determination of disqualification due to Statement of Qualifications nonresponsiveness was erroneous (e.g. factual errors, etc.) and provides factual support on each ground asserted as well as copies of all documents and other material that support the assertions.

4. The Disqualification Review shall be completed and the determination shall be provided to the Vendor, in writing, prior to the conclusion of the evaluation process.

# F. <u>Proposed Contractor Selection Review</u>

# 1. Debriefing Process

- a. Upon completion of the evaluation, and prior to entering negotiations with the selected Vendor, Public Works will notify the remaining Vendors in writing that Public Works is entering negotiations with another Vendor. Upon receipt of the letter, the Vendor may request a debriefing within the time specified in the letter. A debriefing will not be provided unless the request is made within the timeframe specified.
- b. The purpose of the debriefing is to compare the Vendor's response to the solicitation document with the evaluation document. The Vendor shall be debriefed only on its response. Because the contract process has not been completed, responses from other Vendors shall not be discussed.
- c. If the Vendor is not satisfied with the results of the debriefing, it may, within five business days of the debriefing, request a review on the grounds and in the manner set forth below for review of Public Works' recommendation for contract award.

# 2. Proposed Contractor Selection Review

- a. The Vendor may submit a written request for a Proposed Contractor Selection Review if it asserts that its Statement of Qualifications should have been determined to have had a qualifying score but was not because of one of the following reasons:
  - i. Public Works materially failed to follow procedures specified in the RFSQ. This includes:
    - (1) Failure to correctly apply the standards for reviewing the Statement of Qualifications format requirements.
    - (2) Failure to correctly apply the standards and/or follow the prescribed methods for evaluating the Statement of Qualifications specified in the RFSQ.
    - (3) Use of evaluation criteria that were different from the evaluation criteria disclosed in the RFSQ.

- ii. Public works made identifiable mathematical or other errors in evaluating Statement of Qualifications, resulting in the Vendor receiving an incorrect score and not being selected for placement on the list.
- iii. A member of the evaluation committee demonstrated bias in the conduct of the evaluation.
- iv. Another basis for review as provided by State or Federal law.
- b. Upon completing the Proposed Contractor Selection Review, Public Works will issue a written decision to the Vendor within a reasonable time following receipt of the request for a Proposed Contractor Selection Review, and always before the date the Contract award recommendation is to be heard by the Board. If the Vendor is not satisfied with the results of the Proposed Contractor Selection Review, it may request a review on the grounds and in the manner set forth below for a County Review Panel.

# G. County Review Panel Process

- 1. If the Vendor is not in agreement with the results of Public Works' Proposed Contractor Selection Review, the Vendor may submit a written request for a review by a County Review Panel.
- 2. Upon completion of the Panel's Review, the Panel will forward its report to Public Works, which will provide a copy to the Vendor.

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# TABLE OF FORMS (LIVING WAGE CONTRACT)

PW-1	VERIFICATION OF STATE OF QUALIFICATIONS
PW-2	(Omitted for this RFSQ process)
PW-3	COUNTY OF LOS ANGELES CONTRACTOR EMPLOYEE JUR'S SERVICE PROGRAM APPLICATION FOR EXCEPTION AND CERTIFICATION FORM
PW-4	CONTRACTOR'S INDUSTRIAL SAFETY RECORD
PW-5	CONFLICT OF INTEREST CERTIFICATION
PW-6	VENDOR'S REFERENCE LIST
PW-7	VENDOR'S EQUAL EMPLOYMENT OPPORTUNITY CERTIFICATION
PW-8	LIST OF SUBCONTRACTORS
PW-9	REQUEST FOR LOCAL SMALL BUSINESS ENTERPRISE (SBE) PREFERENCE PROGRAM CONSIDERATION AND CBE FIRM/ORGANIZATION INFORMATION FORM
PW-10	GAIN/GROW EMPLOYMENT COMMITMENT
PW-11	TRANSMITTAL FORM TO REQUEST AN RFSQ SOLICITATION REQUIREMENTS REVIEW
PW-12	CHARITABLE CONTRIBUTIONS CERTIFICATION
	LIVING WAGE PROGRAM
LW-1	LOS ANGELES COUNTY CODE CHAPTER 2.201 - LIVING WAGE PROGRAM
LW-2	LIVING WAGE ORDINANCE - APPLICATION FOR EXEMPTION (If requesting exemption, submit at least seven days before due date for Statement of Qualifications)
LW-3	CONTRACTOR LIVING WAGE DECLARATION
_W-4	LIVING WAGE ACKNOWLEDGMENT AND STATEMENT OF COMPLIANCE
_W <b>-</b> 5	LABOR/PAYROLL/DEBARMENT HISTORY
_W-6	GUIDELINES FOR ASSESSMENT OF VENDOR LABOR LAW/PAYROLL VIOLATIONS
_W-7	VENDOR'S MEDICAL PLAN COVERAGE
-W <b>-</b> 8	(Omitted for this RFSQ process)

#### **ATTACHMENTS**

- 1. COUNTY OF LOS ANGELES POLICY ON DOING BUSINESS WITH SMALL BUSINESS
  - 2. DEBARRED VENDORS REPORT

# **VERIFICATION OF STATEMENT OF QUALIFICATIONS**

DATE	, 200	THE U	NDERSIGNED HEREE	BY DECLARES AS FOLI	OWS.	
1. THIS DECLARATION IS GIVEN IN SUPPORT OF A PROPOSAL FOR A CONTRACT WITH THE COUNTY OF LOS ANGELES.						
2. NAME OF SERVICE:						
	DECLARANT INFORMATION					
3. NAME	3. NAME OF DECLARANT:					
4.1AM	DULY VESTED WITH THE AUTHOR	ITY TO MAK	KE AND SIGN INSTRUMENTS F	FOR AND ON BEHALF OF THE VE	ENDOR(S)	
5. MY TI	TLE, CAPACITY OR RELATIONSHI	P TO THE V	ENDOR IS:			
VENDOR INFORMATION						
	ndor's full legal name:					
	ndor's fictitious business name or db				,	
8. The Vendor's form of business entity is (CHECK ONLY ONE):						
☐ Sole proprietor						
			Corporation's principal place	of business:		
☐ A corporation:		State of incorporation:				
			President/CEO:			
			Secretary:			
A general partnership:			Names of partners:			
A limited partnership:			Name of general partner:			
	A joint venture of:		Names of joint venturers:			
	A limited liability company:		Name of managing member:			
Name(s)	only persons or firms interested in thi	s proposat as	s principals are the following:	l	·	
Street		City		Phone	Fax	
Name(s)		Title		State	Zip	
Street		City		State	Fax	
Name(s)		Title		Phone	Zip	
Street		City			Fax	
10. This proposal is made without collusion with any other person, firm, or corporation. The Vendor has carefully examined the location of the proposed work, and is familiar with all of the physical and climatic conditions, and makes this bid solely upon the Vendor's own knowledge. The Vendor has carefully examined the specifications, both general and detail, any drawings attached, and any additional communications sent and makes this proposal in accordance therewith. If this proposal is accepted, the Vendor will enter into a written contract for the performance of the proposed work with the County of Los Angeles, accepting in full payment for work actually done the prices shown in the attached schedule. It is understood and agreed that the quantities set forth in the attached schedule and the Request for Proposals are but estimates, and that the unit prices will apply to the actual quantities, whatever they may be.						
11. CHEC	(1) I am making these n	epresentatio	ns on my personal knowledge;  OR ns based on information and beli			
i declare ur	nder penalty of perjury under the laws					
Signature o	of Vendor or Authorized Agent:					
Type name	e and title:					
		<del></del> -				

# **OMITTED FOR THIS RFSQ PROCESS**

# COUNTY OF LOS ANGELES CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM APPLICATION FOR EXCEPTION AND CERTIFICATION FORM

This contract is subject to the County of Los Angeles Contractor Employee Jury Service Program (Program) (Los Angeles County Code, Chapter 2.203). All contractors and subcontractors must complete this form to either (1) request an exception from the Program requirements or (2) certify compliance. Upon review of the submitted form, the County department will determine, in its sole discretion, whether the bidder or Vendor is excepted from the Program.

Com	pany Name:			<u> </u>	
Com	pany Address:				
City:	·		State:	Zip Code:	
Teler	phone Number:		- Jacob	Zip Code.	
(Type	e of Goods or Services):				
Servi	ou believe the Jury Service Procopriate box in Part I (you must attice Program applies to your busing am. Whether you complete Part I	ach docum ness. comr	entation to support <u>:</u> lete Part II to certifi	our claim). If the Jo	
Part I:	Jury Service Program Is Not Applicable to	My Business	5		
	My business does not meet the definition aggregate sum of \$50,000 or more in any (this exception is not available if the contrexception will be lost and I must comply wisum of \$50,000 in any 12-month period.	12-month perio act/purchase o	od under one or more Cou order itself will exceed \$50	nty contracts or subcontract	
	My business is a small business as defined gross revenues in the preceding twelve (\$500,000 or less; and, 3) is not an affiliate of below. I understand that the exemption employees in my business and my gross are	months which, or subsidiary of will be lost ar	if added to the annual a a business dominant in its ad I must comply with the	mount of this contract, a	
	"Dominant in its field of operation" means employees, and annual gross revenues in the contract awarded, exceed \$500,000.	than ten employees inclu	ding full-time and part-tir ded to the annual amount		
	"Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 2 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majorit stockholders, or their equivalent, of a business dominant in that field of operation.				
	My business is subject to a Collective Baprovisions of the Program. ATTACH THE A	argaining Agre	ement that expressly prov	rides that it supersedes	
Part II:	Certification of Compliance				
	My business has and adheres to a written regular pay for actual jury service for full-tim company will have and adhere to such a pol	e employees o	If the business who are also	s, no less than five days o California residents, or m	
clare u correc	nder penalty of perjury under the laws of			ation stated above is tru	
l Name:	,	Title:			
ature:		Date:			
				•	

# CONTRACTOR'S INDUSTRIAL SAFETY RECORD

FOR:	SERVICE BY VENDOR	PROPOSAL DATE:	

This information must include all work undertaken in the State of Californla by the Vendor and any partnership, joint venture or corporation that any principal of the Vendor participated in as a principal or owner for the last five calendar years and the current calendar year prior to the date of proposal submittal. Separate information shall be submitted for each particular partnership, joint venture, corporate or individual Vendor. The Vendor may attach any additional information or explanation of date which the Vendor would like taken into consideration in evaluating the safety record. An explanation must be attached to the circumstances

# 5 CALENDAR YEARS PRIOR TO CURRENT YEAR

	2001	2002	2003	2004	2005	Total	Current Year
1 Nimber of confeccie							to Date
i. National of contracts	÷ -						
2. Total dollar amount of Contracts (in thousands of dollars)							
3. No. of fatalities							
N V							
+: INC. OF IOSE WORKday cases		-					
5. No. of lost workday cases involving permanent transfer to another job or termination of employment				·			
6 No of loct workdays							
C. T.C. Of 10st Wol huldys				-	<u> </u>		
				_			

The above information was compiled from the records that are available to me at this time and I declare under penalty of perjury that the information is true and accurate within the limitations of those records.

		Signature
Nome of the	Ivailie of Vendor or Authorized Agent (print)	

Date

# CONFLICT OF INTEREST CERTIFICATION

l,			
	sole	owner	
	gene	eral parti	ner .
		aging m	
	_		ecretary, or other proper title)
of			
		<del></del>	Name of Vendor
make this of Lo	certification os Angeles	n in supp County	port of a proposal for a contract with the County of Los Angeles for services within the Code Section 2.180.010, which provides as follows:
bel	INCOPT ANIFIE	s the be	ed. A. Notwithstanding any other section of this code, the county shall not nall reject any bid or proposal submitted by, the persons or entities specified oard of supervisors finds that special circumstances exist which justify the tract.
	1.	Empl the g	loyees of the county or of public agencies for which the board of supervisors is overning body;
	2.	Profit subse	l-making firms or businesses in which employees described in subdivision 1 of ection A serve as officers, principals, partners, or major shareholders;
	3.	Perso provis	ons who, within the immediately preceding 12 months, came within the sions of subdivision 1 of subsection A, and who:
		(a)	Were employed in positions of substantial responsibility in the area of service to be performed by the contract; or
		(b)	Participated in any way in developing the contract of its service specifications; and
	4.	Subul	-making firms or businesses in which the former employees described in vision 3 of subsection A, serve as officers, principals, partners, or major holders.
vhose posit to spouse terein, or h	tion in the ( or econom as or shall in this Cer	County e lic depe have ar tificate w	and believe that personnel who developed and/or participated in the preparation of the of Code Section 2.180.010 as cited above. Furthermore, that no County employer enables him/her to influence the award of this contract, or any competing contract, and and employee is or shall be employed in any capacity by the Contractory direct or indirect financial interest in this contract. I understand and agree that any will be grounds for rejection of this Proposal and cancellation of any contract awarde
certify und	er penalty o	of perjury	y under the laws of California that the foregoing is true and correct.
signed			Dete

# **VENDOR'S REFERENCE LIST**

PROPOSED	CONTRACT FOR:						
	orehensive reference list of all years. Please verify all contac onumbers will be disregarded. U		es provided by the Vendor during the state of the state o				
A. COUN	NTY OF LOS ANGELES A ntracts with the County o	GENCIES luring the previous three ye	ears must be listed.				
SERVICE:	DATES:	SERVICE:	DATES:				
DEPT/ DISTRICT:		DEPT/DISTRICT					
CONTACT:		CONTACT:					
TELEPHONE:	·	TELEPHONE:	TELEPHONE:				
FAX:		FAX:					
SERVICE:	DATES:	SERVICE:	DATES:				
DEPT/ DISTRICT:		DEPT/DISTRICT					
CONTACT:		CONTACT:	CONTACT:				
TELEPHONE:		TELEPHONE:	TELEPHONE:				
FAX:		FAX:	FAX:				
		NCIES AND PRIVATE COMP	ANIES				
SERVICE:	DATES:	SERVICE:	DATES:				
AGENCY/ FIRM:		AGENCY/ FIRM:	AGENCY/ FIRM:				
ADDRESS:		ADDRESS:					
CONTACT:		CONTACT:					
TELEPHONE:		TELEPHONE:					
FAX:		FAX:					
SERVICE:	DATES:	SERVICE:	DATES:				
AGENCY/ FIRM:		AGENCY/ FIRM:					
ADDRESS:		ADDRESS:					
CONTACT:		CONTACT:					
TELEPHONE:		TELEPHONE:					
FAX:		FAX:					

# VENDOR'S EQUAL EMPLOYMENT OPPORTUNITY CERTIFICATION

Vend	or's Name		
Addre	ess		
Lintern	al Revenue Service Employer Identification Number		
equ in c	accordance with Los Angeles County Code Section 4.32.010, the Vendorcertifies persons employed by it, its affiliates, subsidiaries, or holding companies are ar ally by the firm without regard to or because of race, religion, ancestry, national compliance with all anti-discrimination laws of the United States of America affornia.	nd will	l be treated
1.	The Vendor has a written policy statement prohibiting any discrimination in all phases of employment.		YES
2.	The Vendor periodically conducts a self- analysis or utilization analysis of its work force.		NO YES
3.	The Vendor has a system for determining if its employment practices are discriminatory against protected groups.		NO YES
4.	Where problem areas are identified in employment practices, the Vendor has a system for taking reasonable corrective action to include establishment of goals and timetables.		NO YES
			NO
<b>Vendor</b>			
Authoriz	red representative		
Signatu	Te Date		

# LIST OF SUBCONTRACTORS

The Vendor is required to fill in the following blanks.

Subcontractors listed must be properly licensed under the laws of the State of California for the type of work which they are to perform, AND THEIR LICENSE NUMBERS MUST BE LISTED HEREIN. Failure to do so may result in delay of the award of contract. Do not list alternate subcontractors for the same work.

Name under which Subcontractor is licensed	License Number	Address	Specific Description of Subcontract work
			·
		·	

All '	Vendors responding t	o the Reques	t for Pron	Ocale mu			i de la composición d La composición de la compo	ikurer i sekisiolisisis	ing samuel and samuel
con	istation of the prop	osal.	· · · · · · · · · · · · · · · · · · ·			piete and reti	irn this forr	n for pro	per
	FIRM NAME:	<del></del>							•
	My County (WebVen)	Vendor Numb	er:						
I.	LOCAL SMALL BUSIN	ESS ENTER	PRISE PR	EFERENC	E PRO	GRAM:	<del></del>	·	
	A Local SBE certified by the County of Los Angeles Office of Affirmative Action Compliance as of the date of this proposal/bid's submission.								
	As an eligible Local SBE, I request this proposal/bid be considered for the Local SBE Preference.								
.   	FIRM/ORGANIZATION INFO award, contractor/vendor wil	ORMATION: The	information	remuested h	alow ic fo	r statistical numb			
	Business Structure:	☐ Sole		nership		_	☐ Nonprofit	7	
	Other (Please Speci	fy):					- Wonprone	11011	GIISE
	Total Number of Employees (including owners):								
	Race/Ethnic Composition of Firm. Please distribute the above total number of individuals into the following categories:								
				e above tota	r number	oi iriaividuais into	Jan Durante de la constante de	Hariston of the	
					i				
Î	Black/African American		S királdzidősék		. (a)				
	Hispanic/Latino	· · · · · · · · · · · · · · · · · · ·	1				· · · · · · · · · · · · · · · · · · ·		
	Asian or Pacific Islande	er							
Ī	American Indian								
	Filipino	······································						<del></del>	
	White								
. P	PERCENTAGE OF OWNERS	HIP IN FIRM: PI	ease indicate	hy nercent	age (%) h	ow ownership of	No Compile di Co		_ <del>_</del>
ĺ	Blackysfil			SECURE DE LA SECUE	SECRETARIA DE LA CONTRACTOR DE LA CONTRA	ow riwinersmit ()	uie iirm is distr	buted.	The second secon
	e America		c/Latino #	Asian oi Islan		- American Inc	lian : Al	öniäl	White
	Men	%	%		%		%	%	%
H	Women	%	%		%		%	%	%
v	ERTIFICATION AS MINOR urrently certified as a minor ollowing and attach a copy of	ny, women, gisad	ovantageg g	or disabled v	DISABI	wned hueineee e	OLIGINIEGO EN		<u> </u>
P		thing says			Weinbas	e de la	ok Korania	Market &	
┢		<del></del>							
L		- <del></del>							
D	ECLARATION: I DECLARE VFORMATION IS TRUE AND	UNDER PENALT CORRECT.	Y OF PERJ	URY UNDE	R THE LA	AWS OF THE STA	ATE OF CALIF	ORNIA TH	AT THE ABOVE
	Authorized Signature:				Title:			Date:	
E E	L SBE-FIRM-ORGANIZATION	LEOPM DOG O	0 0- 0-	/000¢ =====	<u> </u>				

# GAIN/GROW EMPLOYMENT COMMITMENT

The undersigned:					
has hired participants from the Cour Avenue for Independence (GAIN) a (GROW) employment programs.	nty's Department of Social Services' Greater and/or General Relief Opportunity for Work				
OR					
declares a willingness to consider employment opening if participant(s opening, and	GAIN/GROW participants for any future ) meet the minimum qualification for that				
declares a willingness to provide employ Vendor's employee mentoring program(s), obtaining permanent employment and/or pro	IT available to cooled the ! !! !				
Signature	Title				
Firm Name Date					

FORM PW-11

# TRANSMITTAL FORM TO REQUEST AN RESO SOLICITATION REQUIREMENTS REVIEW

A Solicitation Requirements Review must be received by the County within 10 business days of issuance of the solicitation document

Vendor Name:	Date of Request:
Project Title:	Project No.
A Solicitation Requirements Review is being unfairly disadvantaged for the following reason	ng requested because the Vendor asserts that they are bein(s): (check all that apply)
□ Application of Minimum Requirements	5
☐ Application of Evaluation Criteria	
☐ Application of Business Requirements	5
Due to unclear instructions, the proce best possible responses	ess may result in the County not receiving the
I understand that this request must be received solicitation document.	by the County within 10 business days of issuance of the
For each area contested, Vendor must explain (Attach additional pages and supporting docum	in detail the factual reasons for the requested review.
Request submitted by:	
(Name)	(Title)
Föri Earn.	Vusa only the state of the stat
Date Transmittal Received by County:	Date Solicitation Released:
Reviewed by:	
Results of Review - Comments:	
Date Response sent to Vendor:	

# **CHARITABLE CONTRIBUTIONS CERTIFICATION**

Company Name							
Address			<del></del>				
Internal Revenue Service Employer Identification Number	·					<del></del>	
California Registry of Charitable Trusts "CT" number (if applicable	э)	-		<del></del>			<del></del>
The Nonprofit Integrity Act (SB 1262, Chapter 919) added require Trustees and Fundraisers for Charitable Purposes Act which recharitable contributions.	ements egulate:	to s th	Calit nose	orni rec	a's ( eivir	Super ng and	vision of I raising
CERTIFICATION		YE	S		N	<b>5</b>	
Vendor or Contractor has examined its activities and determined to does not now receive or raise charitable contributions regulated a California's Supervision or Trustees and Fundraisers for Charipurposes Act. If Vendor engages in activities subjecting it to take during the term of a County contract, it will timely comply them and provide County a copy of its initial registration with California State Attorney General's Registry of Charitable Trusts of filed.	under itable those with	(	)		(	)	
OR							
Vendor or Contractor is registered with the California Registre Charitable Trusts under the CT number listed above and is compliance with its registration and reporting requirements un California law. Attached is a copy of its most recent filing with Registry of Charitable Trusts as required by Title 11 California Conformation of Regulations, sections 300-301 and Government Code sections 12585-12586.	is in Inder In the Code		)		(	)	
Signature Date	e		<del></del>				
Name and Title (please type or print)	<del></del>			<del></del>		<del></del>	

# LOS ANGELES COUNTY CODE

#### Chapter 2.201

#### **Living Wage Program**

**2.201.010** Findings. The Board of Supervisors finds that the County of Los Angeles is the principal provider of social and health services within the county, especially to persons who are compelled to turn to the county for such services. Employers' failure to pay less than a living wage to their employees causes them to use such services, thereby placing an additional burden on the county of Los Angeles. (Ordinance No. 99-0048 § 1 (part), 1999.)

**2.201.020** Definitions. The general definitions contained in Chapter 2.02 shall be applicable to this chapter unless inconsistent with the following definitions:

- A. "County" includes the county of Los Angeles, any county officer or body, any county department head, and any county employee authorized to enter into a Proposition A contract or a cafeteria services contract with an employer.
- B. "Employee" means any individual who is an employee of an employer under the laws of California, and who is providing full time services to an employer, some or all of which are provided to the county of Los Angeles under a Proposition A contract, or under a cafeteria services contract at a county of Los Angeles owned or leased facility.

# C. "Employer" means:

- An individual or entity who has a contract with the county:
  - a. For services which is required to be more economical or feasible under Section 44.7 of the Charter of the county of Los Angeles, and is not listed as an excluded contract in Section 2.121.250 B of the Los Angeles County Code, referred to in this chapter as a "Proposition A contract," or
  - b. For cafeteria services, referred to in this chapter as a "cafeteria services contract," and
  - c. Who has received or will receive an aggregate sum of \$25,000.00 or more in any 12 month period under one or more Proposition A contracts and/or one or more cafeteria services contracts; or
- 2. An individual or entity that enters into a subcontract with an employer, as defined in subsection C1 and who employee employees to provide services under the employer's contract with the county.
- D. "Full time" means a minimum 40 hours worked per week, or a lesser number of hours, if the lesser number is a recognized industry standard and is approved as such by the chief administrative officer, but in no event less than 35 hours worked per week. (Ordinance No. 99-0048 § 1 (part), 1999.)
- 2.201.030 Prospective effect. This chapter shall be applicable to Proposition A contracts and cafeteria services contracts and their amendments the terms of which commence three months or more after the effective date of this chapter.\* It shall not be applicable to Proposition A contracts or cafeteria services contracts or their amendments in effect before this chapter becomes applicable. (Ordinance No. 99-0048 § 1 (part), 1999.)

#### 2.201.040 Payment of living wage.

- A. Employers shall pay employees a living wage for their services provided to the county of no less than the hourly rates set under this chapter. The rates shall be \$8.32 per hour with health benefits, or \$9.46 per hour without health benefits.
- B. To qualify for the living wage rate with health benefits, an employer shall pay at least \$1.14 per hour towards the provision of bona fide health care benefits for each employee and any dependents during the term of a Proposition A contract or a cafeteria services contract. Proof of the provision of such benefits must be submitted to the county for evaluation during the procurement process to qualify for the lower living wage rate in subsection A of this section. Employers who provide health care benefits to employees through the county department of health services community health plan are deemed to have qualified for the lower living wage rate in subsection A of this section.
- C. The Board of Supervisors may, from time to time, adjust the amounts specified in subsections A and B of this section above for future contracts. (Ordinance No. 99-0048 § 1 (part), 1999.)

#### 2.201.050 Other provisions.

- A. Full Time Employees. An employer shall assign and use full time employees to provide services under a Proposition A contract or a cafeteria services contract, unless the employer can demonstrate to the county the necessity to use non-full time employees based on staffing efficiency or the county requirements of an individual job.
- B. Neutrality in Labor Relations. An employer shall not use any consideration received under a Proposition A contract or a cafeteria services contract to hinder, or to further, organization of, or collective bargaining activities by or on behalf of an employer's employees, except that this restriction shall not apply to any expenditure made in the course of good faith collective bargaining, or to any expenditure pursuant to obligations incurred under a bona fide collective bargaining agreement, or which would otherwise be permitted under the provisions of the National Labor Relations Act.
- C. Administration. The chief administrative officer shall be responsible for the administration of this chapter. The chief administrative officer may, with the advice of county counsel, issue interpretations of the provisions of this chapter. The chief administrative officer in conjunction with the affirmative action compliance officer shall issue written instructions on the implementation and on-going administration of this chapter. Such instructions may provide for the delegation of functions to other county departments.
- D. Compliance Certification. An employer shall, during the term of a Proposition A contract, or a cafeteria services contract, report for each employee and certify the hours worked, wages paid, and amounts the employer paid for health benefits, and provide other information deemed relevant to the enforcement of this chapter by the county. Such reports shall be made at the times and in the manner set forth in instructions issued by the chief administrative officer in conjunction with the affirmative action compliance officer. The affirmative action compliance officer in conjunction with the chief administrative officer shall report annually to the board of supervisors on contractor compliance with the provisions of this chapter.
- E. Contractor Standards. An employer shall demonstrate during the procurement process and for the duration of a Proposition A contract or a cafeteria services contract a history of business stability, integrity in employee relations, and the financial ability to pay a living wage. (Ordinance No. 99-0048 § 1 (part), 1999.)

- 2.201.60 Employer retaliation prohibited. No employer shall take an adverse action causing a loss of any benefit of employment, of any contract benefit, or any statutory benefit to any employee, person, or other entity, who has reported a violation of this chapter to the board of supervisors or to one or more of their offices, to the county chief administrative officer, or to the county auditor/controller, or to the county department administering the Proposition A contract or cafeteria services contract. (Ordinance No. 99-0048 § 1 (part), 1999.)
- **2.201.070** Employee retention rights. In the event that any Proposition A contract or cafeteria service contract is terminated by the county prior to its expiration, any new contract with a subsequent employer for such services shall provide for the employment of the predecessor employer's employees as provided in this section.
- A. A "retention employee" is an employee of a predecessor employer:
  - Who is not an exempt employee under the minimum wage and maximum hour exemptions defined in the federal Fair Labor Standards Act;
  - Who has been employed by an employer under a predecessor Proposition A contract or a predecessor cafeteria services contract for at least six months prior to the date of a new contact; and
  - Who is or will be terminated from his or her employment as a result of the county entering into a new contract.
- B. Subsequent employers shall offer employment to all retention employees who are qualified for such jobs.
- C. A subsequent employer is not required to hire a retention employee who:
  - 1. Has been convicted of a crime related to the job or his or her job performance; or
  - 2. Fails to meet any other county requirement for employees of a contractor.
- D. A subsequent employer may not terminate a retention employee for the first 90 days of employment under a new contract, except for cause. Thereafter, a subsequent employer may retain a retention employee on the same terms and conditions as the subsequent employer's other employees.(Ordinance No. 99-0048 § 1 (part), 1999.)
- A. An employee may bring an action in the courts of the State of California for damages caused by an employer's violation of this chapter.
- B. The county department head responsible for administering a Proposition A contract or a cafeteria services contract may do one or more of the following in accordance with such instructions as may be issued by the chief administrative officer:
  - 1. Assess liquidated damages as provided in the contract; and/or
  - 2. Recommend to the board of supervisors the termination of the contract; and/or
  - Recommend to the board of supervisors that an Employer be barred from award of future county contracts for a period of time consistent with the seriousness of the employer's violation of this chapter, not to exceed three years. (Ordinance No. 99-0048 § 1 (part), 1999.)

### 2.201.090 Exceptions.

- A. Other Laws. This chapter shall not be interpreted or applied to any employer or to any employee in a manner inconsistent with United States or California laws.
- B. Collective Bargaining Agreements. Any provision of this chapter shall be superseded by a collective bargaining agreement that expressly so provides.
- C. This chapter shall not be applied to any employer which is a nonprofit corporation qualified under Section 501 (c)(3) of the Internal Revenue Code.
- D. Small Businesses. This chapter shall not be applied to any employer which is a business entity organized for profit, including but not limited to any individual, partnership, corporation, joint venture, association or cooperative, which entity:
  - Is not an affiliate or subsidiary of a business dominant in its field of operation;
  - 2. Has 20 or fewer employees during the contract period, including full time and part time employees; and
  - 3. Does not have annual gross revenues in the preceding fiscal year which if added to the annual amount of the contract awarded exceed \$1,000,000.00; or
  - 4. If the business is a technical or professional service, does not have annual gross revenues in the preceding fiscal year which if added to the annual amount of the contract awarded exceed \$2,500,000.00.

"Dominant in its field of operation" means having more than 20 employees, including full time and part time employees, and more than \$1,000,000.00 in annual gross revenues or \$2,500,000.00 in annual gross revenues if a technical or professional service.

"Affiliate or subsidiary of a business dominant in its field of operation" means a business which at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation. (Ordinance No. 99-0048 § 1 (part), 1999.)

**2.201.100** Severability. If any provision of this chapter is found invalid by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect. (Ordinance No. 99-0048 § 1 (part), 1999.)

\*Editor's note: Ordinance 99-0048, which enacted Chapter 2.201, is effective on July 22, 1999.

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# **COUNTY OF LOS ANGELES LIVING WAGE PROGRAM**

#### **APPLICATION FOR EXEMPTION**

The contract to be awarded pursuant to the RFP is subject to the County of Los Angeles Living Wage Program (Program) (Los Angeles County Code, Chapter 2.201). Contractors and subcontractors may apply individually for consideration for an exemption from the Program. To apply, complete and submit this form to Public Works seven days prior to the due date for proposals. Upon review of the submitted Application for Exemption, Public Works will determine, in its sole discretion, whether the contractor and/or subcontractor is/are exempt from the Program.

Compa	ariy Maine:					
L				•		•
Compa	any Address				······································	
City:	·	<del></del>	<del></del>	State:		Zip Code:
leleph	one Number	-	Facsimile Number:		Email Add	ress:
Awardi	ng Departme	ent:	1	· · · · · · · · · · · · · · · · · · ·	<u> </u>	Contract Term:
						- Street Comp.
lype o	f Service:			·		
Contrac	t Dollar Am	ount:	<del></del>		<del></del> -1	Contract Number (if any):
				•		Samuel (it ally).
	My b	S TO PUBLIC WORKS usiness is a nonprofit of RS Determination Let	corporation qualified		venue C	ode Section 501(c)(3) <i>(you must attacl</i>
	subsi	vany's two most rec	<b>ent tax year return</b> ominant in its field o	s and last state	pavroli	e <i>Ordinanceyou must attach you</i> tax return) which is not an affiliate one contract period will have 20 or fewe
		Has less than \$1 r contract amount; Ol	million in annual gro R	ss revenues in th	ne prece	ding fiscal year including the proposed
		ls a technical or pr preceding fiscal yea	rofessional service t r including the propo	hat has less that sed contract amo	n \$2.5 n unt.	nillion in annual gross revenues in the
	My bu	usiness has received a	an aggregate sum of	less than \$25,00	0 during	the preceding 12 months under one of

# FORM LW-2 - APPLICATION FOR EXEMPTION (continued)

□ M <sub>3</sub>	business is subject to	a bona fide Collective B	Bargaining Agreement (yo	U muct attach the	amandi Alim
	the Collective B Living Wage Pro	argaining Agreement ex	ressly provides that it s	supersedes all of the pr	ovisions of the
	שוון וט פווטופוזיטיוק	LIVILIU VVAUE Program i	expressly provides that (I will comply with all prov Collective Bargaining Agree	iciono of the Living Mil-	owing specific le Program no
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		<del></del>	· · · · · · · · · · · · · · · · · · ·	·	
l declare ul correct.	nder penalty of perju	ry under the laws of th	e State of California that	the information herein	is true and
PRINT NAM	IE:		TITLE:		
SIGNATUR					
SIGNATUR	<b>=</b> ; ,			DATE:	
<u></u>					l l
way whatso	ever, when recommen	ding selection or award o	ation purposes only. It is or evaluate the information of a contract to the Board of the bargaining unit have to the County under the county u	provided below by Con of Supervisors.	tractor, in any
	Health Plan Comp	any Name(s):			
	Company Insuran	ce Group Number(s):	<u> </u>		
•	Health Premium A	mount Paid by Employer	•		
	Health Premium A	mount Paid by Employee	9:	<del></del>	
		Payment Schedule:			
		Quarterly	☐ Bi-Annual		
	Annually	Other (Specify):		·	
Neit for th	her the contractor no nose employees who w	or the employees' collec	ctive bargaining unit have to the County under the co	o o bone 6de le está	e benefit plan

# COUNTY OF LOS ANGELES LIVING WAGE ORDINANCE

# **Contractor Living Wage Declaration**

The contract to be awarded pursuant to this Request for Proposals (RFP) is subject to the County of Los Angeles Living Wage Ordinance (Program). You must declare your intent to comply with the Program.

instruct	pelieve that you are exempt from the Pr ted in the RFP, to Public Works before	•	complete the Application for Exemption form and submit it, as submit proposals.				
0	I do not have a bona fide health care benefit plan for those employees who will be providing services to the County under the contract. I will pay an hourly wage of not less than \$9.46 per hour per employee.						
0		ne plan l <mark>ess than</mark>	ose employees who will be providing services to the County a \$1.14 per hour per employee. I will pay an hourly wage of				
0	I do have a bona fide health care benefit plan for those employees who will be providing services to the Coununder the contract and will pay into the plan at least \$1.14 per hour per employee. I will pay an hourly wage not less than \$8.32 per hour per employee.						
	Health Plan(s):						
	Company Insurance Group Number:						
	Health Benefit(s) Payment Schedule:						
	☐ Monthly	Quarterly	☐ Bi-Annual				
	☐ Annually	Other:	(Specify)				
PLEA	ASE PRINT COMPANY NAME:						
I deci	are under penalty of perjury under the I	laws of the State	of California that the above information is true and correct:				
SIGN	IATURE:		DATE:				
PLEA	ASE PRINT NAME:		TITLE OR POSITION:				

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# COUNTY OF LOS ANGELES LIVING WAGE PROGRAM ACKNOWLEDGMENT AND STATEMENT OF COMPLIANCE

The undersigned individual is the owner or authorized agent of the business entity or organization (Firm) identified below and makes the following statements on behalf of his or her Firm. CHECK EACH APPLICABLE BOX.

LIVI	NG WAGE ORDINANCE:	THE STATE OF THE S
	I have read the County's Living Wage Ordinand 2.201.100), and understand that the Firm is subject t	e (Los Angeles County Code Section 2.201.010 through bits terms.
CON	TRACTOR NON-RESPONSIBILITY AND CONTRACTO	
	I have read the provisions of the RFSQ describing t	he County's Determinations of Contractor Non-Responsibility s County Code Section 2.202.010 through 2.202.060), and
LABO	OR LAW/PAYROLL VIOLATIONS :	
•	abor Law/Payroll Violation" includes violations of any ining to wages, hours, or working conditions such as rated Act, employment of minors, or unlawful employment	Federal, State, or local statute, regulation, or ordinance ninimum wage, prevailing wage, living wage, the Fair Labor of discrimination.
	ry of Alleged Labor Law/Payroll Violations (Check O	
	asia asian violation which involves an incident occur	·
		n, investigation, or proceeding relating to a alleged Labor rring within three years of the date of the proposal. (I have arment History form with the pertinent information for each
Histor	ry of Determinations of Labor Law/Payroll Violations	(Check One):
		y within the three years of the date of the proposal that the
	History form with the pertinent information for each viname and address of claimant, date of incident, date of	within the three years of the date of the proposal that the tached to this form the required Labor/Payroll/ Debarment olation (including each reporting entity name, case number, laim opened, and nature and disposition of each violation or ndor's final evaluation score ranging from 1% to 20% of the ions occurring for undisclosed violations.)
HISTO	DRY OF DEBARMENT (Check one):	
	The Firm HAS NOT been debarred by any public entity	during the past ten years: OP
	The Firm HAS been debarred by a public entity with	hin the past ten years. Provide the pertinent information tes of disbarment, and nature of each debarment) on the
i decia correc	are under penalty of perjury under the laws of the S	tate of California that the above is true, complete and
Ov	wner's/Agent's Authorized Signature	Print Name and Title
	INT. Name of Firm  VP:VASPUB\CONTRACT\ROD\LANDSCAPE MASTER RFSQ\4 - RFSQ-TOF-PROPA.DOC 07	Date 25/01 DPW Rev. 11/12/02
		· · · · · · · · · · · · · · · · · · ·

# COUNTY OF LOS ANGELES LIVING WAGE PROGRAM LABOR/PAYROLL/DEBARMENT HISTORY

The Firm must complete and submit a separate form (make photocopies of form) for each instance of (check the applicable box below): 0 An alleged claim, investigation, or proceeding relating to an alleged Labor Law/Payroll Violation for an incident occurring within the past three years of the date of the proposal. A determination by a public entity within three years of the date of the proposal that the Firm committed a Labor Law/Payroll Violation. A debarment by a public entity listed below within the past ten years. Print Name of Firm: Print Name of Owner: Print Address of Firm: Owner's/AGENT's Authorized Signature: City, State, Zip Code Print Name and Title: **Public Entity Name** Street Address: **Public Entity** Address: City, State, Zip: **Case Number:** Case Number/Date Claim Opened: **Date Claim Opened:** Name: Street Address: Name and Address of Claimant: City, State, Zip: Description of Work: (e.g., Janitorial) **Description of** Allegation and/or Violation: Disposition of Finding: (attach disposition letter) (e.g., Liquidated Damages, Penalties, Debarment, etc.)

Additional Pages are attached for a total of pages.

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**FORM LW-6** 

# GUIDELINES FOR ASSESSMENT OF VENDOR LABOR LAW/PAYROLL VIOLATIONS

COUNTY DETERMINATION	RANGE OF DEDUCTION				
Vendor Name:	(Deduction is taken from the maximum evaluation points available)				
Contracting Department:		•			
Department Contact Person:					
Phone:					
	Vendor Fully Disclosed	Vendor <i>Did Not</i> Fully Disclose			
MAJOR	8 - 10%	16 - 20%			
County determination, based on the Evaluation Criteria, that Vendor has a record of very serious violations.*	Consider investigating a finding of Vendor non-responsibility**	Consider investigating a finding of Vendor non-responsibility**			
SIGNIFICANT	4 - 7%	8 - 14%			
County determination, based on the Evaluation Criteria, that Vendor has a record of significant violations.*	·	Consider investigating a finding of Vendor non-responsibility**			
MINOR	2 - 3%	4 - 6%			
County determination, based on the Evaluation Criteria, that Vendor has a record of relatively minor violations.*		. 6,0			
INSIGNIFICANT	0 - 1%	1 - 2%			
County determination, based on the Evaluation Criteria, that Vendor has a record of very minimal violations.*		- 270			
NONE	0	N/A			
County determination, based on the Evaluation Criteria, that Vendor does not have a record of violations.*					

#### **Assessment Criteria**

\* A "Labor Law/Payroll Violation" includes violations of any Federal, State or local statute, regulation or ordinance pertaining to wages, hours, working conditions such as minimum wage, prevailing wage, living wage, the Fair Labor Standards Act, employment of minors, or unlawful employment discrimination. The County may deduct points from a Vendor's final evaluation score only for Labor Law/Payroll Violations with disposition by a public entity within the past three years of the date of the proposal.

The assessment and determination of whether a violation is major, significant, minor, or insignificant and the assignment of a percentage deduction shall include, but not be limited to, consideration of the following criteria and variables:

- · Accuracy in self-reporting by Vendor
- Health and/or safety impact
- Number of occurrences
- · Identified patterns in occurrences
- Dollar amount of lost/delayed wages
- · Assessment of any fines and/or penalties by public entities
- Proportion to the volume and extent of services provided, e.g., number of contracts, number of employees, number of locations, etc.
- \*\* County Code Title 2, Chapter 2.202.030 sets forth criteria for making a finding of contractor non-responsibility which are not limited to the above situations.

# REQUESTED INFORMATION ON THE VENDOR'S MEDICAL PLAN COVERAGE

Vendor:	
Name of Vendor's Health Plan:	Date:
(Please use a separate form for eac	h health plan offered by the Vendor to employees who will be working under this contract.)

ITEMS		DES THE PLAN	WHAT DOES THE	LIGT ANY OF THE STATE OF THE ST
		OVER? ES) (NO)	VENDOR OR VENDOR'S PLAN	LIST ANY CO-PAYMENTS AND/OR COMMENTS
			PAY?	<u> </u>
Vendor's Health Plan Premium				
Employee only	Y	N		1
Employee + 1 dependent	Y	N N	1	
Employee + 2 dependents	Y	N	16	
Employee + 3 dependents	Y	N	\$	·
Vendor's portion of above health premium payment				
Employee only	Y	N	s	1
Employee + 1 dependent	Y	N	s	
Employee + 2 dependents	IY	N	Š	·
Employee + 3 dependents	Y	N	\$	
Any Annual Deductible?	1			
Per Person	Υ	N	\$	
Per Family	Υ	N	\$	
Any Annual Maximum Employee Out- of-Pocket Expense?				
Per Person	Y	N	\$	
Per Family	Y	N	\$	
Any Lifetime Maximum?				
Per Person	ΙY	N	\$	•
Per Family	Υ	N	\$	
Ambulance coverage	Υ	N	\$	•
Doctor's Office Visits	Υ	N	\$	· · · · · · · · · · · · · · · · · · ·
Emergency Care	Y	N	\$	
Home Health Care	Y	N	\$	
Hospice Care	Y	N	\$	
Hospital Care	Y	N	\$	
mmunizations	Y	N	\$	
Maternity	Y	N	\$	
Wental Health	Y	N	\$	
Mental Health In-Patient Coverage	Y			

### LW-7 - VENDOR'S MEDICAL PLAN COVERAGE (continued)

ITEMS	DOES THE PLAN COVER? (YES) (NO)	WHAT DOES THE VENDOR OR VENDOR'S PLAN PAY?	LIST ANY CO-PAYMENTS AND/OR COMMENTS	
Mental Health Out-Patient Coverage	YN	\$		
Physical Therapy	Y N	\$		
Prescription Drugs	Y N	\$		
Routine Eye Examinations	YN	\$		
Skilled Nursing Facility	Y N	\$		
Surgery	Y N	\$		
X-Ray and Laboratory	Y N	\$		

Under t	his health plan, a full time employee:
	Becomes eligible for health insurance coverage after days of employment.
	Is defined as an employee who is employed more than hours per week.
OTHER	BENEFITS:
A.NUME	BER OF PAID SICK DAYS EARNED IN THE FIRST YEAR OF EMPLOYMENT IS DAYS.
B.NUME	BER OF PAID SICK DAYS EARNED IN THE SECOND YEAR OF EMPLOYMENT IS DAYS.
C.NUME	BER OF PAID VACATION DAYS EARNED IN THE FIRST YEAR OF EMPLOYMENT IS DAYS.
D.NUME	BER OF PAID VACATION DAYS EARNED IN THE SECOND YEAR OF EMPLOYMENT IS DAYS
E.NUME	BER OF PAID HOLIDAYS PER YEAR IS DAYS.

## **OMITTED FOR THIS RFSQ PROCESS**



#### **COUNTY OF LOS ANGELES**

# Policy on Doing Business With Small Business

Forty-two percent of businesses in Los Angeles County have five or fewer employees. Only about four percent of businesses in the area exceed 100 employees. According to the <u>Los Angeles Times</u> and local economists, it is not large corporations, but these small companies that are generating new jobs and helping move Los Angeles County out of its worst recession in decades.

#### WE RECOGNIZE...

#### The importance of small business to the County:

- In fueling local economic growth.
- Providing new jobs.
- Creating new local tax revenues.
- o Offering new entrepreneurial opportunity to those historically under-represented in business.

#### The County can play a positive role in helping small business grow:

- o As a multi-billion dollar purchaser of goods and services.
- o As a broker of intergovernmental cooperation among numerous local jurisdictions.
- By greater outreach in providing information and training.
- By simplifying the bid/proposal process.
- o By maintaining selection criteria which are fair to all.
- o By streamlining the payment process.

#### **WE THEREFORE SHALL:**

- 1. Constantly seek to streamline and simplify our processes for selecting our vendors and for conducting business with them.
- 2. Maintain a strong outreach program, fully coordinated among our departments and districts, as well as other participating governments to: (a) inform and assist the local business community in competing to provide goods and services; and, (b) provide for ongoing dialogue with and involvement by the business community in implementing this policy.
- 3. Continually review and revise how we package and advertise solicitations, evaluate and select prospective vendors, address subcontracting, and conduct business with our vendors, in order to: (a) expand opportunity for small business to compete for our business; and, (b) to further opportunities for all businesses to compete regardless of size.
- 4. Ensure that staff who manage and carry out the business of purchasing goods and services are well-trained, capable, and highly motivated to carry out the letter and spirit of this policy.

## LISTING OF CONTRACTORS DEBARRED IN LOS ANGELES COUNTY

Vendor Name:

**Automation Data Solutions** 

**Principal Owners:** 

Renee Setero

**Debarment Start Date:** 

March 4, 2003

Debarment End Date: March 3, 2006

Vendor Name:

2X, Inc. a.k.a. LA Internet, Inc.

2X Access

Internet Business International

(Referred to collectively as "LA Internet")

**Principal Owners:** 

Ken Reda Albert Reda Louis Cherry

**Debarment Start Date:** 

September 9, 2003

Debarment End Date: September 8, 2006

Vendor Name:

MTS Advanced Corp.

**Principal Owners:** 

**Emir Khan** 

Zulaine Hernandez

**Debarment Start Date:** 

February 8, 2005

Debarment End Date: February 7, 2008

Vendor Name:

Advanced Building Maintenance Co.

Principal Owners:

Michael Sullivan Erlinda Sullivan

Debarment Start Date:

June 14, 2005

Debarment End Date: June 13, 2008



#### **COUNTY OF LOS ANGELES**

#### **DEPARTMENT OF PUBLIC WORKS**

"To Enrich Lives Through Effective and Caring Service"

900 SOUTH FREMONT AVENUE ALHAMBRA, CALIFORNIA 91803-1331 Telephone: (626) 458-5100 www.ladpw.org

XXXXX XX, 200X

ADDRESS ALL CORRESPONDENCE TO: P.O. BOX 1460 ALHAMBRA, CALIFORNIA 91802-1460

IN REPLY PLEASE
REFER TO FILE: AS-0

# SAMPLE NOTICE TO BIDDERS REQUEST FOR BIDS [AND NOTICE OF WALKTHROUGH] FOR LANDSCAPE MAINTENANCE SERVICES AT [NAME OF LOCATION(S)]

Public Works will recommend to the Board of Supervisors the award of contracting to the lowest bidder for landscape maintenance services at [name of location(s)]. Sealed bids must be submitted **not later than <u>dd, mm, 200X, at 5 p.m.</u>** to:

County of Los Angeles Department of Public Works Public Works Cashier Mezzanine Floor 900 South Fremont Avenue Alhambra, CA 91803

Public Works will conduct a mandatory walkthrough of this (these) location as follows:

Public Works will accept bids under the following terms and conditions:

- 1. Attendance by the bidder or an authorized representative at the walkthrough is mandatory. Public Works will reject bids from those whose attendance at the walkthrough cannot be verified.
- 2. Bid forms PW–2, Schedule of Prices, and LW–8, Cost Methodology, both enclosed, should be submitted in a sealed envelope displaying the name and address of the bidder and addressed to: Administrative Services Division, Landscape Maintenance Services, at (Location) . No responsibility is assumed for mislabeled bids or those filed at the wrong location.
- 3. Public Works will reject bids that are not time stamped by the Cashier prior to the above deadline for submission.
- 4. Public Works may reject a bid if the bidder has not signed and submitted all of the appropriate forms.

- 5. Bidders must submit copies of valid Pest Control Advisor and Pest Control Operator's licenses and arborist certification under which the bidder will perform the requested work.
- 6. Bids will be subject to adjustment in accordance with the County's Local Small Business Enterprise Preference Program.
- 7. By submitting a bid, bidder shall be held to have carefully read this notice and all attachments, satisfied themselves before the delivery of their bid as to their ability to meet all of the difficulties attending the execution of the proposed work, and agreed that if awarded a contract, no claim will be made against the County based on this notice or the original Request for Statement of Qualifications, including, without limitation, claims based on any ambiguity or misunderstanding.
- 8. No cost-of-living adjustments shall be granted for the optional renewal periods.
- 9. If determined to be the lowest bid, the selected bidder will be recommended to the Board for the award of a contract for landscape maintenance services at the Public Works facilities identified. The selected bidder shall sign and return the contract, together with original copies of the required insurance certification (and original performance bond, if required), within seven days after notification by Public Works of intent to recommend award of the proposed contract to the Board.
- 10. Bid shall be a firm offer and may not be withdrawn for a period of 120 days following the last day to submit bids.
- 11. The right is reserved to reject any or all bids that in the judgment of the Board and/or Director are not responsible, responsive, or otherwise not in the best interests of the County/Public Works. In the event of any such rejection, the County will not be liable for any costs incurred in connection with the preparation and submittal of a bid.
- 12. Bids signed by an agent other than an officer of a corporation or a member of a general copartnership, shall be submitted with a power of attorney authorizing such signature; otherwise, the bid may be rejected as nonresponsive and unauthorized.

- 13. It is the responsibility of the bidder to calculate the bid price to take into consideration any possible escalation of wages, materials, and other costs during the contract period. The Board, County, Public Works, District(s), or Director do not presume what future costs may be or the rate of wages that may become necessary to pay employees of the contractor for the work performed during the contract period.
- 14. Bids will not be publicly opened.
- 15. More than one bid from an individual, firm, partnership, corporation, or association under the same or different names will not be considered. Reasonable grounds for believing that any bidder has interest in more than one bid for the work contemplated will cause the rejection of all bids in which such bidder has interest. If there is reason for believing that collusion exists among the bidders, none of the participants in such collusion will be considered in this or future bids.
- 16. If the total annual amount arrived at by multiplying the unit price by the number of units does not agree with the total amount entered for the item or if the total amount is not entered, the unit price and the corrected total amount will be considered as representing the bidder's intentions. If the total annual amount is entered for the item, but not the unit price, the monthly price will be derived by dividing the total amount proposed for the item by the number of units as representing the bidder's intentions. If items are incorrectly totaled, the corrected total will be considered as representing the bidder's intentions.
- 17. All bids in response to this notice will become the exclusive property of the County. At such time as Public Works recommends the award of the contract to the Board and that recommendation appears on the Board's agenda, all bids will be regarded as public records, except those parts of each bid which are defined by the bidder as business or trade secrets and plainly marked as "trade secret." Designation of all or substantial portions of the bid as "trade secret" or inappropriate designation of portions of the bid as "trade secret" may result in the bid being rejected as nonresponsive. The County will not in any way be liable or responsible for the disclosure of any such records, or any parts thereof, if disclosure is required or permitted under the California Public Records Act or otherwise by law.
- 18. It is improper for any County officer, employee, or agent to solicit consideration, in any form, from a bidder with the implication, suggestion, or

statement that the bidder's provision of the consideration may secure more favorable treatment for the bidder in being placed on the list and/or the award of a contract or that the bidder's failure to provide such consideration may negatively affect the County's consideration of the bidder's submission. A bidder shall not offer or give, either directly or through an intermediary, consideration, in any form, to a County officer, employee, or agent for the purpose of securing favorable treatment with respect to the award of this Contract.

A bidder shall immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (213) 974-0914 or (800) 544-6861. Failure to report such a solicitation may result in the bidder's submission being eliminated from consideration. Among other items, such improper consideration may take the form of cash; discounts; services; or the provision of travel, entertainment, or tangible gifts.

- 19. Notwithstanding Public Works' contract award recommendation to the Board, the Board retains the right to exercise its judgment concerning the selection of a bidder and the terms of any resultant agreement, and to determine which bidder best serves the interests of the County. The Board is the ultimate decision making body and makes the final determinations necessary to arrive at a decision to award, or not award, a contract.
- 20. A person or entity may seek a Solicitation Requirements Review by submitting ENCLOSURE A, Transmittal Form to Request an IFB Solicitation Requirements Review, along with supporting documentation. A Solicitation Requirements Review shall only be granted under the following circumstances:
  - The request for a Solicitation Requirements Review is received by Public Works not more than 10 business days after issuance of the IFB.
  - The request for a Solicitation Requirements Review includes documentation, which demonstrates the underlying ability of the person or entity to submit a bid.

- The request for a Solicitation Requirements Review itemizes in appropriate detail each matter contested and factual reasons for the requested review.
- The request for a Solicitation Requirements Review asserts either that:
  - Application of the minimum requirements, evaluation criteria and/or business requirements unfairly disadvantage the Bidder; or
  - Due to unclear instructions, the process may result in the County not receiving the best possible responses from the Bidders.

The Solicitation Requirements Review shall be completed and Public Works' determination shall be provided to the bidder, in writing, within a reasonable time prior to the submission of bids due date.

21. Bidder may challenge Public Works' determination of low bidder based on County's Protest Policy outlined in the Request for Statement of Qualification for landscape maintenance services issued on mm/dd/yy.

**RT** 

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Enc.

# Part II Sample Agreement



### BY AND BETWEEN

# THE COUNTY OF LOS ANGELES, DEPARTMENT OF PUBLIC WORKS

**AND** 

[CONTRACTOR'S NAME]

**FOR** 

LANDSCAPE MAINTENANCE SERVICES AT (LOCATION)

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# SAMPLE AGREEMENT FOR LANDSCAPE MAINTENANCE SERVICES AT (LOCATION)

THIS AGREEMENT is made and entered into thisday of, 200x, by and between COUNTY OF LOS ANGELES, a subdivision of the State of California, a body corporate and politic (hereinafter referred to as COUNTY), and [NAME OF CONTRACTOR], a [form of entity] (hereinafter referred to as CONTRACTOR).
RECITALS
WHEREAS, COUNTY Department of Public Works (Public Works) has solicited statements of qualifications to identify one or more contractors qualified to provide landscape maintenance services under this AGREEMENT; and
WHEREAS, having reviewed and evaluated the statements submitted, Public Works has developed a list of responsible landscape maintenance contractors; and
WHEREAS, Public Works having found the CONTRACTOR to be a qualified, responsible landscape maintenance provider pursuant to the Request for Statements of Qualifications issued on January XX, 2006; and
WHEREAS, the CONTRACTOR having submitted the lowest bid for the described work in accordance with the Invitation for Bids issued on
AGREEMENT
NOW THEREFORE, CONTRACTOR, for the consideration hereinafter set forth and the acceptance by COUNTY and CONTRACTOR'S bid filed with COUNTY on, 200x, hereby agrees to provide landscape maintenance services as described in the attached specifications, including, but not limited to, Exhibit A, Scope of Work.
<u>FIRST</u> : This AGREEMENT, Exhibits A (Statement of Work), B (Service Contract General Requirements), C (Internal Revenue Service Notice 1015), D (Safely Surrendered Baby Law Posters), E (Form PW-2, Schedule of Prices), and F (Form LW-8, Cost Methodology), all attached hereto and incorporated by reference in this AGREEMENT, are agreed by COUNTY and CONTRACTOR to constitute integral parts of this AGREEMENT.
SECOND: COUNTY agrees, in consideration of satisfactory performance of the foregoing services in strict accordance with the Contract specifications to the satisfaction of the Director of Public Works, to pay CONTRACTOR pursuant to Exhibit H (Form PW-2, Schedule of Prices), an amount not to exceed \$ per year (Maximum Contract Sum), or such greater amount as the Board may approve.

THIRD: This Contract's initial term shall be for a period of \_\_\_\_\_year(s) commencing upon Board approval and execution by the parties. At the discretion of the COUNTY, this Contract may be extended in increments of one year, not to exceed a total contract period of \_\_\_\_\_\_years. The COUNTY, acting through the Director, may give a written notice of intent to extend this Contract at least 30 days prior to the end of each term. In addition, upon notice of at least 30 days, the Director may extend the final contract term on a month-to-month basis, not to exceed a total of six months, for the convenience of the COUNTY.

<u>FOURTH</u>: The CONTRACTOR shall bill monthly, in arrears, for the work performed during the preceding month. Work performed shall be billed at the hourly rates and/or unit prices quoted in Exhibit H, Form PW-2, Schedule of Prices.

FIFTH: Payments will be made for all work performed to the satisfaction of the Director upon receipt of a claim from CONTRACTOR. CONTRACTOR shall present invoices in triplicate (one original and two copies) for all work performed. CONTRACTOR'S claim will clearly indicate this Contract's number, work order number, dates of service, location, type of services, and an itemized cost of labor and material. Public Works will only pay for hours actually worked by CONTRACTOR'S employees on the assigned project. Public Works reserves the right to request additional information it may deem necessary on the invoices. Public Works agrees to make payment to CONTRACTOR within 30 days of the receipt of a properly completed invoice from the CONTRACTOR. Invoices shall be sent to:

County of Los Angeles Department of Public Works Attention Fiscal Division, Accounts Payable P.O. Box 7508 Alhambra, CA 91802-7508

<u>SIXTH</u>: In no event shall the aggregate total amount of compensation paid to CONTRACTOR exceed the amount of compensation authorized by the Board. Such aggregate total amount is the Maximum Contract Sum.

<u>SEVENTH</u>: CONTRACTOR understands and agrees that only the designated Public Works Contract Manager is authorized to request or order work under this Contract. CONTRACTOR acknowledges that the designated Contract Manager is not authorized to request or order any work that would result in CONTRACTOR earning an aggregate compensation in excess of this Contract's Maximum Contract Sum.

EIGHTH: CONTRACTOR shall not perform or accept work requests from Contract Manager or any other person that will cause the Maximum Contract Sum of this Contract to be exceeded. CONTRACTOR shall monitor the balance of this Contract's Maximum Contract Sum. When the total of CONTRACTOR'S paid invoices, invoices pending payment, invoices yet to be submitted, and ordered services reaches 75 percent of the Maximum Contract Sum, CONTRACTOR shall immediately notify the Contract Manager in writing. The CONTRACTOR shall send written notification to the Contract Manager when this Contract is within six months from expiration of the term as provided for hereinabove.

NINTH: CONTRACTOR shall have no claim against COUNTY for payment of any money or reimbursement of any kind whatsoever for any service provided by CONTRACTOR after the expiration or other termination of this Contract. Should CONTRACTOR receive any such payment, it shall immediately notify COUNTY and shall immediately repay all such funds to COUNTY. Payment by COUNTY for services rendered after expiration or other termination of this Contract shall not constitute a waiver of COUNTY'S right to recover such payment from CONTRACTOR. This provision shall survive the expiration or other termination of this Contract.

<u>TENTH</u>: No cost-of-living adjustments shall be granted for the optional renewal periods.

<u>ELEVENTH</u>: In the event that terms and conditions of the CONTRACTOR'S bid and/or Statement of Qualifications conflict with the COUNTY'S specifications, requirements, terms, and conditions herein, the COUNTY'S provisions shall control and be binding.

<u>TWELFTH</u>: The CONTRACTOR agrees in strict accordance with the Contract specifications and conditions to meet the COUNTY'S requirements.

<u>THIRTEENTH</u>: Should the COUNTY terminate this Contract for cause or should the CONTRACTORA request to be relieved from this Contract's requirements, the COUNTY at its sole discretion may not invite the CONTRACTOR to submit a bid for the replacement Contract.

<u>FOURTEENTH</u>: This Contract constitutes the entire AGREEMENT between COUNTY and CONTRACTOR with respect to the subject matter of this AGREEMENT and supersedes all prior and contemporaneous agreements and understandings.

//

IN WITNESS WHEREOF, COUNTY has, by order of its Board of Supervisors, caused these presents to be subscribed by the Mayor of said Board and the seal of said Board to be affixed and attested by the Clerk thereof, and CONTRACTOR has subscribed its name by and through its duly authorized officers, as of the day, month, and year first written above.

	COUNTY OF LOS ANGELES
ATTEST:	By MICHAEL D. ANTONOVICH Mayor, Los Angeles County
VIOLET VARONA-LUKENS Executive Officer of the Board of Supervisors of the County of Los Angeles	
By Deputy	
APPROVED AS TO FORM:	
RAYMOND G. FORTNER, JR. County Counsel	
By Deputy	[NAME OF CONTRACTOR]
	By Its President
	Type or Print Name
	ByIts Secretary
	Type or Print Name

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#### STATEMENT OF WORK

#### A. <u>Public Works Contract Manager</u>

Public Works Contract Manager will be identified at the time of contract award. The Contract Manager is the only person authorized by Public Works to request work of the Contractor. From time to time, Public Works may change Contract Managers. The Contractor shall be notified in writing when there is a change in Contract Manager.

#### B. Work Location

Jobsites will be located throughout the County of Los Angeles. The jobsites may be landscaped with turf, groundcover, shrubs, trees, and may be irrigated by manual and/or automatic irrigation systems.

#### C. General Work Requirements

The following are the general requirements governing the work to be performed and the manner of performance.

- Complete each task thoroughly in a professional manner. To this end, quality equipment and materials that comply with all current regulations shall be used.
- 2. Render and provide landscape and grounds maintenance services including, but not limited to, the maintenance of turf, groundcover, shrubs and trees; renovation of turf and groundcover areas; pruning of trees and shrubs; control of weeds, vegetation disease, and pests; operation and repair of the irrigation systems, sprinkler heads, and risers; and maintenance of equipment. Such activities shall be performed pursuant to these Specifications and to the frequencies established by Public Works, as set forth herein and/or revised by Public Works in Exhibit G, Special Provisions. The specific frequencies per site identified in Exhibit E, Form PW-2, Schedule of Prices, shall govern the Contractor's completion of required operations.
- 3. Not work or perform any operations which may destroy or damage groundcover or turf areas during periods of inclement weather.
- 4. Recognize that during the course of this Contract, other activities may be conducted by County work forces and other contractors that may include, but are not limited to, landscape refurbishment, irrigation system modification or repair, construction, and/or storm related operations. The Contractor may be required to modify or curtail certain tasks and operations and shall promptly comply with any request made by the Contract Manager.

- 5. During the hours and days of maintenance service as identified in this Exhibit's paragraph L, Hours and Days of Maintenance Services, respond to all emergencies within two hours of notification.
- 6. Be required to clearly identify and equip each vehicle used at Public Works jobsites/facilities with decals on the exterior right and left front door panels, visible and readable from a distance of 50 feet, identifying the Contractor's name and phone number.
- 7. If required by the Contract Manager, submit work schedules for all phases of work performed that include mowing, irrigation system testing, maintenance, etc.
- 8. Recognize that the general provisions set forth in this Exhibit A may be modified by special provisions (Exhibit G, Special Provisions) set forth in this Contract for the specified jobsite/facility.

#### D. <u>Management/Supervision</u>

- 1. Provide fully trained and qualified personnel as well as appropriate management, supervision, materials, supplies, and equipment.
- Closely monitored its staff to detect operational irregularities and noncompliance with contractual requirements. The Contractor's executive, management, and supervisory staffs shall oversee these service activities, and shall not delay, ignore, or otherwise fail to fully comply with any contract obligations, task specifications, rate assignments, or reasonable requests of the Contract Manager.
- 3. Ensure its crew leader(s) and operational staff, as well as its supervisory and management staff, are fully versed in the operational mandates and time lines required by this Contract. The task requirements, schedules, and time lines for the jobsite(s)/facility(ies) shall be kept by each operating crew.
- 4. Ensure its executive, management, or supervisory staff provide ongoing observation and correction of operations to ensure compliance with these Specifications. Neither Public Works' deficiency notices, deductions, or inspections may be utilized or viewed as a substitution for the Contractor's ongoing direction and management of its employees.
- 5. Ensure its on-site supervisor has at least two years' supervising experience in providing landscape maintenance services for business, commercial, and/or government customers.

#### E. Ongoing General Maintenance Tasks

#### 1. <u>Mowing Operations</u>

The Contractor shall:

- a. Perform mowing operations in a workmanlike manner that ensures a smooth surface appearance without scalping or allowing excessive cuttings to remain.
- b. Mow the turf with a reel-type mower equipped with rollers or a rotary-type mower. All mowing equipment shall be adjusted to the proper cutting heights and adequately sharpened.
- c. Mow turf species to appropriate height. Mowing heights may vary according to use parameters such as for special events and conditions. In general, cutting height shall be 2 to 3 inches high.
- d. Perform mowing operations on a schedule that is acceptable to the Contract Manager.
- e. Clean walkways immediately following each mowing so that no clippings create a hazardous or unsightly condition.
- f. Complete mowing of turf and cleanup at each facility in one continuous operation.

#### 2. <u>Mowing Site Inspection and Reporting</u>

- a. Prior to initiating a mowing operation, have the site inspected by a knowledgeable and responsible employee who will determine the practicality of initiating the operation. Litter shall not be shredded by mowers. Glass bottles shall not be driven over or broken. Excessively wet turf areas shall not be driven across. Damaged sprinkler heads and valve box covers shall be immediately replaced by the Contractor.
- b. If a mowing operation cannot be completed thoroughly within the designated time frame, immediately notify the Contract Manager.

#### 3. Edging Operations

#### The Contractor shall:

- a. Keep all turf edges, including designed edges in flower beds, neatly edged and all grass invasions eliminated.
- b. Trim all turf edges including, but not limited to, those edges next to sidewalks, drives, curbs, shrub beds, flower beds, groundcover beds, around tree bases, and along lakes and streams in a neat and uniform line.
- c. Complete all edging of turf and clean up in one continuous operation and in a manner that results in a well-defined, V-shaped edge that extends into the soil.
- d. Keep all turf edges limited around sprinklers to provide optimum water coverage, valve boxes, meter boxes, backflow devices, and other equipment and obstacles.
- e. Keep all groundcover and flower bed areas maintained next to turf areas neatly edged and all grass invasions eliminated.
- f. Clear walkways immediately following each edging operation to ensure removal of accumulated debris and to limit hazardous and unsightly conditions.

#### 4. <u>Weed Removal Operations</u>

- a. Keep all grasslike weeds, morning glories, vine type weeds, ragweed, and other underground spreading weeds under strict control.
- b. Determine, in consultation with the County Contract Manager and subject to his or her instructions, the manner and method of weed control and removal. Methods for removal of weeds may incorporate one or more of the following:
  - Hand removal (mechanical)
  - Cultivation
  - Chemical Eradication
  - Mulching
- c. Remove and/or control all weeds and grass from beds, planters, walkways, drainage areas, expansion joints in all hard surface areas, pavement, driveways, roadways, slopes, hillsides, bare areas, and undeveloped areas.

- d. Remove all weeds from shrub beds, planters, and other cultivated areas.
- e. Leave weeds treated using a systemic chemical in place per manufacturer's recommendation. If kill is not complete by the time specified in the manufacturer's recommendation, a second application, at no additional cost to the Public Works, shall be made.
- f. Remove all dead weeds from the areas, after complete kill.
- g. Inspect all walkways, beds, planters, landscapes, and spot treating weeds as necessary.
- h. Maintain developed areas of a facility that have become denuded weed free.
- i. Leave in a natural state designated areas of a facility so that the plants' root systems are utilized to stabilize the soil. However, such areas may occasionally need to be mowed or otherwise controlled to a given height for appearance or fire suppression reasons.

#### 5. <u>Litter Control Operations</u>

- a. Police and pick up litter thoroughly and completely to ensure a neat appearance in all areas being maintained by removing paper, nondecorating rocks, glass, trash, siltation, and other accumulated debris and undesirable materials. Litter control operations shall cover, but are not limited to, walkways, roadways, service roads, between and around planted areas, steps, planters, drains, stream beds, areas on slopes from the toe or top of slope to ten feet up or down the slope adjacent to developed areas, and catch basins.
- b. Complete policing, litter pick up, supplemental hand sweeping of parking space gutters, and other parking spaces inaccessible to power equipment shall be accomplished to ensure a neat appearance.
- c. Accomplish the complete removal, if a lake, pond, and/or stream are located on the jobsite(s)/facility(ies), of:
  - 1) Floating debris and litter in the lake(s), pond(s), and/or stream(s).
  - 2) Trash cans and any other large materials placed into lake(s), pond(s), and/or stream(s).

- 3) Submerged debris within ten feet of the incline of a lake(s), pond(s), and/or stream(s).
- d. Complete litter pick up as early in the day as possible, but in no case later than 11 a.m.
- e. Place litter picked up on-site in trash bin(s) and not in trash containers.
- f. Keep walkways clear of litter and debris from maintenance and irrigation operations, erosion, storm runoff, and wind. Turf, beds, planters, walkways, drainage areas, areas on slopes from the toe or top of the slope to ten feet up or down the slope adjacent to developed areas, roadways, parking spaces, lakes, ponds, and streams.

#### 6. Raking Operations

The Contractor shall remove accumulation of leaves from all landscaped areas including beds, planters, and turf areas under trees and placed in appropriate trash bin(s).

#### 7. <u>Shrub Pruning and Hedge Trimming Operations</u>

- a. Prune all plant materials where necessary to maintain access and safe vehicular and pedestrian visibility and clearance and to prevent or eliminate hazardous situations.
- b. Trim all designated formal plant materials to maintain formal hedges and topiary work.
- c. Remove all dead shrubs.
- d. Remove all dead, diseased, unsightly branches, vines, or other growth as they develop. All groundcover shall be pruned to maintain a neat edge along planter box walls.
- e. Prune any runners that start to climb buildings, shrubs, or trees.
- f. Remove all pruned and/or trimmed plant material and place in appropriate trash bin(s) the same day.
- g. Maintain pruned shrubs in a natural shape and proper size as a continuous and ongoing operation so plants will not develop stray or undesirable growth.

#### 8. Groundcover Operations

The Contractor shall:

- a. Trim all groundcover neatly away from shrubs, trees, walks, walls, headers, etc.
- b. Clear all groundcover beds of all debris, leaves, branches, papers, bottles, etc.
- c. Replace dead, missing, and unhealthy looking groundcover to maintain full, even, and healthy looking planting beds. Contractor shall submit a proposal for replacement of groundcover to the Contract Manager before beginning installation. Plants shall not be replaced with different types except to create or maintain a consistency in design.
- d. Cultivate the open soil between plants where planting permits.

#### 9. <u>Sweeping Operations</u>

- a. Check concrete areas for cracks, crevices, and deterioration. When found, the Contractor shall immediately notify Contract Manager.
- b. Clean walkways and steps including, but not limited to, the removal of all foreign objects from surfaces such as gum, grease, broken glass, cans, bottles, and other foreign objects not designed as part of the landscape, etc. Methods for sweeping of designated areas may incorporate one or more of the following:
  - Power pack blowers
  - Vacuums
  - Brooms
  - Push power blowers
- c. Be subject to local ordinances regarding noise levels, if the Contractor elects to use power equipment to complete such operations. The Contractor shall not use any power equipment on Monday through Friday, prior to 7 a.m., nor later than 3:30 p.m. Any schedule of such operations may be modified by Contract Manager in order to ensure that the public is not unreasonably subjected to noise.

- d. Perform hand sweeping of parking space gutters and other parking spaces in those areas inaccessible to power equipment.
- e. Control cleanup with power blowers such that debris is blown into piles and picked up. Contractor shall not utilize blowers to disperse debris onto street or blow back on to turf area.

#### 10. <u>Aerification Operations</u>

The Contractor shall aerate all turf areas by using a device that removes 1/2-inch cores to a depth of 2 inches and not more than 6 inches of spacing.

#### 11. Rodent Control Operations

The Contractor shall maintain all areas free of rodents including, but not limited to, gophers and ground squirrels causing damage to turf, shrubs, groundcovers, trees, and irrigation systems. Fumitoxin (Aluminum Phosphide) shall be used for this control, subject to the provisions of Section R, Use of Chemicals.

#### 12. General Landscape Maintenance - Site Inspection and Reporting

The Contractor shall:

- a. Ensure, prior to proceeding with any general landscape maintenance task, the site is inspected by a knowledgeable and responsible employee who shall determine the practicality of initiating the operation.
- b. Immediately notify the Contract Manager, if an operation cannot be thoroughly completed within the designated time frame.

#### 13. <u>Chemical Edging Detailing Operations</u>

- a. Use all chemicals in accordance with Section R, Use of Chemicals.
- b. Employ precautionary measures when using chemicals as all areas will be open for public access during application. Chemical application may be used in and around areas such as planters, areas adjacent to trees, fence lines, sprinkler heads, etc. Prior to application of chemicals, all areas shall be trimmed to proper mowing height. Chemicals shall be applied in a manner to minimize drift.

- c. Not apply water to treated areas for 48 hours after each application. Reapply per manufacturer's recommendation if rain occurs within 48 hours.
- d. Limit, where trees and shrubs occur in turf areas, all grass growth to at least 18 inches from the trunks of trees and away from the drip line of shrubs by use of approved chemicals. Shield trunks, stems, or foliage not to receive chemical application to avoid from damage.
- e. Perform linear chemical edging of turf boundaries in a manner that ensures a defined turf edge and limits its encroachment into beds or across boundaries where it is impractical to edge mechanically. A 6-inch barrier width shall be considered normal.
- f. Perform detailing of sprinkler heads (to provide maximum water coverage), valve boxes, meter boxes, and similar obstacles in turf areas in a manner that ensures operability, ease of location, and/or a clean appearance. A 6-inch barrier width shall be considered normal.
- g. Leave weeds treated using a systemic chemical in place per manufacturer's recommendation. If kill is not complete by the time specified in the manufacturer's recommendation, a second application, at no additional cost to Public Works, shall be made.
- Remove all dead weeds from the area, after complete kill.

#### 14. <u>Chemical Application - Site Inspection and Reporting</u>

The Contractor shall:

- a. Ensure, prior to proceeding with any chemical application, that the site is inspected by a knowledgeable and responsible employee, who will determine the practicality of initiating the operation. Material Safety Data Sheets (MSDS) for each chemical shall be kept on-site.
- b. Immediately notify the Contract Manager, if an operation cannot be thoroughly completed within the designated time frame.

#### 15. Watering and Irrigation System Management

The Contractor shall:

a. Since water requirements by plant vary according to the season and a particular year, pay extremely close attention to the demands of the plants as influenced by their exposure to sun, wind, shade, and location in the individual planters. The variation in the size of plants installed as well as the varieties shall be taken into consideration.

All landscaped and turf areas shall be irrigated as required to maintain adequate growth and appearance with a schedule most conducive to plant growth. The delivery of adequate moisture to the landscaped areas shall include, but not be limited to, hand watering, operation of manual valves, proper utilization of automatic controllers, and the bleeding of valves.

- b. Provide adequate soil moisture, giving consideration to the soil conditions, humidity, minimizing runoff, and the relationship of conditions which affect day and night watering. This may include day time watering during freezing weather to prevent icy conditions and manual operation of the irrigation system and/or hand watering with portable sprinklers during periods of windy or inclement weather. A soil probe shall be used to a depth of 12 inches to determine the water penetration by random testing of the root zones.
- c. Regulate watering to avoid interference with any use of the roadways, pavements, walks, or areas designated for scheduled special events.
- d. Set, in the areas where wind creates problems of spraying water onto private property or road right of ways, the controllers to operate during the period of lowest wind velocity, which would normally occur at night or early morning hours.
- e. Control the irrigation system in such a way as not to cause any excessively wet or "water-logged" areas, which could interfere with the ability to mow all turf. "In lawn" trees and other planting shall be protected from overwatering and runoff drowning.
- f. Water new turf (up through the sixth mowing) immediately after mowing. Well established turf shall not be watered for at least four hours after mowing.
- g. Water all groundcover areas as needed to maintain a healthy condition with appropriate care being taken not to overwater in shady areas.
- h. Be responsible for the operation of the automatic controllers, valves, and sprinkler heads in managing the overall irrigation water deliver system of the area. All irrigation systems shall be regularly inspected and tested in accordance with these Specifications and frequencies specified in Exhibit E, PW-2, Schedule of Prices.
- i. Ensure that all personnel working on the irrigation system are fully trained in all phases of landscape irrigation systems and can easily identify and isolate problems and perform the proper testing and inspection of the irrigation system and the maintenance of the

sprinkler heads. This knowledge of landscape irrigation systems shall include, but not be limited to, the operation, maintenance, adjustment, and repair of said systems and their components.

#### 16. <u>Irrigation System Maintenance and Repair</u>

- a. Be responsible for maintenance of the irrigation system.
- b. Inspect and report the status of the irrigation system the Contract Manager.
- c. Adjust and clean sprinkler heads which may require the removal of the sprinkler head.
- d. Repair or replace sprinkler heads having a 1/2-inch inlet at Contractor expense.
- e. Repair/replace malfunctioning sprinkler heads within one watering cycle.
- f. Correct malfunctioning irrigation systems and equipment that are identified as the Contractor's responsibility within one watering cycle of identification or following verbal notification.
- g. Provide replacements of all P.V.C. schedule 80 nipples, caps, plugs, elbows, couplings, etc., from the laterals to the heads due to normal wear at Contractor expense.
- h. Provide replacements of all risers and swing joints due to normal wear at Contractor expense.
- Flush irrigation pipelines following repairs and replacements.
- j. Recover and refasten removed valve box covers.
- k. Confer with the Contract Manager regarding the need for replacement or relocation of inoperable sprinkler heads, including lateral pipes. As identified by the Contract Manager, the Contractor, at no additional cost, shall replace inoperable with operable sprinkler head(s) that are greater than a 1/2 inch and are supplied by Public Works.
- I. Follow the repair or replacement of sprinkler heads in turf areas, the sprinkler heads shall be returned to grade.
- m. Notify Contract Manager of any damaged or inoperable major irrigation components, indicating the problem, location, size, and

type of irrigation equipment. Public Works will be responsible for the following components of the irrigation system: quick couplers, plumbing systems, remote control valves, gate valves, automatic controller repairs, and backflow devices.

- n. Replace all irrigation components provided by Public Works to the Contractor within 24 hours upon receiving the component from the Public Works.
- Not be required to perform a complete piping replacement of the irrigation system. Public Works will be responsible for the repair or replacement of leaking main and lateral irrigation lines.
- p. Complete replacement of irrigation components that are identified as the Contractor's responsibility within one watering cycle of determining damaged or inoperable irrigation component.
- q. Replace the irrigation system with originally specified parts/equipment of the same size and quality. Prior to the installation, the Contract Manger may approve the Contractor's request to use substitutes parts/equipment.

#### 17. <u>Irrigation System Operability and Testing Operation</u>

#### The Contractor shall:

a. In order to ensure the operability of the irrigation system, cycle controller(s) through each station manually and automatically check the function of all facets of the irrigation system include inspection of drip emitter, drip tubes, inspecting/clean and flush filters, etc., and report any damage or incorrect operation to the Contract Manager.

#### b. During the testing:

- Adjust all sprinkler heads for the correct coverage, to prevent excessive runoff and/or erosion and to prevent the spread of water onto roadways, sidewalks, hard surface areas, and private property.
- 2) Unplug clogged heads and flush lines to free lines of rock, mud, and debris.
- 3) Record and report all system malfunctions, damage, and obstructions to the Contract Manager and take corrective action.
- 4) Replace or repair inoperable irrigation equipment identified as the Contractor's responsibility.

- c. In addition to regular testing, test and inspect all irrigation systems as necessary when damage is suspected, observed, or reported.
- d. Control the irrigation system during inclement weather conditions and limit the use of water concurrent with the weather situation to the satisfaction of the Contract Manager.

#### 18. <u>Irrigation System Operability and Testing - Frequency</u>

#### The Contractor shall:

- a. Inspect for operability and proper adjustment of controllers, quick couplers, valves, and sprinkler heads once per month or more frequently if problems/conditions indicate a need.
- b. Inspect sprinkler heads and adjust and correct for coverage once per week.
- c. Repair and/or replace, as determined by the Contract Manager, damaged or inoperable sprinkler heads as needed.
- d. Visually inspect the system's impact on the jobsite(s)/facility(ies) once per week.
- e. Check valve boxes for safety and appropriate security once per week.
- f. Flush irrigation pipeline after repair or replacement of irrigation components as needed.
- g. If an automatic irrigation system or a portion of a system malfunctions, and is authorized by the Contract Manager, manually manipulate the system for a period of 30 days from the date of the authorization. If the system requires manual manipulation for a greater period, the Contract Manager may opt to pay the Contractor a supplement to continue the manual manipulation, or the Contract Manager may decide to terminate the supplemental irrigation.
- h. Clean/flush all filters, e.g., filter for backflow device once a year. Filter for drip irrigation system, if applicable, twice a year.

# 19. <u>Watering and Irrigation System Management - Site Inspection and Reporting</u>

#### The Contractor shall:

a. Each time a jobsite/facility receives service, check the irrigation system malfunctions and hazards created by the system. A

comprehensive monthly system operability check shall identify malfunctions and needs for repair. It shall also cause repairs to be initiated. This work shall be done by knowledgeable and responsible Contractor employees.

- b. Ensure that all its crews and supervisors working or reviewing a jobsite/facility reports malfunctions, hazards, and emergencies immediately to the Contract Manager.
- c. Immediately notify the Contract Manager, if an operation cannot be thoroughly completed within the designated time frame.
- d. Ensure that all its crews and supervisors working or reviewing a jobsite/facility mitigate any observed hazards to the extent possible.

#### F. <u>Seasonal Specialty Tasks</u>

The following seasonal specialty tasks are to be performed at the request of the Contract Manager for which the Contractor will be compensated in accordance with Exhibit E, Form PW-2, Schedule of Prices.

#### 1. Shrub and Tree Care/Pruning Operation

When requested, the Contractor shall:

- a. Prune trees to maintain good tree health and structure, enhance the appearance and provide the proper vertical and horizontal clearances as follows:
  - 1) All trees shall be pruned to remove dead, crowded, rubbing, and/or hazardous limbs and branches.
  - 2) Cuts shall be made according to the International Society of Arboriculture standards. Typically pruning cuts shall be perpendicular to the branch just outside of the raised branch bark collar.
  - Trees shall be thinned to increase light and air penetration to the tree's crown and landscape below. Pruning shall provide an even distribution of foliage along large limbs and the lower portion of the crown. Do not remove an excessive amount of inner foliage and small branches. No more than a quarter of the tree's foliage may be removed at one time. Maintain at least half of the foliage on the lower two-thirds of the tree.
  - 4) Reducing cuts for clearance and to prevent encroachment onto private property shall be accomplished by pruning back leaders and branch terminals to lateral branches that are

- large enough to assume the terminal roles (at least one-third of the diameter of the limb being pruned).
- 5) Mature trees should be pruned only to remove dead or potentially hazardous limbs.
- Properly stake and tie trees as necessary. Trees ties shall be inspected at least once a year to prevent bark wounds caused by abrasion. Removal of tree stakes shall be considered as soon as possible to encourage tree development.
- 7) Routinely inspect trees for insects and diseases. Approved chemical sprays shall be applied, if required, for the following insect and disease infections: aphids, mealy bugs, mites, snails, whiteflies, thrips, gophers, fungus diseases, etc.
- 8) Certified arborist shall conduct a site visit and provide a written report to the Contract Manager.
- b. Prune shrubs to encourage healthy growth habits and for shape in order to retain their natural form and proportionate size as follows:
  - 1) Restrict growth of shrubbery to area behind curbs and walkways within planter beds by trimming.
  - 2) Under no circumstances shall hedge shears be used as a means of pruning.
  - Rapid healing of pruning wounds is dependent upon where the cut is made when removing limbs. Never leave short stubs. Some trees produce a corky ring of growth where a limb originates. The pruning cut shall be made toward the outside portion of the "collar." If a tree does not produce this characteristic "collar," then make the cut flush to the limb where it is growing.
  - 4) All limbs 12 inches or greater in diameter shall be undercut 12 to 18 inches from the limb's point of attachment to prevent splitting.
  - 5) All limbs shall be lowered to the ground using a method which prevents damage to the remaining limbs.
  - 6) All equipment utilized shall be clean, sharp, and expressly designed for tree pruning.
  - 7) Climbing spurs shall not be used.

8) Topping trees shall not be permitted. Topping causes decay and can create hazards by producing multiple shoots that are weakly attached and often fail. The central leader shall be allowed to develop to prevent disfigurement and future hazards.

#### c. Utilize the following pruning criteria:

- 1) Removal of weak, diseased, insect infested, and damaged limbs as recommended by a certified arborist.
- 2) Prune all trees for vertical and horizontal clearance. Such clearances are seven feet for pedestrian areas and walkways and 14 feet for vehicular roadways.
- 3) Remove all crossed or rubbing limbs unless removal will result in large gaps in the general outline. Limbs should extend alternately from the trunk on 12- or 24-inch spacing.
- 4) Thin all trees of smaller limbs to distribute the foliage evenly.
- 5) Trim and shape all trees to provide a symmetrical appearance typical of the species.
- 6) Cut all suckers and sprouts flush with the trunk or limb.
- 7) Stubs are not permitted.
- d. Report all structural weaknesses such as split crotch or limbs, diseased or decayed limbs, or severe damage to the Contract Manager.
- e. Place special emphasis on public safety during pruning operations, particularly when adjacent to roadways.
- f. Remove and dispose all trimming and debris off-site at the end of each day's work at Contractor's expense.
- g. Remove and dispose off-site all trees, which are downed by either natural or unnatural causes. Where possible, stumps shall be removed to 12 inches below grade, wood chips removed, and backfilled with topsoil to grade.
- h. Not "...take, possess, or needlessly destroy the nest eggs of any bird..." in accordance with Fish and Game Code, Section 3503. In case of an accidental take, the Contractor shall contact the California Department of Fish and Game at (562) 590-5185.

- i. Not trim palm trees during the bird nesting season of April 1 through June 30 unless otherwise approved by the Contract Manager.
- j. Prune trees as seasonally proper according to the International Society of Arboriculture.

#### 2. <u>Cultivating Operation</u>

#### The Contractor shall:

- a. Take care to avoid unnecessary or excessive injury to the turf grass.
- b. Sweep or take the dislodged thatch from the turf areas and place in appropriate trash bin(s).
- c. Use standard renovating or vertical mowing type equipment.
- d. Vertically mow ad remove thatch in turf areas to encourage healthy growth and to maintain acceptable appearance.

#### e. Renovation-Turf

- 1) Renovate to the soil line and remove all excessive thatch in turf area.
- After thatch is removed and upon completion of turf renovation, all turf areas shall be overseeded, have top dressing or seed covered, and watered.
- Areas to be overseeded shall be seeded utilizing blends or mixtures at the rate application recommended by the Contract Manager.
- 4) Mulch shall be spread evenly over the entire area to a uniform depth.
- f. Cultivate all planted areas to encourage water penetration, fertilizer absorption, and gaseous exchange.

#### 3. <u>Turf Reseeding/Restoration of Bare Areas Operation</u>

- a. Overseed all damaged, vandalized, or bare areas to reestablish turf to an acceptable quality.
- b. Seed these areas utilizing blends or mixtures at the rate of application by the Contract Manager.

- c. Once each year in the fall, overseed all turf areas after aerification and overseed all bare spots as needed throughout the remainder of the year to reestablish turf to an acceptable quality. The Contractor shall aerify, renovate, or verticut, seed, and top dress or seed cover (spread evenly over the entire area to a uniform depth of 1/4 inch) in this sequence. The Contract Manager may require the use of sod when deemed necessary.
- d. Be entitled to additional compensation for the cost of the sod only provided loss of turf was not due to the negligence of the Contractor.
- e. Over seed at a rate of five pounds per 1,000 square feet and reseeding of bare areas shall be sown at a rate of eight pounds per 1,000 square feet. The following seed specifications shall be used for all over seeding and reseeding:

Name	Prop	<u>Purity</u>	Germination
Newport Blue Grass	20%	95%	90%
Lolium Perenne "Pennfine" Rye	26-1/3%	95%	85%
Pennant Rye	26-1/3%	95%	85%
Derby Rye	26-1/3%	95%	85%

#### 4. <u>Disease/Insect Control Operation</u>

The Contractor shall:

- a. Maintain all landscaped areas free of disease and insects that could cause damage to plant materials, including, but not limited to, trees, shrubs, groundcover, and turf.
- b. Notify the Contract Manager immediately of any diseases, insects, or unusual conditions that might be developing.
- c. Provided, as needed, a disease control program to prevent all common diseases from causing serious damage. Disease control shall be achieved utilizing materials and rates recommended by a licensed California Pest Control Advisor.

#### 5. Plant Materials Operation

The Contractor shall:

a. Provide plant materials that conform to the requirements of the landscape pan of the areas and the "Horticultural Standards" of American Association of Nurserymen as to kind, size, age, etc. Plants of record and specifications shall be consulted to ensure

- correct identification of species. Plant material larger than those specified may be supplied if complying in all other respects.
- b. Be allowed substitutions, but only with prior written approval by the Contract Manager.
- c. Use plant names that conform to "Standard Plant Names" by American Joint Committee on Horticultural Nomenclature. In those cases where plant names are not covered, the custom of the nursery trade shall be followed.
- d. Provide the following level of quality:
  - Plants shall be sound; healthy; vigorous; free from plant disease, insect pest, or their eggs; shall have healthy normal root systems and comply with all State and local regulations governing these matters; and shall be free from any noxious weeds.
  - 2) All trees shall be measured 6 inches above the ground surface.
  - 3) Where caliper or other dimensions of any plant material are omitted from the Plant List, it shall be understood that these plant materials shall be normal stock for type listed. They shall be sturdy enough to stand safely without staking.
  - 4) Plant materials shall be symmetrical and/or typical for variety and species and conform to measures specified in the Plant List.
  - 5) All plant materials shall be provided from a licensed nursery and shall be subject to acceptance as to quality by the Contract Manager.
- e. Guarantee all shrubs to live and remain in healthy condition for no less than 30 days from the date of acceptance of the job by the Contract Manager.

#### 6. <u>Fertilization – Operation</u>

The Contractor shall:

a. Have approval of the Contract Manager prior to applying any fertilizer/micronutrient.

- b. Apply fertilizers by areas covered by each irrigation system. All areas fertilized shall be thoroughly soaked immediately after fertilization.
- c. Not less than one pound of actual available nitrogen in a balance fertilizer form for each 1,000 square feet of turf area.
- d. Provide fertilizers in an inorganic and granular form with an approximate ratio of 4-1-2.
- e. Fertilize areas utilizing ratios and mixtures recommended by the Contract Manager at the rate of application per the manufacturer's recommendation.

# G. <u>Maintenance Function Report</u>

The Contractor shall maintain and keep current a report that records when all periodic, seasonal, additional work, and maintenance functions performed by the Contractor's personnel were completed. The report shall be in a form and content acceptable and available to the Contract Manager. It shall be submitted to the Contract Manager upon request within three working days.

## H. Additional Work

- 1. The Contract Manager may authorize the Contractor to perform additional work, including, but not limited to, repairs and replacements when the need for such work arises out of extraordinary incidents such as vandalism, acts of God, and third-party negligence; or improvements in order to add new, modify existing, or to refurbish existing landscaping and irrigation systems. If the Contract Manager determines such additional work can be obtained in whole or in part by temporarily modifying the Contractor's tasks and work schedules, he or she may direct such modification. Authorized additional work that results in unanticipated labor expenses shall be paid by Public Works as specified in Exhibit E, Form PW-2, Schedule of Prices.
- Prior to performing any additional work, the Contractor shall prepare and submit a written description of the work with an estimate of labor and materials. No additional work shall commence without written authorization from the Contract Manager. However, when a condition threatens imminent injury to the public or damage to property, the Contract Manager may orally authorize the work to be performed upon receiving an oral estimate from the Contractor. Within 24 hours after receiving an oral authorization, the Contractor shall submit a written estimate to the Contract Manager for approval.
- 3. All additional work provided herein shall commence on the specified date established. The Contractor shall proceed diligently to complete said work within the time allotted.

## I. <u>Damage Caused by Contractor's Operations</u>

- 1. All damage caused to Public Works/County property by the Contractor's operations shall be repaired, replaced, or remedied at the Contractor's expense as follows:
  - a. Irrigation system damage shall be repaired or replaced within one watering cycle.
  - b. All damage to shrubs, trees, turf, or groundcover shall be repaired or replaced within five working days.
  - c. Any plant material other than trees that dies due to Contractor's improper maintenance shall be replaced by the Contractor up to a maximum 15-gallon size at no cost to County. Damages to trees and other plant material due to circumstances beyond the Contractor's control will be remedied by the County.

#### d. Trees

- Damage to bark from the impact of mowing or edging equipment or damage caused by excessive pruning shall be inspected by a certified arborist for recommendations for treatment or replacement.
- If damage results in loss of a tree, the damaged tree shall be removed and replaced in accordance with the instructions of Contract Manager.
- 3) If replacement with an equivalent size and type of tree is not practical, the Contractor shall be responsible for the value of the destroyed tree less the value of the replacement plant material.

#### e. Shrubs

- 1) Minor damage may be corrected by appropriate pruning as required in the "Shrub Pruning and Hedge Trimming Operation" (see this Exhibit's paragraph E.7).
- 2) Major damage shall be corrected by removal of the damaged shrub and replacement to comply with the provisions in "Plant Materials Operation" of the Seasonal Specialty Task Specifications (see this Exhibit's paragraph F.5).
- f. All damages resulting from chemical operation, including spray-drift and lateral leaching, shall be corrected in accordance with best practices, and the soil conditioned or replaced as recommended by

an agronomical soil test and report to ensure its safety and ability to support plant life.

## J. Office of Inquiries and Complaints

The Contractor shall:

Maintain an office at some fixed place located in the Los Angeles Metropolitan Area and shall maintain a telephone there, listed in the telephone directory in the Contractor's own name or in the firm name by which it is most commonly known, and as found on doors of maintenance vehicles. During the daily hours of maintenance operation, the Contractor shall have some responsible person(s) employed by the Contractor authorized to take the necessary action regarding all inquiries and complaints that may be received from the Contract Manager, County personnel, or patrons using the facilities. An answering service shall be considered an acceptable substitute to full-time coverage, provided the Contractor is advised of any complaint within one hour of such complaint by the answering service. Both the Contractor and an answering service shall have the ability to answer the inquiries and/or complaints in both English and Spanish.

During normal working hours, the Contractor's supervisor or manager of maintenance services shall be available for notification through electronic communications.

- 2. Maintain a written log of all complaints, date, time, and the action taken or reason for inaction. The log of complaints shall be available for inspection by the Contract Manager at all reasonable times.
- 3. Abate all complaints shall be abated to the satisfaction of the Contract Manager as soon as possible after notification, but in all cases within 24 hours. If any complaint is not abated within 24 hours, the Contract Manager shall be notified immediately of the reason for not abating the complaint, followed by a written report to the Contract Manager within five days. If a complaint is not abated within the time specified or to the satisfaction of the Contract Manager, the Contract Manager may correct the specific complaint and the total cost incurred by the County may be deducted from the payments owing to the Contractor from the County.

# K. <u>Safety</u>

The Contractor agrees to perform all work outlined in this Contract in such a manner as to meet all accepted standards for safe practices during the maintenance operation and to safely maintain equipment, and materials or other hazards consequential or related to the work; and agrees additionally to accept the sole responsibility for complying with all local, County, State, or other legal requirements, including, but not limited to, full compliance

with the terms of the applicable OSHA and Cal/OSHA Safety Orders at all times so as to protect all persons, including the Contractor's employees, agents of the County, vendors, members of the public or others from foreseeable injury or damage to their property. The Contractor shall inspect all potential hazards at said facilities and keep a log indicating date inspected and action taken.

2. It shall be the Contractor's responsibility to inspect and identify, any condition(s) that renders any portion of the premises unsafe as well as any unsafe practices occurring thereon. The Contract Manager shall be notified immediately of any unsafe condition that requires major correction. The Contractor shall be responsible for making minor corrections including, but not limited to, filling holes in turf areas, using barricades or traffic cones to alert patrons of the existence of hazards, replacing valve box covers, and to protect members of the public or others from injury. During normal hours the Contractor shall obtain emergency medical care for any member of the public who is in need thereof, because of illness or injury occurring on the premises. The Contractor shall cooperate fully with Public Works in the investigation of any accidental injury or death occurring on the premises, including a complete written report to the Contract Manager within five days following the occurrence.

#### L. Hours and Days of Maintenance Services

- 1. The basic daily hours of maintenance service, Monday through Friday, shall be as follows:
  - a. For the months of November through April, 7 a.m. to 3:30 p.m.
  - b. For the months of May through October, 6 a.m. to 3:30 p.m.
- 2. The Contractor shall provide adequate staffing to perform the required maintenance services during the prescribed hours five days per week. Any changes in the days and hours of operation heretofore prescribed shall be subject to approval by the Contract Manager.

#### M. <u>Maintenance Schedules</u>

The Contractor shall:

- 1. Within ten days after the effective date of this Contract, submit a work schedule to the Contract Manager for review and approval. The work schedule shall be set on an annual calendar identifying and delineating the time frames for the required functions by the day of the week, morning, and afternoon.
- 2. Submit revised schedules when actual performance differs substantially from planned performance. Said revisions shall be submitted to the

Contract Manager for approval within five working days prior to scheduled time for the work.

- 3. Not construe the above provisions to eliminate the Contractor's responsibility in complying with the requirements to notify the Contract Manager for "Specialty Type" maintenance operation as set forth immediately below.
- 4. Notwithstanding the foregoing, notify the Contract Manager, in writing, at least two weeks prior to the date and time of all "Specialty Type" maintenance operations. "Specialty Type" maintenance operations are defined as:
  - a. Fertilization;
  - b. Turf renovation/reseeding:
  - c. Micronutrients/soil amendments:
  - d. Spraying of trees, shrubs, or turf;
  - e. Aesthetic tree pruning; and
  - f. Other items so designated by the Contract Manager.

#### N. Contractor's Staff

#### The Contractor shall

- 1. Provide sufficient personnel and supervision to perform all work in accordance with the Specifications set forth herein. The Contractor's employees, whether assigned to any one facility or as part of a crew serving any number of facilities, shall include at least one individual who speaks and comprehends the English language.
- 2. Establish an identification system for personnel assigned to each jobsite/facility. The identification system shall indicate to the public the name of the Contractor responsible for the landscape and grounds maintenance services. The identification system shall be furnished at the Contractor's expense and shall include appropriate uniform attire and/or name badges as approved by the Contract Manager.
- 3. Ensure each of its employees adhere to a basic standard of working attire. This standard is basically: uniforms, proper shoes and other gear required by State safety regulations, and proper wearing of the clothing. Shirts shall be worn and buttoned at all times.

#### O. Signs/Improvements

The Contractor shall not post signs or advertising matter on Public Works/County property unless prior approval is obtained from the Contract Manager.

#### P. Utilities

The Public Works will pay for all utilities with the exception of the telephone. However, water usage shall not exceed amount required to comply with irrigation schedules established by the Contract Manager. The Contractor shall pay for all excessive utility usage due to the Contractor's failure to monitor irrigation system malfunctions or unauthorized increases in the frequency of irrigation. The excess cost will be determined by comparing current usage with historical usage for the same time period. The excess costs to be deducted from payments to the Contractor by County will be presented to the Contractor by the Contract Manager prior to actual deduction to allow for explanations.

#### Q. Non-Interference

The Contractor shall not interfere with the public use of the premises and shall conduct its operations as to offer the least possible obstruction and inconvenience to the public or disruption to the peace and quiet of the area within which the services are performed. Should it be necessary to close a public area during the Contractor's operations, the Contractor shall commence the operation and close the area only at the direction of the Contract Manager.

#### R. Use of Chemicals

- 1. All Contractor work involving the use of chemicals shall be in compliance with all Federal, State, and local laws and shall be accomplished by a California Certified Applicator under the direction of a licensed Pest Control Advisor. In compliance with the California Food and Agricultural Code, the Contractor shall provide the Contract Manager with a copy of the valid Pest Control Applicator's and Pest Control Advisor's licenses or a copy of these licenses from the subcontractor prior to using any and all applicable chemicals within the area(s) to be maintained.
- A listing of proposed chemicals to be used, including commercial name, application rates, and type of usage shall be submitted to the Contract Manager for approval at the commencement of this Contract. No work shall begin until written approval of use is obtained from the Contract Manager.
- 3. Chemicals shall only be applied by those persons possessing a valid California Certified Applicator's license. Application shall be in strict accordance with all governing regulations.

- 4. Records of all operations stating dates, times, methods of application, chemical formulations, applicators names, and weather conditions shall be made and retained in an active file for a minimum of three years. The Contractor shall provide a chemical use report (site specific) with monthly billing. A copy of the Pest Control Advisor's recommendation for each application (site specific) shall be provided to the Contract Manager and applicator prior to each application. This shall be in addition to the copy of the usage summary that is provided to the Agricultural Commissioner.
- 5. All chemicals requiring a special permit for use shall be registered with the County Agricultural Commissioner's Office and a permit obtained with a copy to the Contract Manager.
- 6. All regulations and safety precautions listed in the "Pesticide Information and Safety Manual" published by the University of California shall be adhered to by the Contractor.
- 7. Chemicals shall be applied when air currents are still, so as to prevent drifting onto adjacent property and toxic exposure to persons whether or not they are in or near the area of application.

## S. <u>Specific Requirements</u>

#### 1. Locks and Keys

- a. Public Works may develop an initial chain and lock system with a specific number of replacement locks for controllers and valve/pump cover boxes during the term of this Contract. The Contractor shall be responsible for purchasing similar locks upon loss of any Public Works-owned locks initially provided to the Contractor. On a one for one exchange, Public Works will provide the Contractor with replacement locks for those that have been vandalized or are inoperable.
- b. Contractor may provide chain and lock system, at Contractor's expense.

#### c. The Contractor shall:

- 1) Be responsible for the series of keys provided by Public Works and shall in turn assign these keys to their personnel for use in maintaining these facilities outlined in these Specifications.
- 2) Be held responsible for the proper use and safe keeping of all keys issued by the Public Works to the Contractor.

- 3) Report all lost or stolen keys to the Contract Manager within 24 hours of discovery of the loss. The Contractor shall reimburse Public Works for the cost, as determined by the Contract Manager of rekeying the location or duplicating additional keys.
- Upon termination, cancellation, or expiration of this Contract, return all keys received from Public Works to the Contract Manager.
- 5) Not duplicate any keys provided by Public Works. California law stipulates that it is unlawful for a person to duplicate any keys without the permission of the owner. The penalty for violation of this law is either six months imprisonment or a \$500 fine or both.

#### T. AB 939 County Diversion Requirements

The California Integrated Waste Management Act of 1989 (AB 939) requires that all cities and counties in the State of California divert materials going to landfill by 50 percent by the year 2000. To assist in achieving this mandate, all contractors handling landscape materials for Public Works shall be required to divert all landscape materials from any landfills and cogeneration facilities. Landscape material utilized for alternate daily landfill cover is currently acceptable for diversion credit. Contractor shall be required to seek "recycling" alternatives for these organic, biodegradable landscape materials. Acceptable "recycling" alternatives would include the utilization of these materials as feedstock for composting, cocomposting, mulching, soil amendment, and wood chip products.

The Contractor shall be required to arrange for the chipping and transport of all landscape materials to their selected processor with all cost to be borne by the Contractor. In addition, the Contractor shall provide proof of delivery of the material and weight tickets (from an approved public or private scale) or a signed statement of verification that all above AB 939 requirements have been met.

#### U. <u>National Pollutant Discharge Elimination System</u>

The Contractor shall not allow any debris from its operations under this Contract to be deposited into the storm drains and/or gutters in violation of the National Pollutant Discharge Elimination System (NPDES).

## V. <u>Performance Requirements and Liquidated Damages</u>

 Public Works will evaluate the Contractor's performance of this Contract's tasks and may assess liquidated damages if the tasks are not performed adequately.

- 2. The methods and standards by which Contractor's performance will be evaluated include, but are not limited to, review, sampling, and complaints.
- 3. Failure to perform contract work in accordance with these Specifications is considered unacceptable. Public Works may cite the Contractor for a discrepancy for any incident of failure to comply with these Specifications or other unacceptable performance. In the case of continuing discrepancies, Public Works may cite the Contractor for a separate discrepancy each day the discrepancy continues.
- 4. The Contractor shall immediately correct unacceptable performance, and shall explain in writing, within seven work days of the date of the discrepancy that caused the unacceptable performance, how and when the performance will be returned to acceptable levels and how the unacceptable performance will be prevented in the future. After considering the incident, the Contractor's statement and any history of unacceptable performance, the Contract Manager may excuse the incident or elect any remedy provided by this Contract.
- 5. In any case of the Contractor's failure to meet any one of these Specifications, Public Works may, in lieu of other remedies provided by law or this Contract, assess liquidated damages and deduct them from the next regularly scheduled payment to the Contractor. However, neither the provision of a sum of liquidated damages for nonperformance or inadequate performance nor Public Works' acceptance of liquidated damages shall be construed to waive Public Works' right to reimbursement for damage to its property or indemnity against third-party claims.
- 6. The amounts of liquidated damages have been set in recognition of the following circumstances existing at the time of the formation of this Contract:
  - a. All the time limits and acts required to be done by both parties are of the essence of this Contract:
  - b. The parties are both experienced in performance of this Contract work;
  - c. This Contract contains a reasonable statement of the work to be performed in order that the expectations of the parties to this Contract are realized. The expectation of the County is that the work will be performed with due care in a workmanlike, competent, timely, and cost-efficient manner while the expectation of the Contractor is a realization of a profit through the ability to perform this Contract work in accordance with the terms and conditions of this Contract at the Contractor's stated price;
  - d. The parties are not under any compulsion to contract;

- e. The Contractor's acceptance of the assessment of liquidated damages against it for unsatisfactory and late performance is by agreement and willingness to be bound as part of the consideration being offered to the County for the award of this Contract;
- f. It would be difficult for the County to prove the loss resulting from nonperformance or untimely, negligent, or inadequate performance of the work; and
- g. The liquidated sums specified represent a fair approximation of the damages incurred by the County resulting from the Contractor's failure to meet the performance standard as to each item for which an amount of liquidated damages is specified.
- 7. The Contractor shall pay Public Works, or Public Works may withhold from monies due to the Contractor, liquidated damages of one and one-half times the amount shown under "Cost per Unit" in Exhibit E, Form PW-2, Schedule of Prices, for work not performed in accordance with these Specifications.

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# SERVICE CONTRACT GENERAL REQUIREMENTS

#### SECTION 1

### INTERPRETATION OF CONTRACT

#### A. Headings

The headings herein contained are for convenience and reference only and are not intended to define or limit the scope of any provision thereof.

#### B. Definitions

Whenever in the Request for Proposals, Contract, Specifications, Terms, Requirements, and Conditions the following terms are used, the intent and meaning shall be interpreted as follows:

<u>Board</u>. The Board of Supervisors of the County of Los Angeles and Ex-Officio Board of Supervisors of the Los Angeles County Flood Control District.

<u>Contract</u>. The written agreement covering the performance of the service and the furnishing of labor, materials, supervision, and equipment in the performance of the service. The Contract shall include the Specifications, together with any special provisions thereof. Included are all supplemental agreements amending or extending the service to be performed which may be required to supply acceptable services specified herein.

<u>Contractor</u>. The person or persons, partnership, joint venture, corporation or other entity who has entered into an agreement with the County to perform or execute the work covered by these Specifications.

<u>Contract Work or Work.</u> The entire contemplated work of construction, maintenance, and repair to be performed and services rendered as prescribed in the Specifications and covered by this Contract.

<u>County</u>. Includes County of Los Angeles, County of Los Angeles Department of Public Works, Los Angeles County Road Department, and/or Los Angeles County Engineer.

<u>Director</u>. The Director of Public Works, County of Los Angeles, as used herein, includes the Road Commissioner, County of Los Angeles; County Engineer, County of Los Angeles; Chief Engineer, Los Angeles County Flood Control District; and/or their authorized representative(s).

District. Los Angeles County Flood Control District.

<u>Proposal</u>. The written instrument which a Contractor submitted in conformance with the solicitation document (Request for Proposals).

<u>Proposer</u>. Any individual, firm, or corporation submitting a priced Proposal for the work, acting directly or through a duly authorized representative.

<u>Public Works</u>. County of Los Angeles Department of Public Works.

Solicitation. Request for Proposals or Request for Quotation.

<u>Specifications</u>. The directions, provisions, and requirements contained herein, as supplemented by such special provisions as may be necessary pertaining to method, manner, and place of performing the work under this Contract.

<u>Subcontract</u>. An agreement to employ a Subcontractor; to employ or agree to employ a Subcontractor.

<u>Subcontractor</u>. Persons, companies, corporations, or other entities furnishing supplies, services of any nature, equipment, or materials to the Contractor, at any tier under oral or written agreement.

## C. <u>Ambiguities or Discrepancies</u>

Both parties have either consulted or had the opportunity to consult with counsel regarding the terms of this Contract and are fully cognizant of all terms and conditions. Should there be any uncertainty, ambiguity, or discrepancy in the terms or provisions hereof, or should any misunderstanding arise as to the interpretation to be placed upon any position hereof or the applicability of the provisions hereunder, neither party shall be deemed as the drafter of this Contract and the uncertainty, ambiguity, or discrepancy shall not be construed against either party.

#### **SECTION 2**

# STANDARD TERMS AND CONDITIONS PERTAINING TO CONTRACT ADMINISTRATION

## A. <u>Assurance of Compliance with Civil Rights Laws</u>

The Contractor hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000e through 2000e(17), to the end that no person shall, on the grounds of race, creed, color, sex, gender, national origin, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract. The Contractor shall comply with its EEO Certification

## B. <u>Conflict of Interest</u>

- 1. The Contractor represents and warrants that no County employee whose position in the County enables him/her to influence the award of this Contract, and no spouse or economic dependent of such employee is or shall be employed in any capacity by the Contractor herein or does or shall have any direct or indirect financial interest in this Contract.
- 2. The Contractor represents and warrants that it is aware of, and its authorized officers have read, the provisions of Los Angeles County Code, Section 2.180.010, "Certain Contracts Prohibited," and that execution of this Agreement will not violate those provisions. The Contractor must sign and adhere to the "Conflict of Interest Certification" (Form PW-5).

# C. <u>Consideration of Hiring County Employees Targeted for Layoffs</u>

Should the Contractor require additional or replacement personnel after the effective date of this Contract to perform the services set forth herein, the Contractor shall give first consideration for such employment openings to qualified permanent County employees who are targeted for layoff or qualified former County employees who are on a reemployment list during the life of this Contract.

# D. <u>Consideration of Hiring GAIN/GROW Employees</u>

Should the Contractor require additional or replacement personnel after the effective date of this Contract, the Contractor shall give consideration for any such employment openings to participants in the County's Department of Public Social Services' Greater Avenues for Independence (GAIN) Program or General Relief Opportunity for Work (GROW) Program who meet the Contractor's minimum qualifications for the open position. For this purpose, consideration

shall mean that the Contractor will interview qualified candidates. The County will refer GAIN/GROW participants by category to the Contractor.

# E. <u>Contractor's Acknowledgment of County's Commitment to Child Support Enforcement</u>

Contractor acknowledges that the County places a high priority on the enforcement of child support laws and the apprehension of child support evaders. Contractor understands that it is County's policy to encourage all County contractors to voluntarily post County's L.A.'s Most Wanted: Delinquent Parents poster in a prominent position at Contractor's place of business. County's Child Support Services Department will supply the Contractor with the poster to be used.

# F. <u>Contractor's Warranty of Adherence to County's Child Support Compliance Program</u>

The Contractor acknowledges that the County has established a goal of ensuring that all individuals who benefit financially from the County through contract are in compliance with their court-ordered child, family, and spousal support obligations in order to mitigate the economic burden otherwise imposed upon the County and its taxpayers.

As required by the County's Child Support Compliance Program (Los Angeles County Code Chapter 2.200), and without limiting the Contractor's duty under this Contract to comply with all applicable provisions of law, the Contractor warrants that it is now in compliance and shall during the term of this Contract maintain compliance with the employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653) and California Unemployment Insurance Code Section 1088.5, and shall implement lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family, or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

# G. County Lobbyists

The Contractor and each County lobbyist or County lobbying firm, as defined in Los Angeles County Code Section 2.160.010, retained by the Contractor shall fully comply with County's Lobbyist Ordinance, Los Angeles County Code Chapter 2.160. Failure on the part of the Contractor or County lobbyist or County lobbying firm retained by the Contractor to fully comply with the County's Lobbyist Ordinance shall constitute a material breach of the this Contract upon which the County may, at its sole discretion, immediately terminate or suspend this Contract.

## H. Nondiscrimination in Employment

- 1. The Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally by it without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all Federal and State antidiscrimination laws and regulations.
- 2. The Contractor shall certify to, and comply with, the provisions of the Contractor's EEO Certification (Form PW-7).
- 3. The Contractor shall take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all Federal and State antidiscrimination laws and regulations. Such action shall include, but not be limited to, employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection of training, including apprenticeship.
- 4. The Contractor certifies and agrees that it will deal with its subcontractors, bidders, or vendors without regard to, or because of, race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.
- 5. The Contractor certifies and agrees that it, its affiliates, subsidiaries, or holding companies shall comply with all applicable Federal and State laws and regulations to the end that no person shall, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project program, or activity supported by this Contact.
- 6. The Contractor shall allow the County representative access to its employment records during regular business hours to verify compliance with the provisions of this section when so requested by the County.
- 7. If the County finds that any of the above provisions have been violated, such violation shall constitute a material breach of this Contract upon which the County may terminate or suspend this Contract. While the County reserves the right to determine independently that the antidiscrimination provisions of this Contract have been violated, in addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Employment Opportunity Commission

that the Contractor has violated State or Federal antidiscrimination laws or regulations shall constitute a finding by the County that the Contractor has violated the antidiscrimination provisions of this Contract.

8. The parties agree that in the event the Contractor violates the antidiscrimination provisions of this Contract, the County shall, at its sole option, be entitled to a sum of \$500 pursuant to California Civil Code Section 1671 as liquidated damages in lieu of canceling, terminating, or suspending this Contract.

#### I. County's Quality Assurance Plan

The County or its agent will evaluate the Contractor's performance under this Contract on not less than an annual basis. Such evaluation will include assessing the Contractor's compliance with all Contract terms and performance standards. Contractor deficiencies which County determines are severe or continuing and that may place performance of this Contract in jeopardy, if not corrected, will be reported to the Board. The report will include improvement/corrective action measures taken by the County and the Contractor. If improvement does not occur consistent with the corrective action measures, County may terminate this Contract or impose other penalties as specified in this Contract.

## J. Notice to Employees Regarding the Federal Earned Income Credit

The Contractor shall notify its employees, and shall require each subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the Federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Service Notice 1015 (Exhibit C).

#### K. Recycled-Content Paper Products

Consistent with Board policy to reduce the amount of solid waste deposited at the County landfills, the Contractor agrees to use recycled-content paper to the maximum extent possible under this Contract.

#### L. <u>Publicity</u>

- 1. The Contractor shall not disclose any details in connection with this Contract to any party, except as may be otherwise provided herein or required by law. However, in recognizing the Contractor's need to identify its services and related clients to sustain itself, the County shall not inhibit the Contractor from publicizing its role under this Contract within the following conditions:
  - a. The Contractor shall develop all publicity material in a professional manner.

- b. During the course of performance of this Contract, the Contractor, its employees, agents, and subcontractors shall not publish or disseminate commercial advertisements, press releases, opinions or feature articles using the name of the County without the prior written consent of the Chief Administrative Officer and County Counsel. The County shall not unreasonably withhold written consent and approval by the County may be assured in the event no adverse comments are received in writing within two weeks after submittal.
- c. The Contractor may, without prior written permission of the County, indicate in its proposals and sales materials that it has been awarded a Contract to provide these services, provided that the requirements of this Article shall apply.

## M. <u>Termination for Improper Consideration</u>

- 1. County may, by written notice to the Contractor, immediately terminate the right of the Contractor to proceed under this Contract if it is found that consideration, in any form, was offered or given by the Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing this Contract or securing favorable treatment with respect to the award, amendment, or extension of this Contract or the making of any determinations with respect to the Contractor's performance pursuant to this Contract. In the event of such termination, County shall be entitled to pursue that same remedies against the Contractor as it could pursue in the event of default by the Contractor.
- 2. The Contractor shall immediately report any attempt by a County officer or employee to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (800) 554-6861. Such fraud may also be reported via e-mail to fraud@auditor.co.la.ca.us and by mail to Los Angeles County Fraud Hotline, 1000 South Fremont Avenue, Unit 51, Alhambra, California, 91803-4737.
- 3. Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment or tangible gifts.

# N. <u>Warranty Against Contingent Fees</u>

1. The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial

or selling agencies maintained by the Contractor for the purpose of securing business.

2. For breach or violation of this warranty, the County shall have the right to terminate this Contract and, at its sole discretion, deduct from this Contract price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

# O. <u>Compliance with Applicable Laws</u>

- 1. Contractor shall comply with all applicable Federal, State and local laws, rules, regulations, directives, or ordinances, and all provisions required thereby to be included herein are hereby incorporated by reference.
- Contractor shall indemnify and hold the County harmless from and against any and all liability costs, damages, expenses including, but not limited to, defense costs and attorney's fees arising from any violation on the part of the Contractor or its employees, agents, or subcontractors of any such laws, rules, regulations, directives, or ordinances.

# P. <u>Legal Status of Contractor's Personnel at Facility</u>

Contractor warrants that it fully complies with all Federal and State statutes and regulations regarding employment of aliens and others, and that all of its employees performing services under this Contract meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. The Contractor shall obtain from all employees performing services hereunder, all verification and other documentation of employment eligibility status required by Federal statutes and regulations, including, but not limited to, the Immigration Reform and Control Act of 1986 (PL. 99-603) or as they currently exist and as they may be hereafter amended. The Contractor shall retain all such documentation for all covered employees for the period prescribed by law. The Contractor shall indemnify, defend, and hold harmless, the County, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against the Contractor or the County or both in connection with any alleged violation of Federal statutes or regulations pertaining to the eligibility for employment of persons performing services under this Contract.

# Q. No Payment for Services Following Expiration or Termination of Contract

The Contractor shall have no claim against the County for payment of any money or reimbursement of any kind whatsoever for any service provided by the Contractor after the expiration or other termination of this Contract. Should the Contractor receive any such payment it shall immediately notify the County and shall immediately repay all such funds to the County. Payment by the County for services rendered after expiration or other termination of this Contract shall not constitute a waiver of the County's right to recover such payment from the

Contractor. This provision shall survive the expiration or other termination of this Contract.

# R. <u>Limitation of the County's Obligation Due to Non-appropriation of Funds</u>

- 1. The County's obligation is payable only and solely from funds appropriated for the purpose of this Contract.
- 2. All funds for payments after June 30 of the current fiscal year are subject to the County's legislative appropriation for this purpose. Payments during subsequent fiscal periods are dependent upon the same action.
- 3. In the event this Contract extends into succeeding fiscal year periods, and if the governing body appropriating the funds does not allocate sufficient funds for the next succeeding fiscal year's payments, then the affected equipment and/or work shall be terminated as of June 30 of the then current fiscal year. The County shall notify the Contractor in writing of such nonallocation at the earliest possible date.

#### S. <u>Gratuitous Work</u>

The Contractor agrees that should work be performed outside the scope of work indicated and without Public Works' prior written approval in accordance with Exhibit B, Section 2.CC, Changes and Amendments of Terms, such work shall be deemed to be a gratuitous effort by the Contractor, and the Contractor shall have no claim, therefore, against the County.

#### T. Assignment by Contractor

- 1. Contractor shall not assign its rights or delegate its duties under this Contract, or both, whether in whole or in part, without the prior written consent of the County, in its discretion, and any attempted assignment or delegation without such consent shall be null and void. For purposes of this paragraph, County consent shall require a written amendment to this Contract, which is formally approved and executed by the parties. Any payments by County to any approved delegate or assignee on any claim under this Contract shall be deductible, at County's sole discretion, against the claims which the Contractor may have against the County.
- 2. Shareholders, partners, members, or other equity holders of the Contractor may transfer, sell, exchange, assign, or divest themselves of any interest they may have therein. However, in the event any such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority control of the Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of this Contract, such disposition is an assignment requiring the prior written consent of the County in accordance with applicable provisions of this Contract.

3. Any assumption, assignment, delegation, or takeover of any of the Contractor's duties, responsibilities, obligations, or performance of same by any entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without the County's express prior written approval, shall be a material breach of this Contract which may result in the termination of this Contract. In the event of such termination, County shall be entitled to pursue the same remedies against the Contractor as it could pursue in the event of default of the Contractor.

# U. <u>Subcontracting</u>

- 1. No performance of this Contract or any portion thereof may be subcontracted by the Contractor without the express written consent of the Director, at the Director's sole and absolute discretion. Any attempt by the Contractor to subcontract any performance of the terms of this Contract without the express written consent of the County shall be null and void and shall constitute a breach of the terms of this Contract. In the event of such a breach, this Contract may be terminated forthwith.
- 2. In the event the County should consent to subcontracting, each and all of the provisions of this Contract and any amendment thereto shall extend to and be binding upon and inure to the benefit of the successors or administrators of the respective parties.
- 3. In the event the County should consent to subcontracting, the Contractor shall include in all subcontracts the following provision: "This Agreement is a subcontract under the terms of a prime contract with the County of Los Angeles. All representations and warranties shall inure to the benefit of the County of Los Angeles."
- 4. Any third-party delegate(s) appointed by the Contractor shall be specified in writing to the Director for advance concurrence.
- 5. No subcontractor shall be recognized or dealt with by the Board or any of the persons chargeable with the enforcement of this Contract. The Contractor shall, at all times, be personally responsible for the performance of this Contract.

# V. <u>Governing Laws</u>

This Contract shall be construed in accordance with and governed by the laws of the State of California.

# W. <u>Notice of Delay</u>

Except as otherwise provided under this Contract, when either party has knowledge that any actual or potential situation is delaying or threatens to delay

the timely performance of this Contract, that party shall, within one day, give notice thereof, including all relevant information with respect thereto, to the other party.

#### X. Record Retention and Inspection

The Contractor agrees that the County or any duly authorized representative shall have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, time cards, or other records relating to this Contract. Such material, including all pertinent costs, accounting, financial records, and proprietary data, shall be kept and maintained by the Contractor, at a location in Los Angeles County, for a period of five years after completion of this Contract unless the County's written permission is given to dispose of material prior to the end of such period.

## Y. <u>Validity</u>

If any portion, provision, or part of this Contract is held, determined or adjudicated to be invalid, unenforceable, or void for any reason whatsoever, each such portion, provision or part shall be severed from the remaining portions, provisions or parts of this Contract, and (to the extent allowed by law) shall not affect the validity or enforceability of such remaining portions, provisions, or parts.

# Z. <u>Waiver</u>

No waiver by the County of any breach of any provision of this Contract shall constitute a waiver of any other breach of such provision. Failure of the County to enforce at anytime or from time to time, any provision of this Contract shall not be construed as a waiver thereof. The rights and remedies set forth in this paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

# AA. <u>Default and Termination</u>

#### 1. <u>Default</u>

- a. The County may, subject to the provisions of Subsection c (pertaining to defaults of subcontractors) below, by written notice of default to the Contractor, terminate the whole or any part of this Contract in any one of the following circumstances:
  - i. If the Contractor has materially breached this Contract; or
  - ii. If the Contractor fails to perform the work within the time specified herein or any extension thereof; or

- iii. If the Contractor fails to perform any of the other provisions of this Contract, or so fails to make progress as to endanger performance of this Contract in accordance with its terms, and in either of these two circumstances does not cure such failure within a period of five working days (or such longer period as the County may authorize in writing) after receipt of notice from the County specifying such failure.
- b. In the event the County terminates this Contract in whole or in part pursuant to this Subsection, the County may procure, upon such terms and in such manner as the County may deem appropriate, goods and services similar to those so terminated, and the Contractor shall be liable to the County for any excess costs for such similar goods and services, provided that the Contractor shall continue the performance of this Contract to the extent not terminated under the provisions of this clause.
- Except with respect to defaults of subcontractors, the Contractor C. shall not be liable for any excess costs if the failure to perform this Contract arises out of causes beyond the control and without the fault or negligence of the Contractor. Such causes may include, but are not restricted to, acts of God or of the public enemy, acts of the County in either its sovereign or contractual capacity, acts of the Federal or State government in its sovereign capacity, fires, epidemics, quarantine restrictions. embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of the Contractor. If the failure to perform is caused by the default of a subcontractor, and if such default arises out of causes beyond the control of both the Contractor and subcontractor, and without the negligence of either of them, the Contractor shall not be liable for any excess costs for failure to perform, unless the supplies or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required delivery schedule.
- d. If, after Notice of Termination of this Contract under the provisions of this clause, it is determined for any reason that the Contractor was not in default under the provisions of this clause, or that the default was excusable under the provisions of this clause, the rights and obligations of the parties shall be the same as if the Notice of Termination had been issued pursuant to this Exhibit's Section 2.AA.3, Termination for Convenience.
- e. The rights and remedies of the County provided in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

f. As used herein, the terms "subcontractor" and "subcontractors" mean persons, companies, corporations, or other organizations furnishings supplies, services of any nature, equipment, or materials to Contractor, at any tier, under oral or written agreement.

## 2. <u>Default for Insolvency</u>

The County may terminated this Contract forthwith for default in the event of the occurrence of any of the following:

- a. Insolvency of the Contractor. The Contractor shall be deemed to be insolvent if it has ceased to pay its debts in the ordinary course of business or cannot pay its debts as they become due, whether it has committed an act of bankruptcy or not, and whether insolvent within the meaning of the Federal Bankruptcy Law or not.
- b. The filing of a voluntary petition to have the Contractor declared bankrupt.
- c. The appointment of a Receiver or Trustee for the Contractor.
- d. The execution by the Contractor of an assignment for the benefits of creditors.
- e. The rights and remedies of the County provided in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

#### 3. <u>Termination for Convenience</u>

It is not the intent of the County to terminate this Contract before the completion of all items except for sound business reasons of which the County shall be the sole judge, however, and notwithstanding:

- a. The County reserves the right to renegotiate the terms of this Contract to reduce the Contractor's compensation in the event such reduction is necessary, in the sole discretion of the County, to achieve County budget reductions. Nothing in this paragraph is intended to diminish the County's right to terminate this Contract as provided herein.
- b. The County may at any time terminate this Contract, or any portion thereof, without liability (except as hereinafter provided) by delivering to the Contractor written notice specifying the desired termination date at least 30 days in advance thereof.
- c. If this Contract is terminated, the Contractor shall, within 30 days of the Notice of Termination, complete those items of work which are

in various stages of completion which the Director determines are necessary to bring the work to a timely, logical, and orderly end. Reports, samples, and other materials prepared by the Contractor under this Contract shall be delivered to the County upon request and shall become the property of the County.

# 4. <u>Termination for Breach of Warranty to Maintain Compliance with County's Child Support Requirements</u>

Failure of the Contractor to maintain compliance with the requirements set forth in this Exhibit's Section 2.F, "Contractor's Warranty of Adherence to County's Child Support Compliance Program" shall constitute a default by the Contractor under this Contract. Without limiting the rights and remedies available to the County under any other provision of this Contract, failure to cure such default within 90 calendar days of notice by the Los Angeles County Child Support Services Department shall be grounds upon which the Board may terminate this Contract pursuant to Paragraph AA.1 "Default," of this Section 2, and debar the Contractor pursuant to County Code Chapter 2.202.

#### BB. Notification

Notices desired or required to be given under these Specifications, Conditions, or Terms herein or any law now or hereafter in effect may, at the option of the party giving the same, be given by enclosing the same in a sealed envelope addressed to the party for whom intended and by depositing such envelope with postage prepaid in the United States Post Office or any substation thereof, or any public box, and any such notice and the envelope containing the same shall be addressed to the Contractor at its place of business, or such other place as may be hereinafter designated in writing by the Contractor. The notices and envelopes containing the same to the County shall be addressed to:

Chief Deputy Director County of Los Angeles Department of Public Works P.O. Box 1460 Alhambra, CA 91802-1460

In the event of suspension or termination of this Contract, notices may also be given upon personal delivery to any person whose actual knowledge of such suspension or termination would be sufficient notice to the Contractor. Actual knowledge of such suspension or termination by an individual Contractor or by a copartner, if the Contractor is a partnership; or by the president, vice president, secretary, or general manager, if the Contractor is a corporation; or by the managing agent regularly in charge of the work on behalf of said Contractor shall in any case be sufficient notice.

#### CC. Changes and Amendments of Terms

The County reserves the right to change any portion of the work required under this Contract, or amend such terms and conditions which may become necessary. Any such revisions shall be accomplished in the following manner:

- 1. For any change which does not materially affect the scope of work, period of performance, payments, or any material term or condition included in this Contract, a Change Notice shall be prepared and signed by the Director and Contractor.
- 2. For any revision which materially affects the scope of work, period of performance, payments, or any material term or condition included in this Contract, a negotiated modification to this Contract shall be executed by the Board and the Contractor.
- 3. To the extent that extensions of time for Contractor performance do not impact either scope or cost of this Contract, Public Works may, at its sole discretion, grant the Contractor extensions of time; provided, however, that the aggregate of all such extensions during the life of this Contract shall not exceed 60 days.
- 4. The Board or the County's Chief Administrative Officer may require the addition and/or change of certain contract terms and conditions during the term of this Contract. The County reserves the right to add and/or change such provisions as are required by the Board or the Chief Administrative Officer. To implement such changes, an amendment or change order will be prepared by Public Works for execution by the Contractor and the Director.

### DD. Confidentiality

The Contractor shall maintain the confidentiality of all its records relating to this Contract, according to all applicable Federal, State, and County laws, regulations, ordinances, and directives relating to confidentiality. The Contractor shall inform all of its officers, employees, and agents providing services hereunder of the confidentiality provisions of this Contract.

#### EE. Contractor's Charitable Activities Compliance

The Supervision of Trustees and Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The "Nonprofit Integrity Act of 2004" (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. By requiring Contractors to complete the Charitable Contributions Certification (Form PW-12), the County seeks to ensure that all County contractors which receive or raise charitable contributions comply with California law in order to protect the County and its taxpayers. A Contractor which receives or raises charitable contributions without complying with its obligations under California law commits a material breach subjecting it to either

contract termination or debarment proceedings or both. (County Code Chapter 2.202)

#### FF. Record Retention and Inspection/Audit Settlement

The Contractor shall maintain accurate and complete financial records of its activities and operations relating to this Contract in accordance with generally accepted accounting principles. The Contractor shall also maintain accurate and complete employment and other records relating to its performance of this The Contractor agrees that the County, or its authorized Contract. representatives, shall have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Contract. All such material, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards, sign-in/sign-out sheets and other time and employment records, and proprietary data and information, shall be kept and maintained by the Contractor and shall be made available to the County during the term of this Contract and for a period of five years thereafter unless the County's written permission is given to dispose of any such material prior to such time. All such material shall be maintained by the Contractor at a location in the County, provided that if any such material is located outside the County, then, at the County's option, the Contractor shall pay the County for travel, per diem, and other costs incurred by the County to examine, audit, excerpt, copy, or transcribe such material at such other location.

- 1. In the event that an audit of the Contractor is conducted specifically regarding this Contract by any Federal or State auditor, or by any auditor or accountant employed by the Contractor or otherwise, then the Contractor shall file a copy of such audit report with the County's Auditor-Controller within 30 days of the Contractor's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Contract. The County shall make a reasonable effort to maintain the confidentiality of such audit report(s).
- 2. Failure on the part of the Contractor to comply with any of the provisions of this Section FF shall constitute a material breach of this Contract upon which the County may terminate or suspend this Contract.
- 3. If, at any time during the term of this Contract or within five (5) years after the expiration or termination of this Contract, representatives of the County conduct an audit of the Contractor regarding the work performed under this Contract, and if such audit finds that the County's dollar liability for any such work is less than payments made by the County to the Contractor, then the difference shall be either: a) repaid by the Contractor to the County by cash payment upon demand, or b) at the sole option of the County's Auditor-Controller, deducted from any amounts due to the Contractor from the County, whether under this Contract or otherwise. If such audit finds that the County's dollar liability for such work is more than the payments

made by the County to the Contractor, then the difference shall be paid to the Contractor by the County by cash payment, provided that in no event shall the County's maximum obligation for this Contract exceed the funds appropriated by the County for the purpose of this Contract.

4. In addition to the above, the Contractor agrees, should County or its authorized representatives determine, in its sole discretion, that it is necessary or appropriate to review a broader scope of the Contractor's records (including, certain records related to non-County contracts) to enable the County to evaluate the Contractor's compliance with the County's Living Wage Program, that the Contractor shall promptly and without delay provide to the County, upon the written request of the County or its authorized representatives, access to and the right to examine, audit, excerpt, copy, or transcribe any and all transactions, activities, or records relating to any of its employees who have provided services to the County under this Contract, including without limitation, records relating to work performed by said employees on the Contractor's non-County contracts. The Contractor further acknowledges that the foregoing requirement in this subsection FF.4 relative to Contractor's employees who have provided services to the County under this Contract is for the purpose of enabling the County in its discretion to verify the Contractor's full compliance with and adherence to California labor laws and the County's Living Wage Program. All such materials and information, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards, sign-in/sign-out sheets, other time and employment records, and proprietary data and information, shall be kept and maintained by the Contractor and shall be made available to the County during the term of this Contract and for a period of five years thereafter unless the County's written permission is given to dispose of any such materials and information prior to such time. All such materials and information shall be maintained by the Contractor at a location in the County, provided that if any such materials and information is located outside the County, then, at the County's option, the Contractor shall pay the County for travel, per diem, and other costs incurred by the County to examine, audit, excerpt, copy, or transcribe such materials and information at such other location.

#### **SECTION 3**

#### GENERAL CONDITIONS OF CONTRACT WORK

#### A. Labor

No person shall be employed on any work under this Contract who is found to be intemperate, troublesome, disorderly, or is otherwise objectionable to Public Works. Any such person shall be reassigned immediately and not again employed on Public Works' projects.

#### B. Public Convenience

The Contractor shall so conduct operations to cause the least possible obstruction and inconvenience to public traffic or disruption to the peace and quiet of the area within which the work is being performed.

#### C. Cooperation

The Contractor shall cooperate with Public Works' forces engaged in any other activities at the jobsite. The Contractor shall carry out all work in a diligent manner and according to instructions of the Director.

#### D. Care and Protection of Facilities

The Contractor shall recognize that any damage to Public Works facilities from Contractor negligence shall, to Public Works' satisfaction, be repaired at the Contractor's expense. The Contractor shall be responsible for the security of any and all of Public Works facilities in its care. The Contractor shall provide protection against vandalism, accidental, or malicious damage, both during working and nonworking hours.

## E. Equipment, Labor, Supervision, and Materials

All equipment, labor, supervision, and materials required to accomplish this Contract, except as might be specifically outlined in other sections, shall be provided by the Contractor.

#### F. Permits/Licenses

The Contractor shall be fully responsible for possessing or obtaining all permits/licenses from the appropriate Federal, State, or local authorities relating to work to be performed under this Contract.

#### G. Quality of Work

The Contractor shall provide the quality of work under this Contract which is at least equivalent to that which the Contractor provides to all other clients it serves.

All work shall be executed by experienced workers. All work shall be under supervision of a well-qualified supervisor. The Contractor also agrees that work shall be furnished in a professional manner and according to these Specifications.

### H. Quantities of Work

The Contractor shall be allowed no claims for anticipated profits or for any damages of any sort because of any difference between the work estimated by the Contractor in responding to the County's solicitation and actual quantities of work done under this Contract or for work decreased or eliminated by the County.

#### I. Cooperation and Collateral Work

The Contractor shall perform work as directed by the Director. The Director will be supported by other Public Works personnel in assuring satisfactory performance of the work under these Specifications and that satisfactory contract controls and conditions are maintained.

#### J. Authority of Public Works and Inspection

The Director will have the final authority in all matters affecting the work covered by this Contract's Terms, Requirement, Conditions, and Specifications. On all questions relating to work acceptability or interpretations of these Terms, Requirements, Conditions, and Specifications, the decision of the Director will be final.

#### K. Safety Requirements

The Contractor shall be responsible for the safety of equipment, material, and personnel under the Contractor's jurisdiction during the work.

#### L. <u>Public Safety</u>

It shall be the Contractor's responsibility to maintain security against public hazards at all times while performing work at Public Works' jobsites.

#### M. Work Area Controls

The Contractor shall comply with all applicable laws and regulations. The Contractor shall maintain work area in a neat, orderly, clean, and safe manner. The Contractor shall avoid spreading out equipment excessively. Location and layout of all equipment and materials at each jobsite will be subject to the Director's approval.

#### N. <u>Transportation</u>

The County will <u>not</u> provide transportation to and from the jobsite, nor travel around the limits of the jobsite.

## O. Storage of Material and Equipment

The Contractor shall not store material or equipment at the jobsite, except as might be specifically outlined in other sections. Public Works will not be liable or responsible for any damage, by whatever means, or for the theft of the Contractor's material or equipment from any jobsite.

# P. <u>Jobsite Safety</u>

The Contractor shall be solely responsible for ensuring that all work performed under this Contract is performed in strict compliance with all applicable Federal, State, and local occupational safety regulations. The Contractor shall provide at its expense all safeguards, safety devices and protective equipment, and shall take any and all actions appropriate to providing a safe jobsite.

## Q. <u>Labor Law Compliance</u>

The Contractor, its agents and employees shall be bound by and shall comply with all applicable provisions of the Labor Code of the State of California as well as all other applicable Federal, State, and local laws related to labor. The Contractor shall comply with Labor Code Section 1777.5 with respect to the employment of apprentices.

#### R. Overtime

Eight hours labor constitutes a legal day's work. Work in excess thereof, or greater than 40 hours during any one week, shall be permitted only as authorized by Labor Code Section 1815.

# S. Prohibition Against Use of Child Labor

#### 1. The Contractor shall:

- a. Not knowingly sell or supply to the County any products, goods, supply, or other personal property manufactured in violation of child labor standards set by the International Labor Organization through its 1973 Convention Concerning Minimum Age for Employment;
- b. Upon request by the County, provide the country/countries of origin of any products, goods, supplies, or other personal property the Contractor sells or supplies to the County;

- Upon request by the County, provide to the County the manufacturer's certification of compliance with all international child labor conventions; and
- d. Should the County discover that any products, goods, supplies, or other personal property sold or supplied by the Contractor to the County are produced in violation of any international child labor conventions, the Contractor shall immediately provide an alternative, compliant source of supply.
- 2. Failure by the Contractor to comply with provisions of this clause will be grounds for immediate cancellation of this Contract.

#### SECTION 4

# INDEMNIFICATION AND INSURANCE REQUIREMENTS

#### A. <u>Independent Contractor Status</u>

This Contract is by and between the County and the Contractor and is not intended, and shall not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association between the County and the Contractor.

The Contractor understands and agrees that all persons furnishing services to the County pursuant to this Contract are, for all purposes including, but not limited to, Workers' Compensation liability, employees solely of the Contractor and not of the County.

The Contractor shall bear the sole responsibility and liability for furnishing Workers' Compensation and all other benefits required by law to any person for injuries arising from or connected with services performed on behalf of the Contractor pursuant to this Contract.

#### B. <u>Indemnification</u>

The Contractor shall indemnify, defend, and hold harmless the County, its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including, but not limited to, demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with the Contractor's acts and/or omissions arising from and/or relating to this Contract, including, but not limited to, claims or damages under the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA), the California Health & Safety Code or pursuant to any Federal, state, or local environmental law, regulation or mandate, administrative or judicial.

# C. Workplace Safety Indemnification

In addition to and without limiting the indemnification required by Section 4, Paragraph B (above), and to the extent allowed by law, the Contractor agrees to defend, indemnify, and hold harmless the County, its Special Districts, officers, employees, and agents from and against any and all investigations, complaints, citations, liability, expense (including defense costs and legal fees), claims, and/or causes of action for damages of any nature whatsoever, including, but not limited to, injury or death to employees of the Contractor, its subcontractors or the County, attributable to any alleged act or omission of the Contractor and/or its subcontractors which is in violation of any Cal/OSHA regulation. The obligation to defend, indemnify and hold harmless includes all investigations and proceedings associated with purported violations of Section 336.10 of Title 8 of the California Code of Regulations pertaining to multiemployer worksites. The Contractor shall not be obligated to indemnify for liability and expenses arising from the active

negligence of the County. The County may deduct from any payment otherwise due the Contractor any costs incurred or anticipated to be incurred by the County, including legal fees and staff costs, associated with any investigation or enforcement proceeding brought by Cal/OSHA arising out of the work being performed by the Contractor under this Contract.

### D. General Insurance Requirements

- 1. Without limiting the Contractor's indemnification of the County and during the term of this Contract, the Contractor shall provide and maintain, and shall require all of its subcontractors to maintain, the following programs of insurance specified in this Contract. Such insurance shall be primary to and not contributing with any other insurance or self-insurance programs maintained by the County, and such coverage shall be provided and maintained at the Contractor's own expense.
- 2. Evidence of Insurance Certificate(s) or other evidence of coverage satisfactory to the County shall be delivered to Administrative Services Division, P.O. Box 1460, Alhambra, California 91802-1460, prior to commencing work under this Contract. Such certificates or other evidence shall:
  - Specifically identify this Contract.
  - b. Clearly evidence all coverage required in this Contract.
  - c. Contain the express condition that the County is to be given written notice by mail at least 30 days in advance of cancellation for all policies evidenced on the certificate of insurance.
  - d. Include copies of the additional insured endorsement to the commercial general liability and automobile policies, adding the County, its Special Districts, officials, officers, and employees as insureds for all activities arising from this Contract.
  - e. Identify any deductibles or self-insured retentions for the County's approval. The County retains the right to require the Contractor to reduce or eliminate such deductibles or self-insurance retentions as they apply to the County, or require the Contractor to provide a bond guaranteeing payment of all such retained losses and related costs, including, but not limited to, expenses or fees, or both, related to investigations, claims administrations, and legal defense. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.

- 3. Insurer Financial Rating Insurance is to be provided by an insurance company acceptable to the County with an A. M. Best rating of not less than A:VII, unless otherwise approved by the County.
- 4. Failure to Maintain Coverage Failure by the Contractor to maintain the required insurance, or to provide evidence of insurance coverage acceptable to the County, shall constitute a material breach of contract upon which the County may immediately terminate or suspend the Contract. The County, at its sole option, may obtain damages from the Contractor resulting from said breach. Alternatively, the County may purchase such required insurance coverage, and without further notice to the Contractor, the County may deduct from sums due to the Contractor any premium costs advanced by the County for such insurance.
- 5. Notification of Incidents, Claims, or Suits The Contractor shall report to the County's Contract Manager:
  - a. Any accident or incident relating to work performed under the Contract which involves injury or property damage which may result in the filing of a claim or lawsuit against the Contractor and/or the County. Such report shall be made in writing within 24 hours of occurrence.
  - b. Any third-party claim or lawsuit filed against the Contractor arising from or related to work performed by the Contractor under this Contract.
  - c. Any injury to a Contractor's employee which occurs on County property. This report shall be submitted on a County "Non-employee Injury Report."
  - d. Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of County property, monies, or securities entrusted to the Contractor under the terms of this Contract.

# E. <u>Compensation for County Costs</u>

In the event that the Contractor fails to comply with any of the indemnification or insurance requirements of this Contract, and such failure to comply results in any costs to the County, the Contractor shall pay full compensation for all costs incurred by the County.

# F. <u>Insurance Coverage Requirements for Subcontractors</u>

The Contractor shall ensure any and all subcontractors performing services under this Contract meet the insurance requirements of this Contract by either:

- 1. Contractor providing evidence of insurance covering the activities of subcontractor; or
- Contractor providing evidence submitted by subcontractors evidencing that subcontractors maintain the required insurance coverage. The County retains the right to obtain copies of evidence of subcontractor insurance coverage at any time.

# G. <u>Insurance Coverage Requirements</u>

1. <u>General Liability</u> insurance (written on ISO policy form CG 00 01 or its equivalent) with limits of not less than the following (can be met by a combination of primary and excess insurance coverage):

a. General Aggregate:

\$2 million

b. Products/Completed Operations Aggregate:

\$1 million

c. Personal and Advertising Injury:

\$1 million

d. Each Occurrence:

\$1 million

- 2. Automobile Liability insurance (written on ISO policy form CA 00 01 or its equivalent) with a limit of liability of not less than \$1 million for each accident. Such insurance shall include coverage for all "owned," "nonowned," and "hired" vehicles, or coverage for "any auto." (Can be met by a combination of primary and excess insurance coverage).
- Workers' Compensation and Employers' Liability insurance providing Workers' Compensation benefits, as required by the Labor Code of the State of California, or by any other State for which the Contractor is responsible. If the Contractor's employees will be engaged in maritime employment, coverage shall provide Workers' Compensation benefits as required by the U.S. Longshore and Harbor Workers' Compensation Act, Jones Act, or any other Federal law for which the Contractor is responsible.
- 4. In all cases, the above insurance also shall include Employers' Liability coverage with limits of not less than the following:

a. Each Accident:

\$1 million

b. Disease - policy limit:

\$1 million

c. Disease - each employee:

\$1 million

5. As a condition precedent to its performance pursuant to this Contract, the Contractor, by and through its execution of this Contract, certifies that it is aware of, and understands, the provisions of Section 3700 of the Labor

Code, which requires every employer to be insured against liability of Workers' Compensation or to undertake self-insurance in accordance with those provisions before commencing the performance of work under this Contract, and agrees to fully comply with said provisions.

- 6. <u>Property Coverage</u> insurance shall be endorsed naming the County as loss payee, provide deductibles of no greater than five percent of the property value, and shall include:
  - a. Personal Property: Automobiles and Mobile Equipment Special form "all risk" coverage for the actual cash value of County-owned or leased property.
  - Real Property and All Other Personal Property Special form "all risk" coverage for the full replacement value of County-owned or leased property.

#### CONTRACTOR RESPONSIBILITY AND DEBARMENT

- A. A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity, and experience to satisfactorily perform the contract. It is the County's policy to conduct business only with responsible contractors.
- B. The Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the County acquires information concerning the performance of the Contractor on this or other contracts which indicates that the Contractor is not responsible, the County may, in addition to other remedies provided in the Contract, debar the Contractor from bidding on County contracts, and terminate any or all existing contracts the Contractor may have with the County.
- C. The County may debar a contractor if the Board of Supervisors, in its discretion, finds that the Contractor has done any of the following: (1) violated any term of a contract with the County; (2) committed any act or omission which negatively reflects on the Contractor's quality, fitness, or capacity to perform a contract with the County or any other public entity, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the County or any other public entity.
- D. If there is evidence that the Contractor may be subject to debarment, Public Works will notify the Contractor in writing of the evidence, which is the basis for the proposed debarment and will advise the Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- E. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The Contractor and/or the Contractor's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board will prepare a proposed decision, which shall contain a recommendation regarding whether the Contractor should be debarred, and, if so, the appropriate length of time of the debarment. If the Contractor fails to avail itself of the opportunity to submit evidence to the Contractor Hearing Board, the Contractor may be deemed to have waived all rights of appeal.
- F. A record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board will be presented to the Board. The Board shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- G. These terms shall also apply to subcontractors of the Contractor.

#### CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM

#### A. <u>Contract Subject to Jury Service Program</u>

This Contract is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service (Jury Service Program) as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code.

#### B. Written Employee Jury Service Policy

- 1. Unless the Contractor has demonstrated to the County's satisfaction either that the Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that the Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), the Contractor shall have and adhere to a written policy that provides that its Employees shall receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employee deposit any fees received for such jury service with the Contractor or that the Contractor deducts from the Employee's regular pay the fees received for jury service.
- For purposes of this Section, "Contractor" means a person, partnership, 2. corporation, or other entity which has a contract with the County or a subcontract with a County contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or subcontracts. "Employee" means any California resident who is a full-time employee of the Contractor. "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If the Contractor uses any subcontractor to perform services for the County under this Contract, the subcontractor shall also be subject to the provisions of this Section. The provisions of this Section shall be inserted into any such subcontract agreement and a copy of the Jury Service Program shall be attached to the agreement.
- 3. If the Contractor is not required to comply with the Jury Service Program when this Contract commences, the Contractor shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and the Contractor shall immediately notify the County if the Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if the Contractor no longer qualifies for an

exception to the Program. In either event, the Contractor shall immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during this Contract and at its sole discretion, that the Contractor demonstrate to the County's satisfaction that the Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that the Contractor continues to qualify for an exception to the Program.

4. The Contractor's violation of this Section of the Contract may constitute a material breach of the Contract. In the event of such material breach, the County may, in its sole discretion, terminate this Contract and/or bar the Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach.

### LOCAL SMALL BUSINESS ENTERPRISE PREFERENCE PROGRAM

- A. This Contract is subject to the provisions of the County's ordinance entitled Local Small Business Enterprise Preference Program, as codified in Chapter 2.204 of the Los Angeles County Code.
- B. The Contractor shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a Local Small Business Enterprise.
- C. The Contractor shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a Local Small Business Enterprise.
- D. If the Contractor has obtained County certification as a Local Small Business Enterprise by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Contract to which it would not otherwise have been entitled, shall:
  - Pay to the County any difference between the contract amount and what the County's costs would have been if the contract had been properly awarded;
  - In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than 10 percent of the amount of the contract; and
  - 3. Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Nonresponsibility and Contractor Debarment).
- E. The above penalties shall also apply if the Contractor is no longer eligible for certification as a result of a change of its status and the Contractor failed to notify the State and the County's Office of Affirmative Action Compliance of this information.

#### SAFELY SURRENDERED BABY LAW PROGRAM

#### A. Notice to Employees Regarding the Safely Surrendered Baby Law

The Contractor shall notify and provide to its employees, and shall require each subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and how to safely surrender a baby. The fact sheet is set forth in Exhibit D to this Contract and is also available on the Internet at <a href="https://www.babysafela.org">www.babysafela.org</a> for printing purposes.

# B. <u>Contractor's Acknowledgment of County's Commitment to the Safely Surrendered</u> <u>Baby Law</u>

The Contractor acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. The Contractor understands that it is the County's policy to encourage all County contractors to voluntarily post the County's "Safely Surrendered Baby Law" poster in a prominent position at the Contractor's place of business. The Contractor will also encourage its subcontractors, if any, to post this poster in a prominent position in the subcontractor's place of business. The County's Department of Children and Family Services will supply the Contractor with the poster to be used.

#### COMPLIANCE WITH LIVING WAGE PROGRAM

#### A. Living Wage Program

This Contract is subject to the provisions of the County's ordinance entitled Living Wage Program as codified in Sections 2.201.010 through 2.201.100 of the Los Angeles County Code, a copy of which is attached hereto as Form LW-1 and incorporated by reference into and made a part of this Contract.

#### B. Payment of Living Wage Rates

- Unless Contractor has demonstrated to the County's satisfaction either that Contractor is not an "Employer" as defined under the Living Wage Program (Section 2.201.020 of the County Code) or that Contractor qualifies for an exception to the Living Wage Program (Section 2.201.090 of the County Code), Contractor shall pay its Employees no less than the applicable hourly living wage rate, as set forth immediately below, for the Employees' services provided to the County, including, without limitation, "Travel Time" as defined below in subsection 5 of this Section 9.B.1 under this Contract:
  - a. Not less than \$9.46 per hour if, in addition to the per-hour wage, Contractor contributes less than \$1.14 per hour towards the provision of bona fide health care benefits for its Employees and any dependents; or
  - b. Not less than \$8.32 per hour if, in addition to the per-hour wage, Contractor contributes at least \$1.14 per hour towards the provision of bona fide health care benefits for its Employees and any dependents. Contractor will be deemed to have contributed \$1.14 per hour towards the provision of bona fide health care benefits if the benefits are provided through the County Department of Health Services Community Health Plan. If, at any time during this Contract, Contractor contributes less than \$1.14 per hour towards the provision of bona fide health care benefits, Contractor shall be required to pay its employees the higher hourly living wage rate.
- 2. For purposes of this Section, "Contractor" includes any subcontractor engaged by Contractor to perform services for the County under this Contract. If Contractor uses any subcontractor to perform services for the County under this Contract, the subcontractor shall be subject to the provisions of this Section. The provisions of this Section shall be inserted into any such subcontract agreement and a copy of the Living Wage Program shall be attached to the agreement. "Employee" means any individual who is an employee of Contractor under the laws of California, and who is providing full-time services to Contractor, some or all of which

are provided to the County under this Contract. "Full-time" means a minimum of 40 hours worked per week, or a lesser number of hours, if the lesser number is a recognized industry standard and is approved as such by the County; however, fewer than 35 hours worked per week will not, in any event, be considered full-time.

- 3. If Contractor is required to pay a living wage when this Contract commences, Contractor shall continue to pay a living wage for the entire term of this Contract, including any option period.
- 4. If Contractor is not required to pay a living wage when this Contract commences, Contractor shall have a continuing obligation to review the applicability of its "exemption status" from the living wage requirement, and Contractor shall immediately notify County if Contractor at any time either comes within the Living Wage Program's definition of "Employer" or if Contractor no longer qualifies for an exception to the Living Wage Program. In either event, Contractor shall immediately be required to commence paying the living wage and shall be obligated to pay the living wage for the remaining term of this Contract, including any option period. The County may also require, at any time during this Contract and at its sole discretion. that Contractor demonstrate to the County's satisfaction that Contractor either continues to remain outside of the Living Wage Program's definition of "Employer" and/or that Contractor continues to qualify for an exception to the Living Wage Program. Unless Contractor satisfies this requirement within the time frame permitted by the County, Contractor shall immediately be required to pay the living wage for the remaining term of this Contract. including any option period.
- 5. For purposes of the Contractor's obligation to pay its Employees the applicable hourly living wage rate under this Contract, "Travel Time" shall have the following two meanings, as applicable: 1) With respect to travel by an Employee that is undertaken in connection with this Contract, Travel Time shall mean any period during which an Employee physically travels to or from a County facility if the Contractor pays the Employee any amount for that time or if California law requires the Contractor to pay the Employee any amount for that time; and 2) With respect to travel by an Employee between County facilities that are subject to two different contracts between the Contractor and the County (of which both contracts are subject to the Living Wage Program), Travel Time shall mean any period during which an Employee physically travels to or from or between such County facilities, if the Contractor pays the Employee any amount for that time or if California law requires the Contractor to pay the Employee any amount for that time.

#### C. <u>Contractor's Submittal of Certified Monitoring Reports</u>

1. Contractor shall submit to the County certified monitoring reports at a frequency instructed by the County. The certified monitoring reports shall list all of Contractor's Employees during the reporting period. The certified monitoring reports shall also verify the number of hours worked, the hourly wage rate paid, and the amount paid by Contractor for health benefits, if any, for each of its Employees. The certified monitoring reports shall also state the name and identification number of Contractor's current health care benefits plan, and Contractor's portion of the premiums paid as well as the portion paid by each Employee. All certified monitoring reports shall be submitted on forms provided by the County, or any other form approved by the County which contains the above information. The County reserves the right to request any additional information it may deem necessary. If the County requests additional information, Contractor shall promptly provide such information. Contractor, through one of its officers, shall certify under penalty of perjury that the information contained in each certified monitoring report is true and accurate.

#### D. <u>Contractor's Ongoing Obligation to Report Labor Law/Payroll Violations and Claims</u>

During the term of this Contract, if the Contractor becomes aware of any labor law/payroll violations or any complaint, investigation, or proceeding ("claim") concerning any alleged labor law/payroll violation (including, but not limited to, any violation or claim pertaining to wages, hours, and working conditions such as minimum wage, prevailing wage, living wage, the Fair Labor Standards Act, employment of minors, or unlawful employment discrimination), the Contractor shall immediately inform the County of any pertinent facts known by the Contractor regarding the same. This disclosure obligation is not limited to any labor law/payroll violation or claim arising out of the Contractor's contract with the County, but instead applies to any labor law/payroll violation or claim arising out of any of the Contractor's operation in California.

#### E. County Auditing of Contractor Records

- Upon a minimum of 24 hours' written notice, the County may audit, at Contractor's place of business, any of Contractor's records pertaining to this Contract, including all documents and information relating to the certified monitoring reports.
- 2. Contractor is required to maintain all such records in California until the expiration of four years from the date of final payment under this Contract. Authorized agents of the County shall have access to all such records during normal business hours for the entire period that records are to be maintained.

#### F. <u>Notifications to Employees</u>

Contractor shall place County-provided living wage posters at each of Contractor's place of business and locations where Contractor's Employees are working. Contractor shall also distribute County-provided notices to each of its Employees at least once per year. Contractor shall translate into Spanish and any other language spoken by a significant number of Employees the posters and handouts.

#### G. <u>Enforcement and Remedies</u>

- 1. If Contractor fails to comply with the requirements of this Section, the County shall have the rights and remedies described in this Section in addition to any rights and remedies provided by law or equity.
- 2. Remedies For Submission of Late or Incomplete Certified Monitoring Reports: If Contractor submits a certified monitoring report to the County after the date it is due or if the report submitted does not contain all of the required information, or is inaccurate, or is not properly certified, any such deficiency shall constitute a breach of this Contract. In the event of any such breach, the County may, in its sole discretion, exercise any or all of the following rights/remedies:
  - a. Withholding of Payment: If Contractor fails to submit accurate, complete, timely, and properly certified monitoring reports, the County may withhold from payment to Contractor up to the full amount of any invoice that would otherwise be due, until Contractor has satisfied the concerns of the County, which may include required submittal of revised certified monitoring reports or additional supporting documentation.
  - Liquidated Damages: It is mutually understood and agreed that b. Contractor's failure to submit an accurate, complete, timely, and properly certified monitoring report will result in damages being sustained by the County. It is also understood and agreed that the nature and amount of the damages will be extremely difficult and impractical to fix; that the liquidated damages set forth herein are the nearest and most exact measure of damages for such breach that can be fixed at this time; and that the liquidated damages are not intended as a penalty or forfeiture for Contractor's breach. Therefore, in the event that a certified monitoring report is deficient, including, but not limited to, being late, inaccurate, incomplete, or uncertified, it is agreed that the County may, in its sole discretion, assess against Contractor liquidated damages in the amount of \$100 per monitoring report for each day until the County has been provided with a properly prepared, complete, and certified monitoring report. The County may deduct any assessed liquidated damages from any payments otherwise due to Contractor.

- c. Termination: Contractor's failure to submit an accurate, complete, timely, and properly certified monitoring report may constitute a material breach of this Contract. In the event of such material breach, County may, in its sole discretion, terminate this Contract.
- 3. Remedies for Payment of Less Than the Required Living Wage: If Contractor fails to pay any Employee at least the applicable hourly living wage rate, such deficiency shall constitute a breach of this Contract. In the event of any such breach, the County may, in its sole discretion, exercise any or all of the following rights/remedies:
  - a. Withholding Payment: If Contractor fails to pay one or more of its Employees at least the applicable hourly living wage rate, the County may withhold from any payment otherwise due to Contractor the aggregate difference between the living wage amounts Contractor was required to pay its Employees for a given pay period and the amount actually paid to the Employees for that pay period. The County may withhold said amount until Contractor has satisfied the County that any underpayment has been cured, which may include required submittal of revised certified monitoring reports or additional supporting documentation.
  - b. Liquidated Damages: It is mutually understood and agreed that Contractor's failure to pay any of its Employees at least the applicable hourly living wage rate will result in damages being sustained by the County. It is also understood and agreed that the nature and amount of the damages will be extremely difficult and impractical to fix; that the liquidated damages set forth herein are the nearest and most exact measure of damages for such breach that can be fixed at this time; and that the liquidated damages are not intended as a penalty or forfeiture for Contractor's breach. Therefore, it is agreed that the County may, in its sole discretion, assess against Contractor liquidated damages of \$50 per Employee per day for each and every instance of an underpayment to an Employee. The County may deduct any assessed liquidated damages from any payments otherwise due to Contractor.
  - c. Termination: Contractor's failure to pay any of its Employees the applicable hourly living wage rate may constitute a material breach of this Contract. In the event of such material breach, County may, in its sole discretion, terminate this Contract.
- 4. Debarment: In the event Contractor breaches a requirement of this Section, the County may, in its sole discretion, bar Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach, not to exceed three years.

#### H. <u>Use of Full-Time Employees</u>

Contractor shall assign and use full-time employees of Contractor to provide services under this Contract unless Contractor can demonstrate to the satisfaction of the County that it is necessary to use non-full-time employees based on staffing efficiency or County requirements for the work to be performed under this Contract. It is understood and agreed that Contractor shall not, under any circumstance, use non-full-time employees for services provided under this Contract unless and until the County has provided written authorization for the use of same. Contractor submitted with its proposal a full-time employee staffing plan. If Contractor changes its full-time employee staffing plan, Contractor shall immediately provide a copy of the new staffing plan to the County.

#### I. Contractor Retaliation Prohibited

Contractor and/or its employees shall not take any adverse action which would result in the loss of any benefit of employment, any contract benefit, or any statutory benefit for any employee, person, or entity who has reported a violation of the Living Wage Program to the County or to any other public or private agency, entity, or person. A violation of the provisions of this paragraph may constitute a material breach of this Contract. In the event of such material breach, County may, in its sole discretion, terminate this Contract.

#### J. Contractor Standards

During the term of the Contract, Contractor shall maintain business stability, integrity in employee relations, and the financial ability to pay a living wage to its employees. If requested to do so by the County, Contractor shall demonstrate to the satisfaction of the County that Contractor is complying with this requirement.

#### K. Neutrality in Labor Relations

Contractor shall not use any consideration received under this Contract to hinder, or to further, organization of, or collective bargaining activities by or on behalf of Contractor's employees, except that this restriction shall not apply to any expenditure made in the course of good faith collective bargaining, or to any expenditure pursuant to obligations incurred under a bona fide collective bargaining agreement, or which would otherwise be permitted under the provisions of the National Labor Relations Act.

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# Internal Revenue Service Notice 1015

(Rev. December 2003)

# Have You Told Your Employees About the Earned Income Credit (EIC)?

#### What is the EiC?

The EIC is a refundable tax credit for certain workers.

A change to note. Workers cannot claim the EIC if their 2003 investment income (such as interest and dividends) is over \$2,600.

#### Which Employees Must I Notify About the EIC?

You must notify each employee who worked for you at any time during the year and from whom you did not withhold income tax. However, you do not have to notify any employee who claimed exemption from withholding on Form W-4, Employee's Withholding Allowance Certificate.

**Note:** You are encouraged to notify each employee whose wages for 2003 are less than \$34,692 that he or she may be eligible for the EIC.

#### How and When Must I Notify My Employees?

You must give the employee one of the following:

- The IRS Form W-2, Wage and Tax Statement, which has the required information about the EIC on the back of Copy B.
- A substitute Form W-2 with the same EIC information on the back of the employee's copy that is on Copy B of the IRS Form W-2.
- Notice 797, Possible Federal Tax Refund Due to the Earned Income Credit (EIC).
- Your written statement with the same wording as Notice 797.

If you are required to give Form W-2 and do so on time, no further notice is necessary if the Form W-2 has the required information about the EIC on the back of the employee's copy. If a substitute Form W-2 is given on time but does not have the required information, you must notify the employee within 1 week of the date the substitute Form W-2 is given. If Form W-2 is required but is not given on time, you must give the employee Notice 797 or your written statement by the date Form W-2 is required to be given. If Form W-2 is not required, you must notify the employee by February 9, 2004.

You must hand the notice directly to the employee or send it by First-Class Mail to the employee's last known address. You will not meet the notification requirements by posting Notice 797 on an employee bulletin board or sending it through office mail. However, you may want to post the notice to help inform all employees of the EIC. You can get copies of the notice by calling 1-800-829-3676, or from the IRS website at www.irs.gov.

# How Will My Employees Know If They Can Claim the EIC?

The basic requirements are covered in Notice 797. For more detailed information, the employee needs to see the 2003 instructions for Form 1040, 1040A, 1040EZ, or **Pub. 596**, Earned Income Credit (EIC).

#### How Do My Employees Claim the EIC?

Eligible employees claim the EIC on their 2003 tax return. Even employees who have no tax withheld from their pay or owe no tax can claim the EIC and get a refund, but they must file a tax return to do so. For example, if an employee has no tax withheld in 2003 and owes no tax but is eligible for a credit of \$791, he or she must file a 2003 tax return to get the \$791 refund.

# How Do My Employees Get Advance EIC Payments?

Eligible employees who expect to have a qualifying child for 2004 can get part of the credit with their pay during the year by giving you a completed Form W-5, Earned Income Credit Advance Payment Certificate. You must include advance EIC payments with wages paid to these employees, but the payments are not wages and are not subject to payroll taxes. Generally, the payments are made from withheld income, social security, and Medicare taxes. For details, see Circular E (Pub. 15), Employer's Tax Guide.

Notice 1015 (Rev. 12-2003)

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#### What is the Safely Surrendered Baby Law?

California's Safety Surrendered Baby Law allows parents to give up their baby confidentially. As long as the baby has not been abused or neglected, parents may give up their newborn without fear of arrest or prosecution.

#### How does it work?

A distressed parent who is unable or unwitting to care for a baby can legally, confidentially and safely give up a baby within three days of birth. The baby must be handed to an employee at a Los Angeles County emergency room or fire station. As long as the child shows no eigns of abuse or neglect, no name or other information is required. In case the parent changes his or her mind at a later date and wants the baby back, workers will use bracelets to help connect them to each other. One bracelet will be placed on the baby, and a matching bracelet will be given to the parent.

#### What if a parent wants the baby back?

Parents who change their minds can begin the process of reclaiming their newborns within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

#### Can only a parent bring in the baby?

In most cases, a parent will bring in the baby. The law allows other people to bring in the baby if they have legal custody.

Does the parent have to call before bringing in the baby? No. A perent can bring in a baby snytime, 24 hours a day, 7 days a wask so long as the parent gives the baby to someone who works at the hospital or fire station.

# Does a parent have to tell anything to the people taking the baby?

No. However, hospital personnel will ask the perent to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the child. Although encouraged, filling out the questionnaire is not required.

#### What happens to the baby?

The beby will be examined and given medical treatment, if needed. Then the beby will be placed in a pre-adoptive home.

#### What happens to the parent?

Once the parent(s) has safely turned over the baby, they are free to go.

#### Why is California doing this?

The purpose of the Sefely Sumendered Baby Law is to protect bebies from being abandoned by their perents and potentially being hurt or tailed. You may have heard tragic stories of bebies left in dumpstars or public bathrooms. The parents who committed these acts may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearlif of what would happen if their families found out. Because they were atraid and had nowhere to turn for help, they abandoned their infants. Abandoning a baby puts the child in extreme danger. It is also itiegal. Too often, it results in the baby's death. Because of the Safety Surrendered Baby Law, this tragedy dosen't ever have to happen in California again.

#### A baby's story

At 8:30 a.m. on Thursday, July 25, 2002, a healthy newborn beby was brought to St. Bernardine Medical Center in San Bernardine under the provisions of the California Safely Surrendered Baby Law. As the law states, the baby's mother did not have to identify herself. When the baby was brought to the emergency room, he was examined by a pediatrician, who determined that the baby was healthy and doing line. He was placed with a loving family while the adoption process was started.

Every baby deserves a chance for a healthy life. If someone you know is considering abandoning a newborn, let her know there are other options.

It is best that women seek help to receive proper medical care and counseling while they are pregnant. But at the same time, we want to assure parents who choose not to keep their baby that they will not go to jail if they deliver their babies to safe hands in any Los Angeles County hospital ER or fire station.

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¿Qué es la Ley de Entrega de Bebés Sin Peligro?

La Ley de Entrega de Bebés Sin Peligro de California permite a los padres entregar a su recién nacido confidencialmente. Siempre que al babé no haya sufrido abuso ni negligencia, padres pueden entregar a su recién nacido sin ternor a ser arrestados o procesados.

#### ¿Cómo funciona?

El padre/madre con dificultades que no pueda o no quiera cuidar de su recién nacido pueda entregaño en forma legal, confidencial y sagura, dentro de los tres días del nacimiento. El bebé debe ser entregado a un empleado de una sala de emergencias o de un cuartel de bomberos del Condado de Los Angeles. Siempre que el bebé no presente signos de abuso o negligencia, no será necesario suministrar nombres ni información alguna. Si el padre/madre cambia de opinión posteriormente y desea recuperar a su bebé, los trabajadores utilizarán brazaletes para poder vincularios. El bebé sevará un brazalete y el padre/madre recibirá un brazalete igual.

# ¿Qué pasa si el padre/madre desea recuperar a su bebé?

Los padres que cambien de opinión pueden empezar el proceso de reclamar a su recién nacido dentro de los 14 días. Estos padres deberán llamar al Departamento de Servicios para Niños y Familias (Department of Children and Family Services) del Condado de Los Angeles, al 1-800-540-4000.

¿Sólo los padres podrán llevar al recién nacido? En la mayoría de los casos, los padres son los que llevan al bebé. La ley permite que otras personas lleven al bebé si tienen la custodia legal del menor.

¿Los padres deben llamar antes de llevar al bebé?
No. El padre/madre puede llevar a su bebé en cualquier
momento, las 24 horas del día, los ? días de la semana,
mientras que entregue a su bebé a un empleado del hospital
o de un cuartel de bomberos.

# ¿Es necesario que el padre/madre diga algo a las personas que reciben al bebé?

No. Sin embargo, el personal del hospital le pedirá que tiene un cuestionario con la finalidad de recabar antecedentes médicos importantes, que resultan de gran utilidad para los cuidados que recibirá el bebé. Es recomendado llenar este cuestionario, pero no es obligatorio hacerlo.

#### ¿Qué ocurrirá con el bebé?

El bebé será examinado y, de ser necesario, recibirá fratamiento médico. Luego el bebé se entregará a un hogar preadoptivo.

#### ¿Qué pasará con el padre/madre?

Una vez que los padres hayan entregado a su bebé en forma segura, serán libres de irse.

#### ¿Por qué California hace esto?

La finalidad de la Lay de Entrega de Bebés Sin Peligro es proteger a los bebés del abandono por parte de sus padres y de la posibilidad de que mueran o sufran daños. Usted probablemente haya escuchado historias trágicas sobre bebés abandonados en basureros o en baños públicos. Es posible que los padres que cometieron estos actos hayan estado atravesando dificultades emocionates graves. Las madres pueden haber ocultado su embarazo, por temor a lo que pasaría si sus families se enteraran. Abandonaron a sus recién nacidos porque terrian miedo y no tenían adonde recumir para obtener ayuda. El abandono de un recién nacido lo pone en una situación de peligro extremo. Además es itegal. Muy a menudo el abandono provoca la muerte del bebé. Ahora, gracias a la Ley de Entrega de Bebés Sin Peligro, esta tragedia ya no debe sucader nunca más en California.

#### Historia de un bebé

A las 8:30 a.m. del jueves 25 de julio de 2002, se entregó un bebé recièn nacido saludable en el St. Bernardine Medical Center en San Bernardino, en virtud de las disposiciones de la Ley de Entrega de Bebés Sin Peligro. Como lo establece la ley, la madre del bebé no se tuvo que identificar. Cuando el bebé flegó a la sala de emergencias, un pediatra lo revisó y determinó que el bebé estaba saludable y no tenía problemas. El bebé fue ubicado con una buena familia, mientras se iniciaban los trámites de adopción.

Cada recién nacido merece una oportunidad de tener una vida saludable. Si alguien que usted conoce está pensando en abandonar a un recién nacido, infórmele qué otras opciones tiene.

Es mejor que las mujeres busquen ayuda para recibir atención médica y asesoramiento adecuado durante el embarazo. Pero al mismo tiempo, queremos asegurarles a los padres que optan por no quedarse con su bebé que no irán a la cárcel si dejan a sus bebés en buenas manos en cualquier sala de emergencia de un hospital o en un cuartel de bomberos del Condado de Los Angeles.

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#### SAMPLE SCHEDULE OF PRICES

#### **FOR**

# LANDSCAPE MAINTENANCE SERVICES AT (LOCATION)

In accordance with these Specifications, the undersigned Bidder is herewith submitting the following prices for the performance of the work as described in these Specifications. The Bidder shall furnish all labor, supervision, equipment, materials, transportation, taxes, equipment and supplies, except those specified to be furnished by the County. Tasks shall be performed with nothing but the highest of standards at no less than the minimum frequencies set forth below.

			Reference -	
ande ()	Population of the second second	A CNTS	Hospitalia Forthern	14.74717107X16.500 3.6561210
1.	All Site Inspection and Reporting per Requirements	Monthly		\$ \$
2.	All Management and Supervision	Monthly		\$ \$
3.	Mowing			
	a. Warm Season April through November	Weekly		\$ \$
	b. Cool Season December through March	Bi-weekly		\$ \$
4.	Mechanical Edging			
	a. Turf Areas	Bi-Weekly		\$ \$
	b. Groundcover	Monthly		\$ \$
5.	Weed Removal			
	a. Walks, Beds, Planters, and Groundcover			
	Hardscape	Weekly	<u> </u>	\$ \$
	b. Bare Areas	Monthly		\$ \$
	c. Undeveloped Areas	Monthly		\$ \$
6.	Litter Control	Weekly		\$ \$

				***************************************
7.	Raking			
	a. Turf Under Trees	Monthly		\$ \$
	b. Planter Beds and Planters	Bi-Monthly	-	\$ \$
8.	Clearance Pruning/Hedge Trimming			
	a. Tree Safety Clearance/Tree Pruning	Monthly	· .	\$ \$
	b. Shrub Safety Clearance/Shrub Pruning	Monthly		\$ \$
	c. Hedge Shaping/Trimming	Monthly		\$ \$
	d. Groundcover Thinning	Monthly		\$ \$
	e. Turf Reseeding	Semiannually		\$ \$
9.	Sweeping – Hard Surfaces, Walks, and Steps	Weekly		\$ \$
10.	Aerification	Annually		\$ \$
11.	Rodent Control	Semiannually		\$ \$
12.	Turf and Plant Fertilization	Semiannually		\$ \$
13.	a. Turf – detailing general turf areas with systemic herbicides  b. Beds and Planters, Walkways, Hard Surfaces, Undeveloped Areas, Drainage Areas, Curb and Gutter Expansion Joints, Roadways, Stream Beds	Bi-Monthly		\$ \$
	with systematic herbicides	Monthly		\$ \$

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14.	<b>化金属的形型</b>	ation / Watering – Man	- 425, 1976 (1974)					i,
	a.	Valve Box Integrity – replace covers, chec safety and security, r often if necessary	k for	Monthly			\$	\$
	b.	Inspect, Operate, Co and Make Adjustmen more often if necessa	its,	Monthly			\$	\$
	c.	Repair, Replace, Rele Sprinkler Heads, Rep Lines, more often if		Manufal			•	
		necessary		Monthly		<u> </u>	\$	\$
	d.	Manual Watering of T and Shrubs, more oft necessary		Semiannually		_   ;	\$	\$
				W. W. W. W.			\$	_
LEGAL NAME O	FPROPC	DSER						 ]
SIGNATURE OF	PERSON	AUTHORIZED TO SUBMIT PROPOS	SAL		<u> </u>	<del></del>		 $\frac{1}{2}$
TITLE OF AUTH	ORIZED F	PERSON	<del></del>			<del></del>	· · · · · · · · · · · · · · · · · · ·	 $\frac{1}{2}$
DATE	<u>;</u>	Lic	TATE CON CENSE NU	TRACTOR'S		LICENSE	YPE	
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SAMPLE COST METHODOLOGY FOR LANDSCAPE MAINTENANCE SERVICES AT (LOCATION)

BIDDER:

POSITION/TITLE *			喜	HOURS PER DAY	DAY		<u> </u>	HOURS	ANNUAL	HOURLY	ANNUAL
(LIST EACH EMPLOYEE SEPARATELY)	SUN	MON	ľl	WED	$\vdash$	FRI	SAT	PER WEEK	HOURS	WAGE RATE	COST
											\$
											<del>S</del>
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											69
Comments/Notes:									Total An	Total Annual Salaries	
				Ĭ	1) Vacat	ions. S	ick Le	(1) Vacations, Sick Leave, Holiday			
					(2) Health Insurance **	n Insur	ance *				÷ &
					3) Pavro	Taxe	8 W	(3) Payroll Taxes & Workers' Compensation	neation		÷ 6
					(4) Welfare and Dension	re and	Daneir	2000			⊕ €
							o to	Annual Emr	Jones Benefit	Total Annual Employee Benefits (4.2.2.4)	<del>?</del> €
				۳	(5) Equipment Costs	ment C	osts			(1.2.13.4)	e 6
				٦	(6) Service and Supply Costs	e and	Supply	Costs			÷ 4
					7) Gener	ral and	Admin	(7) General and Administrative Costs			÷ 4
				٣	(8) Profit						÷ €
				-				Total Annu	al Other Cos	Total Annual Other Costs (5+6+7+8)	÷ 4
											<b>+</b>
									TOTAL ANN	TOTAL ANNIJAI PRICE	¥

All employees shown must be FULL-TIME employees of the proposer, unless exemption to use Part-Time employees has been granted by the County. Minimum cost for health insurance is \$1.14/hour if hourly wage rate is between \$8.32 and \$9.46, unless exemption from Living Wage requirements has been granted by the County.

#### **SPECIAL PROVISIONS**

Special Provisions will be outlined when jobsite/facility are identified as part of the Initiation for Bids process.

P:\aspub\CONTRACT\ROD\LANDSCAPE MASTER RFSQ\12 - EXHIBIT G - SPECIAL PROVISIONS.doc

# TRUGREEN LandCare

Gardena Branch 1323 West 130th Street Gardena, CA 90247 Office: 310-719-1008 Fax: 310-323-4780

#### **Comprehensive Table of Contents**

#### List of Items

- A) Letter of Transmittal
- B) Vendor's Capabilities
- C) Work Plan
- D) Quality Assurance Program
- E) Subcontractors
- F) Financial Statements
- G) Licenses
- H) Proof of Valid Insurance
- I) Labor Regulations and Record Keeping Requirements
- J) Additional Information
- K) Forms List
- L) Subcontractors Form List

# TRUGREEN LandCare

Gardena Branch 1323 West 130th Street Gardena, CA 90247 Office: 310-719-1008 Fax: 310-323-4780

February 21, 2006

Mr. Donald L. Wolfe Director of Public Works Department of Public Works 900 South Fremont Avenue Alhambra, California 91803

Re: Statements of Qualifications for Landscape Maintenance Services

Dear Mr. Wolfe:

TruGreen LandCare proposes to furnish all labor, material and equipment necessary as identified in the Scope of Work for each individual contract.

Said work shall be performed per requirements and scope of services. TruGreen LandCare agrees that upon acceptance of any individual contract, TruGreen LandCare will commence all services as specified in the term of the contract.

This letter also serves to authorize the following list of names of individuals authorized to represent TruGreen LandCare and to sign any binding contract or agreement on behalf of TruGreen LandCare:

#### David G. Evans

Branch Manager 1323 West 130<sup>th</sup> Street Gardena, California 90247 Phone: 310/354-1520 Fax: 310/323-4780

#### Joel Gay

Branch Manager 1150 West Trenton Orange, California 92867

Phone: 714/628-1010 Fax: 714/628-1011

#### Raitis Raisian

Branch Manager 1367 West 9<sup>th</sup> Street Upland, California 91786

Phone: 909/920-4308 Fax: 909/920-9377

Page 2 of 2 Statements of Qualifications

Gary Scott
Branch Manager
7755 Deering Avenue
Canoga Park, California 91304
Phone: 818/346-7552 Fax: 818/346-6752

Respectfully submitted,

Sergio Hernandez,

Regional Operations Manager

# **Vendor's Capabilities**

# TRUGREEN LandCare

Gardena Branch 1323 West 130th Street Gardena, CA 90247 Office: 310-719-1008 Fax: 310-323-4780

#### BACKGROUND AND EXPERIENCE

TruGreen LandCare, a California General Partnership, founded September 1, 1998 through the successful acquisition of many top landscape companies, has many years of experience and knowledge to serve our customers. We provide professional landscape maintenance to many public works and high profile projects.

TruGreen LandCare has many branches that specialize in the managing of public works landscape maintenance contracts. We feel that by concentrating our efforts in one aspect of landscape maintenance, public works; that we have the knowledge and experience to provide our customer the type of service required for these government contracts.

Our fleet of trucks and equipment includes small pick-ups, mowing equipment, carrier trucks, utility trucks, aerial towers and refuse trucks. In addition, we have several tractors as well as various other pieces of large equipment to provide for related services.

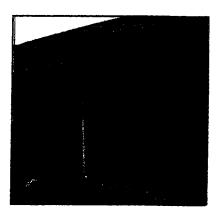
We have on-site shops; each supervised by a Shop Manager whose employees maintain company vehicles and miscellaneous equipment. The company employs licensed Pest Control Applicators, Certified Arborists, and Certified Tree Trimmers.

Our Supervisory Staff has both technical knowledge and practical experience in all phases of landscape services. We also provide continuing education through various seminars and classes in field related subjects.

#### Large enough to serve you. Small enough to know you.







In 1998, TruGreen began building its reputation as a national leader in the landscaping industry by acquiring several premier landscape companies throughout the United States. With the purchase of LandCareUSA in 1999, the company became known as TruGreen LandCare. Today we have 175 local branches in 50 major metropolitan communities throughout the country, providing nationwide reach as well as personal, customized care on a local level.

Our commitment to highly professional service and streamlined account management ensures that customers have the convenience of a single source provider for all their landscape and tree care needs. Wide-ranging employee expertise and resources make us a full-service vendor that can offer you appealing, cost-effective solutions.

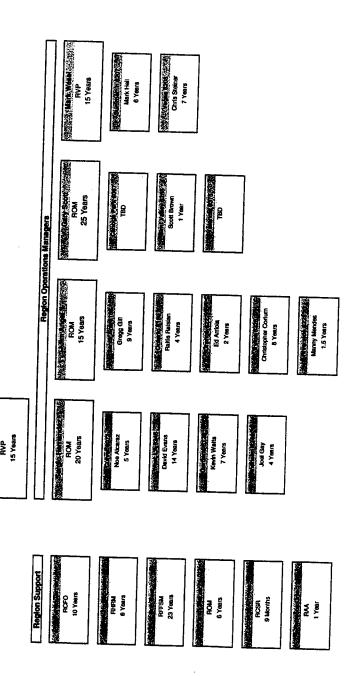
TruGreen LandCare is part of the ServiceMaster family of leading residential and commercial services in the United States. As a whole, ServiceMaster serves 10.5 million homes and businesses each year under names that are probably familiar to you: TruGreen ChemLawn, Terminix, American Home Shield, American Residential Services, Rescue Rooter, American Mechanical Services, ServiceMaster Clean, Merry Maids, AmeriSpec, Furniture Medic and the ServiceMaster Home Service Center.

#### How TruGreen Service Benefits You

- Full Service: One-stop-shop for installations, tree care, lawn care, pest control, irrigation and seasonal color planting.
- Proactive Initial & Follow-up Quality Audits: Ensures consistency, problem identification, and custom solutions for the customer's property.
- Communication: One point of contact, Nextel radio/cell phones for rapid response, email and fax.
- ISA Certified Arborists: On-staff advisors address the specific needs of your property and insure that tree care is performed properly.
- Certified Pest Control Applicator and
   Operators on Staff: Qualified experts trained to meet all governmental requirements.

- Local Branch Support: Personal care, free expert consulting, and 24/7 emergency response
- Experienced, Proactive, Tenured Area Manager: English speaking, personalized service.
- Commitment: Dedicated to providing quality service that meets TruGreen's highest standards.
- Wide-Ranging Experience: Including shopping centers, restaurants, banks, office buildings, hotels & resorts, sports training centers, campuses, ballparks, medical facilities, municipalities, apartments & condominiums, and master plan communities.
- Supported by SERVICEMASTER's Vast Resources: Best equipment, exceptional purchasing power.

# TRUGREEN LandCare



CANTON SCIENT STATE OF THE STAT Misc Staffing Other Revenue Staff Number of employees
Who report to this
person, not including
themselves Oscar Rodríguez Supervisor 12 Years Supervisor Supervisor 6 Months Supervisor 6 Years Withmildificatigues Supervisor 2 Years REUTHAMBINGEZ\*\*\*
Supervisor
10 Years Sales Staffing Area Manager
7 Years Supervisor (Irrigator) 8 Years Maintenance Production Staffing Area Manager 10 Years 2 26 Supervisor
4 Years
0.5 Operation Menagement Staffing CSB VIBIDIA NOT BE SUPERVISOR 20 Years 0.5 12 Matt Marino Operations Manager 1 Month Branch Manager 14 Years 32 212 Shop Manager Shop Manager 9 months Nechanic
3 Years
Luis Gallardo
Mechanic
11 Years Mechanic staffing captable Titles

An Manager

Representative

Manager

Manager

Assistant

Assistant

Manager

Wanager

Wanager Mest LA / 6245

NOUNTEN LABITURAL

#### RESUME

Mark J. Wesel 3296 N. Sawtooth Court Westlake Village, CA 91361 (805) 494-9107

#### **OBJECTIVE**

To excel at a highly responsible position where I can fully utilize my knowledge, capabilities and experience to develop, manage and a company to be the Best it can be.

#### **EMPLOYMENT HISTORY**

#### 1990 - Present

TRUGREEN LANDCARE/CALIFORNIA LANDSCAPE MAINTENANCE, INC.

Regional Vice President (2003 - present)

Regional Manager (2002 – 2003)

Regional Operations Manager (2000 - 2002)

Branch Manager - Culver City Office (1998 - 2000)

California Landscape Maintenance Inc. Vice President/Branch Manager (1997-1998)

Vice President/Corporate Sales Manager (1991-1997)

Salesperson (1990-1991)

#### Responsibilities/Capabilities

- Develop and implement a yearly budget of over \$94,000,000.00
- Analyze and verify accuracy of monthly financials
- Assemble, Lead, and Develop personnel to accomplish set budgets and goals
- Oversee 2200 employees
- Manage Operations Managers, Branch Managers and Regional Staff
- ♦ Oversee the Safety and training of all employees
- Oversee, Motivate and Manage Regional Sales Manager and Sales Team
- Customer Care, Retention and Quality Control
- Arborist Consulting and Pest Control Management
- Responsible for Maintenance and purchasing of Equipment, Fleet and facilities.

#### 1981-1990

VALLEY LANDSCAPE MAINTENANCE - Canoga Park, California

General Manager - (1986-1990) Operations Manager (1984-1986)

Area Manager (1981-1984)

#### Responsibilities/Capabilities

- Managed landscape maintenance division
- ◆ Maintenance volume of \$4,300,000.00 year
- ♦ Enhancement crews
- Irrigation Installation and repair crews
- Arborist crews
- ♦ Nursery division
- Sales staff
- Pest control operation
- ♦ Mechanics
- ♦ Responsible for 135 Employees

page 2

Resume

<u> 1978 - 1981</u>

CALIFORNIA LANDSCAPE INC. - Canoga Park, California Landscape Area Manager

#### Responsibilities/Capabilities

- Supervision of landscape/irrigation installations
- Permit procurement, pre-job meetings with owners/architects, project material purchase, scheduling, problem solving/troubleshooting, quality control, inspection coordination, estimating and supervision of construction maintenance period following project completion.

<u> 1977 - 1978</u>

SUPREME LANDSCAPE - Mission Viejo, California
Owner/Partner

#### Responsibilities/Capabilities

- Landscape/Irrigation Installations for Residential/Commercial
- Sales, Estimating, Purchasing, Customer Service, Accounts Payable/Receivables

<u> 1975 - 1977</u>

CALIFORNIA LANDSCAPE MAINTENANCE, INC. - Canoga Park, California Area Manager

#### Responsibilities/Capabilities

- Commercial Site Maintenance
- ◆ Crew Supervision

1972 - 1975

GREEN THUMB NURSERY - Canoga Park, California Salesman

#### Responsibilities/Capabilities

- Retail and Commercial Nursery Sales
- ♦ Plant Identification
- Customer Service
- Supervision

#### **EDUCATION**

Canoga Park High School - High School Diploma (Future Farmers of America)
Los Angeles Pierce College - Agriculture/Ornamental Horticulture

#### **LICENSES**

- California Landscape Contractors License C-27
- Certified Arborist
- California Certified Nurseryman
- California Pest Control Operator's License
- Certified Landscape Water Auditor

#### **TRAINING**

Seminars - Business, Management, Landscape, Landscape Maintenance, Irrigation, Pest Control, Arborist classes, Palm Care, Motivation and TruGreen seminars (Elements of Management, EEO Laws and Regulations, People Development, Interviewing and Hiring, Progressive Discipline and Sexual harassment training)

#### Curriculum Vitae

#### Sergio Hernandez 12332 Burl Avenue Hawthorne, California 90250 310/973-2457

#### **Experience**

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July 1984 to Present TruGreen LandCare (formerly Landscape West, Inc.) Regional Operations Manager

I am currently a Regional Operations Manager and am responsible for overseeing 3 Branch Offices, including the supervision of 3 Branch Managers and 657 employees. I am also responsible for the operations of the Tree Division for Orange, Los Angeles, San Bernardino and Riverside Counties.

When I started with Landscape West, Inc. in 1984, I was hired as a landscape laborer. My duties included mowing, edging, trimming, removal of debris and miscellaneous landscape duties.

In March of 1985, I was promoted to crew leader. I was responsible for the overall direction, coordination and evaluation of approximately 3 crews.

In September, 1987, I became a maintenance supervisor. I directly supervised the employees in the assigned work crews. I was responsible for interviewing, hiring and training employees; planning, assigning, and directing work; appraising performance, rewarding and disciplining employees; addressing complaints and resolving problems.

In September of 1998, Landscape West was bought out by TruGreen LandCare and I became a Branch Manager. I was responsible for scheduling and supervision of 12 Area Managers and approximately 210 landscape laborers and 5 office personnel.

In November of 2003, I became a Regional Operations Manager, which is my current position.

#### Education

Graduate of University High School, Los Angeles, CA

El Camino Community College, Torrance, CA Courses taken: General Education, Horticulture

#### Certificates

- International Society of Arboriculture Certified Arborist License #WC1091
- State of California Qualified Applicator License #38484
- Three Year Graduate of Southwest Maintenance and Management School
- CPR/Firs Aid Certificate

#### **Memberships**

PAPA-Pesticide Applicator's Professional Association International Society of Arboriculture (ISA) Street Tree Seminar

#### JAMES ANGEL

6467 Hellman Avenue Alta Loma, CA 91701

Home (909) 987-7341 - Work (909) 920-4308 - Cellular (909) 721-8227 <u>Jim\_Angel@landcare.com</u>

#### **OBJECTIVE**

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Regional Operations Manager Position

#### **SUMMARY**

Branch Manager, with over twenty years management experience, including fourteen years with TruGreen Companies.

#### **EXPERIENCE**

TRUGREEN COMPANIES 1989 - Present.

<u>Branch Manager</u> TruGreen LandCare Branch 6169, Upland, CA (2003-Present) Responsible for the profitability and overall management, including production, quality, sales / marketing, and goal setting / achievement, of this \$4 million branch in commercial landscape maintenance and design.

- Interview, hire, train, and supervise staff of 109 including direct reports of four Area Managers, one Branch Assistant, one Head Mechanic, and one Sales Person; assign work; evaluate performance
- Supervise quality of all products and services, customer retention, and satisfaction
- Develop pricing and communicate with prospective accounts; develop and implement internal marketing for existing properties
- Oversee bid preparation; interface with prospective customers to close new accounts and ensure customer service; resolve customer problems and concerns
- Review and monitor equipment maintenance programs ACCOMPLISHMENTS:
  - Awarded "Best Customer Retention in Region" 2003.
  - Instrumental in developing and personally service the Hunt Enterprises account, a large multi-site commercial business development (\$250,000 annual contract).
  - Retained City of Diamond Bar and several other major accounts that had decided to cancel their accounts prior to my taking over this position.
  - Developed a Routing System with the Regional Manager and enhanced the system to track efficiency on a daily basis.

#### **JAMES ANGEL Page 2**

Branch Manager TruGreen Chemlawn (1989-2003)

Responsible for the profitability and overall management of the branch, including production, quality, sales / marketing, and goal setting / achievement, in the sale and service of chemical products to primarily residential accounts.

- Hired, trained, and supervised a staff of 30
- Supervised quality of all products and services, customer retention, and satisfaction; developed pricing and communicated with prospective accounts; developed and implemented internal marketing for existing accounts
- Developed business relationships with the Counties of Los Angeles and San Bernardino and the Riverside Agricultural Department; oversaw bid preparation
- Reviewed and monitored equipment maintenance programs ACCOMPLISHMENTS:
  - Assigned to eight branches which were operating at a loss and successfully effected a turnaround at each to achieve budget goals.
  - Awarded "Commercial Branch Manager of the Region" 1998.
  - Awarded "Branch Manager of the Region" 1997.
  - Developed year-end annual agricultural Inspector Training Guide now used in all branches in Southern California.

ALPHA BETA Various Locations in CA 1977 – 1989.

Store Manager - Responsible for the profitability and daily operations of the store.

Corporate Office (three years) - Responsible for 150 stores in Southern California.

Electronic Checkstand Coordinator - Responsible for the setup and management of check-stands and equipment for new stores; trained staff, ensured equipment installation and stocking; maintained new and existing electronic equipment.

#### MILITARY SERVICE

UNITED STATES AIR FORCE 1971 – 1975.

<u>Sergeant Weapons Mechanic</u> Honorably Discharged.

#### **EDUCATION**

CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO/CALIFORNIA STATE UNIVERSITY, SACRAMENTO General Education

Extensive sales, chemical, agriculture, and pest control training. Attend annual PAPA seminars.

## LICENSES AND CERTIFICATION

Qualified Applicator License; Class A Driver's License.

#### SPECIAL SKILLS

Computer literate

#### RESUME

#### DAVID EVANS 636 8<sup>th</sup> Street Manhattan Beach, CA 90266 (310) 937-0566

#### **OBJECTIVE**

 To continue to work in the landscape industry—using both horticultural, arboricultural and personnel management skills.

#### **EDUCATION**

B.S. In Ornamental Horticulture – June 1991
 California State Polytechnic University, Pomona

#### **CERTIFICATIONS:**

- Certified Arborist WC-1588, International Society of Arboriculture
- Qualified Applicator, QL35859
- Agricultural Pest Control Advisor, AA-04232

#### **EXPERIENCE**

- Branch Manager, TruGreen LandCare Branch #6126, Gardena, CA 2002-present
- Operations Manager, TruGreen-LandCare-Branch #6126, Gardena, CA November 1999 to 2002
- Area Supervisor, Landscape West, Anaheim, CA June 1990 to November 1999
- Intern, Landscape West, Anaheim, CA June 1990-August 1990
  - > Worked with Manhattan Beach maintenance crew
  - > Assisted Pesticide Applicator
  - > Worked with tree trimming crews
  - > Worked with special project crew
  - > Assisted both Area Supervisors and Operation Manager
- Climber/Tree Trimmer, Fred Roth Tree Care, Rancho Cucamonga, CA June 1988 to December 1989
  - > Operated dump truck, tree chipper and other heavy equipment
  - > Trimmed trees, shrubs and other ornamentals
  - > Removed large trees
- Nursery Man, International Garden Center, El Segundo, CA October 1985 to August 1987
  - > Sold plant material and garden supplies
  - > Priced, stocked inventories and ordered merchandise
  - > Designed and arranged displays

#### MILITARY SERVICE

 Honorable Discharge from U.S. Coast Guard Reserve Served from 1983 to 1992 )

488 W. Duarte #7 Arcadia, CA 91007

jg\_1804@hotmail.com 239-289-2902

# BUSINESS MANAGEMENT \* FINACIAL STRATEGIES \* METRIC FLUENCY \* CONFLICT MEDIATION \* PUBLIC RELATIONS

- Unyielding Processes Management, Personnel leadership and Profit Maximization.
- Innovative financial and operational strategies analysis, design and implementation.
- Extraordinary communication skills, language mastery, organizational comprehension and motivational aptitude.
- Executive level responsibilities and excellence at "S-corporate" and Fortune 500 levels.
- Proven winner in Contract negotiations and settlements of numerous varieties.
- Continually problem-solve conventionally or unorthodoxly specific to the fact patterns and or nuances of a given dilemma.
- PR campaign formation and execution in line to Executive and or IO Department directives.
- Facility in private-to-public sector transactions holistic understanding of both Municipal and Federal "Request For Proposal" processes – and a lengthy track record of successful contract and revenue acquisitions therewith.
- Recognized within and without various organizations as a trendsetter and bluechip asset.

## Managerial Experience

Branch Manager

TruGreen Landcare / Service Master Fortune 500

## PROFIT AND LOSS RESPONSIBILITIES

- Full P&L responsibility for one of TruGreen Landcare / Service Master's largest business unit \$9.5 million gross annual revenue: Ensure integrity and accuracy of Work Order, Purchase Order and Accounts Receivable reports, Payroll Register and P&L statement generally; that all figures accurately represent the above indicators and the current accounting period.
- Communicate and articulate financial data directly to Regional Vice President and Regional Operations Manager.
- Monitor supplemental-revenue to regular-revenue penetration rate for individual accounts and business unit entirely.
- Monitor and adjust direct cost trends to maintain or surpass Executive established Gross Margin goals and Gross Revenue-to-Net Profit conversion ratios.
- Calculate and manipulate non-exempt / direct labor trend daily in lieu of weekly forecast and trend.
- Interpolate and extrapolate all accounting outputs for weekly forecast.

- Analyze the last 3-months within current fiscal period to assemble quarterly forecast.
- Construct future-fiscal-year budgets based on the 3-previous fiscal periods, current fiscal performance and Executive directives.
- Design and implement quarterly and yearly financial strategies based on actual growth / sales, penetration rates and above and below the line cost trends.
- Consult internally for other business units as it pertains to Annual-Budget formulation.

#### **ACCOMPLISHMENTS:**

Under my leadership, the branch trends to establish several precedents within the Region and possibly within the Organization generally – per fiscal year 2005. Of paramount mention, the largest year-over-year Net Profit gains recorded: 400k projected. This is particularly germane when considering the previous year of performance, which yielded negative net profit gains. This year's performance is so despite a \$3 million gross revenue reduction year-over-year – a reduction representative of a massive reorganization plan designed and implemented by myself in conjunction with Executive directives. Direct costs and Indirect Costs have been reduced by 7.5% & 2% respectively. Exhibiting shrewd and strategic cost control and profit maximization, despite a 19% decrease in penetration, the branch has boosted Gross Profit by 7.5%. Based on this performance, the Branch is a believed to be a candidate for "Turn around Branch of Year" & "Branch of The Year," nationally and regionally.

#### **OPERATIONAL RESPSONSIBILTIES**

- Full responsibility for the operational performance of a \$9.5 million business unit.
- Oversee 160-235 employees, directly supervise 10 managers, 5 Office personnel.
- Train, advise and direct Management and Office staff in accordance to Company guidelines and current strategies.
- Prefect and conduct weekly operations meetings with Management and Office Staff.
- Develop job-specific sales / bidding strategies based on past and current penetration rates.
- Developed and implemented an Employee Development and Career Path program specific to business unit, resulting in the promotion of 3 staff members from Supervisor to Area Manager.
- Mediate conflicts deserving of upper-management intervention.
- Enforce company guidelines, ethical codes, policies etc. through progressive discipline.
- Coordinate route and operational logistics to increase quality of service / product and field efficiencies; thus increasing productivity.
- Maintain and manage 160 vehicles and \$.5 million in equipment assets, in accordance to OSHA and Fleet Guidelines and regulations.
- Lead, Supervise and Implement Safety Program in coordination with Organization Policies and Guidelines.
- Correlate field inputs with financial outputs to achieve cohesive strategies. ACCOMPLISHMENTS:

Represented in the 7.5% overhead decline year-over-year is a significant decline in TICR (total, incident, case, rate), the metric by which Service Master measures and gauges Workman's Compensation costs and Insurance trends generally. As a result of the Safety Plan and subsequent enforcement, the Branch has reduced its TICR by 3.2%; which positively affected revenue driven insurance costs, as the organization is self-insured.

Branch Manager In Training / Area Manager TruGreen Landcare / Service Master Fortune 500

#### **FINANCIAL RESPONSIBILITIES**

- Assisted Branch Manager in ensuring credibility of all P&L functions.
- Performed preliminary weekly and quarterly forecasting in accordance to Branch directives and financial strategies.
- Assisted Branch Manager in formulating current and future fiscal strategies.
- Successfully implemented Financial Strategies designed by Executive and Branch Management.
- Performed a series of analyses aimed at quantifying profit loss due to employee turnover; and thus created performance-based incentive programs and systems whereby turnover decreased.
- Managed \$1.2 book of work primarily consisting of H.O.A. and Industrial Properties.
   Maintained 52% Gross Margin throughout.

#### ACCOMPLISHMENTS:

As Branch Manager in Training, the Naples Branch witnessed record setting net-profit gains from a dollar and percentage standpoint.

#### **OPERATIONAL RESPONSIBILITIES**

- Secondary authority for operational performance of a \$9 million business unit: Customer Interfacing, Community Relations, Route Logistics, Crew Management, Emergency Duties.
- Employee development, training, progressive discipline, sales strategies.

Vice President Lawnscapes Inc.

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#### FINANCIAL RESPONSIBILITIES

- Executive-responsibility of all P&L functions for a \$1.2 million S-Corporation: Ensured the credibility of monthly, quarterly, annual and IRS reporting. Managed liquid and fixed assets. Controlled capitol growth. Secured capitol gains and dividend disbursement
- Oversaw the legal, financial and operational formation of company.
- Authored entirety of business plan: 5-year projection, zero-based budgeting and credit / debt estimations.
- Acquired necessary financing for company launch and residual operating expenses.
- Negotiated and secured financing for 3 separate acquisitions; which provided the company with its initial revenue base.
- Monitored variable interest rates, refinancing and consolidating debt at lows thus decreasing overhead and increasing monthly net profit.

- Through acquisitions and Sales initiatives, grew revenue base from \$.25 million to \$1.2 million in 13 months.
- Year-end fiscal period yielded \$300k, 25% net profit gains 24% ahead of year-one projection as detailed in original business plan.
- Successfully negotiated and administered the sale of Lawnscapes Inc. to Davie Inc. in first month of fiscal year 2. Transaction details are proprietary.

ACCOMPLISHMENTS:

Although no longer in existence, Lawnscapes Inc. is still recognized throughout Florida's Gulf Coast business community as of the most successful enterprises in recent years. Under my leadership and direction, the company witnessed of the more rapid ascents to +\$1 million reporting. Because Lawnscapes' growth and success were achieved via disciplined stratagems, capitol over-extension did not occur; a common affliction amongst S-Corps of all kinds. Now within the umbrella of Davie Tree Inc., the revenue and contracts therewith remain profitable.

#### **Employment History**

- ✓ TruGreen Landcare / Service Master: October 2003 to Present.
- ✓ Lawnscapes Inc.:

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January 2002 to September 2003

✓ GDC Constructors:

April 2001 to December 2001

#### Education

B.A. Liberal Studies / English - Saint Thomas University 2001 - Miami, Florida

## Leadership / Extracurricular

Not For Profit Volunteer and Program Coordinator

 Volunteer for the Coalition of Immokalee Workers, Florida Immigration Advocacy Center.

## Raitis Raisian

6518 Red Oak Dr. Corona, CA 92880 (951) 280-0190 • Email: raitisr@yahoo.com

#### HIGHLIGHTS

Knowledgeable manager experienced in strategic planning, operations management and business development within the nursery and landscape industry. Energetic, self-motivated professional with a successful track record who possesses a proven ability to increase revenue, profit and customer satisfaction. Experienced in all phases of directing and working with other managers, crew leaders, laborers, salespeople and operational support staff using a "hands on" management style to achieve corporate goals. Positive leader who puts people first and has continually demonstrated attention to detail and effective written & verbal communication skills.

#### **EXPERIENCE**

#### TRUGREEN LANDCARE

Ontario, CA

America's largest landscape company that provides various landscape related services to commercial customers through out the United States. Company services include, landscape management, landscape installation, tree care, water management, nursery management and sports turf management.

#### Branch Manager

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2001 - 2005

Responsible for managing, training, developing and directing the company's largest branch which produces over \$12 million in annual revenue. Daily responsibilities include overseeing all aspects of operations, sales, finance and personnel to ensure achieving or exceeding company goals. Currently manage 8 Area Managers and approximately 250 employees to ensure all branch departments (sales, landscape maintenance, arbor care, enhancements and landscape installation) are operating safely and profitably. Financial responsibility includes creating, developing and accurately monitoring all financial aspects of the branch including budgeting, forecasting, profit & loss and managing labor and product costs. Current customer base of more than 200 accounts includes municipalities, homeowner associations, apartments, commercial business parks, hotels, banks, churches and other various other types of commercial businesses.

## ROGER'S GARDENS NURSERY & LANDSCAPE

Newport Beach, CA

A high-end specialty retailer that leads the industry in the selection and merchandising of a variety of high quality products including annuals, perennials, trees, shrubs and specialty color. specializes in the design, installation and maintenance of premier landscapes for commercial and residential clients.

#### General Manager

1995 - 2001

Responsible for directing the recruiting, staffing, training, selling, marketing, budgeting and overall operations of \$16 million company. Scope of responsibility was diverse and included controlling all budgets including payroll and P&L statements, overseeing profitability, sales, revenue growth and managing a staff of 120 through ten supervisors.

#### SUNBELT NURSERY GROUP

San Juan Capistrano, CA

A \$125 million national retail chain of stores that specialized in providing expert knowledge and assorted nursery and landscape products.

#### **Operations Manager**

1994 - 1995

Managed the company's largest location by directing a team of 60 employees and overseeing all aspects of sales, production and inventory control including product selection and management.

FLOWERDALE NURSERY & LANDSCAPE

Santa Ana, CA

First-class multi-store retail operation that emphasized high quality merchandise and exceptional customer service to an upper scale clientele.

Manager

1988 - 1994

Responsibilities included staffing, customer service and overseeing the day-to-day operations of retail store. Also oversaw the landscape department that specialized in the design and installation of new landscapes for residential clients.

#### **EDUCATION**

California State University, Fullerton Bachelors of Arts Degree in Business Administration - Management

Fullerton College

Associate of Arts Degree - Mathematics and Engineering

Advanced California Certified Nursery Professional (ACCNP)

Expert computer skills in all current computer software including Microsoft Word, Excel, Outlook, MapPoint as well as extensive knowledge in using the Internet as a company improvement and cost saving tool.

## **Gary W. Scott**

#### **Objective**

Senior management position where my management skill and industry knowledge, will make a significant contribution to the success of the organization.

#### Professional Experience

1998-Current

TruGreen Landcare

Canoga Park, CA

#### **Branch Manager - Maintenance**

Simi Valley, CA

Responsible for management of all Branch operation aspects including daily field and administrative operations, budgeting, branch sales, fleet and equipment maintenance.

1995-1998

California Landscape

Canoga Park, CA

#### **Principal**

- Initiated Culver City Branch adding \$2.5 million/year of business.
- Managed Cal-American Mulch: green waste recycle operation.
- Purchased new vehicle fleet and improved existing fleet.

1992-1995

#### Vice President - General Manager

- Implemented effective safety program.
- Established employee sales/referral incentive & bonus program.
- Organized foreclosed home clean out operation.
- Improved office/field technology

1984-1992

#### Vice President - Branch Manager

- 30% increase in maintenance/extra work contract.
- Created tree-trimming operation.
- Developed successful sales team.
- Increased profits by initiating quality control and time productivity improvements in office and field

1978-1984

#### **Maintenance Supervisor**

- Implemented profitable project budgets.
- Managed maintenance of large commercial properties.
- Supervised 20 crews.
- Provided service oriented customer relations/sales.

## **Gary W. Scott**

#### Resume

Page 2 of 2

1977-1978

Supreme Landscape

Orange County, CA

#### Owner/Partner

- Supervised landscape and irrigation installation.
- Provided service oriented customer relations/sales.

1975-1977

California Landscape

Canoga Park, CA

#### Foreman/Crew Leader

Managed maintenance crew of large commercial properties.

1972-1975

Green Thumb Nursery

Canoga Park, CA

#### Salesperson

- Retail/commercial nursery salesperson Shift Leader
- Plant identification/inventory

Education

1973

Chatsworth High School

Chatsworth, CA

High School Diploma

Licenses

California Pest Control Operator

**Certified Arborist** 

#### **Matt Marino** 6773 San Alto Way Buena Park, CA 90620 (714) 826-5915

#### **WORK EXPERIENCE**

2005 - Present

TruGreen LandCare, Gardena, CA.

Operations Manager

1998 - 2005

Original Landscape Maintenance, Buena Park, CA

President: Hired, trained and managed employees ranging from maintenance managers, supervisors, extra work crews and office personnel.

#### Achievements:

- \* Developed annual contracts from \$ 150,000 to \$ 2,200,000 in a 3-year period.
- \* Increased annual profits from 30% to a company high of 50%
- \* Implemented a work injury prevention program resulting in a notable reduction in workers compensation claims. Lowering premiums by 15%.
- \* Achieving a personal and company goal of establishing and maintaining high client satisfaction and retention.

1995 - 1998

A Growing Concern Landscape, Huntington Beach, CA.

Maintenance Manager: managed and mentored area supervisors in all aspects of landscape maintenance and extra work projects.

#### Achievements:

- \* Organized and scheduled all maintenance, tree trimming, irrigation, chemical and renovation operations.
- \* Saved 5% on all materials and supplies through shopping best rates and product.
- \* Increased annual maintenance portfolio from \$480,000 to \$1,020,000.
- \* Increased existing contract annual extras from \$10,000 (2%) to \$153,000 (15%) a 13% annual increase.

**CERTIFICATION** 

State of California Qualified Applicators Certificate

**LICENSING** 

State of California Contractors License C27HIC

**EDUCATION** 

Fullerton Junior College - Fullerton, CA.

Completed 18 - month course: Landscape Architecture

California Landscape Contractors Association (CLCA)

Company sponsored training programs:

- Water Conservative Management
- Green Waste/Recycling Management
- Safety Training Programs
- Workers Compensation

- Pest Management

- Arbor Care
- \* Currently studying and testing Scheduled for my Certified Arborist License

PERSONAL

Married with 3 children.

Interests: Weight training, gardening, family

Personal Accomplishments: Have won 2 amateur bodybuilding titles

#### **Chris Daugherty**

714 S. Hollenbeck St. West Covina, CA. 91790 (626) 332-5036 Cdaug8@aol.com

**PROFILE** 

Experienced Landscape Manager with more than 20 years in Management and nearly 30 years of field experience, including Commercial, municipal, and residential projects in both maintenance and construction.

#### WORK HISTORY

Dec 1992- Present

Area Manager TruGreen LandCare Gardena, CA.

#### Responsibilities:

- supervise operations
- scheduling, hiring/firing, purchasing
- job walks/inspections
- served 6 years as Branch Safety Mgr. ran Branch Safety Program, reported and managed injury/vehicle accidents and shaped tailgate training program

# Sep 1998- May 1999 Regional Safety Manger LandCare

Anaheim, CA.

#### Responsibilities:

- shaped policies and procedures
- coordinated Safety Training Program
- managed Accident Review Committee
- developed safety training material

# Aug 1996- Jun 1997 Operations Manager Landscape West, Inc.

Anaheim, CA.

#### Responsibilities:

 ran municipal and commercial maintenance contracts, managed 4-5 Area Managers and 80-100 workers

#### Jun 1992- Nov 1992 Maintenance Supervisor **Executive Landscape** La Verne, CA.

## Responsibilities:

- supervision of 25 workers
- scheduling, purchasing, hiring/firing
- inspections

Note: company was purchased by Landscape West, Inc. 12/1/92

#### Oct 1989- May 1992 Assistant Superintendent Hacienda Landscape Walnut, CA.

#### Responsibilities:

- supervision of maintenance and construction crews
- resolve "punch list" work
- Worked with general contractors, inspectors, architects, and project owners.

#### **EDUCATION**

Jun 1976- Jun 1982 Cal Poly Pomona Pomona, CA.

B.S. Ornamental Horticulture

Sep 1973- May 1975 University of New Hampshire Durham, NH

2 years Liberal Arts

#### **SKILLS**

- Management/Supervision
- Spanish speaking
- QAL Pesticide license
- Plant identification

#### REFERENCES

Available upon request

## **Edwin Vargas**

3330 Thomas Ave. Palmdale, CA 93550 661/533-1795

#### Experience:

2001 - Current

## Sales / Operations Manager Arbor Division TruGreen LandCare - Canoga Park

- Business Development: Responsible for analyzing current market and competition. Capitalizing on competition weakness, renegotiate pricing, volume and terms as appropriate. Work as a team member through channels to identify new business and achieve new sales and profit.
- Follow up on the performance of each sale to secure customer satisfaction.
- Oversees production of crews, determines resource needs of crews.
- Conducts training sessions on new techniques and relays new information on
- Make sure contract inspector and / or supervisor are satisfied and ensure customer
- Holds current Arboriculture Certification WE-6299-A.

#### 1987 - 2000

## Certified Arborist / Project Manager

## McCullough's Tree Care

- Project Management; responsible for 8 employees.
- Responsible for developing and monitoring job expenses and budgets.
- Provide excellent customer service and develop long term relationships.
- Responsible for enforcing safety rules and training.
- Participate and conduct regular training sessions to ensure proper use and care of inventory, company vehicles, equipment, materials and tools.

#### Licenses

California commercial drivers license class A ISA Certified Arborist WE-6299-A Qualified Application license QAL-37307 Electrical Hazard Awareness Program certificate First Aid and CPR certified

#### Scott G. Rogers 17436 Lull Street Northridge, CA 91325 818/757-1998

#### Experience:

#### 1999 - Current

#### Certified Arborist/Project Manager TruGreen LandCare Canoga Park

- Project management, responsible for 30 employees
- Responsible for scheduling timely servicing, quality of product and service
- Responsible for monitoring and managing the job expense and budgets
- Provide quotations for supplemental work and special projects to improve arbor
- Provide excellent customer service and develop long-term client relationships
- Participate and Conduct regular training sessions to ensure proper use, care and inventor of company vehicles, equipment, and tools.
- Safety training
- Holds current arboriculture certification WE-3140A

#### 1993 - 1999

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## Certified Arborist/Foreman Golden Bear Arborists

- Company representative for the palm trimming contract for City of Pasadena.
- Supervised trimming and removals for the Malibu fire contracts
- Safety office for Goldenbear foreman and personnel; annual performance evaluation for employees
- Company representative to maintain the tree inventory for City of Irvine
- Experience in tree equipment, aerial lift, skip loader, front end loader
- Related skills, irrigation systems, cable and rods, blue print reading, accurate record keeping, line clearing.

#### 1991 - 1993

## Crew Supervisor Gene Flietas Construction

Installation and maintenance of exterior structures and planting, lighting and irrigation systems, flagstone patios, and installation of shade and ornamental trees.

#### Licenses

California commercial Drivers License Class A ISA Certified Arborist WC-3140 Qualified Applicator Certificate QC-20249 Electrical hazard awareness program certificate First aid and CPR certified

#### **OSCAR GARCIA**

250 West 67<sup>th</sup> Way Long Beach, Ca. 90805 310) 631-8478

**OBJECTIVE:** 

To secure a position where my abilities can be utilize and new skills can be learned, while making a significant contribution to the success of my employer.

EXPERIENCE: 7/03-Present

Branch Safety Training Coordinator at TruGreen Landcare. Oversees all operations to insure that company safety rules are being followed and enforced. Prepare reports, maintain records and investigate accidents as needed. Coordinates and conducts all training with employees. Orders materials and supplies. Maintains inventories. Coordinates fleet services and vehicle maintenance. Responds to requests and complaints from clients, insurance companies, and the public. Disciplines personnel.

3/02-10/02

Park Maintenance Supervisor at the city of Azusa. Administration of contracts. Supervise and trained personnel on construction and maintenance. Responded to work requests, and complaints. Conducted safety meetings, evaluate and disciplined personnel. Ordered materials, vehicles, and equipment. Scheduled personnel duties and special projects. Prepared and administered a million dollars annual budget. Saved over ninety thousand dollars in operations.

6/91-3/02

Public Works Supervisor at the city of Bell Gardens. Administration of contracts. Responsible for the construction, and maintenance of parks, medians, buildings, and facilities. Improved and repair irrigation systems, landscape areas, electrical, plumbing, and buildings. Maintenance of pool equipment, lakes, trees, vehicles, fences, water pumps, restrooms, painting and graffiti removal. Identified and control pests, diseases, and weeds. Ordered of materials, vehicles, and equipment. Installation, and repair of sidewalks, streets, asphalt and concrete. Conducted safety meetings and training, evaluate and discipline personnel. Scheduled of personnel work duties, special projects, and coverage of events. Responded to work requests, and complaints. Prepared and administer a million dollars annual budget.

3/91-6/91

Pesticide Spray Specialist at the University of Long Beach. Responsible for the identification and control of pests, diseases, and weeds. Ordering of materials, supplies, and equipment. Maintained records, reports, and inventory. Devised and applied preventive measures as necessary. Responded to work requests and complaints. Schedule vehicle maintenance.

6/81-12/90

Field Manager / Quality Control at Murray's Landscape Inc. Administration of commercial and municipal contracts. Supervision of subcontractors of various trades. Identified and control pests, diseases, and weeds. Ordering of materials, supplies, vehicles, and equipment. Scheduled and maintained records of vehicle fleet maintenance, and inventory. Revised blueprints and sketches. Designed and installed improvements. Conducted safety meetings and training. Hired, trained, supervised, evaluated, and disciplined personnel. Responded to work requests, and complaints. Computerized inventory, reports, truck routes, and maintained profitable operations. Managed all field operations. Annual operational budget over six million dollars.

**EDUCATION** 

Certified Playground Safety Inspector. NPSI # 7585-0604. 2000.

Bachelor of Science in Business Administration. Columbia State Univ. 1997.

Certified Arborist. # WC-3033. 1996.

AA Business Administration. Compton College. 1995.

Pacific Southwest Maintenance Management School. 1995.

Backflow Prevention Device License. # 22071. 1992.

Horticulture Certificate. California Polytechnic Univ. Pomona. 1991.

Qualified Applicator License. # 38752. 1983. Qualified Applicator Certificate. # 48784. 1982.

SKILS

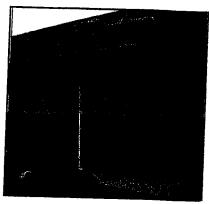
Word processors, spreadsheets, and databases experience and office equipment. Operate large and small construction vehicles and equipment. Bilingual English / Spanish.

# **Work Plan**

## Large enough to serve you. Small enough to know you.







In 1998, TruGreen began building its reputation as a national leader in the landscaping industry by acquiring several premier landscape companies throughout the United States. With the purchase of LandCareUSA in 1999, the company became known as TruGreen LandCare. Today we have 175 local branches in 50 major metropolitan communities throughout the country, providing nationwide reach as well as personal, customized care on a local level.

Our commitment to highly professional service and streamlined account management ensures that customers have the convenience of a single source provider for all their landscape and tree care needs. Wide-ranging employee expertise and resources make us a full-service vendor that can offer you appealing, cost-effective solutions.

TruGreen LandCare is part of the ServiceMaster family of leading residential and commercial services in the United States. As a whole, ServiceMaster serves 10.5 million homes and businesses each year under names that are probably familiar to you: TruGreen ChemLawn, Terminix, American Home Shield, American Residential Services, Rescue Rooter, American Mechanical Services, ServiceMaster Clean, Merry Maids, AmeriSpec, Furniture Medic and the ServiceMaster Home Service Center.

## How TruGreen Service Benefits You

- Full Service: One-stop-shop for installations, tree care, lawn care, pest control, irrigation and seasonal color planting.
- Proactive Initial & Follow-up Quality Audits: Ensures consistency, problem identification, and custom solutions for the customer's property.
- Communication: One point of contact, Nextel radio/cell phones for rapid response, email and fax.
- ISA Certified Arborists: On-staff advisors address the specific needs of your property and insure that tree care is performed properly.
- Certified Pest Control Applicator and Operators on Staff: Qualified experts trained to meet all governmental requirements.

- Local Branch Support: Personal care, free expert consulting, and 24/7 emergency response
- Experienced, Proactive, Tenured Area Manager: English speaking, personalized service.
- Commitment: Dedicated to providing quality service that meets TruGreen's highest standards.
- Wide-Ranging Experience: Including shopping centers, restaurants, banks, office buildings, hotels & resorts, sports training centers, campuses, ballparks, medical facilities, municipalities, apartments & condominiums, and master plan communities.
- Supported by SERVICEMASTER's Vast Resources: Best equipment, exceptional purchasing power.

## **Service Offerings**

As landscape experts, it's our job to provide exceptional care for your turf, plants, and trees. We offer more than simple maintenance for your landscape. We are a business partner who knows how to stay within your budget, a marketing partner who knows that the landscape makes an important first impression on customers and tenants, and an operations partner who knows the importance of fast, proactive service.

#### TruGreen offers:

- Sports Turf Division
- Insect and Disease Control
- Complete Landscape Enhancement Services
- Tree and Shrub Care
- Certified Arborist Division
- Seasonal Color Planting
- Exterior Holiday Lighting
- Irrigation System Design, Installation and Management
- 24 hour Call Emergency Service
- Landscape and irrigation designers on location



## Landscape Installation Services

Whether you're a large or small, local or nationwide, TruGreen LandCare can deliver professional, worry-free service for the type of landscape installation you require.

We are known for our award-winning landscape designs. Our professionals have the resources to offer value-added services, including design/build, irrigation installation, renovation, project planning and coordination, complete contract administration, estimating, and customized reports.

## Water Management Services

Many of our customers turn to TruGreen LandCare as a partner in progressive water management. Inefficient watering can adversely impact both budgets and the environment. TruGreen LandCare helps customers maintain their beautiful landscapes and valuable investments through:

- Water Audits
- Use Analysis
- Central Control System Installation and Monitoring
- System Mapping
- Annual Water Budgeting
- Shared Savings Agreements





#### **Tree Care Services**

Trees are considered an extremely valuable asset to your landscape, giving your property a unique appeal to customers, tenants, and employees. Rely on our TruGreen LandCare Certified Arborists and professionally trained tree care specialists to help keep your valuable investments on a well-managed maintenance program. Designed to keep trees healthy, strong and beautiful, our tree care program includes:

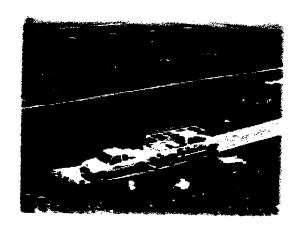
- Planting
- Pruning
- Transplanting and Removal
- Diagnosis, Appraisal and Evaluation
- Inventory and Management Programs
- Root Pruning and Barriers

- Cabling and Bracing
- Stump Removal
- Insect and Disease Control
- Fertilization
- Emergency Response

#### **Specialized Services**

If your project requires extensive landscape expertise and reliable service, then TruGreen LandCare is the partner for you. We offer many specialized services to address your needs, including:

- Landscape Preservation and Wetland Restorations
- Nursery Operations
- Sports Turf Management
- Green Waste Management/Recycling
- Plant Inventory Programs
- Exterior Lighting
- Golf Course Maintenance and Management



## TruGreen LandCare Value Proposition Statement

"TruGreen is committed to the delivery of exceptional Landscape Services, a commitment ensured by our dedication to client communications, incomparable quality and a resolve to provide cost value for our service offerings."

## **Employee Screening and Security Policy**

Before beginning work all TruGreen Employees are screened for the following:

- Drug Testing: TruGreen employs independent drug testing labs to screen for evidence of drug use. TruGreen has a zero tolerance policy in this area.
- Social Security Checks: Every employee is required to provide proof of eligibility to work in the United States.
- Criminal Background Check: Every employee is screened for a criminal background check. Any evidence of a felony record will disqualify a person from employment.
- MVR Check: Before operating a company vehicle on public or private roads, the employee will be subject to a Motor Vehicle Records check. One or more moving violations disqualify a person from operating a company vehicle.

## **Employee Code of Conduct on the Job**

- No alcoholic beverages permitted on property.
- No employee shall be intoxicated while on property.
- Employees must be clean, neat, and wear a proper uniform bearing TruGreen LandCare's name.
- Employees must use proper safety equipment: steel-toe boots, safety vests, safety glasses, and earplugs.
- Show respect to all individuals on the property at all times.
- No weapon of any kind is permitted.
- The use of profanity or provocative language is prohibited.
- Contractor shall not allow unauthorized persons on property.
- No radios or loud music on property.



## Certified Landscape Technician Training:

 TGLC encourages and sponsors employees for advanced education to become a Certified Landscape Technician, QAL and QAC.

Each employee has the opportunity to advance individual skills through advanced training programs in the area of Irrigation Technician, Chemical Technician, Enhancement Supervisor, Crew Leader and Area Manager

#### Safety First

It's TruGreen LandCare's goal to provide a safe workplace by elimination or control of known and potential safety and health hazards that our employees may face on the job. TruGreen LandCare prides itself on safety awareness and it is everyone's responsibility in all operations and at all levels. Safety is an integral part of our employee orientation program. It is mandatory for employees to attend the weekly safety meetings and acknowledge attendance by signing in. Our "Safety Pays" program creates an awareness and incentive to work safely. TruGreen LandCare employs a Regional Technical Manager (RTM), Regional Fleet and Safety Manager (RFSM), and a Divisional Risk and Safety Manager (DRSM). Each branch office employs a Branch Safety & Training Coordinator (BSTC).

TruGreen LandCare adheres to all current CALTRANS road safety and lane closure procedures. Branch Managers, Area Managers and Crew Leaders all take an active part in training, educating and implementing safety guidelines. TruGreen LandCare employs a full-time certified mechanic that is solely responsible for maintaining the safe operation of equipment. All manufacture specifications are strictly adhered to and charted for ease of tracking maintenance and repair requirements. National vendors also contribute to the safety and training program by sponsoring operational and educational seminars.

#### **Key Points:**

- TGLC employs Regional Safety Coordinators, Branch Safety Coordinators and Fleet Managers throughout the company.
- All TGLC employs complete a safety orientation and must pass a pre-employment drug screen test.
  - TGLC implements Safety Pays Policy and rewards employees with raffles and BBQ's for Accident Free Months.
  - Weekly and monthly safety meetings are held at the branch location every Friday morning throughout the year. Companywide safety meetings are held quarterly.
- Annual Pesticide Training, including Right to Know training, is provided yearly. Monthly training is held for new employees. MSDS sheets are available at the branch office and copies are kept in all TGLC vehicles.
- All employees who drive company vehicles must take a defensive driving course annually. Cameras
  are installed in many of our vehicles to support our strict safe driving standards.

#### **Personnel Training**

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All crewmembers participate in our Gardeners Level I, and Level II Certification and training program. This training and certification gives all crew members a guideline to be able to rise within TruGreen LandCare as well as improving customer satisfaction.

In Gardener Level I Certification, new personnel are trained and certified in human resources, safety, back injury prevention, proper fuel safety, blower operation, 21" mower operation, line trimmer operation, basic hand tool orientation and power edger operation.

After the new employee has been working in the field for a few months they are eligible to begin training in our Gardener Level II Certification. Crew members are trained and tested in staking trees, riding mower operation, hedge trimmer operation, basic irrigation maintenance/repair, basic equipment maintenance, pesticide application, fertilizer application, proper storage of equipment on vehicles, basic tree trimming and natural pruning of shrubs.

Employees are also offered tuition reimbursement that can be used for classes/schools that train for ISA Certification, Pesticide Applicator Certification, Commercial Drivers License, and English Courses.

#### **Management Training**

All employees in management positions undergo "Regulatory Compliance Training" and "Leadership Essential Training". "Regulatory Compliance Training" covers employment laws and regulations. "Leadership Essential Training" deals with proper interaction with employees and customers, as well as, the fundamental of being a leader. Positive employee relations training is also given focusing on what motivates our employees and how to remain the employer of choice.

Tuition reimbursement and Branch Manager Training is also offered to management employees.

#### Recruitment and Replacement

TruGreen LandCare has full time Region Recruiters who actively search for the most qualified people the landscape industry can supply. They attend job fairs, as well as contact local colleges and schools. Additionally, potential employees interested in working for TruGreen LandCare can log onto out web site, www.TruGreen to review job openings throughout the nation. Extensive turnover reports are also performed by our staff to determine the best practices to keep current employees working for TruGreen LandCare.

#### Supervision

TruGreen LandCare employs both Area Managers and Area Supervisors to ensure that our crew supplies the best landscape services to our customers. Additionally, both Area Managers and Area Supervisors work closely with our crews to ensure that they conduct themselves in a professional manner as well as staying safe while working.

#### **Uniforms and Identification**

TruGreen LandCare has a national account with CINTAS. All employees are provided with five sets of uniforms. Each uniform consists of a long sleeve work shirt and long pants. Both the employees name as well as the company name are embroidered onto the shirts. Additionally, all employees are issued safety vests that have the name of the company stamped onto the back and baseball hats with company logo. All TruGreen LandCare vehicles have signs on both doors. All vehicles are marked with a vehicle unit # and a toll free number so that each vehicle can be easily identified.

# In-House Training Program

Our in house library is comprised of printed material, which designates the parameters within which the TruGreen LandCare team operates. These materials are published by such reputable organizations as the National Arborist Association, the International Society of Arboriculture, The National Arbor Day Foundation, and the Oak Tree Foundation. After review of our references you will soon find that the standards we set for ourselves are closely aligned with the educational materials provided. TruGreen LandCare has extensively complied with SB198 and has further instituted a comprehensive hazard communications program, tailgate safety meeting program, and specialized Electrical Hazard Awareness Program (EHAP Certification Program).

ISA Certified Tree Workers and Certified Arborists are required to complete a total of 40 continuing education units (CEU) every two years in order to maintain their certification status. In order to retain their State license, our Pest Control Advisors are required to complete 40 hours of continuing education units (CEU) every two years also.

We recognize the importance of recruiting, selection, training, and tenure. Seventy percent of the management team of TruGreen LandCare has 8 years minimum tenure. Fifty percent of the trimming staff has tenure of more than 4 years.

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TruGreen LandCare currently employs more than 180 people who are dedicated to the responsibility of the urban forest prevention. These team players are constantly being trained and cross-trained within the principles of their chosen profession. We are actively participating in the ISA Certification program sending our people as far as Northern California and Arizona to participate in the various testing programs and tree trimmer jamborees. We have won many jamboree events further installing a sense of pride and accomplishment in their profession.

TruGreen LandCare has a training facility located in our Upland office where bilingual instruction is regularly scheduled. Our library and audio visual capability further entices the mediocre tree trimmer to become eager participant in further education and the raising of his or her profession's. Our arborist knowledge gives them the pride, self-esteem, and sense of achievement that makes it apparent that our continuing education programs and training are working and not a requirement.

# Safety/Health Policies and Procedures

The TruGreen LandCare – Arbor Division Safety and Health manual was written around the in compliance with SB198 is a document over 200 pages long. It is incorporated here by reference and available for review on request.

This company is also in full compliance with the California Highway Patrol's Biannual Terminal Inspection (BIT) program. Basically, this program requires that a company have a preventative maintenance program involving daily inspections, monthly service and quarterly comprehensive vehicle exams. Every two years the CHP comes to our facility and reviews all vehicle maintenance records and in-house programs for compliance.

Aerial towers are regulated by OSHA separately and receive regular inspections by state licensed inspectors who certify their condition. Our in-house capability to rebuild these units is in a continual process of updating, servicing, inspecting, repairing, and certifying these critical pieces of tree care equipment.

The success of the Safety and Health Program depends on the sincere, constant, and cooperative effort of the management and the employees. Their active participation and support of the program and implementation of its procedures will make it a success.

#### Annual Review

The following objectives and goals have been established to gauge the success of our program, as a minimum guideline, and will be reviewed annually by the safety coordinator to evaluate the plan's performance.

## **Objectives**

To provide a safety and health program consistent with good operating practices and maintain compliance with applicable safety and health regulations, and in particular, CAL OSHA Section 3203 "Accident Prevention Plan" and the requirements of SB198. To create an attitude of safety consciousness in management, supervision, and employees. TruGreen LandCare will establish a spirit of cooperation and teamwork throughout all operations regarding all health and safety matters.

# Safety/Health Policies and Procedures

The manual has been developed for the protection of all employees and to keep TruGreen LandCare free of accidents and injuries. It can only serve the company if it is used. Each foreman is required to read it thoroughly. All employees are required, as a condition of employment, to develop and exercise safe work habits in the course of their work to prevent injuries to themselves and others. The items listed below are part of the employee responsibilities, as outlined by CAL OSHA. However, they are only a portion of the program.

- -Promptly report to their supervisor all accidents, near misses and injuries occurring within the course of their employment.
- -Cooperate with and assist in investigation of accidents to identify causes and to prevent reoccurrence.
- -Promptly report to their supervisor all unsafe actions, practices, or conditions they observe.
- -Become familiar with and observe approved safe work procedures during the course of their work activities.
- -Keep work areas clean and orderly at all times.
- -Avoid engaging in any horseplay and avoid distracting others.
- -Obey all safety rules and follow published work instructions.
- -Wear protective equipment when working in hazardous areas or jobs, and / or as required by supervision.
- -Inspect all equipment prior to use and report any unsafe conditions to your supervisor immediately.
- -Submit any suggestions for accident prevention, without fear of reprisal, which may assist in improved working conditions or work practices to your immediate supervisor.

# **Quality Assurance Program**

TruGreen LandCare will conduct daily, weekly or monthly inspections (as per contract specifications) of all the sites to insure that contract specifications are followed. On a daily, weekly or monthly basis (as described in contract specifications) the Area Supervisor will visit all sites and note any deficiencies that need to be corrected and report them to the Area Manager to plan out the fastest plan of action to remedy the deficiency. On a weekly or monthly basis (as described in contract specifications) the Area Manager will visit all the sites and do a thorough punch list of all locations noting conditions and required work needed. The necessary work tasks will be scheduled for completion as soon as possible with consideration to contract specified guidelines. The Area Manager and the Branch Manager will conduct inspections monthly or bi-monthly (per contract size) with the Department of Public Works Representative. This will insure that contract guidelines are being followed and that quality horticultural practices are being performed. Copies of our inspections will be submitted to the Department of Public Works for review via fax or e-mail and filed at our office.

A Landscape Quality Audit (LQA) System can also be utilized if desirable to the Department of Public Works. The LQA System is TruGreen's first nationwide release of a program that will standardize the audit process. Implementing the LQA system will allow us to perform Landscape Quality Audits with efficiency and integrity while providing our customers and management a tool to monitor our performance. The LQA system will set the standards for the Landscaping Industry. The Landscape Quality Audit process has proven to be a very effective tool to:

Monitor and improve performance.

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- Gain additional business from customers.
- Improve proactive communication with customers.
- Create greater customer loyalty.
- Even out the peaks and valleys in our service.

Customer satisfaction will be confirmed by the client's signature on the audit forms, thus reducing the need for rework at job site. Additionally, a copy of the audit form shall be provided to the customer. The Landscape Quality Audit (LQA) system was created with six key elements in mind:

- To communicate with customers on a regular basis, monthly, bimonthly, quarterly, or yearly, based on customer preferences and the size of the account.
- To provide proactive suggestions for improvement through corrective actions and enhancements proposals.
- To continuously measure the performance of our team on the job site.

- To provide a tool for the Branch Manager to use to assess the status of all maintenance accounts throughout the year.
- To better gauge the probability of retention of business year to year.
- To provide a tool to measure customer satisfaction on a regular basis.

An Initial Landscape Audit (ILA) is the first evaluation of a job site. The ILA is used to show problem areas to the client before TruGreen begins work. The ILA acts as a baseline assessment for the Landscape Quality Audits (LQAs) that follow. Comparing the LQA to the ILA is an easy way to show improvements of the client's job site.

As far as review and reporting of any and all documentation (i.e. certified payroll, time sheets, pesticide application records, etc., etc.), this will all be made available to the Department of Public Works upon request.

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Congratulations you have completed the ILA!!! Now check your work: <u>Turf</u>

## Subcontractors will be used ONLY if required by the County

### Licenses

LICENSE NO. 03800 00004

STATE OF CALIFORNIA
DEPARTMENT OF PESTICIDE REGULATION
1001 I STREET
SACRAMENTO, CALIFORNIA 95814
(916) 445-4038

PEST CONTROL BUSINESS LICENSE BRANCH LOCATION

> TRUGREEN LANDCARE 1323 W 130TH ST GARDENA CA 90247



THIS LICENSE EXPIRES
December 31, 2007

Bob Mackie Pest Control Advisor #AA-02579, Arborist # WC-3330 Region Technical Manager TruGreen ChemLawn, California Region

#### Arbor Staff Qualifications

Name	Position	Years	Certification
Jose Manuel Perez	Operations Manager	22	WE - 0818A** WC - 352*
Wallace Burch	Region Safety Coordinator	22	WE - 0713A**
Sal Corona	Project Supervisor	30	WC - 890*
Scott Rodgers	Project Supervisor	12	WE - 3140A**
Jesus Cano	Field Supervisor	25	WC – 334*
Romuldo Gaeta	Field Supervisor	22	WC – 368*
Donato Leon	Field Supervisor	16	WC – 351*
Luis Garcia	Field Supervisor	12	WC – 445*
Julian Jimenez	Field Supervisor	12	WC - 446*
Gonzalo Regalado	Field Supervisor	11	WC - 495*
Ricardo Macias	Field Supervisor	6	WE-4390A**
Steve Ponce	Field Supervisor	4	WE - 6461A**
Ramon Arvisu	Tree Worker	16	WC - 366*
Juan Pena	Tree Worker	16	WC - 371*
Francisco Pichardo	Tree Worker	16	WC - 453*
Raul A Pichardo	Tree Worker	16	WC - 372*
Rodolfo Toro	Tree Worker	16	WC – 591*
Francisco Urena	Tree Worker	16	WC - 375*
Renaldo Hernandez	Tree Worker	12	WC - 370*
Angel Perez	Tree Worker	11	WC - 717*

<sup>\*</sup>Three digit certification numbers, like WC-329, are Certified ISA Tree Workers \*\* Five digit certification numbers, like WE-0713A, are Certified ISA Arborists



DEPARTMENT OF PESTICIDE REGULATION LICENSING/CERTIFICATION PROGRAM



QUALIFIED APPLICATOR LICENSE

"ATE 27 1884E/2006

12/340/2009

QL 33033

BCF

MICHAEL J SKOPIK 231 CALIFORNIA ST LA HABRA CA 90631

License Categor

A. Residential, Industrial, and Institutional

B. Landscape Maintenence

C. Right of Way

D. Flart Agriculture

E. Forest

F. Aquatic

G. Remidstrati

H. Seed Treatment
L. Animal Agriculture
Domonatration and Research
K. Health Related
L. Wood Preservation
M. Antifolding-Trifoldyldin
N. Sawer Line Root Control



International Society of Arboriculture

#### CERTIFIED ARBORIST

Oscar E. Garcia

Certificate Number:

WE-3033A

Expiration Date:

6/30/2008

License Detail

Page 1 of 2

California Home Friday, February 10, 20 License Detail

Contractor License # 774548

CALIFORNIA CONTRACTORS STATE LICENSE BOA

#### DISCLAIMER

A license status check provides information taken from the CSLB license data base. Before relying on this information, you should be aware of the following limitations:

- CSLB complaint disclosure is restricted by law (B&P 7124.6). If this entity is subject to public complaint disclosure, a link for complaint disclosure will appear below. Click on the link or button to obtain complaint and/or legal action information.
- Per B&P 7071.17, only construction related civil judgments reported to the CSLB are
- · Arbitrations are not listed unless the contractor fails to comply with the terms of the
- Due to workload, there may be relevant information that has not yet been entered onto the

Extract Date: 02/10/2006

\* Business Information \* \* \*

TRUGREEN LANDCARE A GENERAL PARTNERSHIP 860 RIDGE LAKE BLVD MEMPHIS, TN 38120 Business Phone Number: (901) 681-1800

Entity: Partnership Issue Date: 02/03/2000 Expire Date: 02/29/2008

\* License Status \* \* \*

This license is current and active. All information below should be reviewed.

Classifications \* \* \*

Class	Description
D49	TREE SERVICE
C27	LANDSCAPING

Bonding Information \* \* \*

CONTRACTOR'S BOND: This license filed Contractor's Bond number 285014359 in the amount \$10,000 with the bonding company

LIBERTY MUTUAL INSURANCE COMPANY.

Effective Date: 01/01/2004

License Detail

Page 2 of 2

#### **Contractor's Bonding History**

BOND OF QUALIFYING INDIVIDUAL(1): This license filed Bond of Qualifying Individual numbe 10326590300262 for MARK JOSEPH WESEL in the amount of \$7,500 with the bonding company ACE PROPERTY AND CASUALTY INSURANCE COMPANY.

Effective Date: 07/18/2001

BOND OF QUALIFYING INDIVIDUAL(2): This license filed Bond of Qualifying Individual numbe 10326590300095 for WALLACE EUGENE BURCH in the amount of \$7,500 with the bonding company

ACE PROPERTY AND CASUALTY INSURANCE COMPANY.

Effective Date: 07/11/2000

\* \* \* Workers Compensation Information \* \* \*

This license has workers compensation insurance with the **ZURICH AMERICAN INSURANCE COMPANY (4581-5)**Policy Number: **WC293852503** Effective Date: **01/01/2006** Expire Date: **01/01/2007** 

**Workers Compensation History** 

\* \* \* Miscellaneous Information \* \* \*

Date	Description
06/13/2004	CLASS B REMOVED

Personnel listed on this license (current or disassociated) are listed on other licenses.

Personnel List Other Licenses

License Number Request

Contractor Name Request

Personnel Name Request

Salesperson Request

Salesperson Name Request

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#### DEPARTMENT OF PESTICIDE REGULATION LICENSING/CERTIFICATION PROGRAM



DATEON (\$539 2005 1.2/ \$419 PH-6061

QL 32094

В

EDWIN D CASTRO
1228 ALEXANDER ST
SINI VALLEY CA 93065





Canal 774548

E- PART

TRUGREEN LANDCARE A GENERAL PARTNERSHIP

C61/D49 C27

02/29/2008



if found, drap in any mailbox Postage guaranteed by: Contractors State License Board P.O. Box 28000 Sacramiento, CA 95926

### **Proof of Valid Insurance**

#### MEMORANDUM OF INSURANCE

12/05/05 PRODUCER THIS MEMORANDUM IS A MATTER OF INFORMATION ONLY. THIS AON RISK SERVICES, INC. OF ILLINOIS MEMORANDUM DOES NOT AMEND, EXTEND OR ALTER THE COVERAGES AON CENTER AFFORDED BY THE POLICIES BELOW. 200 EAST RANDOLPH STREET COMPANIES AFFORDING COVERAGE CHICAGO, ILLINOIS 60601 COMPANY A Zurich American Insurance Company D/B/A Aon Risk Insurance Services of Illinois. CA License #0095623 INSURED National Union Fire Insurance Company of Pittsburgh, PA COMPANY B TruGreen LandCare L.L.C. and Additional Entities listed below COMPANY C P.O. Box 17167 Memphis, Tennessee 38187 United States COMPANY D

#### COVERAGES

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED, NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES, LIMITS

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A	EMPLOYER'S LIABILITY	WC2938527-03 (WI)		01/01/2009	C DIGITALLY HILLS	
	THE PROPRIETOR/	(,	1	i	EL EACH ACCIDENT	\$1,000,000
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andum is issued as a matter of information only to authorized viewers for their internal use only and confers no rights upon any viewer of this Memorandum. This Memorandum does not amend, This Memorancium is usued as a matter of information only to authorized viewers for their internal use only and conters no rights upon any viewer of this Memorandium. This Memorandium may only be copied, printed and distributed within an authorized viewer and may only be used and viewed by an authorized viewer for its internal use. Any other use, duplication or distribution of this Memorandium without the consent of Aon Risk Services is prohibited. "Authorized viewer" shall mean an entity or person, which is authorized by the insured named herein to access this Memorandium via Aonline. The information contained herein is as of the date referred to above. Aon Risk Services shall be under no obligation to update such

#### Additional Information

\*The named insured includes (but is not limited to):

Clean Lawn L.L.C. Trees, Inc. Snow Removers L.L.C. Arteka Corporation D.R. Church Landscape Co., Inc. Arteka L.L.C. Schumacher Landscaping, L.L.C. Schumacher Landscaping, Inc. TruGreen LandCare, A General Partnership

TruGreen LandCare, L.L.C.

Any party with which the named insured is contractually required to include as additional insured, loss payee or mortgagee, is automatically granted such status; mortgagees of property leased by the named insured are also automatically granted such status where required. However, coverage under the policy only applies to the extent of the coverage required by such contractual requirement and for the limits of liability specified in such contractual requirement, but in no event for insurance not afforded by the policy nor for limits of liability in excess of the applicable limits of liability of the policy.

sistence of more than one insured or additional insured or other interests shall not serve to increase the limits of liability of the policy. amorandum of Insurance serves solely to list insurance policies, limits and dates of coverage. Any modifications hereto are not authorized.

#### TRUGREEN LandCare

Gardena Branch 1323 West 130th Street Gardena, CA 90247 Office: 310-719-1008 Fax: 310-323-4780

If the enclosed Memorandum of Insurance does not meet the required minimum limits, TruGreen LandCare acknowledges that the required insurance coverage will be provided prior to commencing work under the proposed contract (s).

## Labor Regulations and Record Keeping Requirements

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- I. Employees are responsible for reporting directly to the established satellite office closest to the contracted client location (centralized). The employees' shift starts at their scheduled start time; typically 6:30 am, depending on contract requirements. Employees are paid from the time they are scheduled to begin working (or sooner if they perform work of any kind even prior to their scheduled shift) beginning at the centralized satellite location.
- II. Employees are required to keep on the time-sheets that must be completed showing the start time they begin working, the property on which the hours were worked, and lunch breaks. These are reviewed daily by the Area Manager and immediate Crew Supervisor. Employees are required to sign time-sheets daily
- Ш. Time sheets are kept on each employee and tracked daily by each employee showing work start times, end times, lunches, and the properties on which they worked for those hours. These daily time-sheets are reviewed by the immediate Crew Supervisor and Area Manager and are signed by the Area Manager daily. Employees create these time sheets but they are also reviewed by the Crew Leader and Supervisor. The Crew Leader reviews for accuracy for the jobs associate with the hours. The Area Manager reviews to ensure lunch breaks are being taken and reflected appropriately. The hours documented by the employee and signed for by the employee are transferred into a payroll time and attendance system that calculates payroll and is used to generate pay. A payroll report is created weekly to explain the check to the employee, the hours worked daily, and what was overtime versus regular hours.
- IV. There is also a Human Resources Audit process that occurs at all business units with the Organization that occurs approximately twice a year by the Region Human Resources Manager. This audit encompasses a review of a valid sampling of payroll and the respective time-sheets. A comparison is made between hours documented by employees, hours paid, calculation of overtime, both daily, and weekly and ensures we are providing weekly reports to employees to explain their pay check weekly. This audit covers two pay-period during our highest volume of staffing. All errors are reported into a centralized database at our Corporate Headquarters for audit and review.

- V. Employees lunch breaks are reflected on their time sheets and are signed by the employee confirming a lunch was taken. Breaks are taken and monitored by the Crew Supervisor and audited by the Area Manager.
- b.
- I. Employee payroll checks are generated by a centralized mainframe payroll system that received file feed from the branch's time and attendance system. The system takes the hours from the time and attendance system, and issues the employee a paycheck systematically. The time and attendance system has programming that takes the hours and calculates the overtime, daily and weekly as well as overtime for workweeks consisting of more a certain number of workdays in a week. Employees are paid all hours due that pay period on one check. The wages are broken up on the check into different earning buckets showing the employee the total dollar amount for overtime, regular hours, bonus, commission, vacation, holiday, etc.
- II. Manual checks are never issued to streamline the payroll process, maintain compliance with overtime laws and IRS regulations, and ensure appropriate wage rates where living or prevailing wage apply.
- Very seldom, if ever, will an employee work multiple jobs III. requiring multiple wages. However, in those instances, the system is designed to track, and pay appropriately as required by living or prevailing wage requirements. Checks are systematically generated from hours entered into the time and attendance system using hours the employee documented on his/her time card. Each hour worked is accounted for and associated with the contract on which the employee's time is spent. This job is attached to a wage for any contracts that must comply with any living wage or prevailing wage situation. The hours worked on that particular job is coded to that appropriate wage to ensure employees are paid for the appropriate wage for those hours. Employees document daily which jobs they spend time on and the times they were on those jobs. The system's logic is designed to appropriate assign the rate to that employee's hours based on the job the employee documents having worked on (imbedded in the system's design).
- IV. Travel time during an employee's shift is paid at the rate that corresponds to the job on which the employee is working. Travel time consists of all travel from the point of meeting for work at the satellite location at the beginning of the day, travel from site to site

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- if that is required, and travel back to the satellite at the end of the day.
- V. Employees are typically on one job without ever having to work on jobs causing the employee to have multiple wage rates. Overtime is calculated at 1.5 or 2 times the rate associated with the job on which the employee worked the overtime hours depending on the number of hours worked that day and that week and the corresponding overtime law requirements.

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Trudrem-landcare
Cartified Payroll Report
Pariod Ending 01/28/06 Check Date 02/03/06

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CA 90247 West Los Angeles Management (6245) 1323 West 130th St Gardena

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West Los Angeles Management (6245) 1323 West 130th St Gardena

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### ervicemaster.

#### 2006 SERVICEMASTER'S GUIDE TO UNDERSTANDING YOUR PAYCHECK STUB

				Period Ending:							
					Check No.						
Employee Name:		<del></del>	Employee ID		AMOUNT OF CH	ECK			349.21	ו	
A				В						_	
Gross Wages 393.00				Taxable Earnings 345.96					Net 349		7
Description		Hours	Gross Wages	Year To Date	Description		Taxes	/Ded		To Date	<u>.</u>
Regular Overtime Addtl Pay Add/Rir Commission Vacation Holiday Sick Snow Removal ESPP Match Xcess Life Dep Life Imp Vehicle Use	CDEFGHIJKLMMN	40 00 2 00 8 00	320 00 15 00 50 00 8 00	320 00 15 00 50 00	Federal Income Tax Federal FICA Withheld Federal Medicate Withheld (xx) Department of Revenue DI/SUI Tax Witheld GLTC ESPP *Medical *Dental *Vision Vol AD&D *LTD *401 k *FSA - Medical *FSA - Dep Care Dep Life Supp Life	O P Q R S T U V W X Y Z AA BB CC DD EE	17   0 24   5 5   8 5   0 34   6 12   4	00 92 33 0	17 24 5	00 92 83 00 62	
* A deduction with an asterio Note: it is the employee's n immediately if there are an	esponsi	blity to verify the	ir hours are correct	t and accurate. Please not	fy your supervisor		<sup>-</sup>  _				ا
Gross Wages- Amount earn deductions are made.     Earnings- Amount of taxable	ed before	any			S.) DI/SUI- States that require you to to a state disability fund or state	contribu	ite	<del></del> -			_

- salary conversion or pre-tax deductions.
- C.) Reguler-Represents hours & wages worked & earned during a pay period.
- D.) Overtime-Represents hours & wages worked & earned in overtime.
- E.) Addti Pay- Any additional pay from ServiceMaster
- F.) Add/Retr- Any retroactive pay due.
- G.) Commission-Any commission due.
- H.) Vacation-Any vacation pay due I.) Holiday- Any holiday pay due.
- J.) Sick-Any sickpay due.
- K.) Snow Removal-Any snow pay due.
- L.) ESPP Match- The ESPP company matching 15% contribution is added to gross wages, taxed & removed before net pay is reached.
- M.) Xcess Life or Dep Life Imput Amounts of Life insurance in excess of \$50,000 may be taxable depending on age, annual salary and/or volume according to
- IRS regulations. Any taxable cost is added to gross wages, taxed & removed before net pay.
- N.) Vehicle Use- Taxable value of the personal use of company vehicle. O.) Federal Income Tax- The amount of Federal Tax
- due based on the W-4 on file. P.) Federal FICA Withheld- Deduction
- for Social Security taxes.
- Q.) Federal Medicare Withheld- Deduction for Medicare Insurance.
- R.) Department of Revenue- The amount of State tax withheld for those that have a State Tax.

- T.) GLTC-Deduction for Group Term Long Term Care insurance.
- U.) ESPP- If you elect to participate in the Employee Stock Purchase Plan-the POST TAX deduction appears here.
- V.) Medical- PRE-TAX deduction for Medical Insurance.
  - a.) Med HMO
  - b.) Med PPO (base) c.) Med Basic Sv
  - d.) Med PPO BU (buy up) e) Med HMSA
- W.) Dental- The PRE-TAX deduction for Dental Insurance.
  - a.) Den PPO (base) b.) Den DHMO
  - c.) Den PPO BU (buy up)
- X.) Vision-The PRE-TAX deduction for Vision insurance.
- Y.) AD&D-POST-TAX deduction for Accidental Death & Dismemberment Insurance.
- Z.) LTD- POST-TAX deduction for Long Term Disability insurance.
- AA.) 401 k- PRE-TAX 401 k deduction
- BB.) FSA Medical PRE-TAX deduction for the Health Care Reimbursement Account.
- CC.) FSA Dep Care PRE-TAX deduction for the Depend Care Reimbursement Account.
- DD.) Dep Life Insurance- POST TAX deduction for Dep Life Insurance coverage.
- EE.) Supp Life insurance- POST TAX deduction for Employee Supp Life Insurance coverage.

Retroactive or refund premiums processed as an adjustment are recorded separately on the employee's psycheck. Examples include a qualified status change or enrollments received after the coverage effective date

if an employee missed health and welfare benefit deductions, they are collected as arrears and included on the paycheck with the regularly scheduled benefit deduction.

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### **Additional Information**

## WEDNESDAY, FEBRUARY 08, 2006 AT 2 P.M., CONFERENCE ROOM A **LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS** LANDSCAPE MAINTENANCE SERVICES PROPOSERS' CANFERENCE

ase print clearly and leave two of your business cards.

Page of 6

COMPANY NAME	NAME OF PERSON ATTENDING	MAILING ADDRESS AND TELEPHONE NUMBER
mpany Name:	Attendee's Name: Attendee's Name:	Mailing Address: 13128 lelecy/aph 70 5to G-1
gaten leen		City: C. Y. Zin: C. N.
me of Parent Company (if applicable):	_ \	7 201:
	Durner	Telephone Number: (XX) (QX) (QX) FAX: (Sb2) 777/962
mpany Name:	Attendee's Name:	Mailing Address: Up U Bck CYT/357
THE CAST CANADA (If annilizable):	Title	Clty: MISSION MIlls State: (A Zip. 9/397
	OWNCH	Telephone Number: (66) 297-0676 FAX: (66) 297-6282
mpany Name:	Attendee's Name:	Mailing Address:
Demier	Josh Sonx	5 Wilshir blue #25)
me of Parent Company (if applicable):	Title:	
	J. 5.5	Telephone Number: (373) 386 - 2522 FAX: (213) 386 - 2546
		e-mail Address: physic pachell. net.
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## WEDNESDAY, FEBRUARY 08, 2006 AT 2 P.M., CONFERENCE ROOM A LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS LANDSCAPE MAINT JANCE SERVICES PRUPUSERS. CONFERENCE

lease print clearly and leave two of your business cards.

		Page C of 6
COMPANY NAME	NAME OF PERSON ATTENDING	MAII ING ADDITION
Sompany Name:	Attendee's Name	MANUMESS AND TELEPHONE NUMBER
FRANK MATTISON	FRANK MATTIGO	Malling Address: 43759 15 TH. 17. 井217
lame of Parent Company (if applicable):	Title: Office	4
	}	Telephone Number: (661) 940-645 FAX: ( ) 941
ompany Name:	Attendee's Name: Elijh   Su-Aljze/A	H SV-AYZON-III Mailing Address: 166) E. Q. 1 4010
ame of Parent Company (if applicable):	Title:	State: 04
大井田		Telephone Number:(3で) 9ファーフンス § FAX:
Impany Name:		e-mail Address:
miles candstap	Robert Renteria	15403 Lakewind Plut Contact
me of Parent Company (if applicable):		Olly: Belthower, -CA POZOE State: CA ZIDPOJOK
くられていく	Owner	Telephone Number: $(562)$ 477 - 478 FAX: $(561)$ 29
		e-mail Address: Foldert Qungels (and Scape, con
npany Name: 1-te-es- (audder 17.2	Attendee's Name:  Niche Alonna & Commenter of Commenter o	Malling Address: 1027 E A Caciac S. F
ne of Parent Company (if applicable):		City: O. Leaving State: Co. Zing.
	Saled Manager T	Telephone Number ((909) ) 673-038 (7 FAX: (909) 613 0
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UBICONTRACTIAMIGENERALIPROPCONF.WPD		721 7 200-1-1

# WEDNESDAY, FEBRUARY 08, 2006 AT 2 P.M., CONFERENCE ROOM A LANDSCAPE MAINTENANCE SERVICES LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS PROPOSERS' CONFERENCE

lease print clearly and leave two of your business cards.

Page 3 of 6

		Lage of O
COMPANY NAME	NAME OF PERSON ATTENDING	MAILING ADDRESS AND TEI EPHONE MILMBED
Sompany Name:	Attendee's Name:	Mailing Address: 18555 CODY ST
any (	Title: U.D	City: NOGTES 2105-E State: CA Zip: 91374
		<u>~</u>
ompany Name:	Attendee's Name: Ezekie / Sugyzer	Mailing Address: 1668 F. Pel Am
ame of Parent Company (if applicable):	. Title:	Olty. C415 cm State: CA Zip: 507%
		mber:(523 ) 775-7223 FAX:( )
ompany Name: 40200 Landscape incl	Attendee's Name: Robert Cisileros	Aailing Address: 1/194 PDE(ME AUE
尾匠 たいかれり  sme of Parent Company (if applicable):	Title: Sales to legatens	City: Portrand
		Telephone Number:(909) (23-8387 FAX:(704) ) (44-0534)
		Final Address: Killer + CO CACOLANDA CON
impany name: - ystems Managment	Attendee's Name:	Mailing Address: P. C. BOX 92433
ime of Parent Company (if applicable):	Lebmin.	Olly: Parsadena State: C.A. Zip: 91109
		Telephone Number:(しなり)74(-)388 FAX:(ムム) '75/-/494
		e-mail Address:
		5M: 1546 P MS17, CO.

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# LANDSCAPE MAINTENANCE SERVICES LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS PROPOSERS' CONFERENCE

WEDNESDAY, FEBRUARY 08, 2006 AT 2 P.M., CONFERENCE ROOM A

lease print clearly and leave two of your business cards.

4 of 6 Page

COMPANY NAME	NAME OF PERSON ATTENDING	MAILING ADDRESS AND TELEPHONE NUMBER
Company Name: TRU GREEN LANDCARE	Attendee's Name: CHPUL DANCHED_TY	Mailing Address: (30th 54.
lame of Parent Company (if applicable): SQU(CEMASTOR)	Title: ARBA MANASER	City: Caurdona, Co. State: CA. Zip: 90247  Telephone Number: (3(0) 254-1520 FAX: ( )
iompany Name:  United Acg CSc Attendee's Name:  ALC K lame of Parent Company (if applicable):	Attendee's Name:  JACK Hoor MS  Title: Eren ( Physics)	Mailling Address:       136 E 14 1445-0 18 Ld.         City:       LA 1445-0 18 Ld.         Telephone Number:       State:       CA 210: 9463/
ompany Name:  TOYD CANCECAPOE ame of Parent Company (if applicable):	Attendee's Name:  Michael T. Ohsh. A  Title:  Sec. These	e-mail Address: 764 W CY DRESS  City: Or Auge  Telephone Number: (714) 63352cv FAX: (714) 6335038  e-mail Address: W1704w24i (840)
ompany Name: ガギだいればく (みんらう・ ame of Parent Company (if applicable):	Attendee's Name: PATRICK HEALY Title: L.A. Branch mavel 12	Mailing Address:  112.2.0 (2. Pedviki 57:  City: San Vici (18 x State: C4 2p:91325  Telephone Number: (80 x 45 48 y 504-2578  **Mail Address:
SPIRICONTRACTIVE		rathick & merchands land scape, com

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# WEDNESDAY, FEBRUARY 08, 2006 AT 2 P.M., CONFERENCE ROOM A LANDSCAPE MAINTENANCE SERVICES LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS PROPOSERS! ONFERENCE

Please print clearly and leave two of your business cards.

Page 5 of 6

		Cage of O
COMPANY NAME	NAME OF PERSON ATTENDING	MAILING ADDRESS AND TELEPHONE NILINGER
Company Name:	Attendee's Name:	Mailing Address: 1529 V 13th St. #D
Name of Parent Company (if applicable):	Title	City: Upland State: CA . Zip: 91786
	CON Majoo	Telephone Number: (404) 982.0325 FAX: (404) 982.0394
Company Name.	Attendee's Name: N. M. ATK. N.S.	Malling Address: 10750 S Cet That Air
Vame of Parent Company (if applicable):	Title:	City: Lill State: ( J. T. Zip: 90.59
	for per	Telephone Number: (923)56354/2 FAX: (923 1519 5143
Sompany Name:	Attendee's Name: $S(y) = 1000$	Mailing Address:
lame of Parent Company (if applicable):	Title:	Telephone Minches ( G Zip: 93510
		e-mail Address: Scarre
Ompany Name: Complete	Attendee's Namex Stephen Cox	Mailing Address: 10715 Bloom Pirild MVE
ame of Parent Company (if applicable):	Title:	CITY: SANGE FOR SPRINGS State: CA ZIMPETO
	MAYAGENS	Telephone Number: 562 A 44-444 ( FAX: (572) 1941-994 2
		o-mail Address: Steve Complete LANGCHIPECARE FORC. Co.c.

SPUBICONTRACTAMIGENERALIPROPCONF.WPD

# WEDNESDAY, FEBRUARY 08, 2006 AT 2 P.M., CONFERENCE ROOM A LANDSCAPE MAINT JANCE SERVICES LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS PRUPUSERS' CONFERENCE

ease print clearly and leave two of your business cards.

Page 6 of

			rage O ov
COMPANY NAME	NAME OF PERSON ATTENDING	MAILING ADDRESS AND TEI EDHONE MILINGER	- DHOME MIMBER
ompany Name: - Barrios + Associztes	Attendee's Name:	Mailing Address: 302 E. Foothill Blud.	vel.
ame of Parent Company (if applicable):	Title:	olly: Szay Dimas	State: CP Zip: 41773
	Troject Managor	mber:( 624 ) 524-8873	FAX: (409 ) 592 -9800
ompany Name:	Attendee's Name:	Aalling Address: (404) 592-5893	V barriaspearth link. net
ime of Parent Company (if applicable):	Title:	Olfy:	State: Zip:
		mber:( )	FAX: ( )
ımpany Name:	Attendee's Name:	e-mail Address: Mailing Address:	
me of Parent Company (if applicable):	Tibe:	Clty:	State: Zip:
		Telephone Number : ( )	FAX: ( )
		e-mail Address:	
трапу Name:	Attendee's Name:	Mailing Address:	
ne of Parent Company (if applicable):	Title:	Otty:	State: Zip:
		Telephone Number : ( )	FAX: ( )
		ө-mail Address:	
*UBICONTRACTIAMIGENERALIPROPCONE WPD			

# **Forms List**

# VERIFICATION OF STATEMENT OF QUALIFICATIONS

1. THIS DECLARATION IS GIVEN IN SU	THE U	JNDERSIGNED HE	REBY DECLARE	S AS FOLLOWS:
2-NAME OF SERVICE: Landsc	ape Mai	intenance	RACT WITH THE COUNT	TY OF LOS ANGELES.
		DECLARANT INF	OPNATION	
3. NAME OF DECLARANT: David	G. Evan	is	OKMATION	
4. I AM DULY VESTED WITH THE AUTHO	ORITY TO MA	KE AND SIGN INSTRUMEN	NTS FOR AND ON BELLA	1505777
5. MY TITLE, CAPACITY OR RELATIONS	HIP TO THE	VENDORIS: Branch	Manager	LF OF THE VENDOR(S).
		VENDOR INFOR		
6. Vendor's full legal name: Tru	Green	LandCare, A G		omah i
7. Vendor's fictitious business name or	dba (if any):	N/A	cherar Parth	ership
8. The Vendor's form of business entity	is (CHECK O			
☐ Sole proprietor	·			3.
		Corporation's principal pl	ace of husiness	
A corporation:		State of incorporation:	doe of business.	
- A corporation;		President/CEO:		
	<u>.</u>	Secretary:		
A general partnership:		Names of partners: Tru	Green LandCa	ire, L.L.C
A limited partnership:		Names of partners: Tru Name of general partner:	<del>reen Compar</del>	lies, L.L.C
A joint venture of:	-	Names of joint venturers:		
A limited liability company:		Name of managing memb	er.	
e only persons or firms interested in the	his proposal as	s principals are the following:	TruGreen La	ndCare
67a(a)	Title		Phone	Fax
	. Cay		State	Zip
	Title		Phone	Fax
	CBy		State	Zp
	Title	······································	Phone	Fex
	Ctv		State	Zip
oposal is accepted, the Vendor will enter in symmetric for work actually done the prices shown Request for Proposals are but estimates, at (1) I am making these in CHECK ONE:	awings attached to a written or w	ed, and any additional commontract for the performance ched schedule. It is understoot prices will apply to the actual son my personal knowledge OR spaced on information and the contract of the schedule.	unications sent and make of the proposed work will not and agreed that the of it quantities, whatever the	examined the location of the proposed work, and ledge. The Vendor has carefully examined the as this proposal in accordance therewith. If this the County of Los Angeles, accepting in full quantities set forth in the attached schedule and y may be.
gnature of Vendor or Authorized Agent:		0 01 0		
pe name and title: David G.		d 2 Cvan	1	

### **OMITTED FOR THIS RFSQ PROCESS**

# COUNTY OF LOS ANGELES CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM APPLICATION FOR EXCEPTION AND CERTIFICATION FORM

This contract is subject to the County of Los Angeles Contractor Employee Jury Service Program (Program) (Los Angeles County Code, Chapter 2.203). All contractors and subcontractors must complete this form to either (1) request an exception the Program requirements or (2) certify compliance. Upon review of the submitted form, the County department will determine, in its sole discretion, whether the bidder or Vendor is excepted from the Program.

Co	Omnany Alaman m		
Co	Ompany Name: TruGreen LandCare,	A General Partnership	
Cit	ompany Address:1323 West 130th St v: Gardena		
	lephone Number: 310/354_1520	State: CA Z	Zip Code: 90247
(Ty	rpe of Goods or Services): Tandscape Ma		
lf y	Ou believe the Juny Service Pro-	ntenance	
Ser Pro	vice Program applies to your busir gram. Whether you complete Part I	•	ness, check the laim). If the Jury pliance with the
Part	I: Jury Service Program Is Not Applicable to	My Business	
	My business does not meet the definition aggregate sum of \$50,000 or more in any 1 (this exception is not available if the contra	of "contractor," as defined in the Program as it 2-month period under one or more County cont ct/purchase order itself will exceed \$50,000). In the Program if my revenues from the County of	racts or subcontracts
	\$500,000 or less; and, 3) is not an affiliate or below. I understand that the exemption vemployees in my business and my gross and	n the Program. It 1) has ten or fewer employees onths which, if added to the annual amount subsidiary of a business dominant in its field of cill be lost and I must comply with the Prograual revenues exceed the above limits.	of this contract, are operation, as defined in if the number of
	"Dominant in its field of operation" means	naving more than ten employees, including full e preceding twelve months, which, if added to the	I-time and part-time ne annual amount of
	"Affiliate or subsidiary of a business dominate percent owned by a business dominant in stockholders, or their equivalent, of a business	int in its field of operation" means a business in its field of operation, or by partners, officers, a dominant in that field of operation.	which is at least 20 , directors, majority
		Taining Agreement that	at it supersedes all
Part II	: Certification of Compliance		
X	My business has and adheres to a written pregular pay for actual jury service for full-time company will have and adhere to such a police	olicy that provides, on an annual basis, no les employees of the business who are also Californ prior to award of the contract.	nia residents, or my
ieclare ( d corre	under penalty of perjury under the laws of t	ne State of California that the information sta	ated above is true
int Name:		Title:	
	David G. Evans	Branch Manager	
nature:			
~~~~	D-1916	Date: 02/22/06	

# ÇONTRACTOR'S INDUSTRIAL SAFETY RECORD

PROPOSED CONTRACT FOR: Request For Statements of Qualifications for Landscape Maintenance

This information must include all work undertaken in the State of California by the Vendor and any partnership, joint venture or corporation that any principal of the Vendor participated in as a principal or owner for the last five calendar years and the current calendar year prior to the date of proposal submittal. Separate information shall be submitted for each particular partnership, joint venture, corporate or individual Vendor. The Vendor may attach any additional information or explanation of date which the Vendor would like taken into consideration in evaluating the safety record. An explanation must be attached to the circumstances

# 5 CALENDAR YEARS PRIOR TO CUF

	Current Year to Date 35 6, 160 0
•	Total 682 32,300 0 11
	2005 35 6,160 0 0
	2004 197 7,900 0 3 19
ENT YEAR	2003 190 8,280 0 3 27 150
THE THINK TO CURRENT YEAR	2001     2002       50     210       1,800     8,160       0     0       0     1       0     2       0     4
	2001
	dollars)
	thousands of string tran ent
	1. Number of contracts  2. Total dollar amount of Contracts (in thous).  3. No. of fatalities  No. of lost workday cases involving perme another job or termination of employment No. of lost workdays.  above information was one
	f contracts r amount of C ities vorkday cases or termination vorkdays
	1. Number of contracts 2. Total dollar amount of Contracts (in thousands of dollars) 3. No. of fatalities 4. No. of lost workday cases involving permanent transfer to another job or termination of employment 3. No. of lost workdays 4. No. of lost workday cases involving permanent transfer to another job or termination of employment 5. No. of lost workdays 1. No. of lost workdays 1. No. of lost workdays 3. No. of lost workdays 4. No. of lost workdays 5. No. of lost workdays 6. No. of lost workdays 7. No. of lost workdays 8. No. of lost workdays 9. No.

nation was compiled from the records that are available to me at this time and I declare under penalty of perjury that the information is true and curate within the limitations of those records.

TruGreen LandCare, A General Partnership

ne of Vendor or Authorized Agent (print)

#### **CONFLICT OF INTEREST CERTIFICATION**

I,	David G. Evans
	sole owner general partner managing member President Secretary or other managing of the control
	President, Secretary, or other proper title)Branch_Manager
of	TruGreen LandCare, A General Partnership
	Name of Vendor

The second secon

make this certification in support of a proposal for a contract with the County of Los Angeles for services within the scope of Los Angeles County Code Section 2.180.010, which provides as follows:

Contracts Prohibited. A. Notwithstanding any other section of this code, the county shall not contract with, and shall reject any bid or proposal submitted by, the persons or entities specified below, unless the board of supervisors finds that special circumstances exist which justify the approval of such contract.

- Employees of the county or of public agencies for which the board of supervisors is the governing body;
- Profit-making firms or businesses in which employees described in subdivision 1 of subsection A serve as officers, principals, partners, or major shareholders;
- Persons who, within the immediately preceding 12 months, came within the provisions of subdivision 1 of subsection A, and who:
  - (a) Were employed in positions of substantial responsibility in the area of service to be performed by the contract; or
  - (b) Participated in any way in developing the contract of its service specifications; and
- Profit-making firms or businesses in which the former employees described in subdivision 3 of subsection A, serve as officers, principals, partners, or major shareholders.

I hereby certify I am informed and believe that personnel who developed and/or participated in the preparation of this contract do not fall within scope of Code Section 2.180.010 as cited above. Furthermore, that no County employee whose position in the County enables him/her to influence the award of this contract, or any competing contract, and no spouse or economic dependent of such employee is or shall be employed in any capacity by the Contractor herein, or has or shall have any direct or indirect financial interest in this contract. I understand and agree that any falsification in this Certificate will be grounds for rejection of this Proposal and cancellation of any contract awarded pursuant to this Proposal.

I certify under penalty of perjury under the laws of California that the foregoing is true and correct.

Signed Date 02/22/06
----------------------

	VEN	DOR'S REFERENCE LIST			
PROPOSED CO	NTRACT FOR:		PLEASE SEE ATTACHED		
Provide a comprehe previous three years telephone, or fax nur	ensive reference list of all o s. Please verify all contac mbers will be disregarded. Us	contracts for goods and/or servic t names, telephone, and fax nur se additional pages if required.	es provided by the Vendor during the mbers before listing. Incorrect names,		
A. COUNTY	OF LOS ANGELES AC		ears must be listed.		
SERVICE:	DATES:	SERVICE:	DATES:		
DEPT/ DISTRICT:		DEPT/DISTRICT			
CONTACT:		CONTACT:			
TELEPHONE:		TELEPHONE:			
FAX:		FAX:			
SERVICE:	DATES:	SERVICE:	DATES:		
DEPT/ DISTRICT:		DEPT/DISTRICT			
CONTACT:		CONTACT:	CONTACT:		
TELEPHONE:		TELEPHONE:			
FAX:		FAX:			
B. OTHER G	OVERNMENTAL AGEN	ICIES AND PRIVATE COMP	ANIES		
SERVICE:	DATES:	SERVICE:	DATES:		
AGENCY/ FIRM:		AGENCY/ FIRM:			
ADDRESS:		ADDRESS:	ADDRESS:		
CONTACT:		CONTACT:	CONTACT:		
TELEPHONE:		TELEPHONE:	TELEPHONE:		
FAX:		FAX:	FAX:		
SERVICE:	DATES:	SERVICE:			
AGENCY/ FIRM:			DATES:		
ADDRESS:			AGENCY/ FIRM:		
CONTACT:		ADDRESS:			
TELEPHONE:		CONTACT:			
FAX:		TELEPHONE:			
		4 F CAV.			

# TRUGREEN LandCare

Vendor's Reference List (Form PW-6)

3. Other Governmental Agencies and Private Companies

Gardena Branch 1323 West 130th Street Gardena, CA 90247 Office: 310-719-1008 Fax: 310-323-4780

Fax:

Juan Price – 310/802-5310-310/802-5301 City of Manhattan Beach Landscape Maintenance 1994 – Present

Fax:

Tito Molina – 310/458-8974-310/399-6984 City of Santa Monica Landscape Maintenance 1989 – Present

Fax:

Larry Still – 310/544-5252-310/544-5295 City of RPV Landscape Maintenance 2004 – Present

Fax:

Kevin Trudeau – 323/848-6339-323/848-6565 City of West Hollywood Andscape Maintenance 1994 – Present

Fax:

David Torres – 323/563-5785-323/582-3106 City of South Gate Landscape Maintenance 1999 – Present

Fax:

Louis McKenzie – 310/605-5691-310/639-4955 City of Compton Landscape Maintenance 2003 – Present

Fax:

Art Romero – 562/220-2113-562/220-2105 City of Paramount Landscape Maintenance 1999 – Present

Fax:

Pat Agnitch – 310/285-2537-310/385-0840 ty of Beverly Hills Landscape Maintenance 1998 – Present Fax:

Andy Ramirez – 323/584-6214-323/584-6310 City of Huntington Park Landscape Maintenance 2004 - Present

Fax:

Jan Bartolo – 818/238-5315-818/238-5321 City of Burbank Landscape Maintenance 2004 - Present

Fax:

Mark Trujillo – 310/524-2716-310/414-0911 City of El Segundo Landscape Maintenance 2004 – Present

Fax:

Michael Flaherty – 310/318-0259-310/798-2917 City of Hermosa Landscape Maintenance 2004 - Present

Fax:

Steve Farmer – 310/973-3263-310/371-8877 City of Lawndale Landscape Maintenance 2004 - Present

Fax:

Mary Keener – 310/615-2650 X217-310/322-4334 El Segundo Unified School District Landscape Maintenance 2001 - Present

Fax:

Rudy Garcia – 213/851-2435-213/485-1540 City of Los Angeles Bureau of Street Services 1998-Present

#### Vendor's Reference List (Form PW-6) A. County of Los Angeles Agencies

Fax:

Wayne Shumaker – 310/577-5742-310/306-2594 L.A. County Beaches and Harbor Marina Del Rey Landscape Maintenance 1994-Present

Fax:

Bill Hottran – 626/926-2311-626/968-1372 L.A. County Belvedere Parks Landscape Maintenance 2001-Present

Fax:

Vickie Valles – 626/458-7393-626/458-7395 L.A. County Department of Public Works Landscape Maintenance 2002-Present

02/22/06

## VENDOR'S EQUAL EMPLOYMENT OPPORTUNITY CERTIFICATION

1						
Vend	TruGreen LandCare, A General Partnership or's Name					
Address 1323 West 130th Street Gardena, California 90247						
Internal Revenue Service Employer Identification Number						
In accordance with Los Angeles County Code Section 4.32.010, the Vendorcertifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally by the firm without regard to or because of race, religion, ancestry, national origin, or sex and in compliance with all anti-discrimination laws of the United States of America and the State of California.						
1.	The Vendor has a written policy statement prohibiting any discrimination in all phases of employment.	<b>X</b>	YES			
)2.	The Vendor periodically conducts a self- analysis or utilization analysis of its work force.		NO YES			
3.	The Vendor has a system for determining if its employment practices are discriminatory against protected groups.		YES			
4.	Where problem areas are identified in employment practices, the Vendor has a system for taking reasonable corrective action to include establishment of goals and timetables.	X	NO YES			
		<u> </u>	_NO			
Vendor	TruGreen LandCare, A General Partnership					

David G. Evans

Authorized representative

#### LIST OF SUBCONTRACTORS

The Vendor is required to fill in the following blanks.

N/A

Subcontractors listed must be properly licensed under the laws of the State of California for the type of work which they are to perform, AND THEIR LICENSE NUMBERS MUST BE LISTED HEREIN. Failure to do so may result in delay of the award of contract. Do not list alternate subcontractors for the same work.

Name under which Subcontractor is licensed	License Number	Address	Specific Description of Subcontract work
		· ·	
			1
			<u> </u>

Branch Manager

02/22/06

### GAIN/GROW EMPLOYMENT COMMITMENT

The undersigned:		

has hired participants from the County's Department of Social Services' Greater Avenue for Independence (GAIN) and/or General Relief Opportunity for Work (GROW) employment programs.

OR

declares a willingness to consider GAIN/GROW participants for any future employment opening if participant(s) meet the minimum qualification for that opening, and

declares a willingness to provide employed GAIN/GROW participants access to Vendor's employee mentoring program(s), if available, to assist those individuals in obtaining permanent employment and/or promotional opportunities.

Signature and 9) wans	Title Branch Manager
Firm Name David G. Evans	Date 02/22/06

**FORM PW-11** 

# TRANSMITTAL FORM TO REQUEST AN RESO SOLICITATION REQUIREMENTS REVIEW

A Solicitation Requirements Review must be received by the County within 10 business days of issuance of the solicitation document

Vendor Name: TruGreen LandCare, A General Partnership	Date of Request: 02/22/06
Project Title: Request For Statements of Qualifications For	Project No. AS-O
Landscape Maintenance Services	
A <b>Solicitation Requirements Review</b> is being requested because the unfairly disadvantaged for the following reason(s): (check all that apply)	e Vendor asserts that they are beir
□ Application of Minimum Requirements	
☐ Application of Evaluation Criteria	
□ Application of Business Requirements	•
Due to unclear instructions, the process may result in the Count best possible responses	ty not receiving the
I understand that this request must be received by the County within 10 b solicitation document.	ousiness days of issuance of the
For each area contested, Vendor must explain in detail the factual reason (Attach additional pages and supporting documentation as necessary.)	ns for the requested review.
Request submitted by:	
(Name) (Title)	
Date Transmittal Received by County: Date Solicitation Re	eleased:
Reviewed by:	
Results of Review - Comments:	
Date Response sent to Vendor:	

#### CHARITABLE CONTRIBUTIONS CERTIFICATION

TruGreen LandCare, A General Partne	rship			
Company Name				<del></del>
1323 West 130th Street Gardena, Cal	ifornia 00245	•		
Address	1101111a 9024	<u>'                                    </u>		<del></del>
36-4313318				
Internal Revenue Service Employer Identification Num N/A	ber			
California Registry of Charitable Trusts "CT" number (if	applicable)		·	<del></del>
The Nonprofit Integrity Act (SB 1262, Chapter 919) add Trustees and Fundraisers for Charitable Purposes Ac charitable contributions.	ded requirements	s to Californ s those red	iia's Sup ceiving. a	ervision of and raising
CERTIFICAT	TION	YES	NO	•
Yendor or Contractor has examined its activities and dedoes not now receive or raise charitable contributions. California's Supervision or Trustees and Fundraisers Purposes Act. If Vendor engages in activities subject laws during the term of a County contract, it will time them and provide County a copy of its initial regist California State Attorney General's Registry of Charitat filed.	regulated under for Charitable cting it to those ely comply with tration with the	(X )	( )	
OR				
Vendor or Contractor is registered with the Californ Charitable Trusts under the CT number listed about compliance with its registration and reporting requirectly California law. Attached is a copy of its most recent Registry of Charitable Trusts as required by Title 11 of Regulations, sections 300-301 and Government 12585-12586.	ove and is in rements under filling with the California Code	( )	(X )	
David 9) Grang	02/22/06			
Signature	Date	<u>'</u>	<del></del>	
avid G. Evans Branch Manager				
Name and Title (please type or print)	•		<del></del>	

#### **COUNTY OF LOS ANGELES LIVING WAGE PROGRAM**

#### **APPLICATION FOR EXEMPTION**

The contract to be awarded pursuant to the RFP is subject to the County of Los Angeles Living Wage Program (Program) (Los Angeles County Code, Chapter 2.201). Contractors and subcontractors may apply individually for consideration for an exemption from the Program. To apply, complete and submit this form to Public Works seven days prior to the due date for proposals. Upon review of the submitted Application for Exemption, Public Works will determine, in its sole discretion, whether the contractor and/or subcontractor is/are exempt from the Program.

TruGreen LandCare, A General Partnership

	1	323 West 130t	h Street			
City:	one Number:	Sardena		State: CA		Zip Code: 90247
31		-1520	Facsimile Number: 310/323-478	0	Email Add Dave	_evans@landcare.com
	• • • • • • • • • • • • • • • • • • • •	County of Los	Angeles			Contract Term: N/A
Contra	I ct Dollar Amo	andscape Maint	enance			
		I/A				Contract Number (if any): N/A
	My buthe IR My buthe IR My buthe in the interest of the intere	siness is a nonprofit call siness is a nonprofit call siness is a Small Examp's two most recelliary of a business do not part-time employees. Has less than \$1 m contract amount; OR is a technical or propreceding fiscal year siness has received and siness has received an	OR FAX TO (626) 45 orporation qualified under the contract of	58-4194:  Inder Internal Re  Ind in the Living and last state operation AND  Is revenues in the at has less that ed contract amount then \$100.000	venue Cong Wago payroll during the precent \$2.5 munt.	(attach to this form all documentation E DEADLINE FOR SUBMISSION OF ode Section 501(c)(3) (you must attach your tax return) which is not an affiliate or ne contract period will have 20 or fewer ding fiscal year including the proposed million in annual gross revenues in the the preceding 12 months under one or the proposed contract amount.

# FORM LW-2 - APPLICATION FOR EXEMPTION (continued)

		the Collective I Living Wage Pr the Collective provisions of th	Bargaining Agreement expogram; OR  Bargaining Agreement expended by Mage Program (Insert expended by my business - Co	rgaining Agreement (you must ressly provides that it supersed expressly provides that it super will comply with all provisions of lective Bargaining Agreement):	des all of the provis	sions of the
		penalty of perju	ury under the laws of the	State of California that the info	ormation herein is	true and
PRINTN	IAME:			TITLE:		7
		G. Evans		Branch Manager	;	
SIGNATU					DATE:	-
	-auic	1 D wa	ws-		02/22/06	
way whats	ional inf in for Ex soever, v	ormation reque emption. The ( when recommer	sted below is for information  County will not consider or only a selection or award of a selection or a	on purposes only. It is not req evaluate the information provide a contract to the Board of Super	uired for consideratied below by Contractivisors.	ion of this tor, in any
G E	Н	ealth Plan Com	pany Name(s):	e bargaining unit have a bona the County under the contract.		nefit plan
	C	ompany Insuran	ce Group Number(s):			
	H	eaith Premium A	Amount Paid by Employer:_			
	He	ealth Premium A	Amount Paid by Employee:_		<del></del>	
	_		Payment Schedule:			
		Monthly	Quarterly	☐ Bi-Annual		
	٥	Annually	Other (Specify): _			
Ne for	<b>either th</b> r those e	e contractor no employees who v	or the employees' collectively be providing services to	ve bargaining unit have a bona	ı fide health care ber	nefit plan

# COUNTY OF LOS ANGELES LIVING WAGE ORDINANCE

#### **Contractor Living Wage Declaration**

The contract to be awarded pursuant to this Request for Proposals (RFP) is subject to the County of Los Angeles Living Wage Ordinance (Program). You must declare your intent to comply with the Program.

If you b	pelieve that you are exempt from the Pro ted in the RFP, to Public Works before th	igram, please com he deadline to sub	plete the Application for Exemption form and submit it, as mit proposals.			
<b>o</b>	I do not have a bona fide health care benefit plan for those employees who will be providing services to the County under the contract. I will pay an hourly wage of not less than \$9.46 per hour per employee.					
Ū,	I do have a bona fide health care benefit plan for those employees who will be providing services to the County under the contract but will pay into the plan less than \$1.14 per hour per employee. I will pay an hourly wage of not less that \$9.46 per hour per employee.					
0	I do have a bona fide health care ben	nefit plan for those e plan at least \$1.	employees who will be providing services to the County  14 per hour per employee. I will pay an hourly wage of			
	Health Plan(s):		·			
)	Company Insurance Group Number:					
,	Health Benefit(s) Payment Schedule:	nefit(s) Payment Schedule:				
	☐ Monthly	☐ Quarterly	· □ Bi-Annual			
	☐ Annually	Other:	(Specify)			
	SE PRINT COMPANY NAME: TruGreare under penalty of perjury under the law		e, A General Partnership California that the above information is true and correct:			
			amothia that the above information is the and correct.			
	David 9) Evans	DA	TE: 02/22/06			
PLEAS	SE PRINT NAME:	TIT	LE OR POSITION:			
Davi		l l				

P:\ASPUB\CONTRACT\MASTER\LWDECLARATION.DOC Rev. PW 12/2002

#### **COUNTY OF LOS ANGELES LIVING WAGE PROGRAM ACKNOWLEDGMENT AND STATEMENT OF COMPLIANCE**

The undersigned individual is the owner or authorized agent of the business entity or organization (Firm) identified below and makes the following statements on behalf of his or her Firm. CHECK EACH APPLICABLE BOX.

LIVIN	G WAGE ORDINANCE:
X	I have read the County's Living Wage Ordinance (Los Angeles County Code Section 2.201.010 through 2.201.100), and understand that the Firm is subject to its terms.
CONT	RACTOR NON-RESPONSIBILITY AND CONTRACTOR DEBARMENT ORDINANCE:
	I have read the provisions of the RFSQ describing the County's Determinations of Contractor Non-Responsibility and Contractor Debarment Ordinance (Los Angeles County Code Section 2.202.010 through 2.202.060), and understand that the Firm is subject to its terms.
LABO	R LAW/PAYROLL VIOLATIONS :
P 14111	por Law/Payroll Violation" includes violations of any Federal, State, or local statute, regulation, or ordinance ing to wages, hours, or working conditions such as minimum wage, prevailing wage, living wage, the Fair Labor and Act, employment of minors, or unlawful employment discrimination.
Histor	y of Alleged Labor Law/Payroll Violations (Check One):
	The Firm HAS NOT been named in a complaint, claim, investigation or proceeding relating to a alleged Labor Law/Payroll Violation which involves an incident occurring within three years of the date of the proposal; OR
)	The Firm HAS been named in a complaint, claim, investigation, or proceeding relating to a alleged Labor Law/Payroll Violation which involves an incident occurring within three years of the date of the proposal. (I have attached to this form the required Labor/Payroll/Debarment History form with the pertinent information for each allegation.)
History	of Determinations of Labor Law/Payroli Violations (Check One):
<b>(</b> )	There HAS BEEN NO determination by a public entity within the three years of the date of the proposal that the Firm committed a Labor Law/Payroll Violation; OR
۵	There HAS BEEN a determination by a public entity within the three years of the date of the proposal that the Firm committed a Labor/Payroll Violation. I have attached to this form the required Labor/Payroll/ Debarment History form with the pertinent information for each violation (including each reporting entity name, case number, name and address of claimant, date of incident, date claim opened, and nature and disposition of each violation or finding.) (The County may deduct points from the Vendor's final evaluation score ranging from 1% to 20% of the total evaluation points available with the largest deductions occurring for undisclosed violations.)
HISTOF	RY OF DEBARMENT (Check one):
	The Firm HAS NOT been debarred by any public entity during the past ten years; OR
	The Firm HAS been debarred by a public entity within the past ten years. Provide the pertinent information (including each public entity's name and address, dates of disbarment, and nature of each debarment) on the

I declare under penalty of perjury under the laws of the State of California that the above is true, complete and correct.

**Gwner's/Agent's Authorized Signature** 

David G. Evans Branch Manager

**Print Name and Title** 

ruGreen LandCare, A General Partnership

attached Labor/Payroll/Debarment History form.

02/22/06

**Print Name of Firm** 

Date

# COUNTY OF LOS ANGELES LIVING WAGE PROGRAM LABOR/PAYROLL/DEBARMENT HISTORY

The Element	LABUR/PAYRULL	/DEBARMENT HISTORY
one Firm must complete box below):	and submit a separate form (mai	LIDEBARMENT HISTORY  ke photocopies of form) for each instance of (check the applic
An alleged claim, within the past three	investigation, or proceeding relating	ng to an alleged Labor Law/Payroll Violation for an incident occu
A determination by Violation.	a public entity within three years o	f the date of the proposal that the Firm committed a Labor Law/Pa
A debarment by a p	public entity listed below within the p	ast ten vears
Print Name of Firm: TruGreen Land(	are, A General Partr	Print Name of Owner:
Print Address of Firm:  1323 West 130 City, State, Zip Code		Owner's/AGENT's Authorized Signature:
Gardena, Calii	Fornia 90247	Print Name and Title: David G. Evans
Public Entity Name	N	
Public Entity Address:	Street Address:	
Case Number/Date	City, State, Zip:	
Claim Opened:	Date Claim Opened:	
Name and Address	Name: Street Address:	
of Claimant:	City, State, Zip:	
Description of Work: (	e.g., Janitorial)	
Description of		
Allegation and/or		
Description of Allegation and/or /iolation: Disposition of Finding: (attach lisposition letter) e.g., Liquidated		

Additional Pages are attached for a total of \_\_\_\_\_\_pages.

P:\ASPUB\CONTRACT\ROD\LANDSCAPE MASTER RFSQ\4 - RFSQ-TOF-PROPA.DOCDOC PW Rev. 12/2002

#### GUIDELINES FOR ASSESSMENT OF VENDOR LABOR LAW/PAYROLL VIOLATIONS

1		
COUNTY DETERMINATION	RANGE OF DEDUCTION (Deduction is taken from the maximum evaluation points available)	
Vendor Name: TruGreen LandCare, A General		
Partnership		
Contracting Department: of Public Works		
Department Contact Person: Donald L. Wolfe		
Phone: 626/458-5100		
	Vendor Fully Disclosed	Vendor <i>Did Not</i> Fully Disclose
MAJOR	8 - 10%	16 - 20%
County determination, based on the Evaluation Criteria, that Vendor has a record of very serious violations.*	Consider investigating a finding of Vendor non-responsibility**	Consider investigating a finding of Vendor non-responsibility**
SIGNIFICANT	4 - 7%	8 - 14%
County determination, based on the Evaluation Criteria, that Vendor has a record of significant violations.*		Consider investigating a finding of Vendor non-responsibility**
MINOR	2 - 3%	4 - 6%
County determination, based on the Evaluation Criteria, that Vendor has a record of relatively minor violations.*	,	
INSIGNIFICANT	0 - 1%	1 - 2%
County determination, based on the Evaluation Criteria, that Vendor has a record of very minimal violations.*		1 - 2 /0
NONE	0	N/A
County determination, based on the Evaluation Criteria, that Vendor does not have a record of violations.*		11/0

#### Assessment Criteria

\* A "Labor Law/Payroll Violation" includes violations of any Federal, State or local statute, regulation or ordinance pertaining to wages, hours, working conditions such as minimum wage, prevailing wage, living wage, the Fair Labor Standards Act, employment of minors, or unlawful employment discrimination. The County may deduct points from a Vendor's final evaluation score only for Labor Law/Payroll Violations with disposition by a public entity within the past three years of the date of the proposal.

The assessment and determination of whether a violation is major, significant, minor, or insignificant and the assignment of a percentage deduction shall include, but not be limited to, consideration of the following criteria and variables:

- · Accuracy in self-reporting by Vendor
- Health and/or safety impact
- Number of occurrences
- · Identified patterns in occurrences
- · Dollar amount of lost/delayed wages
- · Assessment of any fines and/or penalties by public entities
- Proportion to the volume and extent of services provided, e.g., number of contracts, number of employees, number of cations, etc.
- \*\* County Code Title 2, Chapter 2.202.030 sets forth criteria for making a finding of contractor non-responsibility which are not limited to the above situations.
- GUIDELINES FOR ASSESSMENT OF VENDOR 7/25/01

#### FORM LW-7

# REQUESTED INFORMATION ON THE VENDOR'S MEDICAL PLAN COVERAGE

Vendor: TruGreen LandCa	are, A General Par	rtnership	
Name of Vendor's Health Plan:	igna	Date: 02/22/06	

(Please use a separate form for each health plan offered by the Vendor to employees who will be working under this

	contract.)					
	ITEMS	DOES THE PLAN COVER? (YES) (NO)	WHAT DOES THE VENDOR OR VENDOR'S PLAN PAY?	LIST ANY CO-PAYMENTS AND/OR COMMENTS		
	Vendor's Health Plan Premium Employee only Employee + 1 dependent Employee + 2 dependents Employee + 3 dependents	Y N Y N Y N Y N	\$ \$ \$			
	Vendor's portion of above health premium payment Employee only Employee + 1 dependent Employee + 2 dependents Employee + 3 dependents	Y N Y N Y N Y N	\$ \$ \$			
	Any Annual Deductible? Per Person Per Family	Y N Y N	\$			
	Any Annual Maximum Employee Out- of-Pocket Expense? Per Person Per Family	Y N Y N	;			
ı	Any Lifetime Maximum? Per Person Per Family	YN				
Ŀ	Ambulance coverage	Y N \	7			
Ľ	Doctor's Office Visits	YN	\$			
Г	Emergency Care	Y N				
Г	Home Health Care	ΥN	5 \			
Г	lospice Care	YN	3			
Г	iospital Care	Y N \	\$			
Г	mmunizations  Maternity	YN	\$			
_	Mental Health	YN	\$			
Γ	Mental Health in-Patient Coverage		\$			
_			<u> </u>			

#### LW-7 - VENDOR'S MEDICAL PLAN COVERAGE (continued)

ITEMS	DOES THE PLAN COVER? (YES) (NO)	WHAT DOES THE VENDOR OR VENDOR'S PLAN PAY?	LIST ANY CO-PAYMENTS AND/OR COMMENTS
Mental Health Out-Patient Coverage	YN	\$	
Physical Therapy	YN	\$	
Prescription Drugs	Y N	\$	
Routine Eye Examinations	YN	\$	
Skilled Nursing Facility	YN	\$	
Surgery	Y N	\$	
X-Ray and Laboratory	YN	\$	

Under this health	plan, a	full time	employ	vee:
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Ö	Becomes eligible for health insurance coverage after $\frac{90}{}$ days of employment.
	becomes eligible for health insurance coverage after $\frac{30}{200}$ days of employment

Is defined as an employee who is employed more than  $\frac{30}{100}$  hours per week.

#### **OTHER BENEFITS:**

A.NUMBER OF PAID SICK DAYS EARNED IN THE FIRST YEAR OF EMPLOYMENT IS  $\frac{N/A}{A}$  DAYS.

B.NUMBER OF PAID SICK DAYS EARNED IN THE SECOND YEAR OF EMPLOYMENT IS  $\frac{N/A}{A}$  DAYS.

C.NUMBER OF PAID VACATION DAYS EARNED IN THE FIRST YEAR OF EMPLOYMENT IS  $\frac{1}{A}$  DAYS.

D.NUMBER OF PAID VACATION DAYS EARNED IN THE SECOND YEAR OF EMPLOYMENT IS  $\frac{1}{A}$  DAYS.

E.NUMBER OF PAID HOLIDAYS PER YEAR IS  $\frac{7}{A}$  DAYS.

#### **Company Overview**

ServiceMaster currently provides outsourcing services for residential and commercial customers through a network of over 5,500 company-owned and franchised service centers and business units operating under leading brands that include Terminik, TruGreen ChemLawn, TruGreen LandCare, ARS Service Express, Rescue Rooter, American Mechanical Services, ServiceMaster Clean, American Home Shield, AmeriSpec, Manny Maids, and Furniture Medic.

As America's Service Brands for Home and Business, the core service capabilities of the company include lawn care and landscape maintenance; termite and pest control; plumbing, heating, and air conditioning services; cleaning and disaster restonation; furniture repair; and home warranty.

To learn more about ServiceMaster, visit us online at

# The Benefits of a Career with Service Master

When you join Service Master, you religioning an industry, leader. That means you enjoy the advantages and opportunities of a career with a major organization last well as a comprehensive total penefits package.

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#### Supporting Our Business Objectives

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ServiceMASTER



Benefits Changes and Enrollment

Webcast for Leaders on 2006

Choose Well Live Well



#### Did You Know?

At ServiceMaster, your compensation is more than just a paycheck. It also includes the benefit plans, programs, tools, and resources you need to give you and your family the protection you deserve.

#### **Health and Welfare Benefits**

It leads to and welfare benefits are a valuable part of your total compensation at ServiceMaster. We offer a benefits package that includes a variety of plans to protect your health and income.

#### **Eligibility**

If you're a regular full-time employee, you may emoli in medical, dental, vision, life insurance, the legal services plan, and reimbursement accounts. Eligible dependents include your legal spouse, unmanied children under age 119, full-time students up to age 24, and children under your legal quandianship.

Coverage is effective on the first of the month coincident with or following three consecutive months of service. Full-time employees are also eligible for disability benefits. For employees hired on or after January 1, 2006, disability benefits are effective following the completion of 12 consecutive months of service.

You and your immediate family members are eligible for the ServiceMaster LifeManagement Program and Business Travel Accident Insurance on your first day of employment.

#### Making Changes During the Year

You may only make changes to your coverage during the year if you have a qualified status change. You have up to 45 days after the date of the exent to change your coverage, and the change must be consistent with the event.

#### **Medical Plan**

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The medical plan options are designed to help protect you and your covered family members from the high cost of medical care and to help you get healthy and stay healthy. This section describes the medical plan options available to ServiceMaster employees.

#### Regular PPO

The Regular PPO is a preferred provider organization offered through Blue Cross Blue Shield. PPO options let you choose in- or out-of-network services, with a higher level of benefits for in-network services.

- \$20 office visit copayment; \$30 specialist office visit copayment
- \$30 ungent care facility copayment
- \$11,000 imdividual/\$2,000 family annual deductible
- Wellmess care services for each covered individual
- 70% coinsurance for hospital coverage

#### Super PPO

The Super PPO is a Blue Cross Blue Shield PPO that: lets you choose a higher level of benefits than the Regular PPO. In-network benefits include:

- \$20 office visit copayment; \$30 specialist office visit copayment
- \$30 ungent care facility copayment
- \$600 imdividual/\$1,200 family annual deductible
- Wellness care services for each covered individual
- 80% coinsurance for hospital coverage

#### Premium PPO

The Premium PPO is a Blue Cross Blue Shield PPO that lets you choose a higher level of benefits than both the Regular PPO and the Super PPO. Im-metwork benefits include:

- \$15 offlice visit copayment; \$25 specialist offlice visit copayment
- \$25 ungent care facility copayment
- \$400 imdividual/\$800 family annual deductible
- Wellmess care services for each covered individual
- 90% coinsurance for hospital coverage

#### HMO

The HMO (where available) is a health maintenance organization through CIGNA that provides care through a network of HMO providers. No benefits are paid for out-of-network services. Im-network benefits include:

- \$20 primary care physiciam (PCP) office visit copayment; \$30 specialist office visit copayment
- \$35 ungent care facility copayment
- **\$75** emergency room copayment
- \$125 outpatient surgery copayment
- \$500 impatient hospital admittance copayment
- PCP is required



#### **Prescription Drug Plan**

When you enroll in one of the PPOs or the HMO, you'll automatically receive prescription drug coverage through Caremark. The plan only provides coverage through Caremark network providers. This section describes the prescription drug benefits for each medical plan option.

#### Regular PPO

The Regular PPO prescription drug benefits include:

- \$50 individual/\$100 family annual retail deductible
- \$100 retail/\$200 mail order maximum per prescription
- 85% gemenic/75% preferred brand-name/65% mon-preferred brand-name coinsurance
- \$1,500 annual maximum benefit for retail and mail order combined

#### Super PPO and HMO

The Super PPO and HMO prescription plan benefits include:

- \$50 imdividual/\$100 family annual retail deductible
- # \$100 retail/\$200 mail order maximum per prescription
- 90% generic/80% preferred brand-name/70% non-preferred brand-name coinsurance

#### Premium PPO

The Premium PPO prescription drug benefits include:

- \$25 individual/\$50 family annual retail deductible
- \$100 netail/\$200 mail order maximum per prescription
- 95% generic/85% preferred brand-name/75% mon-preferred brand-name coinsurance



#### ServiceMaster LifeManagement Program

The ServiceMaster LifeManagement Program provides help with the stress and challenges of life—at no cost to you. Confidential services are available 24 hours a day, seven days a week to provide help with issues such as:

- Stress
- Manital and family problems
- Alcohol and drug dependencies
- Financial and legal issues
- Work/life balance
- And more!

The program offers professional consultation, by telephone or in person, as well as online screening tools, self-assessments, and personalized improvement plans to help you better understand and cope with life's challenges and opportunities.

#### **Dental Plan**

Tithe diential pilan helps cover the cost of diential expenses for you and your covered family members.

The plan offers the following diential options.

#### **Base DPPO**

The Mettlife Base DPPO works like the medical PPOs, and it lets you choose in- or out-of network services with a higher benefit for in-network services. In-network benefits include:

- \$50 per person annual deductible
- \$1,500 per person annual maximum benefit
- Preventive care—\$0 (no deductible)
- Basic services—85% coinsurance
- Major services—50% coinsurance

#### 549-Up DPPO

The Mediune Burkup DRRO is a dental PRO that provinces orthodopropal coverage in also lets you of order in the property services. In the preprior penetral colors in the preprior

- \$50 plen ble racinila hir illa i bleid ubblible
- \$1.500 over previous annual maximum over efficient
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- 🗎 Pomis Nogerher Boden tist is nexturned.



#### Vision Program

The vision program helps keep your costs down for exams and eyewear, and it provides benefits through the Cole Managed Vision metwork. Im-metwork benefits include:

- Exam-\$10 copayment
- Frames or contacts—\$100 allowance annually
- Lenses—standard lenses covered in full after exam copayment
- Other discounts apply

#### Reimbursement Accounts

The reimbursement accounts give you a way to save taxes on the money you spend for eligible health care and dependent day care expenses.

#### Health Care Reimbursement Account

You may set aside before-tax dollars from each paycheck to pay for a variety of eligible health care expenses for you and your eligible dependents. Eligible health care expenses include copayments, deductibles, coinsurance, and eligible expenses not covered by your medical, dental, or vision coverage.

#### Dependent Day Care

#### Reimbursement Account

You may set aside before tax dollars from each paycheck to pay for qualified dependent care expenses. Qualified dependent care expenses include day care, day camp, preschool, and qualified before and after school programs.

#### Life Insurance

Life insurance is an important part of your benefits package, since it provides a benefit to your benefitiaries in the event of your death.

#### Basic Life Insurance

ServiceMaster provides basic life insurance of 1½ times your eligible annual earnings (up to a maximum of \$300,000) for all eligible employees. There's no cost to you for this coverage.

#### Supplemental Life Insurance

ServiceMaster gives you the option to purchase additional supplemental life insurance coverage of up to four times your eligible annual earnings, with a maximum of \$2 million for basic and supplemental coverage combined.

#### Dependent Life Insurance

You may choose life insurance for your spouse and children from age 14 days to 19 years (or 24 years, if your child is a full-time student).

#### Disability Insurance

Disability coverage helps protect you and your family from loss of income due to illness or injury.

#### Short-Term Income Protection

ServiceMaster provides Short-Term Income Protection at no cost to you if you meet the eligibility requirements. This plan provides income protection if you are unable to work due to a non-work-related illness, injury, or pregnancy-related disability.

#### Long-Term Disability

Long-term disability (LTD) insurance replaces a portion of your income if you're ill or injured and unable to work for an extended period of time. Benefits are payable after a 14-week elimination period. Any benefit you receive may be offset by other sources of income, such as social security.



#### Legal Services Plan

The state of the s

ServiceMaster's Legal Services Plan offiers a metwork of more than 9,000 participating attorneys to help with your legal needs, such as real estate matters, debt collection defense, and immigration assistance. Legal services benefits include:

- Telephone consultations;
- III Im-person consultations;
- Preparation of legal documents such as wills; and
- Representation in many legal matters.

When you see an in-metwork attorney, covered legal services are provided with no additional attorney flees.

#### **Additional Benefits**

Other benefits available to ServiceMaster employees include:

#### Accidental Death and

#### Dismemberment Insurance

Accidental death and dismemberment (AD&D)) insurance provides a benefit in the event of certain serious injuries or death due to an accident. You can purchase AD&D coverage for yourself and your eligible dependents.

#### Business Travel Accident Insurance

Business Travel Accident Insurance (BTA) provides a benefit if you die or sustain senious injuries in am accident while traveling on approved ServiceMaster business. Coverage is automatically provided at mo cost to you.

#### Savings and Retirement Benefits

At ServiceMaster, we know how important it is to save for the future—and to make sure our employees have prepared for their financial security. ServiceMaster's savings and retirement benefits can help.

#### Eligibility

The state of the s

Full-time and part-time employees who are 18 years of age or older and have completed 90 days of service are eligible for two plans: the ServiceMaster Profit Sharing and Retirement Plan (PSRP) and the ServiceMaster Employee Stock Purchase Plan (ESPP). Participation is effective as soon as administratively possible following enrollment.



### The ServiceMaster Profit Sharing and Retirement Plan

The second secon

The ServiceMaster Profit Sharing and Retirement Plan is a 401(k) plan that allows you to save for your future. It's easy and convenient, because your contributions are deducted from each paycheck on a before tax basis. You select the percentage of your eligible earnings you would like to contribute, from 1% to 75% (up to the annual IRS dollar limit), and the funds in which you want to invest.

You may also roll over qualified distributions from other eligible qualified retirement plans. The plan provides for an annual, discretionary company matching contribution, as well as the ability to take a loam on your vested account.

## The ServiceMaster Employee Stock Purchase Plan

The ServiceMaster Employee Stock Punchase Plan (ESPP) allows you to participate in the company's success by punchasing stock. You select the percentage of your paycheck, from 1% to 10% of your eligible earnings, that you would like to contribute to the ESPP. Your contributions are made on an after tax basis. The plan makes a matching contribution of 15¢ for every dollar you contribute, up to 10%. Dividends on shares you own are reinvested in your account to buy additional shares of company stock.

Niote: This is a summary and dives not contain full details of the plans. In the event there is an inconsistency between this material and the plan documents, the plan documents will govern. The company reserves the right to modify or terminate the benefit plans at any time.

## Contact Information

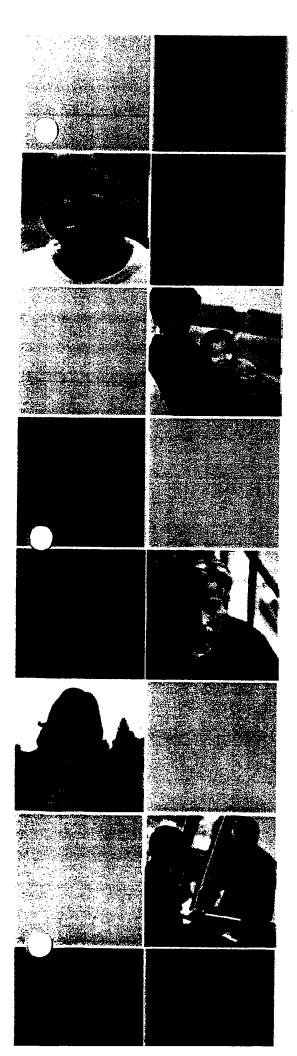
Service Master lemip ib vees may oppitable the following resources for information

Whom to Call:	For What:	Phone Mieb Address:
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ServiceMaster offers you
a career with opportunity, advantages, and
a total compensation package that gives you
the protection and financial security
you're looking for.

SVM-36558-10/05

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How do I know if it's more than the blues?

Who can help find good child care?

How can I reduce stress in my life?

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LifeManagement Program

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For TTY users: 1-80-456-4666



#### SERVICEMASTER HEALTH AND WELFARE BENEFIT PLAN 2006 EMPLOYEE PREMIUMS

	Weekly	Semi-Monthly	Weekly	Semi-Monthly	Weekly	Semi-Monthly	Weekly	Semi-Monthly
Employee	\$8.08	\$17.50	\$27.46	\$59.50	\$34.85	\$75.50	\$35.31	\$76.50
Employee +1 Dependent	\$13.38	\$29.00	\$46.62	\$101.00	\$59.08	\$128.00	\$70.62	\$153.00
Employee + 2 Dependents	\$15.46	\$33.50	\$62.08	\$134.50	\$79.85	\$173.00	\$97.85	\$212.00
Employee + 3 or more Dependents	\$15.92	\$34.50	\$78.23	\$169.50	\$102.00	\$221.00	\$97.85	\$212.00

MALA	13.					CHARA
	Weekly	Semi-Monthly	Weekly	Semi-Monthly	Weekly	Semi-Monthly
Employee	\$5.77	\$12.50	\$6.46	\$14.00	\$3.46	\$7.50
Employee +1 Dependent	\$11.54	\$25.00	\$12.92	\$28.00	\$6.23	\$13.50
Employee + 2 Dependents	\$16.15	\$35.00	\$18.46	\$40.00	\$8.54	\$18.50
Employee + 3 or more Dependents	\$18.00	\$39.00	\$20.31	\$44.00	\$9.69	\$21.00

	Weekly	Semi-Monthly
Employee	\$1.15	\$2.50
Employee +1 Dependent	\$2.54	\$5.50
Employee + 2 Dependents	\$3.46	\$7.50
Employee + 3 or more Dependents	\$3.46	\$7.50

Per \$100 of Coverage	\$0.83
	1 1

Example: 43 year old, eligible earnings \$25,000

Benefit =  $$25,000 \times 60\% = $15,000 \text{ annual benefit } ($15,000/100 = $150)$ 

**Premium = \$150 \*.83 = \$124.50** 

\$124.50 / 52 = \$2.40 per weekly pay period or \$124.50 / 24 = \$5.19 per semi-monthly pay period

1.1.51,1		
	Weekly	Semi-Monthly
Coverage	 \$3.64	\$7.88

#### SERVICEMASTER HEALTH AND WELFARE BENEFIT PLAN 2006 **EMPLOYEE PREMIUMS**

1941	Sec. Subject	and the state of			
UNBURATUR					
	Per \$1,000 of Coverage	Per \$1,000 of Coverage	Spouse/Child(ren)	Weekly	Semi-Monthly
< 25	\$0.72	\$1.08	\$15,000/\$2,000	\$0.86	\$1.86
25 - 29	\$0.84	\$1.32	\$25,000/\$5,000	\$1.45	\$3.15
30 - 34	\$0.96	\$1.44	\$50,000/\$10,000	\$2.93	\$6.35
35 - 39	\$1.20	\$1.68			
40 - 44	\$1.80	\$2.64			
45 - 49	\$2.76	\$4.08			
50 - 54	\$4.80	\$7.32		1	
55 - 59	\$7.32	\$11.04			
60 - 64	\$11.88	\$17.88			
65 - 69	\$20.04	\$30.00			
> 70	\$39.12	\$58.68			

Example: 43 year old, eligible earnings \$25,000, elected supplemental life =  $2 \times \text{eligible earnings non-smoker}$ Benefit = \$25,000 x 2 = \$50,000 benefit (\$50,000/1000 = \$50)

**Premium** = \$50 \* 1.80 = \$90

\$90/52 = \$1.73 per weekly pay period or \$90/24 = \$3.75 per semi-monthly pay period

	1.多など教養			
\$20,000	\$0.14	\$0.21	\$0.30	\$0.45
\$30,000	\$0.21	\$0.31	\$0.45	\$0.68
\$40,000	\$0.28	\$0.42	\$0.60	\$0.90
\$50,000	\$0.35	\$0.52	\$0.75	\$1.13
\$60,000	\$0.42	\$0.62	\$0.90	\$1.35
\$70,000	\$0.48	\$0.73	\$1.05	\$1.58
\$80,000	\$0.55	\$0.83	\$1.20	\$1.80
\$90,000	\$0.62	\$0.93	\$1.35	\$2.03
\$100,000	\$0.69	\$1.04	\$1.50	\$2.25
\$150,000	\$1.04	\$1.56	\$2.25	\$3.38
\$200,000	\$1.38	\$2.08	\$3.00	\$4.50
\$250,000	\$1.73	\$2.60	\$3.75	\$5.63
\$300,000	\$2.08	\$3.12	\$4.50	\$6.75
\$350,000	\$2.42	\$3.63	\$5.25	\$7.88
\$400,000	\$2.77	\$4.15	\$6.00	\$9.00
\$450,000	\$3.12	\$4.67	\$6.75	\$10.13
\$500,000	\$3.46	\$5.19	\$7.50	\$11.25
\$550,000	\$3.81	\$5.71	\$8.25	\$12.38
\$600,000	\$4.15	\$6.23	\$9.00	\$13.50
\$650,000	\$4.50	\$6.75	\$9.75	\$14.63
<b>^700,000</b>	\$4.85	\$7.27	\$10.50	\$15.75
/50,000	\$5.19	\$7.79	\$11.25	\$16.88

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1	H	Base Coverage		) Appy	Middle Coverage		Highest Coverage	
	2005 Basic Services	2605 Base PPO	2006 Regular	2005 Buy-up	2006 PPO Super	2006 Premium	OVH 5007	2006 HMO
Annual Maximum Medical Benefi	\$7,500 plus \$45,000 <sup>1</sup>	None	None	None	None	None	None	None
Annual Deductible	_							
In Network	\$2000400 cm	* \$1,000/\$2	\$1,000/\$2,000	21008800	\$600/\$1,200	\$400/\$800	05 to 1	<b>8</b>
Out of Network	\$300/\$600	\$2,000/\$4,000	\$2,000/\$4,000	2800/21,690	\$1,200/\$2,400	\$800/\$1,600	Not Covered	Not Covered
Annual Out of Pocket Limit								
· In Network	· · · · · · · · · · · · · · · · · · ·	25,000,36,000	\$15,000/\$20,000	Taliforning .	\$2,500/\$5,000	\$2,000/\$4,000	\$1500XB1000	\$1.500/\$3.000
Out of Network	None	\$6,000/\$12,000	\$20,000/\$30,000	\$4,000/\$8,000	\$5,000/\$10,000	\$4,000/\$8,000	Not Covered	Not Covered
Coinsurance								
· In Network	S. Colimental Marianes	W. C	%0.	A 14 808 W. S.	%08	%06	100%	100%
Out of Network	で 日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日	<b>%09</b>	20%	00.00	%09	%09	Not Covered	Not Covered
Office Visit	(Limited to 5 visits)	からなる こうこうしん	_				を対し、砂糖を変	
In Network	\$10 bopsy	** \$20 PCP/S30 Spec	\$20 PCP/\$30 Spec.	\$20 copsy	\$20 PCP/\$30 Spec.	\$15 PCP/\$25 Spec.	- \$20 PCP/\$30 Spec.	\$20 PCP/\$30 Spec.
Out of Network	\$10 Ded then 80% Coins	Ded/Coins.	Ded/Coins.	Ded/Coins.	Ded/Coins.	Ded/Coins.	Not Covered	Not Covered
Inpatient Hospital Copayment	· · · · · · · · · · · · · · · · · · ·							
In Network	* Callogay Vary	Ped Coins	Ded/Coins.	Pre- Ded. Collins	Ded/Coins.	Ded./Coins.	\$500/admit	\$500/admit
Gut of Network	See SRC benefit schedule	Ded/Coms.	Ded/Coins.	Ded /Coins:	Ded./Coins.	Ded/Coins.	Not Covered	Not Covered
Prescription Drug								
- Annual Maximum Drug Benefit	10 mark 1000 mark 10 mm	None T	\$1,500	THE NAME OF THE PARTY OF THE PA	None	None	A Money	None
· Deductible (Retail Only)	None	\$50/\$100	\$50/\$100	\$50,\$160	\$50/\$100	\$25/\$50	SOCHO	0013/053
· Annual OOP Maximum	None	\$1,000/\$3,000	None	\$1,000,53,000	\$1,000/\$3,000	\$1,000/\$3,000	S1 000/\$4 000	\$1 000/£3 000
In Network		The state of the s		は、日本の一般の一般の				000,000,000,000
Retail	100000 A	(20世紀)5%(6	85% G (\$5 min)	を見るのである。	90% G (\$5 min)	95% G (\$5 min)	<b>新聞歌歌歌</b>	90% G (\$5 min)
	(subject to annual	80% FB (\$15 min)	75% FB (\$15 min)	80% FB (\$15 min)	80% FB (\$15 min)	85% FB (\$15 min)	80% FB (\$15 mm)	80% FB (\$15 min)
	maximum benefit)	70% NFB (\$30 min)	65% NFB (\$30 min)	70% NFB (\$30 min)	70% NFB (\$30 min)	75% NFB (\$30 min)	70% NFB (\$30 min)	70% NFB (\$30 min)
Mail Order	\$10 copay	90% G (\$10 min)	85% G (\$10 min)	90% G (\$10 min)	90% G (\$10 min)	95% G (\$10 min)	90% G (\$10 min)	90% G (\$10 min)
	(subject to annual	80% FB (\$30 min)	75% FB (\$30 min)	80% FB (\$30 min)	80% FB (\$30 min)	85% FB (\$30 min)	80% FB (\$30 min)	80% FB (\$30 min)
	maximum benefit)	70% NFB (\$60 min)	65% NFB (\$60 min)	70% NFB (\$60 min)	70% NFB (\$60 min)	75% NFB (\$60 min)	70% NFB (\$60 min)	70% NFB (\$60 min)
· Out of Network	A COLUMN TO SERVICE STATE OF THE SERVICE STATE STATE OF THE SERVICE STATE STATE OF THE SERVICE STATE STAT	AND AND ASSESSMENT OF THE PARTY		のできる 大の神の大の神の大のでは、大きのでは、	- <b></b>		The state of the s	
Retail Moil Order			Not covered		Not covered	Not covered	A VOICEMENT OF	Not covered
Will Class	The second second	TANK CANONE	INDI COVERED	NOT CONCIDE	Not covered	Not covered	Not covered	Not covered

<sup>1</sup> The base medical maximum benefit is \$7,500 per coverage year. There also is a supplemental medical benefit of \$45,000 (lifetime maximum)
<sup>2</sup> Including deductible

### **OMITTED FOR THIS RFSQ PROCESS**

# Subcontractors Form List Does not apply



# COUNTY OF LOS ANGELES

#### **DEPARTMENT OF PUBLIC WORKS**

"To Enrich Lives Through Effective and Caring Service"

900 SOUTH FREMONT AVENUE ALHAMBRA, CALIFORNIA 91803-1331 Telephone: (626) 458-5100 www.ladpw.org

ADDRESS ALL CORRESPONDENCE TO: P.O. BOX 1460 ALHAMBRA, CALIFORNIA 91802-1460

November 8, 2006

IN REPLY PLEASE
REFER TO FILE: AS-0

# NOTICE TO BIDDERS - INVITATION FOR BID FOR LANDSCAPE AND GROUNDS MAINTENANCE SERVICES (2006-PA042)

Public Works will recommend to the Board of Supervisors the award of contracting to the lowest Bidder for Landscape and Grounds Maintenance Services (2006-PA042) for the following area:

 Public Works Headquarters Complex – Landscape and Grounds Maintenance Services

The estimated maximum total annual cost for this contract is \$70,000.

A Bidders' Conference and walk-through will be held on Monday, November 13, 2006, at 10 a.m. at Public Works Headquarters, 900 South Fremont Avenue, Alhambra, California 91803, in the 7th Floor Fiscal Conference Room. ATTENDANCE BY THE BIDDER OR AN AUTHORIZED REPRESENTATIVE AT THE CONFERENCE AND WALK-THROUGH IS MANDATORY. Public Works will reject bids from those who have not signed in as attending the Conference. Attendees should be prepared to ask questions at that time about the specifications, bid requirements, and contract terms. After the Conference, it may be impossible to respond to further requests for information.

Bid package must include the Schedule of Prices (Form PW-2) and Cost Methodology (Form LW-8) for Public Works Headquarters Complex.

Sealed bid packages for this IFB must be submitted **no later than** <u>Tuesday, November 21, 2006, at 12 p.m.</u> to:

County of Los Angeles Department of Public Works
Public Works Cashier - Mezzanine Floor
Attention Ms. Melissa Saradpon/Administrative Services Division
900 South Fremont Avenue
Alhambra, CA 91803

Public Works will accept bids under the following terms and conditions:

- 1. Bid forms PW–2, Schedule of Prices, and LW–8, Cost Methodology, both enclosed for Public Works Headquarters Complex, should be submitted in a sealed envelope displaying the name and address of the Bidder and addressed to: Administrative Services Division, Landscape and Grounds Maintenance Services (2006-PA042). No responsibility is assumed for mislabeled bids or those filed at the wrong location.
- 2. Public Works will reject bids that are not time stamped by the Cashier prior to the above deadline for submission.
- 3. Public Works may reject a bid if the Bidder has not signed and submitted all of the appropriate forms.
- 4. Bids will be subject to adjustment in accordance with the County's Local Small Business Enterprise Preference Program.
- 5. By submitting a bid, Bidder shall be held to have carefully read this notice and all enclosures, satisfied themselves before the delivery of their bid as to their ability to meet all of the requirements and difficulties attending the execution of the proposed work, and agreed that if awarded a contract, no claim will be made against the County based on this notice or the original Request for Statement of Qualifications, including, without limitation, claims based on any ambiguity or misunderstanding.
- 6. No cost-of-living adjustments shall be granted for the optional renewal periods.
- 7. If determined to be the lowest cost-effective bid, the selected Bidder will be recommended to the Board for the award of a contract for landscape maintenance services at the Public Works facilities identified. The selected Bidder shall sign and return the contract, together with original copies of the required insurance certification, within seven days after notification by Public Works of intent to recommend award of the proposed contract to the Board.
- 8. Bid shall be a firm offer and may not be withdrawn for a period of 180 days following the last day to submit bid.

- 9. The right is reserved to reject any or all bids that in the judgment of the Board and/or Director are not responsible, responsive, or otherwise not in the best interests of the County/Public Works. In the event of any such rejection, the County will not be liable for any costs incurred in connection with the preparation and submittal of a bid.
- 10. Bids signed by an agent other than an officer of a corporation or a member of a general copartnership must be submitted with a power of attorney or corporate resolution, certified by the secretary or assistant secretary, authorizing such signature; otherwise, the bid may be rejected as nonresponsive and unauthorized.
- 11. It is the responsibility of the Bidder to calculate the bid price to take into consideration any possible escalation of wages, materials, and other costs during the contract period. The Board, Director, County, Public Works, or District(s) do not presume what future costs may be or the rate of wages that may become necessary to pay employees of the contractor for the work performed during the contract period.
- 12. Bid will not be publicly opened.
- More than one bid from an individual, firm, partnership, corporation, or association under the same or different names will not be considered. Reasonable grounds for believing that any Bidder has an interest in more than one bid for the work contemplated may cause the rejection of bid in which such bidder has interest on the basis of nonresponsiveness and/or nonresponsibility. If there is reason for believing that collusion exists among the Bidders, such collusion by the participants may be cause for the rejection of their bid or future bids on the basis of nonresponsiveness and/or nonresponsibility.
- 14. If the total annual amount arrived at by multiplying the unit price by the number of units does not agree with the total amount entered for the item or if the total amount is not entered, the unit price and the corrected total amount will be considered as representing the Bidder's intentions. If the total annual amount is entered for the item, but not the unit price, the monthly price will be derived by dividing the total amount proposed for the item by the number of units as representing the Bidder's intentions. If items are incorrectly totaled, the corrected total will be considered as representing the Bidder's intentions.

- 15. Bids in response to this notice will become the exclusive property of the County. At such time as Public Works recommends the award of the contract to the Board and that recommendation appears on the Board's agenda, bids will be regarded as public records, except those parts of each bid that are defined by the Bidder as business or trade secrets and plainly marked as "trade secret." Designation of all or substantial portions of the bid as "trade secret" or inappropriate designation of portions of the bid as "trade secret" may result in the bid being rejected as nonresponsive. The County will not in any way be liable or responsible for the disclosure of any such records, or any parts thereof, if disclosure is required or permitted under the California Public Records Act or otherwise by law.
- 16. It is improper for any County officer, employee, or agent to solicit consideration, in any form, from a Bidder with the implication, suggestion, or statement that the Bidder's provision of the consideration may secure more favorable treatment for the Bidder in being placed on the list and/or the award of a contract or that the Bidder's failure to provide such consideration may negatively affect the County's consideration of the Bidder's submission. A Bidder shall not offer or give, either directly or through an intermediary, consideration, in any form, to a County officer, employee, or agent for the purpose of securing favorable treatment with respect to the award of this Contract.
  - A Bidder shall immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (800) 544-6861. Failure to report such a solicitation may result in the Bidder's submission being rejected on the basis of nonresponsiveness and/or nonresponsibility. Among other items, such improper consideration may take the form of cash; discounts; services; or the provision of travel, entertainment, or tangible gifts.
- 17. Notwithstanding Public Works' contract award recommendation to the Board, the Board retains the right to exercise its judgment concerning the selection of a Bidder, the terms of any resultant agreement, and to determine which Bidder best serves the interests of the County. The Board is the ultimate decision-making body and makes the final determinations necessary to arrive at a decision to award or not award a contract.

- 18. A person or entity may seek a Solicitation Requirements Review by submitting Exhibit H, Transmittal Form to Request an IFB Solicitation Requirements Review, along with supporting documentation. A Solicitation Requirements Review shall only be granted under the following circumstances:
  - The request for a Solicitation Requirements Review is received by Public Works not more than ten business days after issuance of the Invitation for Bid (IFB).
  - The request for a Solicitation Requirements Review includes documentation, which demonstrates the underlying ability of the person or entity to submit a bid.
  - The request for a Solicitation Requirements Review itemizes in appropriate detail each matter contested and factual reasons for the requested review.
  - The request for a Solicitation Requirements Review asserts either that:
    - Application of the minimum requirements, evaluation criteria and/or business requirements unfairly disadvantage the Bidder; or
    - Due to unclear instructions, the process may result in the County not receiving the best possible responses from the Bidders.

The Solicitation Requirements Review shall be completed and Public Works' determination shall be provided to the Bidder, in writing, within a reasonable time prior to the submission of bid due date.

19. Bidder may challenge Public Works' determination of lowest Bidder based on County's Protest Policy outlined in the Request for Statement of Qualification for landscape maintenance services issued on January 21, 2006.

#### 20. Proposed Contractor Selection Review

#### a. Debriefing Process

- i. Upon completion of the evaluation, and prior to entering negotiations with the selected Bidder, Public Works will notify the remaining Bidders in writing that Public Works is entering negotiations with another Bidder. Upon receipt of the letter, the Bidder may request a debriefing within the time specified in the letter. A debriefing will not be provided unless the request is made within the time frame specified.
- ii. The purpose of the debriefing is to compare the Bidder's response to the solicitation document with the evaluation document. The Bidder shall be debriefed only on its response. Because the contract process has not been completed, responses from other Bidders shall not be discussed.
- iii. If the Bidder is not satisfied with the results of the debriefing, it may, within five business days of the debriefing, request a review on the grounds and in the manner set forth below for review of Public Works' recommendation for contract award.

#### b. Proposed Contractor Selection Review

- i. The Bidder may submit a written request for a Proposed Contractor Selection Review if it asserts that its bid should have been determined to be the highest-scored bid but was not because of one of the following reasons:
  - (1) Public Works materially failed to follow procedures specified in the IFB. This includes:
    - (a) Failure to correctly apply the standards for reviewing the bid format requirements.
    - (b) Failure to correctly apply the standards and/or follow the prescribed methods for evaluating the bid specified in the IFB.
    - (c) Use of evaluation criteria that were different from the evaluation criteria disclosed in the IFB.

- (2) Public Works made identifiable mathematical or other errors in evaluating the bid, resulting in the Bidder receiving an incorrect score and not being selected as the recommended Contractor.
- (3) A member of the evaluation committee demonstrated bias in the conduct of the evaluation.
- (4) Another basis for review as provided by State or Federal law.
- ii. Upon completing the Proposed Contractor Selection Review, Public Works will issue a written decision to the Bidder within a reasonable time following receipt of the request for a Proposed Contractor Selection Review, and always before the date the Contract award recommendation is to be heard by the Board. If the Bidder is not satisfied with the results of the Proposed Contractor Selection Review, it may request a review on the grounds and in the manner set forth below for a County Review Panel.
- 21. Please refer to Exhibit G.1 for the Special Provisions Statement of Work for the Public Works Headquarters Complex.

Please direct questions regarding this IFB to Ms. Melissa Saradpon at (626) 458-4077, Monday through Thursday, 7 a.m. to 5 p.m.



The conference facility complies with the Americans with Disabilities Act (ADA). With four business days' notice, Public Works will make all reasonable efforts to provide information in alternate formats and other accommodations for people with disabilities. For the ADA Coordinator, please call (626) 458-4081 or TDD at (626) 282-7829, Monday through Thursday, 7 a.m. to 5:30 p.m.

Very truly yours,

DONALD L. WOLFE

**Director of Public Works** 

WILLIAM H. HIGLEY

**Deputy Director** 

MS

P:\aspub\CONTRACT\Melissa\MEDIANS\2006 IFBs\HQ.MD3.ELA\HQ - IFB\New\1-Rebid Notice.doc

Enc.

## Sample Agreement



#### BY AND BETWEEN

# THE COUNTY OF LOS ANGELES, DEPARTMENT OF PUBLIC WORKS

**AND** 

[CONTRACTOR'S NAME]

**FOR** 

LANDSCAPE AND GROUNDS MAINTENANCE SERVICES FOR PUBLIC WORKS HEADQUARTERS COMPLEX (2006-PA042)

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Violation and Claims	B.34	
County Auditing of Contractor Records	B.34	
Contractor Retaliation Prohibited		
Contractor Standards		
Neutrality in Labor Relations	B.37	
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(HIBIT G Special Provisions (HIBIT H Transmittal Form to Request an IFB Solicitation Requirements Review		
	Violation and Claims. County Auditing of Contractor Records. Notifications to Employees. Enforcement and Remedies. Use of Full-Time Employees. Contractor Retaliation Prohibited. Contractor Standards. Neutrality in Labor Relations. venue Service Notice 1015 endered Baby Law Posters dule Of Prices Methodology visions	

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# SAMPLE AGREEMENT FOR XXXXXXXXXXX –

#### LANDSCAPE AND GROUNDS MAINTENANCE SERVICES (2006-PA042)

THIS AGREEMENT is made and entered into this \_\_\_\_\_day of \_\_\_\_\_\_, 2007, by and between COUNTY OF LOS ANGELES, a subdivision of the State of California, a body corporate and politic (hereinafter referred to as COUNTY), and [NAME OF CONTRACTOR], a [Form of Entity] (hereinafter referred to as CONTRACTOR).

RECITALS

WHEREAS, COUNTY Department of Public Works (Public Works) has solicited statements of qualifications to identify one or more contractors qualified to provide landscape maintenance services under this AGREEMENT; and

WHEREAS, having reviewed and evaluated the statements submitted, Public Works has developed a list of responsible landscape maintenance contractors; and

WHEREAS, Public Works having found the CONTRACTOR to be a qualified, responsible landscape maintenance provider pursuant to the Request for Statements of Qualifications issued on January 26, 2006; and

WHEREAS, the CONTRACTOR having submitted the lowest bid for the described work in accordance with the Invitation for Bid issued on \_\_\_\_\_\_.

#### AGREEMENT

NOW, THEREFORE, the CONTRACTOR, for the consideration hereinafter set forth and the acceptance by the COUNTY and the CONTRACTOR'S bid filed with COUNTY on \_\_\_\_\_\_, 2006, hereby agrees to provide landscape maintenance services as described in the attached specifications, including, but not limited to, Exhibit A, Scope of Work.

FIRST: This AGREEMENT, together with Exhibit B (Service Contract General Requirements), Exhibit C (Internal Revenue Service Notice 1015), Exhibit D (Safely Surrendered Baby Law Posters), Exhibit E (Form PW-2, Schedule of Prices), Exhibit F (Form LW-8, Cost Methodology), Exhibit G.1 (Special Provisions-Statement of Work), Exhibit G.2 (Indoor Plant Locations), Exhibit G.3 (Map of Public Works Headquarters Complex), Exhibit H (Transmittal Form to Request an Invitation for Bids Solicitation Requirements Review), and the CONTRACTOR'S Statements of Qualifications, all attached hereto, and the Request for Statements of Qualifications and Notice to Bidders, all of which are incorporated herein by reference, are agreed by the COUNTY and the CONTRACTOR to constitute an integral part of the Contract documents.

// // <u>SECOND</u>: The COUNTY agrees, in consideration of satisfactory performance of the foregoing services in strict accordance with the Contract specifications to the satisfaction of the Director of Public Works, to pay the CONTRACTOR pursuant to Exhibit E (Form PW-2, Schedule of Prices), an amount not to exceed \$70,000 per year, or such greater amount as the Board may approve.

THIRD: This Contract's initial term shall be for a period of one year commencing upon Board approval and execution by the parties. At the discretion of the COUNTY, this Contract may be extended in increments of one year, not to exceed a total contract period of three years. The COUNTY, acting through the Director, may give a written notice of intent to extend this Contract at least 30 days prior to the end of each term. In addition, upon notice of at least 30 days, the Director may extend the final contract term on a month-to-month basis, not to exceed a total of six months, for the convenience of the COUNTY.

<u>FOURTH</u>: The CONTRACTOR shall bill monthly, in arrears, for the work performed during the preceding month. Work performed shall be billed at the hourly rates and/or unit prices quoted in Exhibit E, Form PW-2, Schedule of Prices.

<u>FIFTH</u>: Payments will be made for all work performed to the satisfaction of the Director upon receipt of a claim from the CONTRACTOR. The CONTRACTOR shall present invoices in triplicate (one original and two copies) for all work performed. The CONTRACTOR'S claim will clearly indicate this Contract's number, work order number, dates of service, location, type of services, and an itemized cost of labor and material. Public Works will only pay for hours actually worked by the CONTRACTOR'S employees on the assigned project. Public Works reserves the right to request additional information it may deem necessary on the invoices. Public Works agrees to make payment to the CONTRACTOR within 30 days of the receipt of a properly completed invoice from the CONTRACTOR. Invoices shall be sent to:

County of Los Angeles Department of Public Works Attention Fiscal Division, Accounts Payable P.O. Box 7508 Alhambra, CA 91802-7508

<u>SIXTH</u>: In no event shall the aggregate total amount of compensation paid to the CONTRACTOR exceed the amount of compensation authorized by the Board. Such aggregate total amount is the Maximum Contract Sum.

SEVENTH: The CONTRACTOR understands and agrees that only the designated Public Works Contract Manager is authorized to request or order work under this Contract. The CONTRACTOR acknowledges that the designated Contract Manager is not authorized to request or order any work that would result in the CONTRACTOR earning an aggregate compensation in excess of this Contract's Maximum Contract Sum.

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II

EIGHTH: The CONTRACTOR shall not perform or accept work requests from Contract Manager or any other person that will cause the Maximum Contract Sum of this Contract to be exceeded. The CONTRACTOR shall monitor the balance of this Contract's Maximum Contract Sum. When the total of the CONTRACTOR'S paid invoices, invoices pending payment, invoices yet to be submitted, and ordered services reaches 75 percent of the Maximum Contract Sum, the CONTRACTOR shall immediately notify the Contract Manager in writing. The CONTRACTOR shall send written notification to the Contract Manager when this Contract is within six months from expiration of the term as provided for hereinabove.

<u>NINTH</u>: The CONTRACTOR shall have no claim against the COUNTY for payment of any money or reimbursement of any kind whatsoever for any service provided by the CONTRACTOR after the expiration or other termination of this Contract. Should the CONTRACTOR receive any such payment, it shall immediately notify COUNTY and shall immediately repay all such funds to the COUNTY. Payment by COUNTY for services rendered after expiration or other termination of this Contract shall not constitute a waiver of COUNTY'S right to recover such payment from the CONTRACTOR. This provision shall survive the expiration or other termination of this Contract.

<u>TENTH</u>: No cost-of-living adjustments shall be granted for the optional renewal periods.

<u>ELEVENTH</u>: In the event that terms and conditions of the CONTRACTOR'S bid and/or Statement of Qualifications conflict with the COUNTY'S specifications, requirements, terms, and conditions herein, the COUNTY'S provisions shall control and be binding.

<u>TWELFTH</u>: The CONTRACTOR agrees in strict accordance with the Contract specifications and conditions to meet the COUNTY'S requirements.

THIRTEENTH: Should the COUNTY terminate this Contract for cause or should the CONTRACTOR request to be relieved from this Contract's requirements, the COUNTY at its sole discretion may not invite the CONTRACTOR to submit a bid for the replacement Contract.

<u>FOURTEENTH</u>: This Contract constitutes the entire AGREEMENT between COUNTY and CONTRACTOR with respect to the subject matter of this AGREEMENT and supersedes all prior and contemporaneous agreements and understandings.

 IN WITNESS WHEREOF, the COUNTY has, by order of its Board of Supervisors, caused these presents to be subscribed by the Mayor of said Board and the seal of said Board to be affixed and attested by the Clerk thereof, and the CONTRACTOR has subscribed its name by and through its duly authorized officers, as of the day, month, and year first written above.

	COUNTY OF LOS ANGELES
ATTEST:	By Mayor, Los Angeles County
SACHI A. HAMAI Executive Officer of the Board of Supervisors of the County of Los Angeles	
By Deputy	
APPROVED AS TO FORM:	
RAYMOND G. FORTNER, JR. County Counsel	
By Deputy	[NAME OF CONTRACTOR]
	By Its President
	Type or Print Name
	By Its Secretary
	Type or Print Name

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#### STATEMENT OF WORK

For this Public Works Headquarters Complex Bid, the Statement of Work from the Request for Statements of Qualifications (RFSQ) will be replaced with the Exhibit G.1.

#### SERVICE CONTRACT GENERAL REQUIREMENTS

#### **SECTION 1**

#### INTERPRETATION OF CONTRACT

#### A. Headings

The headings herein contained are for convenience and reference only and are not intended to define or limit the scope of any provision thereof.

#### B. <u>Definitions</u>

Whenever in the Request for Proposals, Contract, Specifications, Terms, Requirements, and Conditions the following terms are used, the intent and meaning shall be interpreted as follows:

<u>Board</u>. The Board of Supervisors of the County of Los Angeles and Ex-Officio Board of Supervisors of the Los Angeles County Flood Control District.

<u>Contract</u>. The written agreement covering the performance of the service and the furnishing of labor, materials, supervision, and equipment in the performance of the service. The Contract shall include the Specifications, together with any special provisions thereof. Included are all supplemental agreements amending or extending the service to be performed which may be required to supply acceptable services specified herein.

<u>Contractor</u>. The person or persons, partnership, joint venture, corporation or other entity who has entered into an agreement with the County to perform or execute the work covered by these Specifications.

<u>Contract Work or Work.</u> The entire contemplated work of construction, maintenance, and repair to be performed and services rendered as prescribed in the Specifications and covered by this Contract.

<u>County</u>. Includes County of Los Angeles, County of Los Angeles Department of Public Works, Los Angeles County Road Department, and/or Los Angeles County Engineer.

<u>Director</u>. The Director of Public Works, County of Los Angeles, as used herein, includes the Road Commissioner, County of Los Angeles; County Engineer, County of Los Angeles; Chief Engineer, Los Angeles County Flood Control District; and/or their authorized representative(s).

District. Los Angeles County Flood Control District.

<u>Proposal</u>. The written instrument which a Contractor submitted in conformance with the solicitation document (Request for Proposals).

<u>Proposer</u>. Any individual, firm, or corporation submitting a priced Proposal for the work, acting directly or through a duly authorized representative.

Public Works. County of Los Angeles Department of Public Works.

Solicitation. Request for Proposals or Request for Quotation.

<u>Specifications</u>. The directions, provisions, and requirements contained herein, as supplemented by such special provisions as may be necessary pertaining to method, manner, and place of performing the work under this Contract.

<u>Subcontract</u>. An agreement to employ a Subcontractor; to employ or agree to employ a Subcontractor.

<u>Subcontractor</u>. Persons, companies, corporations, or other entities furnishing supplies, services of any nature, equipment, or materials to the Contractor, at any tier under oral or written agreement.

#### C. <u>Ambiguities or Discrepancies</u>

Both parties have either consulted or had the opportunity to consult with counsel regarding the terms of this Contract and are fully cognizant of all terms and conditions. Should there be any uncertainty, ambiguity, or discrepancy in the terms or provisions hereof, or should any misunderstanding arise as to the interpretation to be placed upon any position hereof or the applicability of the provisions hereunder, neither party shall be deemed as the drafter of this Contract and the uncertainty, ambiguity, or discrepancy shall not be construed against either party.

#### **SECTION 2**

## STANDARD TERMS AND CONDITIONS PERTAINING TO CONTRACT ADMINISTRATION

#### A. <u>Assurance of Compliance with Civil Rights Laws</u>

The Contractor hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000e through 2000e(17), to the end that no person shall, on the grounds of race, creed, color, sex, gender, national origin, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract. The Contractor shall comply with its EEO Certification.

#### B. <u>Conflict of Interest</u>

- 1. The Contractor represents and warrants that no County employee whose position in the County enables him/her to influence the award of this Contract, and no spouse or economic dependent of such employee is or shall be employed in any capacity by the Contractor herein or does or shall have any direct or indirect financial interest in this Contract.
- 2. The Contractor represents and warrants that it is aware of, and its authorized officers have read, the provisions of Los Angeles County Code, Section 2.180.010, "Certain Contracts Prohibited," and that execution of this Agreement will not violate those provisions. The Contractor must sign and adhere to the "Conflict of Interest Certification" (Form PW-5).

#### C. <u>Consideration of Hiring County Employees Targeted for Layoffs</u>

Should the Contractor require additional or replacement personnel after the effective date of this Contract to perform the services set forth herein, the Contractor shall give first consideration for such employment openings to qualified permanent County employees who are targeted for layoff or qualified former County employees who are on a reemployment list during the life of this Contract.

#### D. <u>Consideration of Hiring GAIN/GROW Employees</u>

Should the Contractor require additional or replacement personnel after the effective date of this Contract, the Contractor shall give consideration for any such employment openings to participants in the County's Department of Public Social Services' Greater Avenues for Independence (GAIN) Program or General Relief Opportunity for Work (GROW) Program who meet the Contractor's minimum qualifications for the open position. For this purpose, consideration

shall mean that the Contractor will interview qualified candidates. The County will refer GAIN/GROW participants by category to the Contractor.

# E. <u>Contractor's Acknowledgment of County's Commitment to Child Support Enforcement</u>

Contractor acknowledges that the County places a high priority on the enforcement of child support laws and the apprehension of child support evaders. Contractor understands that it is County's policy to encourage all County contractors to voluntarily post County's L.A.'s Most Wanted: Delinquent Parents poster in a prominent position at Contractor's place of business. County's Child Support Services Department will supply the Contractor with the poster to be used.

## F. <u>Contractor's Warranty of Adherence to County's Child Support Compliance</u> Program

The Contractor acknowledges that the County has established a goal of ensuring that all individuals who benefit financially from the County through contract are in compliance with their court-ordered child, family, and spousal support obligations in order to mitigate the economic burden otherwise imposed upon the County and its taxpayers.

As required by the County's Child Support Compliance Program (Los Angeles County Code Chapter 2.200), and without limiting the Contractor's duty under this Contract to comply with all applicable provisions of law, the Contractor warrants that it is now in compliance and shall during the term of this Contract maintain compliance with the employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653) and California Unemployment Insurance Code Section 1088.5, and shall implement lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family, or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

#### G. County Lobbyists

The Contractor and each County lobbyist or County lobbying firm, as defined in Los Angeles County Code Section 2.160.010, retained by the Contractor shall fully comply with County's Lobbyist Ordinance, Los Angeles County Code Chapter 2.160. Failure on the part of the Contractor or County lobbyist or County lobbying firm retained by the Contractor to fully comply with the County's Lobbyist Ordinance shall constitute a material breach of the this Contract upon which the County may, at its sole discretion, immediately terminate or suspend this Contract.

#### H. Nondiscrimination in Employment

- 1. The Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally by it without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all Federal and State antidiscrimination laws and regulations.
- 2. The Contractor shall certify to, and comply with, the provisions of the Contractor's EEO Certification (Form PW-7).
- 3. The Contractor shall take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all Federal and State antidiscrimination laws and regulations. Such action shall include, but not be limited to, employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection of training, including apprenticeship.
- 4. The Contractor certifies and agrees that it will deal with its subcontractors, bidders, or vendors without regard to, or because of, race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.
- 5. The Contractor certifies and agrees that it, its affiliates, subsidiaries, or holding companies shall comply with all applicable Federal and State laws and regulations to the end that no person shall, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project program, or activity supported by this Contact.
- 6. The Contractor shall allow the County representative access to its employment records during regular business hours to verify compliance with the provisions of this section when so requested by the County.
- 7. If the County finds that any of the above provisions have been violated, such violation shall constitute a material breach of this Contract upon which the County may terminate or suspend this Contract. While the County reserves the right to determine independently that the antidiscrimination provisions of this Contract have been violated, in addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Employment Opportunity Commission

that the Contractor has violated State or Federal antidiscrimination laws or regulations shall constitute a finding by the County that the Contractor has violated the antidiscrimination provisions of this Contract.

8. The parties agree that in the event the Contractor violates the antidiscrimination provisions of this Contract, the County shall, at its sole option, be entitled to a sum of \$500 pursuant to California Civil Code Section 1671 as liquidated damages in lieu of canceling, terminating, or suspending this Contract.

#### I. County's Quality Assurance Plan

The County or its agent will evaluate the Contractor's performance under this Contract on not less than an annual basis. Such evaluation will include assessing the Contractor's compliance with all Contract terms and performance standards. Contractor deficiencies which County determines are severe or continuing and that may place performance of this Contract in jeopardy, if not corrected, will be reported to the Board. The report will include improvement/corrective action measures taken by the County and the Contractor. If improvement does not occur consistent with the corrective action measures, County may terminate this Contract or impose other penalties as specified in this Contract.

#### J. Notice to Employees Regarding the Federal Earned Income Credit

The Contractor shall notify its employees, and shall require each subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the Federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Service Notice 1015 (Exhibit C).

#### K. Recycled-Content Paper Products

Consistent with Board policy to reduce the amount of solid waste deposited at the County landfills, the Contractor agrees to use recycled-content paper to the maximum extent possible under this Contract.

#### L. Publicity

- The Contractor shall not disclose any details in connection with this Contract to any party, except as may be otherwise provided herein or required by law. However, in recognizing the Contractor's need to identify its services and related clients to sustain itself, the County shall not inhibit the Contractor from publicizing its role under this Contract within the following conditions:
  - a. The Contractor shall develop all publicity material in a professional manner.

- b. During the course of performance of this Contract, the Contractor, its employees, agents, and subcontractors shall not publish or disseminate commercial advertisements, press releases, opinions or feature articles using the name of the County without the prior written consent of the Chief Administrative Officer and County Counsel. The County shall not unreasonably withhold written consent and approval by the County may be assured in the event no adverse comments are received in writing within two weeks after submittal.
- c. The Contractor may, without prior written permission of the County, indicate in its proposals and sales materials that it has been awarded a Contract to provide these services, provided that the requirements of this Article shall apply.

#### M. Termination for Improper Consideration

- 1. County may, by written notice to the Contractor, immediately terminate the right of the Contractor to proceed under this Contract if it is found that consideration, in any form, was offered or given by the Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing this Contract or securing favorable treatment with respect to the award, amendment, or extension of this Contract or the making of any determinations with respect to the Contractor's performance pursuant to this Contract. In the event of such termination, County shall be entitled to pursue that same remedies against the Contractor as it could pursue in the event of default by the Contractor.
- 2. The Contractor shall immediately report any attempt by a County officer or employee to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (800) 554-6861. Such fraud may also be reported via e-mail to fraud@auditor.co.la.ca.us and by mail to Los Angeles County Fraud Hotline. 1000 South Fremont Avenue. Unit 51. Alhambra. California 91803-4737.
- Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel, entertainment, or tangible gifts.

#### N. Warranty Against Contingent Fees

 The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by the Contractor for the purpose of securing business.

2. For breach or violation of this warranty, the County shall have the right to terminate this Contract and, at its sole discretion, deduct from this Contract price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

#### O. Compliance with Applicable Laws

- 1. Contractor shall comply with all applicable Federal, State and local laws, rules, regulations, directives, or ordinances, and all provisions required thereby to be included herein are hereby incorporated by reference.
- Contractor shall indemnify and hold the County harmless from and against any and all liability costs, damages, expenses including, but not limited to, defense costs and attorney's fees arising from any violation on the part of the Contractor or its employees, agents, or subcontractors of any such laws, rules, regulations, directives, or ordinances.

#### P. Legal Status of Contractor's Personnel at Facility

Contractor warrants that it fully complies with all Federal and State statutes and regulations regarding employment of aliens and others, and that all of its employees performing services under this Contract meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. The Contractor shall obtain from all employees performing services hereunder, all verification and other documentation of employment eligibility status required by Federal statutes and regulations, including, but not limited to, the Immigration Reform and Control Act of 1986 (PL. 99-603) or as they currently exist and as they may be hereafter amended. The Contractor shall retain all such documentation for all covered employees for the period prescribed by law. The Contractor shall indemnify, defend, and hold harmless, the County, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against the Contractor or the County or both in connection with any alleged violation of Federal statutes or regulations pertaining to the eligibility for employment of persons performing services under this Contract.

#### Q. No Payment for Services Following Expiration or Termination of Contract

The Contractor shall have no claim against the County for payment of any money or reimbursement of any kind whatsoever for any service provided by the Contractor after the expiration or other termination of this Contract. Should the Contractor receive any such payment it shall immediately notify the County and shall immediately repay all such funds to the County. Payment by the County for services rendered after expiration or other termination of this Contract shall not constitute a waiver of the County's right to recover such payment from the

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Contractor. This provision shall survive the expiration or other termination of this Contract.

#### R. <u>Limitation of the County's Obligation Due to Non-appropriation of Funds</u>

- 1. The County's obligation is payable only and solely from funds appropriated for the purpose of this Contract.
- 2. All funds for payments after June 30 of the current fiscal year are subject to the County's legislative appropriation for this purpose. Payments during subsequent fiscal periods are dependent upon the same action.
- In the event this Contract extends into succeeding fiscal year periods, and if the governing body appropriating the funds does not allocate sufficient funds for the next succeeding fiscal year's payments, then the affected equipment and/or work shall be terminated as of June 30 of the then current fiscal year. The County shall notify the Contractor in writing of such nonallocation at the earliest possible date.

#### S. Gratuitous Work

The Contractor agrees that should work be performed outside the scope of work indicated and without Public Works' prior written approval in accordance with Exhibit B, Section 2.CC, Changes and Amendments of Terms, such work shall be deemed to be a gratuitous effort by the Contractor, and the Contractor shall have no claim, therefore, against the County.

#### T. <u>Assignment by Contractor</u>

- 1. Contractor shall not assign its rights or delegate its duties under this Contract, or both, whether in whole or in part, without the prior written consent of the County, in its discretion, and any attempted assignment or delegation without such consent shall be null and void. For purposes of this paragraph, County consent shall require a written amendment to this Contract, which is formally approved and executed by the parties. Any payments by County to any approved delegate or assignee on any claim under this Contract shall be deductible, at County's sole discretion, against the claims which the Contractor may have against the County.
- Shareholders, partners, members, or other equity holders of the Contractor may transfer, sell, exchange, assign, or divest themselves of any interest they may have therein. However, in the event any such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority control of the Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of this Contract, such disposition is an assignment requiring the prior written consent of the County in accordance with applicable provisions of this Contract.

3. Any assumption, assignment, delegation, or takeover of any of the Contractor's duties, responsibilities, obligations, or performance of same by any entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without the County's express prior written approval, shall be a material breach of this Contract which may result in the termination of this Contract. In the event of such termination, County shall be entitled to pursue the same remedies against the Contractor as it could pursue in the event of default of the Contractor.

#### U. Subcontracting

- 1. No performance of this Contract or any portion thereof may be subcontracted by the Contractor without the express written consent of the Director, at the Director's sole and absolute discretion. Any attempt by the Contractor to subcontract any performance of the terms of this Contract without the express written consent of the County shall be null and void and shall constitute a breach of the terms of this Contract. In the event of such a breach, this Contract may be terminated forthwith.
- In the event the County should consent to subcontracting, each and all of the provisions of this Contract and any amendment thereto shall extend to and be binding upon and inure to the benefit of the successors or administrators of the respective parties.
- 3. In the event the County should consent to subcontracting, the Contractor shall include in all subcontracts the following provision: "This Agreement is a subcontract under the terms of a prime contract with the County of Los Angeles. All representations and warranties shall inure to the benefit of the County of Los Angeles."
- 4. Any third-party delegate(s) appointed by the Contractor shall be specified in writing to the Director for advance concurrence.
- 5. No subcontractor shall be recognized or dealt with by the Board or any of the persons chargeable with the enforcement of this Contract. The Contractor shall, at all times, be personally responsible for the performance of this Contract.

#### V. Governing Laws

This Contract shall be construed in accordance with and governed by the laws of the State of California.

#### W. Notice of Delay

Except as otherwise provided under this Contract, when either party has knowledge that any actual or potential situation is delaying or threatens to delay

the timely performance of this Contract, that party shall, within one day, give notice thereof, including all relevant information with respect thereto, to the other party.

#### X. Record Retention and Inspection

The Contractor agrees that the County or any duly authorized representative shall have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, time cards, or other records relating to this Contract. Such material, including all pertinent costs, accounting, financial records, and proprietary data, shall be kept and maintained by the Contractor, at a location in Los Angeles County, for a period of five years after completion of this Contract unless the County's written permission is given to dispose of material prior to the end of such period.

#### Y. Validity

If any portion, provision, or part of this Contract is held, determined or adjudicated to be invalid, unenforceable, or void for any reason whatsoever, each such portion, provision, or part shall be severed from the remaining portions, provisions, or parts of this Contract, and (to the extent allowed by law) shall not affect the validity or enforceability of such remaining portions, provisions, or parts.

#### Z. Waiver

No waiver by the County of any breach of any provision of this Contract shall constitute a waiver of any other breach of such provision. Failure of the County to enforce at anytime or from time to time, any provision of this Contract shall not be construed as a waiver thereof. The rights and remedies set forth in this paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

#### AA. Default and Termination

#### 1. Default

- a. The County may, subject to the provisions of subsection c (pertaining to defaults of subcontractors) below, by written notice of default to the Contractor, terminate the whole or any part of this Contract in any one of the following circumstances:
  - i. If the Contractor has materially breached this Contract; or
  - ii. If the Contractor fails to perform the work within the time specified herein or any extension thereof; or

- iii. If the Contractor fails to perform any of the other provisions of this Contract, or so fails to make progress as to endanger performance of this Contract in accordance with its terms, and in either of these two circumstances does not cure such failure within a period of five working days (or such longer period as the County may authorize in writing) after receipt of notice from the County specifying such failure.
- b. In the event the County terminates this Contract in whole or in part pursuant to this subsection, the County may procure, upon such terms and in such manner as the County may deem appropriate, goods and services similar to those so terminated, and the Contractor shall be liable to the County for any excess costs for such similar goods and services, provided that the Contractor shall continue the performance of this Contract to the extent not terminated under the provisions of this clause.
- Except with respect to defaults of subcontractors, the Contractor C. shall not be liable for any excess costs if the failure to perform this Contract arises out of causes beyond the control and without the fault or negligence of the Contractor. Such causes may include, but are not restricted to, acts of God or of the public enemy, acts of the County in either its sovereign or contractual capacity, acts of the Federal or State government in its sovereign capacity, fires, epidemics. guarantine restrictions. strikes. embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of the Contractor. If the failure to perform is caused by the default of a subcontractor, and if such default arises out of causes beyond the control of both the Contractor and subcontractor, and without the negligence of either of them, the Contractor shall not be liable for any excess costs for failure to perform, unless the supplies or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required delivery schedule.
- d. If, after Notice of Termination of this Contract under the provisions of this clause, it is determined for any reason that the Contractor was not in default under the provisions of this clause or the default was excusable under the provisions of this clause, the rights and obligations of the parties shall be the same as if the Notice of Termination had been issued pursuant to this Exhibit's Section 2.AA.3, Termination for Convenience.
- e. The rights and remedies of the County provided in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

f. As used herein, the terms "subcontractor" and "subcontractors" mean persons, companies, corporations, or other organizations furnishings supplies, services of any nature, equipment, or materials to Contractor, at any tier, under oral or written agreement.

# 2. Default for Insolvency

The County may terminated this Contract forthwith for default in the event of the occurrence of any of the following:

- a. Insolvency of the Contractor. The Contractor shall be deemed to be insolvent if it has ceased to pay its debts in the ordinary course of business or cannot pay its debts as they become due, whether it has committed an act of bankruptcy or not, and whether insolvent within the meaning of the Federal Bankruptcy Law or not.
- b. The filing of a voluntary petition to have the Contractor declared bankrupt.
- c. The appointment of a Receiver or Trustee for the Contractor.
- d. The execution by the Contractor of an assignment for the benefits of creditors.
- e. The rights and remedies of the County provided in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

# 3. Termination for Convenience

It is not the intent of the County to terminate this Contract before the completion of all items except for sound business reasons of which the County shall be the sole judge; however, and notwithstanding:

- a. The County may at any time terminate this Contract, or any portion thereof, without liability (except as hereinafter provided) by delivering to the Contractor written notice specifying the desired termination date at least 30 days in advance thereof.
- b. If this Contract is terminated, the Contractor shall, within 30 days of the Notice of Termination, complete those items of work which are in various stages of completion, which the Director determines are necessary to bring the work to a timely, logical, and orderly end. Reports, samples, and other materials prepared by the Contractor under this Contract shall be delivered to the County upon request and shall become the property of the County.

# 4. <u>Termination for Breach of Warranty to Maintain Compliance with County's</u> Child Support Requirements

Failure of the Contractor to maintain compliance with the requirements set forth in this Exhibit's Section 2.F, "Contractor's Warranty of Adherence to County's Child Support Compliance Program" shall constitute a default by the Contractor under this Contract. Without limiting the rights and remedies available to the County under any other provision of this Contract, failure to cure such default within 90 calendar days of notice by the Los Angeles County Child Support Services Department shall be grounds upon which the Board may terminate this Contract pursuant to Paragraph AA.1 "Default," of this Section 2, and debar the Contractor pursuant to County Code Chapter 2.202.

# BB. Notification

Notices desired or required to be given under these Specifications, Conditions, or Terms herein or any law now or hereafter in effect may, at the option of the party giving the same, be given by enclosing the same in a sealed envelope addressed to the party for whom intended and by depositing such envelope with postage prepaid in the United States Post Office or any substation thereof, or any public box, and any such notice and the envelope containing the same shall be addressed to the Contractor at its place of business, or such other place as may be hereinafter designated in writing by the Contractor. The notices and envelopes containing the same to the County shall be addressed to:

Chief Deputy Director
County of Los Angeles Department of Public Works
P.O. Box 1460
Alhambra, CA 91802-1460

In the event of suspension or termination of this Contract, notices may also be given upon personal delivery to any person whose actual knowledge of such suspension or termination would be sufficient notice to the Contractor. Actual knowledge of such suspension or termination by an individual Contractor or by a copartner, if the Contractor is a partnership; or by the president, vice president, secretary, or general manager, if the Contractor is a corporation; or by the managing agent regularly in charge of the work on behalf of said Contractor shall in any case be sufficient notice.

# CC. Changes and Amendments of Terms

The County reserves the right to change any portion of the work required under this Contract, or amend such terms and conditions which may become necessary. Any such revisions shall be accomplished in the following manner:

1. For any change which does not materially affect the scope of work, period of performance, payments, or any material term or condition included in

this Contract, a Change Notice shall be prepared and signed by the Director and Contractor.

- 2. For any revision which materially affects the scope of work, period of performance, payments, or any material term or condition included in this Contract, a negotiated modification to this Contract shall be executed by the Board and the Contractor or if delegated by the Board, the Director and the Contractor.
- 3. To the extent that extensions of time for Contractor performance do not impact either scope or cost of this Contract, Public Works may, at its sole discretion, grant the Contractor extensions of time; provided, however, that the aggregate of all such extensions during the life of this Contract shall not exceed 60 days.
- 4. The Board or the County's Chief Administrative Officer may require the addition and/or change of certain contract terms and conditions during the term of this Contract. The County reserves the right to add and/or change such provisions as are required by the Board or the Chief Administrative Officer. To implement such changes, an amendment or change order will be prepared by Public Works for execution by the Contractor and the Director.

# DD. <u>Confidentiality</u>

The Contractor shall maintain the confidentiality of all its records relating to this Contract, according to all applicable Federal, State, and County laws, regulations, ordinances, and directives relating to confidentiality. The Contractor shall inform all of its officers, employees, and agents providing services hereunder of the confidentiality provisions of this Contract.

# EE. Contractor's Charitable Activities Compliance

The Supervision of Trustees and Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The "Nonprofit Integrity Act of 2004" (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. By requiring Contractors to complete the Charitable Contributions Certification (Form PW-12), the County seeks to ensure that all County contractors which receive or raise charitable contributions comply with California law in order to protect the County and its taxpayers. A Contractor which receives or raises charitable contributions without complying with its obligations under California law commits a material breach subjecting it to either contract termination or debarment proceedings or both. (County Code Chapter 2.202)

# FF. Record Retention and Inspection/Audit Settlement

The Contractor shall maintain accurate and complete financial records of its activities and operations relating to this Contract in accordance with generally

accepted accounting principles. The Contractor shall also maintain accurate and complete employment and other records relating to its performance of this The Contractor agrees that the County, or its authorized Contract. representatives, shall have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Contract. All such material, including, but not limited to, all financial records, bank cancelled checks or other proof of payment, sign-in/sign-out sheets and other time and employment records, and proprietary data and information, shall be kept and maintained by the Contractor and shall be made available to the County during the term of this Contract and for a period of five years thereafter unless the County's written permission is given to dispose of any such material prior to such time. All such material shall be maintained by the Contractor at a location in the County, provided that if any such material is located outside the County, then, at the County's option, the Contractor shall pay the County for travel, per diem, and other costs incurred by the County to examine, audit, excerpt, copy, or transcribe such material at such other location.

- 1. In the event that an audit of the Contractor is conducted specifically regarding this Contract by any Federal or State auditor, or by any auditor or accountant employed by the Contractor or otherwise, then the Contractor shall file a copy of such audit report with the County's Auditor-Controller within 30 days of the Contractor's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Contract. The County shall make a reasonable effort to maintain the confidentiality of such audit report(s).
- 2. Failure on the part of the Contractor to comply with any of the provisions of this Section FF shall constitute a material breach of this Contract upon which the County may terminate or suspend this Contract.
- 3. If, at any time during the term of this Contract or within five (5) years after the expiration or termination of this Contract, representatives of the County conduct an audit of the Contractor regarding the work performed under this Contract, and if such audit finds that the County's dollar liability for any such work is less than payments made by the County to the Contractor, then the difference shall be either: a) repaid by the Contractor to the County by cash payment upon demand, or b) at the sole option of the County's Auditor-Controller, deducted from any amounts due to the Contractor from the County, whether under this Contract or otherwise. If such audit finds that the County's dollar liability for such work is more than the payments made by the County to the Contractor, then the difference shall be paid to the Contractor by the County by cash payment, provided that in no event shall the County's maximum obligation for this Contract exceed the funds appropriated by the County for the purpose of this Contract.

In addition to the above, the Contractor agrees, should the County or its authorized representatives determine, in its sole discretion, that it is necessary or appropriate to review a broader scope of the Contractor's records (including, certain records related to non-County contracts) to enable the County to evaluate the Contractor's compliance with the County's Living Wage Program, that the Contractor shall promptly and without delay provide to the County, upon the written request of the County or its authorized representatives, access to and the right to examine, audit, excerpt, copy, or transcribe any and all transactions, activities, or records relating to any of its employees who have provided services to the County under this Contract, including without limitation, records relating to work performed by said employees on the Contractor's non-County contracts. The Contractor further acknowledges that the foregoing requirement in this subsection FF.4 relative to Contractor's employees who have provided services to the County under this Contract is for the purpose of enabling the County in its discretion to verify the Contractor's full compliance with and adherence to California labor laws and the County's Living Wage Program. All such materials and information, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards, sign-in/sign-out sheets, other time and employment records, and proprietary data and information, shall be kept and maintained by the Contractor and shall be made available to the County during the term of this Contract and for a period of five years thereafter unless the County's written permission is given to dispose of any such materials and information prior to such time. All such materials and information shall be maintained by the Contractor at a location in the County, provided that if any such materials and information is located outside the County, then, at the County's option, the Contractor shall pay the County for travel, per diem, and other costs incurred by the County to examine, audit, excerpt, copy, or transcribe such materials and information at such other location.

# GG. Budget Reduction

The County reserves the right to renegotiate the terms of this Contract to reduce the Contractor's compensation in the event such reduction is necessary, in the sole discretion of the County, to achieve County budget reductions. Nothing in this paragraph is intended to diminish the County's right to terminate this Contract as provided herein.

# GENERAL CONDITIONS OF CONTRACT WORK

# A. Labor

No person shall be employed on any work under this Contract who is found to be intemperate, troublesome, disorderly, or is otherwise objectionable to Public Works. Any such person shall be reassigned immediately and not again employed on Public Works' projects.

# B. Public Convenience

The Contractor shall so conduct operations to cause the least possible obstruction and inconvenience to public traffic or disruption to the peace and quiet of the area within which the work is being performed.

# C. Cooperation

The Contractor shall cooperate with Public Works' forces engaged in any other activities at the jobsite. The Contractor shall carry out all work in a diligent manner and according to instructions of the Director.

# D. Care and Protection of Facilities

The Contractor shall recognize that any damage to Public Works facilities from Contractor negligence shall, to Public Works' satisfaction, be repaired at the Contractor's expense. The Contractor shall be responsible for the security of any and all of Public Works facilities in its care. The Contractor shall provide protection against vandalism, accidental, or malicious damage, both during working and nonworking hours.

# E. Equipment, Labor, Supervision, and Materials

All equipment, labor, supervision, and materials required to accomplish this Contract, except as might be specifically outlined in other sections, shall be provided by the Contractor.

# F. Permits/Licenses

The Contractor shall be fully responsible for possessing or obtaining all permits/licenses from the appropriate Federal, State, or local authorities relating to work to be performed under this Contract.

# G. Quality of Work

The Contractor shall provide the quality of work under this Contract which is at least equivalent to that which the Contractor provides to all other clients it serves.

All work shall be executed by experienced workers. All work shall be under supervision of a well-qualified supervisor. The Contractor also agrees that work shall be furnished in a professional manner and according to these Specifications.

# H. Quantities of Work

The Contractor shall be allowed no claims for anticipated profits or for any damages of any sort because of any difference between the work estimated by the Contractor in responding to the County's solicitation and actual quantities of work done under this Contract or for work decreased or eliminated by the County.

# I. Cooperation and Collateral Work

The Contractor shall perform work as directed by the Director. The Director will be supported by other Public Works personnel in assuring satisfactory performance of the work under these Specifications and that satisfactory contract controls and conditions are maintained.

# J. Authority of Public Works and Inspection

The Director will have the final authority in all matters affecting the work covered by this Contract's Terms, Requirement, Conditions, and Specifications. On all questions relating to work acceptability or interpretations of these Terms, Requirements, Conditions, and Specifications, the decision of the Director will be final.

# K. Safety Requirements

The Contractor shall be responsible for the safety of equipment, material, and personnel under the Contractor's jurisdiction during the work.

# L. Public Safety

It shall be the Contractor's responsibility to maintain security against public hazards at all times while performing work at Public Works jobsites.

# M. Work Area Controls

The Contractor shall comply with all applicable laws and regulations. The Contractor shall maintain work area in a neat, orderly, clean, and safe manner. The Contractor shall avoid spreading out equipment excessively. Location and layout of all equipment and materials at each jobsite will be subject to the Director's approval.

# N. <u>Transportation</u>

The County will <u>not</u> provide transportation to and from the jobsite, and will <u>not</u> provide travel around the limits of the jobsite.

# O. Storage of Material and Equipment

The Contractor shall not store material or equipment at the jobsite, except as might be specifically outlined in other sections. Public Works will not be liable or responsible for any damage, by whatever means, or for the theft of the Contractor's material or equipment from any jobsite.

# P. Jobsite Safety

The Contractor shall be solely responsible for ensuring that all work performed under this Contract is performed in strict compliance with all applicable Federal, State, and local occupational safety regulations. The Contractor shall provide at its expense all safeguards, safety devices and protective equipment and shall take any and all actions appropriate to providing a safe jobsite.

# Q. Labor Law Compliance

The Contractor, its agents and employees shall be bound by and shall comply with all applicable provisions of the Labor Code of the State of California as well as all other applicable Federal, State, and local laws related to labor. The Contractor shall comply with Labor Code Section 1777.5 with respect to the employment of apprentices.

# R. Overtime

Eight hours labor constitutes a legal day's work. Work in excess thereof, or greater than 40 hours during any one week, shall be permitted only as authorized by Labor Code Section 1815.

# S. Prohibition Against Use of Child Labor

### 1. The Contractor shall:

- a. Not knowingly sell or supply to the County any products, goods, supply, or other personal property manufactured in violation of child labor standards set by the International Labor Organization through its 1973 Convention Concerning Minimum Age for Employment;
- b. Upon request by the County, provide the country/countries of origin of any products, goods, supplies, or other personal property the Contractor sells or supplies to the County;

- c. Upon request by the County, provide to the County the manufacturer's certification of compliance with all international child labor conventions; and
- d. Should the County discover that any products, goods, supplies, or other personal property sold or supplied by the Contractor to the County are produced in violation of any international child labor conventions, the Contractor shall immediately provide an alternative, compliant source of supply.
- 2. Failure by the Contractor to comply with provisions of this clause will be grounds for immediate cancellation of this Contract.

# INDEMNIFICATION AND INSURANCE REQUIREMENTS

# A. Independent Contractor Status

This Contract is by and between the County and the Contractor and is not intended, and shall not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association between the County and the Contractor.

The Contractor understands and agrees that all persons furnishing services to the County pursuant to this Contract are, for all purposes including, but not limited to, Workers' Compensation liability, employees solely of the Contractor and not of the County.

The Contractor shall bear the sole responsibility and liability for furnishing Workers' Compensation and all other benefits required by law to any person for injuries arising from or connected with services performed on behalf of the Contractor pursuant to this Contract.

# B. <u>Indemnification</u>

The Contractor shall indemnify, defend, and hold harmless the County, its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including, but not limited to, demands, claims, actions, fees, costs, and expenses of any nature whatsoever (including attorney and expert witness fees), arising from or connected with the Contractor's acts and/or omissions arising from and/or relating to this Contract, including, but not limited to, claims or damages for property damage, personnel injury, death, claims or damages under the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA), the California Health & Safety Code or pursuant to any Federal, State, or local environmental law, regulation or mandate, administrative or judicial. The Contractor shall not be obligated to indemnify the County for the active negligence of the County.

# C. Workplace Safety Indemnification

In addition to and without limiting the indemnification required by Section 4, Paragraph B (above), and to the extent allowed by law, the Contractor agrees to defend, indemnify, and hold harmless the County, its Special Districts, officers, employees, and agents from and against any and all investigations, complaints, citations, liability, expense (including defense costs and legal fees), claims, and/or causes of action for damages of any nature whatsoever, including, but not limited to, injury or death to employees of the Contractor, its subcontractors or the County, attributable to any alleged act or omission of the Contractor and/or its subcontractors which is in violation of any Cal/OSHA regulation. The obligation to defend, indemnify the County and hold harmless includes all investigations and

proceedings associated with purported violations of Section 336.10 of Title 8 of the California Code of Regulations pertaining to multiemployer worksites. The Contractor shall not be obligated to indemnify for liability and expenses arising from the active negligence of the County. The County may deduct from any payment otherwise due the Contractor any costs incurred or anticipated to be incurred by the County, including legal fees and staff costs, associated with any investigation or enforcement proceeding brought by Cal/OSHA arising out of the work being performed by the Contractor under this Contract.

# D. General Insurance Requirements

- Without limiting the Contractor's indemnification of the County and during the term of this Contract, the Contractor shall provide and maintain, and shall require all of its subcontractors to maintain, the following programs of insurance specified in this Contract. Such insurance shall be primary to and not contributing with any other insurance or self-insurance programs maintained by the County, and such coverage shall be provided and maintained at the Contractor's own expense.
- 2. Evidence of Insurance Certificate(s) or other evidence of coverage satisfactory to the County shall be delivered to Administrative Services Division, P.O. Box 1460, Alhambra, California 91802-1460, prior to commencing work under this Contract. Such certificates or other evidence shall:
  - a. Specifically identify this Contract.
  - b. Clearly evidence all coverage required in this Contract.
  - c. Contain the express condition that the County is to be given written notice by mail at least 30 days in advance of cancellation for all policies evidenced on the certificate of insurance.
  - d. Include copies of the additional insured endorsement to the commercial general liability and automobile policies, adding the County, its Special Districts, officials, officers, and employees as insureds for all activities arising from this Contract.
  - e. Identify any deductibles or self-insured retentions for the County's approval. The County retains the right to require the Contractor to reduce or eliminate such deductibles or self-insurance retentions as they apply to the County, or require the Contractor to provide a bond guaranteeing payment of all such retained losses and related costs, including, but not limited to, expenses or fees, or both, related to investigations, claims administrations, and legal defense. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.

- 3. Insurer Financial Rating Insurance is to be provided by an insurance company acceptable to the County with an A. M. Best rating of not less than A:VII, unless otherwise approved by the County.
- 4. Failure to Maintain Coverage Failure by the Contractor to maintain the required insurance, or to provide evidence of insurance coverage acceptable to the County, shall constitute a material breach of contract upon which the County may immediately terminate or suspend the Contract. The County, at its sole option, may obtain damages from the Contractor resulting from said breach. Alternatively, the County may purchase such required insurance coverage, and without further notice to the Contractor, the County may deduct from sums due to the Contractor any premium costs advanced by the County for such insurance.
- 5. Notification of Incidents, Claims, or Suits The Contractor shall report to the County's Contract Manager:
  - a. Any accident or incident relating to work performed under the Contract which involves injury or property damage which may result in the filing of a claim or lawsuit against the Contractor and/or the County. Such report shall be made in writing within 24 hours of occurrence.
  - b. Any third-party claim or lawsuit filed against the Contractor arising from or related to work performed by the Contractor under this Contract.
  - c. Any injury to a Contractor's employee which occurs on County property. This report shall be submitted on a County "Non-employee Injury Report."
  - d. Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of County property, monies, or securities entrusted to the Contractor under the terms of this Contract.

# E. Compensation for County Costs

In the event that the Contractor fails to comply with any of the indemnification or insurance requirements of this Contract, and such failure to comply results in any costs to the County, the Contractor shall pay full compensation for all costs incurred by the County.

# F. Insurance Coverage Requirements for Subcontractors

The Contractor shall ensure any and all subcontractors performing services under this Contract meet the insurance requirements of this Contract by either:

- 1. Contractor providing evidence of insurance covering the activities of subcontractor; or
- Contractor providing evidence submitted by subcontractors evidencing that subcontractors maintain the required insurance coverage. The County retains the right to obtain copies of evidence of subcontractor insurance coverage at any time.

# G. Insurance Coverage Requirements

1. <u>General Liability</u> insurance (written on ISO policy form CG 00 01 or its equivalent) with limits of not less than the following (can be met by a combination of primary and excess insurance coverage):

a. General Aggregate:

\$2 million

b. Products/Completed Operations Aggregate:

\$1 million

c. Personal and Advertising Injury:

\$1 million

d. Each Occurrence:

\$1 million

- 2. <u>Automobile Liability</u> insurance (written on ISO policy form CA 00 01 or its equivalent) with a limit of liability of not less than \$1 million for each accident. Such insurance shall include coverage for all "owned," "nonowned," and "hired" vehicles, or coverage for "any auto." (Can be met by a combination of primary and excess insurance coverage).
- 3. Workers' Compensation and Employers' Liability insurance providing Workers' Compensation benefits, as required by the Labor Code of the State of California, or by any other State for which the Contractor is responsible. If the Contractor's employees will be engaged in maritime employment, coverage shall provide Workers' Compensation benefits as required by the U.S. Longshore and Harbor Workers' Compensation Act, Jones Act, or any other Federal law for which the Contractor is responsible.
- 4. In all cases, the above insurance also shall include Employers' Liability coverage with limits of not less than the following:

a. Each Accident:

\$1 million

b. Disease - policy limit:

\$1 million

c. Disease - each employee:

\$1 million

5. As a condition precedent to its performance pursuant to this Contract, the Contractor, by and through its execution of this Contract, certifies that it is aware of, and understands, the provisions of Section 3700 of the Labor

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Code, which requires every employer to be insured against liability of Workers' Compensation or to undertake self-insurance in accordance with those provisions before commencing the performance of work under this Contract, and agrees to fully comply with said provisions.

- 6. <u>Property Coverage</u> insurance shall be endorsed naming the County as loss payee, provide deductibles of no greater than five percent of the property value, and shall include:
  - a. Personal Property: Automobiles and Mobile Equipment Special form "all risk" coverage for the actual cash value of County-owned or leased property.
  - b. Real Property and All Other Personal Property Special form "all risk" coverage for the full replacement value of County-owned or leased property.

# CONTRACTOR RESPONSIBILITY AND DEBARMENT

- A. A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness as well as quality, fitness, capacity, and experience to satisfactorily perform the contract. It is the County's policy to conduct business only with responsible contractors.
- B. The Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the County acquires information concerning the performance of the Contractor on this or other contracts which indicates that the Contractor is not responsible, the County may, in addition to other remedies provided in the Contract, debar the Contractor from bidding on County contracts, and terminate any or all existing contracts the Contractor may have with the County.
- C. The County may debar a contractor if the Board of Supervisors, in its discretion, finds that the Contractor has done any of the following: (1) violated any term of a contract with the County; (2) committed any act or omission which negatively reflects on the Contractor's quality, fitness, or capacity to perform a contract with the County or any other public entity, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the County or any other public entity.
- D. If there is evidence that the Contractor may be subject to debarment, Public Works will notify the Contractor in writing of the evidence, which is the basis for the proposed debarment and will advise the Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- E. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The Contractor and/or the Contractor's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board will prepare a proposed decision, which shall contain a recommendation regarding whether the Contractor should be debarred, and, if so, the appropriate length of time of the debarment. If the Contractor fails to avail itself of the opportunity to submit evidence to the Contractor Hearing Board, the Contractor may be deemed to have waived all rights of appeal.
- F. A record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board will be presented to the Board. The Board shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- G. These terms shall also apply to subcontractors of the Contractor.

# CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM

# A. Contract Subject to Jury Service Program

This Contract is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service (Jury Service Program) as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code.

# B. Written Employee Jury Service Policy

- Unless the Contractor has demonstrated to the County's satisfaction either that the Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that the Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), the Contractor shall have and adhere to a written policy that provides that its Employees shall receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employee deposit any fees received for such jury service with the Contractor or that the Contractor deducts from the Employee's regular pay the fees received for jury service.
- For purposes of this Section, "Contractor" means a person, partnership, 2. corporation, or other entity which has a contract with the County or a subcontract with a County contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or subcontracts. "Employee" means any California resident who is a full-time employee of the Contractor. "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If the Contractor uses any subcontractor to perform services for the County under this Contract, the subcontractor shall also be subject to the provisions of this Section. The provisions of this Section shall be inserted into any such subcontract agreement and a copy of the Jury Service Program shall be attached to the agreement.
- 3. If the Contractor is not required to comply with the Jury Service Program when this Contract commences, the Contractor shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and the Contractor shall immediately notify the County if the Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if the Contractor no longer qualifies for an

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exception to the Program. In either event, the Contractor shall immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during this Contract and at its sole discretion, that the Contractor demonstrate to the County's satisfaction that the Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that the Contractor continues to qualify for an exception to the Program.

4. The Contractor's violation of this Section of the Contract may constitute a material breach of the Contract. In the event of such material breach, the County may, in its sole discretion, terminate this Contract and/or bar the Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach.

# LOCAL SMALL BUSINESS ENTERPRISE PREFERENCE PROGRAM

- A. This Contract is subject to the provisions of the County's ordinance entitled Local Small Business Enterprise Preference Program, as codified in Chapter 2.204 of the Los Angeles County Code.
- B. The Contractor shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a Local Small Business Enterprise.
- C. The Contractor shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a Local Small Business Enterprise.
- D. If the Contractor has obtained County certification as a Local Small Business Enterprise by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Contract to which it would not otherwise have been entitled, shall:
  - 1. Pay to the County any difference between the contract amount and what the County's costs would have been if the contract had been properly awarded;
  - 2. In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than 10 percent of the amount of the contract; and
  - 3. Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Nonresponsibility and Contractor Debarment).
- E. The above penalties shall also apply if the Contractor is no longer eligible for certification as a result of a change of its status and the Contractor failed to notify the State and the County's Office of Affirmative Action Compliance of this information.

# SAFELY SURRENDERED BABY LAW PROGRAM

# A. Notice to Employees Regarding the Safely Surrendered Baby Law

The Contractor shall notify and provide to its employees, and shall require each subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and how to safely surrender a baby. The fact sheet is set forth in Exhibit D of this Contract and is also available on the Internet at <a href="https://www.babysafela.org">www.babysafela.org</a> for printing purposes.

# B. <u>Contractor's Acknowledgment of County's Commitment to the Safely Surrendered</u> Baby Law

The Contractor acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. The Contractor understands that it is the County's policy to encourage all County contractors to voluntarily post the County's "Safely Surrendered Baby Law" poster in a prominent position at the Contractor's place of business. The Contractor will also encourage its subcontractors, if any, to post this poster in a prominent position in the subcontractor's place of business. The County's Department of Children and Family Services will supply the Contractor with the poster to be used.

# COMPLIANCE WITH LIVING WAGE PROGRAM

# A. <u>Living Wage Program</u>

This Contract is subject to the provisions of the County's ordinance entitled Living Wage Program as codified in Sections 2.201.010 through 2.201.100 of the Los Angeles County Code, a copy of which is attached hereto as Form LW-1 and incorporated by reference into and made a part of this Contract.

# B. Payment of Living Wage Rates

- Unless Contractor has demonstrated to the County's satisfaction either that Contractor is not an "Employer" as defined under the Living Wage Program (Section 2.201.020 of the County Code) or that Contractor qualifies for an exception to the Living Wage Program (Section 2.201.090 of the County Code), Contractor shall pay its Employees no less than the applicable hourly living wage rate, as set forth immediately below, for the Employees' services provided to the County, including, without limitation, "Travel Time" as defined below in subsection 5 of this Section 9.B.1 under this Contract:
  - a. Not less than \$9.46 per hour if, in addition to the per-hour wage, Contractor contributes less than \$1.14 per hour towards the provision of bona fide health care benefits for its Employees and any dependents; or
  - b. Not less than \$8.32 per hour if, in addition to the per-hour wage, Contractor contributes at least \$1.14 per hour towards the provision of bona fide health care benefits for its Employees and any dependents. Contractor will be deemed to have contributed \$1.14 per hour towards the provision of bona fide health care benefits if the benefits are provided through the County Department of Health Services Community Health Plan. If, at any time during this Contract, Contractor contributes less than \$1.14 per hour towards the provision of bona fide health care benefits, Contractor shall be required to pay its employees the higher hourly living wage rate.
- 2. For purposes of this Section, "Contractor" includes any subcontractor engaged by Contractor to perform services for the County under this Contract. If Contractor uses any subcontractor to perform services for the County under this Contract, the subcontractor shall be subject to the provisions of this Section. The provisions of this Section shall be inserted into any such subcontract agreement and a copy of the Living Wage Program shall be attached to the agreement. "Employee" means any individual who is an employee of Contractor under the laws of California, and who is providing full-time services to Contractor, some or all of which

are provided to the County under this Contract. "Full-time" means a minimum of 40 hours worked per week, or a lesser number of hours, if the lesser number is a recognized industry standard and is approved as such by the County; however, fewer than 35 hours worked per week will not, in any event, be considered full-time.

- 3. If Contractor is required to pay a living wage when this Contract commences, Contractor shall continue to pay a living wage for the entire term of this Contract, including any option period.
- 4. If Contractor is not required to pay a living wage when this Contract commences, Contractor shall have a continuing obligation to review the applicability of its "exemption status" from the living wage requirement, and Contractor shall immediately notify County if Contractor at any time either comes within the Living Wage Program's definition of "Employer" or if Contractor no longer qualifies for an exception to the Living Wage Program. In either event, Contractor shall immediately be required to commence paying the living wage and shall be obligated to pay the living wage for the remaining term of this Contract, including any option period. The County may also require, at any time during this Contract and at its sole discretion. that Contractor demonstrate to the County's satisfaction that Contractor either continues to remain outside of the Living Wage Program's definition of "Employer" and/or that Contractor continues to qualify for an exception to the Living Wage Program. Unless Contractor satisfies this requirement within the time frame permitted by the County. Contractor shall immediately be required to pay the living wage for the remaining term of this Contract. including any option period.
- 5. For purposes of the Contractor's obligation to pay its Employees the applicable hourly living wage rate under this Contract, "Travel Time" shall have the following two meanings, as applicable: 1) With respect to travel by an Employee that is undertaken in connection with this Contract, Travel Time shall mean any period during which an Employee physically travels to or from a County facility if the Contractor pays the Employee any amount for that time or if California law requires the Contractor to pay the Employee between County facilities that are subject to two different contracts between the Contractor and the County (of which both contracts are subject to the Living Wage Program), Travel Time shall mean any period during which an Employee physically travels to or from or between such County facilities, if the Contractor pays the Employee any amount for that time or if California law requires the Contractor to pay the Employee any amount for that time.

# C. <u>Contractor's Submittal of Certified Monitoring Reports</u>

1. Contractor shall submit to the County certified monitoring reports at a frequency instructed by the County. The certified monitoring reports shall list all of Contractor's Employees during the reporting period. The certified monitoring reports shall also verify the number of hours worked, the hourly wage rate paid, and the amount paid by Contractor for health benefits, if any, for each of its Employees. The certified monitoring reports shall also state the name and identification number of Contractor's current health care benefits plan, and Contractor's portion of the premiums paid as well as the portion paid by each Employee. All certified monitoring reports shall be submitted on forms provided by the County, or any other form approved by the County which contains the above information. The County reserves the right to request any additional information it may deem necessary. If the County requests additional information, Contractor shall promptly provide such information. Contractor, through one of its officers, shall certify under penalty of perjury that the information contained in each certified monitoring report is true and accurate.

# D. Contractor's Ongoing Obligation to Report Labor Law/Payroll Violations and Claims

During the term of this Contract, if the Contractor becomes aware of any labor law/payroll violations or any complaint, investigation, or proceeding ("claim") concerning any alleged labor law/payroll violation (including, but not limited to, any violation or claim pertaining to wages, hours, and working conditions such as minimum wage, prevailing wage, living wage, the Fair Labor Standards Act, employment of minors, or unlawful employment discrimination), the Contractor shall immediately inform the County of any pertinent facts known by the Contractor regarding the same. This disclosure obligation is not limited to any labor law/payroll violation or claim arising out of the Contractor's contract with the County, but instead applies to any labor law/payroll violation or claim arising out of any of the Contractor's operation in California.

# E. County Auditing of Contractor Records

- 1. Upon a minimum of 24 hours' written notice, the County may audit, at Contractor's place of business, any of Contractor's records pertaining to this Contract, including all documents and information relating to the certified monitoring reports.
- Contractor is required to maintain all such records in California until the expiration of four years from the date of final payment under this Contract. Authorized agents of the County shall have access to all such records during normal business hours for the entire period that records are to be maintained.

# F. Notifications to Employees

Contractor shall place County-provided living wage posters at each of Contractor's place of business and locations where Contractor's Employees are working. Contractor shall also distribute County-provided notices to each of its Employees at least once per year. Contractor shall translate into Spanish and any other language spoken by a significant number of Employees the posters and handouts.

# G. <u>Enforcement and Remedies</u>

- 1. If Contractor fails to comply with the requirements of this Section, the County shall have the rights and remedies described in this Section in addition to any rights and remedies provided by law or equity.
- 2. Remedies For Submission of Late or Incomplete Certified Monitoring Reports: If Contractor submits a certified monitoring report to the County after the date it is due or if the report submitted does not contain all of the required information, or is inaccurate, or is not properly certified, any such deficiency shall constitute a breach of this Contract. In the event of any such breach, the County may, in its sole discretion, exercise any or all of the following rights/remedies:
  - a. Withholding of Payment: If Contractor fails to submit accurate, complete, timely, and properly certified monitoring reports, the County may withhold from payment to Contractor up to the full amount of any invoice that would otherwise be due, until Contractor has satisfied the concerns of the County, which may include required submittal of revised certified monitoring reports or additional supporting documentation.
  - Liquidated Damages: It is mutually understood and agreed that b. Contractor's failure to submit an accurate, complete, timely, and properly certified monitoring report will result in damages being sustained by the County. It is also understood and agreed that the nature and amount of the damages will be extremely difficult and impractical to fix; that the liquidated damages set forth herein are the nearest and most exact measure of damages for such breach that can be fixed at this time; and that the liquidated damages are not intended as a penalty or forfeiture for Contractor's breach. Therefore, in the event that a certified monitoring report is deficient, including, but not limited to, being late, inaccurate, incomplete, or uncertified. it is agreed that the County may, in its sole discretion, assess against Contractor liquidated damages in the amount of \$100 per monitoring report for each day until the County has been provided with a properly prepared, complete, and certified monitoring report. The County may deduct any assessed liquidated damages from any payments otherwise due to Contractor.

- c. Termination: Contractor's failure to submit an accurate, complete, timely, and properly certified monitoring report may constitute a material breach of this Contract. In the event of such material breach, County may, in its sole discretion, terminate this Contract.
- 3. Remedies for Payment of Less Than the Required Living Wage: If Contractor fails to pay any Employee at least the applicable hourly living wage rate, such deficiency shall constitute a breach of this Contract. In the event of any such breach, the County may, in its sole discretion, exercise any or all of the following rights/remedies:
  - a. Withholding Payment: If Contractor fails to pay one or more of its Employees at least the applicable hourly living wage rate, the County may withhold from any payment otherwise due to Contractor the aggregate difference between the living wage amounts Contractor was required to pay its Employees for a given pay period and the amount actually paid to the Employees for that pay period. The County may withhold said amount until Contractor has satisfied the County that any underpayment has been cured, which may include required submittal of revised certified monitoring reports or additional supporting documentation.
  - b. Liquidated Damages: It is mutually understood and agreed that Contractor's failure to pay any of its Employees at least the applicable hourly living wage rate will result in damages being sustained by the County. It is also understood and agreed that the nature and amount of the damages will be extremely difficult and impractical to fix; that the liquidated damages set forth herein are the nearest and most exact measure of damages for such breach that can be fixed at this time; and that the liquidated damages are not intended as a penalty or forfeiture for Contractor's breach. Therefore, it is agreed that the County may, in its sole discretion, assess against Contractor liquidated damages of \$50 per Employee per day for each and every instance of an underpayment to an Employee. The County may deduct any assessed liquidated damages from any payments otherwise due to Contractor.
  - c. Termination: Contractor's failure to pay any of its Employees the applicable hourly living wage rate may constitute a material breach of this Contract. In the event of such material breach, County may, in its sole discretion, terminate this Contract.
- 4. Debarment: In the event Contractor breaches a requirement of this Section, the County may, in its sole discretion, bar Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach, not to exceed three years.

- B.36 -

# H. Use of Full-Time Employees

Contractor shall assign and use full-time employees of Contractor to provide services under this Contract unless Contractor can demonstrate to the satisfaction of the County that it is necessary to use non-full-time employees based on staffing efficiency or County requirements for the work to be performed under this Contract. It is understood and agreed that Contractor shall not, under any circumstance, use non-full-time employees for services provided under this Contract unless and until the County has provided written authorization for the use of same. Contractor submitted with its proposal a full-time employee staffing plan. If Contractor changes its full-time employee staffing plan, Contractor shall immediately provide a copy of the new staffing plan to the County.

# I. Contractor Retaliation Prohibited

Contractor and/or its employees shall not take any adverse action which would result in the loss of any benefit of employment, any contract benefit, or any statutory benefit for any employee, person, or entity who has reported a violation of the Living Wage Program to the County or to any other public or private agency, entity, or person. A violation of the provisions of this paragraph may constitute a material breach of this Contract. In the event of such material breach, County may, in its sole discretion, terminate this Contract.

# J. Contractor Standards

During the term of the Contract, Contractor shall maintain business stability, integrity in employee relations, and the financial ability to pay a living wage to its employees. If requested to do so by the County, Contractor shall demonstrate to the satisfaction of the County that Contractor is complying with this requirement.

# K. Neutrality in Labor Relations

Contractor shall not use any consideration received under this Contract to hinder, or to further, organization of, or collective bargaining activities by or on behalf of Contractor's employees, except that this restriction shall not apply to any expenditure made in the course of good faith collective bargaining, or to any expenditure pursuant to obligations incurred under a bona fide collective bargaining agreement, or which would otherwise be permitted under the provisions of the National Labor Relations Act.

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# Department of the Treasury Internal Revenue Service Notice 1015

(Rev. December 2005)

# Have You Told Your Employees About the Earned Income Credit (EIC)?

# What is the EIC?

The EIC is a refundable tax credit for certain workers.

# Which Employees Must I Notify About the FIC?

You must notify each employee who worked for you at any time during the year and from whom you did not withhold income tax. However, you do not have to notify any employee who claimed exemption from withholding on Form W-4, Employee's Withholding Allowance Certificate.

Note: You are encouraged to notify each employee whose wages for 2005 are less than \$37,263 that he or she may be eligible for the EIC.

# How and When Must I Notify My Employees?

You must give the employee one of the following:

- The IRS Form W-2, Wage and Tax Statement, which has the required information about the EIC on the back of Copy B.
- A substitute Form W-2 with the same EIC information on the back of the employee's copy that is on Copy B of the IRS Form W-2.
- Notice 797, Possible Federal Tax Refund Due to the Earned Income Credit (EIC).
- Your written statement with the same wording as Notice 797.

If you are required to give Form W-2 and do so on time, no further notice is necessary if the Form W-2 has the required information about the EIC on the back of the employee's copy. If a substitute Form W-2 is given on time but does not have the required information, you must notify the employee within 1 week of the date the substitute Form W-2 is given. If Form W-2 is required but is not given on time, you must give the employee Notice 797 or your written statement by the date Form W-2 is required to be given. If Form W-2 is not required, you must notify the employee by February 7, 2006.

You must hand the notice directly to the employee or send it by First-Class Mail to the employee's last known address. You will not meet the notification requirements by posting Notice 797 on an employee bulletin board or sending it through office mail. However, you may want to post the notice to help inform all employees of the EIC. You can get copies of the notice by calling 1-800-829-3676, or from the IRS website at <a href="https://www.irs.gov">www.irs.gov</a>.

# How Will My Employees Know If They Can Claim the EIC?

The basic requirements are covered in Notice 797. For more detailed information, the employee needs to see the 2005 instructions for Form 1040, 1040A, 1040EZ, or Pub. 596, Earned Income Credit (EIC).

# **How Do My Employees Claim the EIC?**

Eligible employees claim the EIC on their 2005 tax return. Even employees who have no tax withheld from their pay or owe no tax can claim the EIC and get a refund, but they must file a tax return to do so. For example, if an employee has no tax withheld in 2005 and owes no tax but is eligible for a credit of \$799, he or she must file a 2005 tax return to get the \$799 refund.

# How Do My Employees Get Advance EIC Payments?

Eligible employees who expect to have a qualifying child for 2006 can get part of the credit with their pay during the year by giving you a completed Form W-5, Earned Income Credit Advance Payment Certificate. You must include advance EIC payments with wages paid to these employees, but the payments are not wages and are not subject to payroll taxes. Generally, the payments are made from withheld income, social security, and Medicare taxes. For details, see Pub. 15 (Circular E), Employer's Tax Guide.

Notice 1015 (Rev. 12-2005)

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In Los Angeles Columby:
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[1877, 222, 2723;
www.babysafels.org



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What is the Safely Surrendered Baby Law? California's Safety Surrendered Baby Law allows parents to give up their baby confidentially. As long as the baby has not been abused or neglected, parents may give up their newsom without fear of errest or prosecution.

### How does it work?

A distressed parent who is unable or unwilling to care for a baby can legally, confidentially and safely give up a baby within three days of birth. The baby must be handed to an employee at a Los Angeles County emergency room or fire station. As long as the child shows no signs of abuse or neglect, no name or other information is required, in case the parent changes his or her mind at a later date and wants the baby back, workers will use bracelets to help connact them to each other. One bracelet will be placed on the baby, and a matching bracelet will be given to the parent.

What if a parent wants the baby back? Parents who change their minds can begin the process of reclaiming their memberns within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

Can only a parent bring in the baby? In most cases, a parent will bring in the baby. The law allows other people to bring in the baby if they have legal custody.

Does the parent have to call before bringing in the baby? No. A parent can bring in a baby anytime, 24 hours a day, 7 days a week so long as the parent gives the baby to someone who works at the hospitel or fire station.

Does a parent have to tell anything to the people taking the baby?

No. However, hospital personnel will ask the parent to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the child. Although ancouraged, filling out the questionnaire is not required.

What happens to the baby?

The baby will be examined and given medical treatment, if needed. Then the baby will be placed in a pre-adoptive home.

What happens to the parent?

Once the parentle) has safely turned over the baby, they are free to go.

### Why is California doing this?

The purpose of the Safety Surrendered Baby Law is to protect babes from being abandoned by their parents and potentially being hurt or titled. You may have heard tragic stories of babies left in dumpsters or public bathrooms. The parents who committed these acts may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearth of what would happen if their families found out. Because they were afraid and had nowhere to turn for heto, they abandoned their infents. Abandoning a baby puts the child in extreme danger. It is also flegal. Too often, it results in the baby's death. Because of the Safety Surrendered Baby Law, this tragedy doesn't ever have to happen in California again.

# A baby's story

At 6:30 a.m. on Thursday, July 25, 2002, a healthy newborn baby was brought to St. Bernardine Medical Center in San Bernardino under the provisions of the California Safety Surrendered Baby Law. As the law states, the baby's mother did not have to identify herself. When the baby was brought to the emergency room, he was examined by a padiatrician, who determined that the baby was healthy and doing one. He was placed with a toving family while the adoption process was started.

Every baby deserves a chance for a healthy life. If someone you know is considering abandoning a newborn, let her know there are other options.

It is best that women seek help to receive proper medical care and counseling while they are pregnant. But at the same time, we want to assure parents who choose not to keep their baby that they will not go to jail if they deliver their babies to safe hands in any Los Angeles County hospital ER or fire station.

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¿Qué es la Ley de Entrega de Bebés Sin Peligro?

La Ley de Entrega de Bebés Sin Peligro de California permite
a los padres entregar a su recién nacido confidencialmente.
Siempre que el bebé no haya sutrido abuso ni negligencia,
padres pueden entregar a su recién nacido sin ternor a ser
amestados o procesados.

### ¿Cómo funciona?

El padre/madre con dificultades que no pueda o no quiera cuidar de su recién nacido puede entregarlo en forma legal, confidencial y segura, dentro de los tres días del naclmiento. El bebé debe ser entregado a un empteado de una sala de emergencias o de un cuantel de bomberos del Condado de Los Angeles. Siempre que el bebé no presente signos de abuso o negligencia, no será necesario suministrar nombres ni información alguna. Si el padre/madre cambia de opinión posteriormente y desea recuperar a su bebé, los trabajadores utilizarán brazaletes para poder vincularios. El bebé Revará un brazalete y el padra/madre recibirá un brazalete igual.

# ¿Qué pasa si el padre/madre desea recuperar a su bebé?

Los padres que cambien de opinión pueden empezar el proceso de reciamar a su recién nacido dentro de los 14 días. Estos padres deberán liamar al Departamento de Servicios para Niños y Familias (Department of Children and Family Services) del Condado de Los Angeles, al 1-800-540-4000.

¿Sólo los padres podrán llevar al recién nacido? En la mayoria de los casos, los padres son los que llevan al bebé. La ley permite que otras personas fleven al bebé si tienen la custodia tegal del menor.

¿Los padres deben llamar antes de llevar al bebé? No. El padre/madre puede llevar a su bebé en cualquier momento, las 24 horas del día, los 7 días de la semana, mientras que entregue a su bebé a un empleado del hospital o de un cuartel de bomberos.

¿Es necesario que el padre/madre diga algo a las personas que reciben al bebé?

No. Sin embargo, al personal del hospital le pedirà que llene un cuestionario con la finalidad de recabar antecedentes mèdicos importantes, que resultan de gran utilidad para los cuidados que recibirá el bebé. Es recomendado tlenar este cuestionario, pero no es obligatorio hacerlo.

### ¿Qué ocurrirá con el bebé?

El bebé será examinado y, de ser necesario, recibirá tratamiento médico. Luego el bebé se entregará a un hogar preadoptivo.

¿Qué pasará con el padre/madre? Una vez que los padres hayan entregado a su bebé en forma segura, serán libres de irse.

### ¿Por qué California hace esto?

La finalidad de la Ley de Entrega de Bebés Sin Peligro es proteger a los bebés del abandono por parte de sus padres y de la posibilidad de que mueran o sufran daños. Usted probablemente haya escuchado historias trágicas sobre bebés abandonados en basureros o en baños públicos. Es posible que los padres que cometieron estos actos hayan estado atravesando dificultades emocionales graves. Las madres pueden haber ocuitado su embarazo, por temor a lo que pasaria si sus familias se enteraran. Abandonaron a sus recién nacidos porque tenían miedo y no tenían adonde recumir para obtener ayuda. El abandono de un recién nacido lo pone en una situación de peligro extremo. Además es ilegal Muy a menudo el abandono provoca la muerte del bebé. Ahora, gracias a la Ley de Entrega de Bebés Sin Peligro, esta tragedia ya no debe suceder nunca más en Califomia.

# Historia de un bebé

A las 8:30 a.m. del jueves 25 de julio de 2002, se entregó un bebé recién nacido saludable en el St. Bernardine Medical Center en San Bernardino, en virtud de las disposiciones de la Ley de Entrega de Bebés Sin Peligro. Como lo establece la ley, la madre del bebé no se tuvo que identificar. Cuando el bebé ilegó a la sala de emergencias, un pediatra lo revisó y determinó que el bebé estaba saludable y no tenía problemas. El babé fue ubicado con una buena familia, mientras se iniciaban los trámites de adopción.

Cada recién nacido merece una oportunidad de tener una vida saludable. Si alguien que usted conoce está pensando en abandonar a un recién nacido, infórmele qué otras opciones tiene.

Es mejor que las mujeres busquen ayuda para recibir atención médica y asesoramiento adecuado durante el embarazo. Pero al mismo tiempo, queremos asegurarles a los padres que optan por no quedarse con su bebé que no irán a la cárcel si dejan a sus bebés en buenas manos en cualquier sala de emergencia de un hospital o en un cuartel de bomberos del Condado de Los Angeles.

# SCHEDULE OF PRICES

# FOR

# LANDSCAPE MAINTENANCE FOR PUBLIC WORKS HEADQUARTERS COMPLEX (2006-PA042)

In accordance with these Specifications, the undersigned Bidder is herewith submitting the following prices for the performance of the work as described in Exhibit G.1 (Special Provisions-Statement of Work). The Bidder shall furnish all labor, supervision, equipment, materials, transportation, taxes, equipment and supplies, except those specified to be furnished by the County.

The quoted hourly rates shall be contractor's sole compensation for all expenses, including, but not limited to, wages, overtime, holiday pay, administrative costs, employee benefits, equipment, training, uniforms, supervision, etc.

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COST METHODOLOGY FOR PUBLIC WORKS HEADQUARTERS COMPLEX - LANDSCAPE AND GROUNDS MAINTENANCE SERVICES

BIDDER:

POSITION/TITLE *	SHOOH	PER DAY	AY					HOURS	ANNUAL	HOURLY		ANNUAL
(LIST EACH EMPLOYEE SEPARATELY)	NNS	MON	TUE	WED	THU	FRI	SAT	PER WEEK	HOURS	WAGE RATE		COST
ON-SITE LANDSCAPE MAINTENANCE WORKER	N/A	8	8	8	8	8	N/A				\$	
ON-SITE LANDSCAPE MAINTENANCE WORKER	N/A	8	8	8	8	æ	N/A				es.	
IRRIGATION TECHNICIAN (4 HOURS ON FRIDAY FOR TESTING RUNNING SPRINKLER, SYSTEM ONLY)	N/A					4	N/A				€9	
ARBORIST (TWICE ANNUALLY)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			s	
WEED CONTROL CERTIFIED SPRAY OPERATOR (AVAILABLE AS-NEEDED)	N/A						A/N				s	
MOWING CREW LABORERS	N/A	N/A	N/A	N/A	N/A		N/A				\$	
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Comments/Notes:									Total An	Total Annual Salarles	\$ 8	
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							Total	Total Annual Employee Benefits (1+2+3+4)	oloyee Benef	its (1+2+3+	4) \$	
					(5) Equipment Costs	ipment	Costs				\$	
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					(7) Gen	eral an	id Admi	(7) General and Administrative Costs	S		\$	
					(8) Profit	يے		·			\$	
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									TOTAL AN	TOTAL ANNUAL PRICE	\$	

All employees shown must be FULL-TIME employees of the proposer, unless exemption to use Part-Time employees has been granted by the County. Minimum cost for health insurance is \$1.14/hour if hourly wage rate is between \$8.32 and \$9.46, unless exemption from Living Wage requirements

has been granted by the County.

# SPECIAL PROVISIONS

This Statement of Work applies solely to the Public Works Headquarters Complex.

# A. Public Works Contract Manager

Public Works Contract Manager will be identified at the time of contract award. The Contract Manager is the only person authorized by Public Works to request work of the Contractor. From time to time, Public Works may change Contract Managers. The Contractor shall be notified in writing when there is a change in Contract Manager.

# B. Work Location

The facility to be maintained is located at the County of Los Angeles Department of Public Works Headquarters Complex. The jobsite may be landscaped with turf, groundcover, shrubs, trees, and may be irrigated by manual and/or automatic irrigation systems.

# C. Work Description

The following are the general requirements governing the work to be performed and the manner of performance.

### 1. LAWNS

a. The Contractor shall mow the lawns on a weekly a basis on Fridays (as required and weather permitting) to maintain a neat appearance. Lawn shall be trimmed to all walks, curbs paving, headers, and shrub areas.

Debris from this work shall be removed from the worksite by the Contractor and the area left in a neat and clean condition.

- b. Contractor shall scalp and dethach the lawn areas twice yearly. Once during the fall season, usually in October, weather permitting, and once again in the spring season during March or April. Contractor shall seed lawns twice yearly during fall and spring with a Triple Crown Dwarf and Manhattan II, after the lawn areas have been scalped and detached.
- c. Contractor shall apply fertilizer four times each year in March, June, September, and December to maintain color and vigor. A nonburning commercial chemical fertilizer material shall be used at the rate of one pound of actual nitrogen per 1,000 square feet.

- d. As required, Contractor shall treat and control broadleaf weeds (i.e., dandelions) with safe and selective herbicides at a minimum of twice a year. Insecticides and fungicides shall be applied to lawns as needed to control pest and disease infestations.
- e. Certain lawn weeds (e.g., Bermuda grass and Crabgrass) are not effectively controlled using selective chemical herbicides. Infestations of grass weeds as stated shall be identified and eliminated. This work shall include spraying a complete clean-up chemical such as "Round-up" or the latest chemical used by industry standards. This work shall also include spraying the infested area, mechanical removal of the targeted weeds, and reseeding with desirable lawn seed.
- f. Suggested weed control products (or the equivalent) include the following: Scotts Turf Builder with Halts Crabgrass Preventer (May), Scotts Turf Builder Plus 2 Weed Control (June), Scotts Super Turf Builder with Summer Guard (August), and Scotts Winterizer Fall Lawn Fertilizer (October).
- g. Mechanical damage and/or dead patches that may occur in turf areas shall be reseeded by Contractor to maintain a full and even lawn.
- h. Contractor shall adjust and program the irrigation system to deliver adequate soil moisture to the lawn areas as determined by a weekly inspection.
- i. Contractor shall only use walk mowers with a blade diameter of 35 inches or less. Riding mowers will not be allowed.
- j. Contractor shall perform hand sweeping Monday through Thursday. Blowers will be allowed before 6:30 a.m. and/or during nonpopulated times.
- k. Contractor shall assign a minimum of two landscape maintenance workers (or the equivalent) to Public Works Headquarters Complex for eight hours a day, Monday through Friday, for general grounds maintenance work.

# 2. GROUND COVERS AND SHRUBS

- a. Contractor shall ensure all plants receive sufficient water to ensure healthy growth.
- b. Contractor shall prune or trim ground covers neatly away from shrubs, trees, walks, walls, headers, etc. weekly.

- c. Contractor shall prune shrubs to maintain a natural shape and proper size as a continual operation so plants will not develop stray or undesirable growth.
- d. Contractor shall clean ground cover beds weekly of all debris, leaves, branches, papers, bottles, etc.
- e. Contractor shall replace dead, missing, and unhealthy looking ground cover plants to maintain full even and healthy looking planting beds. Contractor shall submit a proposal for replacement of plants to Public Works before beginning installation. Plants shall not be replaced with different types unless there is consistency in design.
- f. Contractor shall regularly cultivate the open soil between plants where planting permits. Intruding weeds shall be removed by hand or controlled by chemical means.
- g. Contractor shall apply fertilizer twice a year or as required to stimulate growth.
- h. Contractor shall replace annuals in front of the Department of Public Works sign at the corner of Orange and Fremont Avenue, minimum twice a year.

# 3. TREES

- a. Contractor shall maintain all trees under 15 feet in height (as needed) to their natural height and shape. Trees shall be pruned in a manner to develop (in most cases) open and even branching so as not to overlay one another; to eliminate dead, diseased, or branch forks that lack strength; and to reduce toppling and wind damage by thinning out and topping.
- b. Contractor shall trim trees around parking lots, fences, and roads (including hedges outside of the fences along Orange and Fremont Avenue) to provide sufficient bottom clearance to allow unobstructed vehicle and pedestrian traffic. Trees shall be trimmed to not obstruct view of signs, etc.
- c. Contractor shall water and fertilize all trees sufficiently to ensure health and growth. Deep root feeding of all trees shall be done once in early spring (March) and once in late spring (June) to promote healthy growth.
- d. Contractor shall properly stake and tie trees as necessary. Trees ties shall be inspected at least three time a year to prevent bark wounds caused by abrasion. Removal of tree stakes shall be considered as soon as possible to encourage tree development.

- e. Contractor shall routinely inspect trees for insects and diseases. Approved chemical sprays shall be applied, if required, for the following insect and disease infestations: Aphids, mealybugs, mites, snails, whiteflies, thrips, gophers, fungus diseases, etc.
- f. Contractor shall twice annually (June and December) have a certified arborist conduct a site visit and provide a written report to Public Works.

#### 4. <u>LITTER</u>

- a. Once a week, or more often if needed, Contractor shall remove paper, grass, cans, branches, leaves and other debris from lawns, flower beds, and all other landscaped areas and deposited into the on-site trash dumpsters.
- b. Contractor shall keep all walks clear of debris from the maintenance operations, erosion run-off from storms, and irrigation or wind blown debris.

#### 5. PEST CONTROL

- a. Contractor shall inspect all plant materials for insects and diseases. Approved chemical sprays shall be applied, if required, for the following insect and disease infestations: Aphids, mealybugs, mites, snails, whiteflies, thrips, gophers, fungus diseases, etc.
- b. All Contractor's personnel shall exercise the proper use of Personal Protective Equipment (PPE) and the proper use of chemical controls, spray equipment, and keep Material Safety Data Sheets (MSDS) on site and take any necessary prudent safety precautions.

## 6. IRRIGATION SYSTEM

- a. Contractor's personnel shall inspect the irrigation systems weekly (preferably on Fridays) for broken and clogged heads, malfunctioning or leaking valves, or any other condition which hampers the correct operation of the system. Contractor shall sequence operation of the system. Automatic irrigation controls, sprinkler heads, and control valves requiring repairs shall be reported to Facilities Management Group immediately so that necessary action can be taken.
- b. Contractor shall adjust and clean sprinkler heads, risers, Polyvinyl Chloride (PVC) piping, and automatic or manual sprinkler control valves to maintain the system in an efficient operating condition. Sprinkler heads shall be adjusted a minimum of once a month to provide even water coverage to planted areas. At no additional cost, the Contractor shall replace the following sprinkler parts as required to maintain the irrigation system in fully operative condition: PVC

plastic pipe, fittings, control valves, and sprinkler heads damaged by landscape maintenance operations. The replacement and repair of major piping (up stream of automatic control valves), control valves, sprinkler heads, and irrigation controllers due to normal wear and tear. Contractor shall maintain and replace low voltage wiring from controllers to valve as needed to maintain efficient operations.

c. Contractor shall program the automatic irrigation controllers to deliver adequate soil moisture, as determined by monthly (or more) personal inspection. Specific care shall be taken to deep irrigation runoff to a minimum. Contractor shall turn off the irrigation system or the irrigation clocks during rainy weather, or high moisture periods where watering is not required.

#### 7. INDOOR PLANTS

Contractor shall provide upkeep for various predetermined indoor plants, which shall be part of the regular duties of the employee assigned for general grounds maintenance work. Contractor shall have knowledge as to the care and upkeep for various predetermined indoor plants. Replace plants or other potting soil amendments (as-needed). A list of the indoor plant locations is located in Exhibit G.2.

#### 8. INSPECTION AND WORKMANSHIP

- a. All work shall be in a workmanlike manner to the satisfaction of the Director. Any unacceptable work shall be corrected at no additional cost and shall be accomplished in a timely manner.
- b. Contractor shall provide such adequate supervision as to furnish weekly surveillance and inspection of workmanship and adherence to schedules by the crews performing the work under this contract.
- c. The facilities shall be assigned a regular, experienced landscape maintenance supervisor, along with experienced assistant(s), together with all the necessary materials, tools, and equipment for the complete performance of this work.
- d. Contractor's personnel shall not perform work during inclement weather, which may destroy or damage ground cover or turf areas. On rainy days the Contractor shall turn off irrigation clocks, check storm drains, and check for storm damage to the landscape.
- e. Any plant material that dies due to Contractor's improper maintenance procedures shall be replaced by the Contractor up to a maximum 15-gallon size at no cost to Public Works. Damages to trees and other plant materials due to circumstances beyond the control of the Contractor will be remedied by Public Works.

#### D. Hours and Days of Maintenance Service

Hours and services shall be primarily 5 a.m. to 2 p.m., Monday through Friday, each week, except legal holidays, at which time the service shall be done before or after such holiday. Work hours may be altered, when necessary, with the approval of the Director.

## E. Utilities

Public Works will provide, at its own expense, water and electrical services for the operation of the Contractor's equipment. Contractor shall provide all electrical cords, ladders, hoses, and other tools or equipment required in the performance of its duties.

# F. Storage Facilities

Public Works will provide a small storage shed for the Contractor. Public Works will not be liable or responsible for any damage, by whatever means, or theft of materials or equipment from the worksite. At no time are chemicals, gasoline, or gasoline operated equipment to be stored in the shed.

# G. Removal of Debris

All debris derived from the landscaping services specified herein shall be removed from Public Works property and disposed of at the Contractor's expense. The Contractor shall not allow any debris from its operations under this contract to be deposited in the storm drains and/or gutters in violation of the National Pollutant Discharge Elimination System (NPDES).

#### H. Special Safety Requirements

All Contractor's personnel shall be expected to observe all applicable Cal/OSHA and departmental safety requirements while at departmental job site. All herbicide applications shall be under the direct supervision of a Commercial Application certified by the State of California. MSDS sheets shall be kept on site.

## I. Maps

A site plan of the Public Works Headquarters Complex will be included in Exhibit G.3.

# J. Responsibilities of the Contractor

1. The Contractor shall furnish all labor, materials, tools, equipment, transportation, fertilizer, insecticides, herbicides, and other items needed to perform landscape maintenance work as outlined.

- 2. All work shall be performed in accordance with accepted horticultural standards of quality and workmanship so as to maintain the landscape in the highest possible aesthetic condition.
- 3. Contractor shall provide landscape personnel with the skills and experience necessary to perform the various landscape activities for the full performance of this work.
- 4. Contractor shall provide at a minimum the following number of staff as indicated below:
  - a. Two on-site Landscape Maintenance Workers for eight hours, Monday through Friday.
  - b. One irrigation technician for four hours every Friday. Testing on running sprinklers can only be performed on Fridays. All other repairs on the irrigation system can be carried out during the rest of the work week.
  - c. One arborist two times a year.
  - d. One weed control certified spray operator to be available on an as-needed basis.
  - e. Mowing crew laborers, every Friday.

#### K. Responsibilities of Public Works

Public Works will provide the necessary inspection.

## L. Project Safety Official

The Contractor shall designate in writing a Project Safety Official who shall be thoroughly familiar with the Contractor's Injury and Illness Prevention Program and Code of Safe Practices. The Contractor's Project Safety Official shall be available at all times to abate any potential safety hazards and shall have the authority and potential safety hazards and shall have the authority and responsibility to shut down an operation, if necessary. Failure by the Contractor to provide the required Project Safety Official shall be grounds for the County to direct the cessation of all work activities and operations at no cost to the County until such time as the Contractor is in compliance.

#### M. Prevailing Wage

The Director of the Department of Industrial Relations, State of California, has ascertained the prevailing rate of per diem wages in dollars, based on a working day of eight hours, for each craft or type of worker or mechanic needed to execute any construction or maintenance contract which may be awarded by the County. The current prevailing wage rates as adopted by the Director of the Department of

Industrial Relations are incorporated herein by reference and may be accessed at <a href="http://www.dir.ca.gov/">http://www.dir.ca.gov/</a>.

The Contractor is required to pay the prevailing wage rate referred to above and is responsible for selecting the classification of workers which will be required to perform this service in accordance with the Contractor's method of performing the work. Pursuant to Section 1775, Labor Code (State of California), Contractor shall forfeit \$50 for each calendar day, or portion thereof, for each worker paid less than the stipulated prevailing wage rates for any public work done under this Contract or by any subcontractor.

#### N. Liquidated Damages

- 1. In any case of the Contractor's failure to meet certain specified performance requirements, the County may, in lieu of other remedies provided by law or this Contract, assess liquidated damages in specified sums and deduct them from any regularly scheduled payment to the Contractor. However, neither the provision of a sum of liquidated damages for nonperformance or untimely or inadequate performance nor the County's acceptance of liquidated damages shall be construed to waive the County's right to reimbursement for damage to its property or indemnification against third-party claims.
- 2. The amounts of liquidated damages have been set in recognition of the following circumstances existing at the time of the formation of this Contract:
  - a. All of the time limits and acts required to be done by both parties are of the essence of this Contract;
  - b. The parties are both experienced in the performance of this Contract work;
  - c. This Contract contains a reasonable statement of the work to be performed in order that the expectations of the parties to this Contract are realized. The expectation of the County is that the work will be performed with due care in a workmanlike, competent, timely, and cost-efficient manner while the expectation of the Contractor is a realization of a profit through the ability to perform this Contract work in accordance with the terms and conditions of this Contract at the Bid price;
  - d. The parties are not under any compulsion to contract;
  - e. The Contractor's acceptance of the assessment of liquidated damages against it for unsatisfactory and late performance is by agreement and willingness to be bound as part of the consideration being offered to the District for the award of this Contract;

- f. It would be difficult for the County to prove the loss resulting from nonperformance or untimely, negligent, or inadequate performance of the work; and
- g. The liquidated sums specified represent a fair approximation of the damages incurred by the County resulting from the Contractor's failure to meet the performance standard as to each item for which an amount of liquidated damages is specified.
- 3. The Contractor shall pay the County, or Public Works may withhold and deduct from monies due the Contractor, liquidated damages in the sum of \$500 for each consecutive calendar day that the Contractor fails to complete work provided in this Contract.

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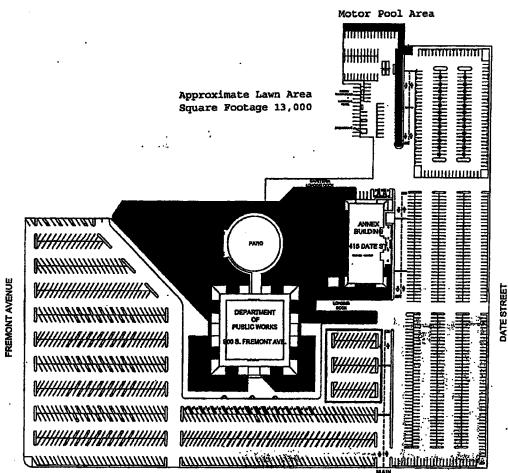
# **INDOOR PLANT LOCATIONS**

#### **FOR**

# LANDSCAPE AND GROUNDS MAINTENANCE SERVICES AT PUBLIC WORKS HEADQUARTERS COMPLEX

ITEM	NGIP/2001	NUMBER OF UNITS
1.	Headquarters - Lobby	1
2.	Headquarters - 2nd Floor  a. Southeast Corner of Building – Facilities Management Section.	5
3.	Headquarters – 5th Floor  a. North Side of Building – Entrance and Conference Room.	3
4.	Headquarters – 12th Floor  a. North Side of Building – Administration Section.	Multiple
5.	Annex – Lobby	1
6.	Alhambra Room - Stairwell	2
7.	Conference Room - Lobby	. 4

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ORANGE STREET

MAIN



# TRANSMITTAL FORM TO REQUEST AN <u>IFB</u> SOLICITATION REQUIREMENTS REVIEW

A Solicitation Requirements Review must be received by the County within 10 business days of issuance of the solicitation document

Vendor Name:		Date of Request:
Project Title:		Project No.
A Solicitation Requirements Review is beir unfairly disadvantaged for the following reason		Vendor asserts that they are beir
Application of Minimum Requirements	3	
Application of Evaluation Criteria		•
Application of Business Requirements	•	
Due to <b>unclear instructions</b> , the proce best possible responses	ss may result in the Count	y not receiving the
I understand that this request must be received solicitation document.	by the County within 10 b	usiness days of issuance of the
For each area contested, Vendor must explain (Attach additional pages and supporting docum		s for the requested review.
Request submitted by:		
(Name)	(Title)	······································
Fo	r County use only	
Date Transmittal Received by County:	Date Solicitation R	deleased:
Reviewed by:		
Results of Review - Comments:		
Date Response sent to Vendor:	<del>_</del>	



# **COUNTY OF LOS ANGELES**

#### DEPARTMENT OF PUBLIC WORKS

"To Enrich Lives Through Effective and Caring Service"

900 SOUTH FREMONT AVENUE ALHAMBRA, CALIFORNIA 91803-1331 Telephone: (626) 458-5100 www.ladpw.org

ADDRESS ALL CORRESPONDENCE TO: P.O. BOX 1460 ALHAMBRA, CALIFORNIA 91802-1460

November 21, 2006

IN REPLY PLEASE
REFER TO FILE: AS-0

# INVITATION FOR BIDS - ADDENDUM 1 LANDSCAPE AND GROUNDS MAINTENANCE SERVICES (2006-PA042)

Thank you for attending the Bidders' Conference and walk-through for Landscape and Grounds Maintenance Services (2006-PA042) on November 13, 2006. The following clarifications and changes have been made to the enclosed Form PW-2.1, Schedule of Prices, on the Landscape and Grounds Maintenance Services for the Public Works Headquarters Complex to the Invitation for Bids. (Please note the changes are in **bold**.)

If you have already submitted a bid and would like to submit another one with the changes reflected in this addendum, the deadline to submit your company's bid for this area has been extended to <u>Wednesday</u>, <u>November 22</u>, <u>2006</u>, <u>at 1 p.m</u>.

Form PW-2, Schedule of Prices, is no longer valid. Please refer to the revised Form PW-2.1, Schedule of Prices, which is enclosed. It is to your benefit to fully review and understand the revisions that have been made to Form PW-2.1, which have been put in bold lettering for your convenience. These changes are located in the column titled "Estimated Units."

If you have any questions concerning the above information, please contact Ms. Melissa Saradpon at (626) 458-4077, Monday through Thursday, 7 a.m. to 5 p.m.

Very truly yours,

DONALD L. WOLFE
Director of Public Works

GHAYANE ZAKARIAN, Acting Chief Administrative Services Division

MS

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Enc.

DAVE EVANS @ LANDCARE, COM

#### SCHEDULE OF PRICES

#### **FOR**

# LANDSCAPE MAINTENANCE SERVICES FOR PUBLIC WORKS HEADQUARTERS COMPLEX (2006-PA042)

In accordance with these Specifications, the undersigned Bidder is herewith submitting the following prices for the performance of the work as described in Exhibit G.1 (Special Provisions-Statement of Work). The Bidder shall furnish all labor, supervision, equipment, materials, transportation, taxes, equipment and supplies, except those specified to be furnished by the County.

The quoted hourly rates shall be contractor's sole compensation for all expenses, including, but not limited to, wages, overtime, holiday pay, administrative costs, employee benefits, equipment, training, uniforms, supervision, etc.

DESCRIPTION	PRICE PER MONTH	ESTIMATED UNITS	ANNUAL PRICE
ON-SITE LANDSCAPE MAINTENANCE WORKERS	\$ 7,698.72	X 12 MONTHS =	\$ 92,384.64
IRRIGATION TECHNICIAN (4 HOURS ON FRIDAY FOR TESTING RUNNING SPRINKLER SYSTEM ONLY)	\$ 384.94	X 12 MONTHS=	\$ 4 <sub>3</sub> 619.28
ARBORIST (TWICE ANNUALLY)	\$0	X 12 MONTHS =	\$ -0
WEED CONTROL CERTIFIED SPRAY OPERATOR (AS NEEDED)	\$ 31.40	X 12 MONTHS =	\$ 376.80
MOWING CREW LABORERS (FRIDAYS ONLY)	\$ 384,94	X 12 MONTHS =	\$ 4,619.28
TOTAL ANNUAL COST - PUB	BLIC WORKS HEADQU	JARTERS COMPLEX	\$ 102,000.00
TRUGREEN H SIGNATURE OF PERSON ANTHOPIZED TO SUBMIT	ANNARE A GEN	ERAL PARTNERS	HIP
David I wans	BID		
THILE OF AUTHORIZED PERSON	JAC BR		
BRANCH MAI	ATE CONTRACTOR'S LICENSE NUMBER	I	27 D49
BIDDER'S ADDRESS:			

COST METHODOLOGY FOR PUBLIC WORKS HEADQUARTERS COMPLEX - LANDSCAPE AND GROUNDS MAINTENANCE SERVICES

# BIDDER: TRUGREEN LANDLARE

POSITION/TITLE *	HOUR	HOURS PER DAY	DAY					HOURS	ANNUAL	HOUR! Y	ANNITAL	
(LIST EACH EMPLOYEE SEPARATELY)	SUN	MON	TUE	WED	THU	묎	SAT	PER WEEK	HOURS	WAGE RATE	COST	
ON-SITE LANDSCAPE MAINTENANCE WORKER	N/A	8	8	8	8	8	N/A	40	2080	10.50	3 71 840 AC	
ON-SITE LANDSCAPE MAINTENANCE WORKER	N/A	8	8	8	80	80	X X	40	2080	9.41.	1	
IRRIGATION TECHNICIAN (4 HOURS ON FRIDAY FOR TESTING RUNNING SPRINKLER SYSTEM ONLY)	N/A					4	N/A	J	906	12.00	1	
ARBORIST (TWICE ANNUALLY)	N/A	N/A	Ν	ΑN	ΑN	¥	¥	Z/A				
WEED CONTROL CERTIFIED SPRAY OPERATOR (AVAILABLE AS-NEEDED)	N/A		·				ΑX	47	٥	17.00	00 0FC &	
MOWING CREW LABORERS	ΑN	<b>ĕ</b>	¥	N/A	Ϋ́	H	N/A	1	208	9.46	-	
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Comments/Notes:									Total An	Total Annual Salaries	इ । ११ १८० पठ	
					(1) Vac	ations	Sick	(1) Vacations, Sick Leave, Holiday			01.7/7/01 3	
					(2) He	alth Ins	(2) Health Insurance **	:			7	
					(3) Pay	roll Ta	xes & V	(3) Payroll Taxes & Workers' Compensation	nsation		7.90000	
					(4) We	fare ar	(4) Welfare and Pension	ion			1-	
							Total	Annual Em	oloyee Benef	Total Annual Employee Benefits (1+2+3+4)	=	
					(5) Eq.	ipmen	(5) Equipment Costs				100	
					(6) Ser	vice ar	d Supp	(6) Service and Supply Costs			אסיין	
					(7) Ger	teral a	nd Adm	(7) General and Administrative Costs	s		3 4 6	
					(8) Profit	اس					\$ 11,220.00	
							. •	Total Annu	ial Other Co.	Total Annual Other Costs (5+6+7+8)	\$ 20 UAZ UU	
											Ī	
									TOTAL AN	TOTAL ANNUAL PRICE	\$102,000,00	
-											00:000	

All employees shown must be FULL-TIME employees of the proposer, unless exemption to use Part-Time employees has been granted by the County. Minimum cost for health insurance is \$1.14/hour if hourly wage rate is between \$8.32 and \$9.46, unless exemption from Living Wage requirements has been granted by the County.